

# Street Card

This Street Card is a resource guide for the people on the street or who do not have housing. All of the following programs help homeless people directly. If an address is listed, they also accept walk-ins. This document is now on-line under resources at [www.neoch.org](http://www.neoch.org). Please make as many copies as you need. **THIS CARD IS FREE!!**

This card was made by the

## NORTHEAST OHIO COALITION FOR THE HOMELESS (NEOCH)

For a few copies of the Street Card please call NEOCH at 216/432-0540.

**Please feel free to make copies of this card.**

#	Meal Sites	Address	Phone #	Break-fast	Lunch	Dinner
	Antioch Baptist Church	8869 Cedar	421-1516		T&Th. 11:00 - Noon	Mon. 4:00 - 5pm
13	Augustine Center	2486 W 14th	781-5530	Everyday 7:30-8:30 am	Everyday 11:00 to 12:30 pm	M-Fri 4:30-5:30
	<b>CLOSED</b>	<b>FIRST</b>	<b>WEEK</b>	<b>OF THE MONTH</b>		
8	Cosgrove Center/Catholic Charities	1736 Superior	781-8262 x19	M-F 8:00-9:00	M-F 12:00-1:30	Y
	<b>CLOSED</b>	<b>SECOND</b>		<b>MONDAY</b>	<b>OF</b>	<b>MONTH</b>
4	Mercy Seat Mission	3510 Broad-View	749-7778	Emergency	M, W, Last Fri. 11:30	9:30
	Salvation Army Mobile Canteen	Various Locations East Cleve	619-4722		Doors open	M-F & Sun. 8:30am 8:00pm
5	St. Herman's	4410 Franklin	961-3806	Everyday 6:00	Everyday 11:30	Everyday 5:30
	St. Malachi Church	2459 W 25th at Detroit	861-5343	Mon-Sat 8:30-3pm	Arrive before	15 minutes served
	St. Patrick's Evening Meals	3610 Bridge Av	281-5854		Sandwiches & pastries Sun + Holidays	8:30-1pm
	Salvation Army	6000 Hough	432-0500	M-F 11:45-12:45pm	Food Pantry Mon only	9am - 11am
15	West Side Catholic	3135 Lorain Ave	631-4741	M-Sat 9-10am	M-F 12-12:45	Sat Evenings 4:30pm

### # Meals Once a Week

Cleveland Victory Church of Nazarene	1632 E 55th	Dinner: Thu, 5:30-6:30	881-3115
Faith Baptist Community Ctr.	2355 E. 55th	Lunch: W, 11:30 am-1pm	881-8816
Northeast Community Meals	8108 Pulaski (off E. 79)	Dinner Every Wed. 4-6pm	391-3410
Trinity Cathedral	2230 Euclid	Lunch: Sun, 12-1	771-3630
Divine Outreach Ministries / Care on the Square/Rescuing the Perishing	1744 Payne	Lunch: Sat, 12-3pm	
		Dinner Tues, 7 pm	

#	Legal Services	Address	Phone #	Hours
	Homeless Legal Assistance	P.O. Box 93061 Cleveland 44101	432-0543	Call for further information/ see website
	Legal Aid Society of Cleveland	1223 W. 6th St.	687-1900	M, W, F 9:00-4:00 Tues, Th 9:00-2:00 pm

### For shelter availability go to Central Intake

Men's Shelters	Phone #
2 City Mission Shelter	431-3515
5 St. Herman's House of Hospitality	961-3806

For All Men go to 2100 Lakeside Ave. Shelter for Central Intake application to get any shelter or housing assistance in the community. Or you can go to these private shelters:

You should ask about the other shelters in the community for a referral to the other publicly funded shelters including Salvation Army PASS and Railton House, Volunteers of America shelter and Y-Haven transitional shelter. If you do not start at Central Intake site you will not be eligible for many programs in the community.

### Women/Women with Children / Family Shelters

For All Women and Families you must go to Norma Herr for Central Intake at 2227 Payne Ave. to enter any shelter or get any housing assistance in Cuyahoga County. If you do not start at Central Intake site you will not be eligible for many programs in the community. You should ask about getting a referral to one of the other women's shelters in the community including West Side Catholic, Continue Life for Pregnant Women, Laura's Home, Family Promise, and the Zelma George Shelter.

