COVID-19 health and safety requirements

In compliance with local regulations and for the safety of our team and visitors, we respectfully ask that you:

1. Wear your mask and/or any other protective garment or visor correctly.
2. Allow your body temperature to be taken by a team member before entering our facilities.
3. Apply antibacterial gel to your hands when entering.
4. Clean your shoes on our entrance mats.
5. Maintain social distancing of 3 meters between each person, since the space allows it, for the greater safety of all.
6. Do not touch the works of art or their pedestals, and keep a distance of at least 1.5 meters from them.
7. Do not enter food and drinks into the galleries.
8. Respect the maximum capacity per room and respectfully wait your turn if necessary before continuing to the next room.
9. Respect and follow the instructions of our team members during your visit.
10. Do not congregate into groups within our facilities.
11. Wash your hands with soap and water after using the restroom, following the proper disinfection instructions.
12. Direct inquiries or report any suspicious activity to your tour guide, or to a team member in the lobby.