Domestic Violence	Phone #
Domestic Violence Center/24-hour hotline for shelter	391-4357
Youth Shelters	941-0062

Y= facility is fully accessible to physically disabled N= facility is not fully accessible  
H= facility has an individual able to speak Spanish (Se Habla Espanol)  
All numbers are 216 area code unless stated. The numbers correspond to the Directory of Bus Routes on the back of this card.—REV. Oct. 2013

# Cuyahoga County



Thanks to MetroHealth System for assistance in printing the Cuyahoga County Street Card

#	Housing	Days/Time	Phone Number
7	Cuyahoga Metropolitan Housing Authority-CMHA	M-F 8-4pm 8120 Kinsman Rd. 44104	361-3700
	HEAP and Housing Office (CEOGC)	M-F 8am-5:30pm Various Locations By Appointment	518-4014
	May Dugan Center	Mon-Thur 8:00am-6:00pm Fri. 8:00am-5:00pm	631-5600
	4115 Bridge Ave.		
#	Income/Job Training	Address/Hours	Phone Number
3	Cuyahoga Jobs and Family Services -Virgil Brown Center	1641 Payne Ave. M, Tu 8:00-5:00 W-F 7:00-7:00 Sat 9:00-3:00	987-7000 1-877-644-6562- (unemployment concerns only)
	Employment Connection	1020 Bolivar M-F 8:00-4:30	664-4673
	Ohio Bureau of Vocational Rehabilitation	14650 Detroit #300 8am-5:00 pm	227-3250
	Social Security Administration	7517 Lorain /1240 E. 9th M, T, Th, F 9AM-3PM W 9 a.m. to Noon	1-800-772-1213
	Towards Employment	1255 Euclid Ave #300 M-F 8am-4:30pm	696-5750

#	Health Clinics	Address	Phone Number
	Collinwood Health Center	15322 St. Clair	851-1500
10	Free Clinic	12201 Euclid Ave	721-4010
	J. Glen Smith Health Center	11100 St. Clair	957-5600
16	McCafferty Health Center	4242 Lorain Ave	957-4848
17	MetroHealth Medical Center	2500 MetroHealth Dr.	778-7800
	MetroHealth Asia Plaza	2999 Payne Ave. # 216	861-4646
	MetroHealth Broadway Ctr	6835 Broadway Ave.	957-1500
	MetroHealth Buckeye Health	2816 East 116th St	957-4000
	MetroHealth Brooklyn Centr	5208 Memphis Ave.	398-0100
	MetroHealth Lee-Harvard	4071 Lee Road	957-1200
	N.E.O.N. Hough Health Ctr	8300 Hough Ave	231-7700
	C.C. Steph. Tubbs Jones	13944 Euclid Ave.	767-4250
	SE Medical Center NEON	13301 Miles Ave.	751-3100
	St. Vincent Charity Health	2351 East 22nd St.	363-2524
	Superior Health Center	12100 Superior	851-2600

#	Drop-in centers	Address	Phone #	Hours
16	Catholic Worker Storefront (All welcome)	4241 Lorain Ave	631-3059	Wed/Thurs 7:00-9:00, Fri 3-5 p.m. Sat /Sun 9 to 11 a.m.
	The LGBT Center	6600 Detroit Ave.	651-5428	Mon &Wed 3-9pm, Tues/Thur. meetings only Fri. appbs. only
8	Cosgrove Center	1736 Superior	781-8262	Mon-Fri 8:00 am - 2:00 pm
	Closed 2nd	Monday		
	Season of Hope Hitchcock Cntr	(Women Only)	421-0536	Everyday 10 p.m. to 7 a.m.
M 9	St. Malachi Center	2416 Superior Viaduct	771-3036	M-TH 7:30a.m to 10:45 a.m. F 7:30 to 11:45 a.m.
	Available for Showers Only	4427 Franklin Blvd	651-6250	Tues to Friday 9 am to 12:30 pm
	St. Paul's Community Chrch	3135 Lorain Ave. (Drop in center)	631-4741	Sat 12-4 (Youth) Mon-Fri 9am-3pm Sat. 9am-11am
15	West Side Catholic Center	2416 Superior Viaduct-Social Hall	Winter Only Nov-April	F/Sat/Sun 7 p.m. to 7 a.m. & Holidays

#	Free Health Care	Address	Phone #	Hours
11	Care Alliance	1530 St. Clair	781-6724	8-4:30 p.m. M-F
	Free Clinic	12201 Euclid	721-4010	Mon. Appbs. only 9:30-7pm
	Faith Baptist Community Center	2355 E 55th	881-8816	Th & SAT 9:30 to 11:30 a.m.
	St. Malachi Centr	2416 Superior	771-3036	Fri 10 to Noon

For information on homeless services: Call United Way's

**"FIRST CALL FOR HELP" Call 211 or 436-2000**

24 Hours, 7 days/week. Or go to [www.211cleveland.org](http://www.211cleveland.org)

For available housing go to [housingcleveland.org](http://housingcleveland.org)

ALL EMERGENCIES: DIAL 911

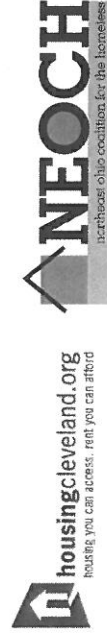
Chemical Dependency Services	Phone Number
Alateen/AL-ANON	621-1381
Alcoholics Anonymous	241-7387
Alcohol & Drug Resource Hotline	1-800-252-6465
Cocaine Anonymous (Help line)	523-8701
Continue Life (Pregnant Women)	383-1984
Drug & Alcohol Hotline	1-800-821-4357
	1-800-821-4357
First Call for Help Drug Info Program (United Way)	436-2000
Free Clinic	721-4010
Harbor Light Detoxification	781-2121
Hispanic UMADAOP	459-1222
Meridia Behavioral Medicine	363-2122
Narcotics Anonymous	1-888-438-4673
Northern Ohio Recovery Association	391-5672
Recovery Resources (information and referrals)	431-4131
St Vincent Rosary Hall	363-2580
Salvation Army ARC	881-2625
Cleveland Urban Minority Alcoholism and Drug Outreach Program.(Listen to entire recording)	361-2040
Women's Alliance for Recovery Services	216-575-9120

Counseling Services	Phone Number
Aplewood Centers, Inc.	696-5800/741-2241
Battered Women/Domestic Violence Hotline	391-4357
Catholic Charities Services	631-3499
Center for Families & Children Hispanic Behavioral Health	651-1860
Cleveland Rape Crisis Center	619-6192
Family Help Line (Former Bellflower Abuse Hotline).	229-8800
Free Clinic	721-4010
May Dugan Center	631-5800
Murtis Taylor Counseling	902-7500
Planned Parenthood of Cleveland	851-1880
Spanish American Committee	961-2100
Witness Victim Services Center	443-7345

Mediation / Conflict Resolution	Phone Number
Cleveland Mediation Center	621-1919
Cleveland Public Schools (WAVE)	432-4605
Mental Health Board Client's Rights Officer	241-3400

Mental Health Services	Phone Number
Mobile Crisis Team/Suicide Hotline/Mental Health Referral	623-6888
Cleveland Clinic Stephanie Tubbs Jones Center	767-4242
Free Medical Clinic	707-3500
Frontline Services/MHS	623-6555
Murtis Taylor Multi-Service Center	283-4400
St. Vincent Charity Psychiatric ER	363-2538

Health Information	Phone Number
Care Alliance	781-6724
Cleveland Clinic Health & Wellness Center	361-1773
Healthy Family-Healthy Start/ Mom's First	664-4194
Medicare Enrollment	1-800-772-1213
Medicare Counseling (Benjamin Rose Institute)	1-866-885-1650
MetroHealth Line	778-7878
Nurse on Call : Cleveland Clinic	444-1234



**housingcleveland.org**  
housing you can access. rent you can afford

### To Get a Birth Certificate

If you were born in Cleveland, get your birth certificate at Cleveland City Hall, Bureau of Vital Statistics, for \$25.00 by filling out a request form there.

If you were born anywhere else in Ohio, request your birth certificate from the Bureau of Vital Statistics in Columbus, Ohio for \$21.50. See their website. If you were born in another state, you will need to request your BC from that state. You may also need to send a copy of your state photo ID in some cases. Look up the state's website but avoid private companies (Vital Check, etc.) which can add up to \$60.00

### To Get a State Photo ID

You must show your certified birth certificate, your Social Security Card or printout, and proof of residency at any of the Bureau of Motor Vehicle offices. If you have no proof of residency, you will need to ask for a "Proof of Residency-Certified Statement" form for a social service agency or church to fill out. Cost for an ID is \$8.50. Financial assistance may be available. Call 211 for further instructions.

Important Phone Numbers/Hotlines	Phone No.	#
<b>Police and Fire Emergencies, all other Emergencies, EMS/Ambulance</b>	911	H
Poison Information Center	1-800-222-1222	H
AIDS Task Force	621-0766	H
Alcohol and Drug Addiction Mental Health Board	241-3400	H
Family Help Hotline (former Bellflower Child Abuse)	229-8800	
Bellefleur Hotline for Runaway and Homeless Teens	570-8010	
Child Help - Child Abuse National Hotline	1-800-422-4453	H
Cleve Food Bank/ODJFS Benefits/Food Assistance	738-2067	H
Cleveland Metropolitan School ( Project ACT Homeless children)	514-8000	
Cleveland Tenants Organization (eviction help)	432-0617	12
Community Re-Entry	696-2717	
Crisis Pregnancy Services	631-0964	
First Call for Help	211 or 436-2000	H
Free Medical Clinic	721-4010	10
Mobile Crisis Team/Suicide Hotline/ Mental Health	623-6888	H
National Missing & Exploited Children	1-800-843-5678	H
National Runaway Switchboard	1-800-621-4000	H
	1-800-Run-Away	
	432-0540	12
<b>Northest Ohio Coalition for the Homeless (Chronicle Street Paper/Homeless Congress)</b>		
Cuyahoga Office of Homeless Services	420-6844	
Rape Crisis Center Hotline	619-6192	H
Regional Transit Authority (RTA)	621-9500	H
Social Security Administration	1-800-772-1213	
WIC Women, Infants, & Children	957-9421	
Witness / Victim Service Center	443-7345	H
Women's Re-Entry Network	696-7535	

Outreach Programs	Phone Number	#
Care Alliance Outreach	Tues/Thursday 10 a.m. at Cosgrove Center	
PATHIOPP Outreach (Frontline Services)	623-6555	H
2100 Lakeside Shelter	566-0047	
Salvation Army P.A.S.S.- Harbor Light Complex	781-3773 x 178	H
VA Homeless Outreach Program	391-0264 x 2000	
Volunteers of America	621-0120	

Domestic Violence Hotlines	Phone Number	#
Child Abuse & Neglect Hotline	696-KIDS (5437)	H
Domestic & Family Violence	391-HELIP (4357)	H
Elder Abuse Hotline	420-6700	H

#	Veterans Services	Address	Phone Number
19	Cleveland VA Medical Center	10701 East Blvd.	791-3800
	Veterans Community Resource Referral Center	7000 Euclid Ave. #202 M-F 8 to 8 p.m.	391-0264 ext 2000
	Frontline Operation Homefront Outreach to Veterans	1701 Payne Ave.	623-2113 274-3591
	Veterans Affairs Regional Office	1240 East 9th/ Federal Building	1-800-827-1000
16	Vet Centers	5310 Warrensville 5700 Pearl Rd.	707-7901 440-845-5023
	Veteran's Service Commission	1849 Prospect Ave. 1st Floor	698-2600
	Veterans Upward Bound Program	Tri-C 2900 Community College Ave. Humanities Dept.	987-4938
	VOA Veteran's Resource Center	775 E. 152nd St.	541-9000

NEOCH publishes a number of Street Cards. Go to [www.neoch.org](http://www.neoch.org) to print out the Veterans and Family Street Cards. REVISED: October 2013

**For more information on RTA ROUTES call 12161-621-9500**  
**For more information on Human Service Agency's call 211**

## BUS ROUTE ASSISTANCE

The numbers on the Street Card correspond to this directory of available bus routes.

SHELTERS/MEAL SITES OR SERVICES	CROSS STREETS	PUBLIC TRANSPORTATION (RTA)
1. 2100 Lakeside Shelter	Superior, Lakeside & E. 21st St.	1, 3, 75
2. City Mission	Carnegie & E. 55th St.	8, 14, 16, 2
3. 1744 Payne Ave. (Frontline Services Headquarters)	Superior and East 18th St.	3,38,75, Healthline
4. Harbor Light/ PASS Program	Prospect & E. 18th St.	8, 14, 25B/W
5. St. Herman's House of Hospitality	Franklin Blvd & W. 42nd St.	20 A, 25
6. Volunteers of America—Young Men	Walton & W. 25th St.	20, 22, 25
7. Y-Haven	Woodland @ 6001 E 61st St.	90X, 27F, 29F
8. Cosgrove Center	Superior & 17th St.	3,75X, 96F
9. St. Malachi's Church	Superior Viaduct & W 29th St.	20A, 25, 326
10. Free Clinic	Euclid & E. 122nd St.	Healthline (6), 8, 25
11. Care Alliance	Payne & E. 22nd St.	75
12. NEOCH (Northeast Ohio Coalition for the Homeless)/CTO	Perkins & 36th St.	Healthline (6), 38
13. St. Augustine Center	Professor & W. 14th St.	81
14. St. Patrick's Club Bldg	Bridge Ave & W. 36th St.	25
15. Westside Catholic Center	Lorain Ave & W. 31st St.	79A/B
16. Catholic Workers Store & McCafferty Health Clinic	Lorain Ave & W. 45th St.	79A/B
17. Metro Health Hospital	Metro Health Dr. & W. 25th St.	20A
18. Norma Herr Shelter/Central Intake	Payne Ave & E. 22nd St.	38
19. Cleveland VA Medical Center	E. 107th St. & East Blvd	38

The area codes for all telephone numbers are (216) unless otherwise indicated. H= Someone on staff can communicate in Spanish. H=Se Habla Espanol. Y=Facility is handicapped accessible. Numbers point to the RTA information.