

Street Card

This Street Card is a resource guide for the people on the street or who do not have housing. All of the following programs help homeless people directly. If an address is listed, they also accept walk-ins. This document is now on-line under FIND HELP at www.neoch.org. Please make as many copies as you need.

THIS CARD IS FREE!! Feel Free to Make Copies

Y-Handicapped Accessible
H - Se Habla Espanol

This card was made by the
NORTHEAST OHIO COALITION FOR THE HOMELESS (NEOCH)
For a few copies of the Street Card please call NEOCH at (216)432-0540.
#s on left correspond to Bus Route Assistance on Back

#	Meal Sites	Address	Phone #	Break-fast	Lunch	Dinner	
	Antioch Baptist Church	8869 Cedar	421-1516		T-Th. 11 - Noon	Mon. 4 -5pm	Y
13	St. Augustine Center CLOSED FIRST WEEK	2486 W 14th	781-5530	7 days/wk 7:30-8:30 am OF THE MONTH	7 days/wk 11:30 - 12:30 pm MONTH	M-F only 4:30-5:30p	Y
8	Cosgrove Center/ Catholic Charities CLOSED SECOND	1736 Superior	781-8262	M-F 8:00-9:00a MONDAY	M-F 12:00-1:30p OF	MONTH	Y
	Mercy Seat Mission	3510 Broadview	749-7778		M, W, Last Fri. 12-1pm		N
4	Salvation Army Mobile Canteen	E Cleve-Hayden & Doan Ave	619-4722		No weekends	M- F Arriving at 5:30p-6p	H
5	St. Herman's ARRIVE 30 MINS BEFORE	4410 Franklin	961-3806	7 days/wk 6 -6:30 am MEAL	7 days/wk 11:30 - Noon TIMES	7days/wk 5:30 - 6pm	Y
9	St. Malachi Church 2459 Washington	Corner of W 25th at Detroit	861-5343	Mon -Sat 8:30-3pm	Sun + Holidays 8:30-1pm	Mon. 5:45 pm-6:30pm	Y
14	St. Patrick's Evening Meals	3610 Bridge Av	281-5854			T - Th. 5:30 - 6:30 pm	Y H
15	West Side Catholic	3135 Lorain Ave	631-4741	M-F 9:00-10:am	M-F noon -1pm	Sat only 4:30-5:15p	Y H

#	Meals Once a Week		
	Cleveland Victory Church of Nazarene	1632 E 55 th	Dinner: Thu, 5:30-6:30 881-3115
	Faith Baptist Community Ctr.	2355 E. 55 th	Lunch: W, 11:30 am-1pm 881-8816
	Trinity Cathedral	2230 Euclid	Lunch: Sun, 12-1 771-3630
	Rescue the Perishing	Parking lot at NW corner of 19 th and Payne	Dinner served between 7:00-8:00 pm TUESDAY ONLY 440 237-3740
3	Divine Outreach Ministries / Care on the Square	1744 Payne	Lunch: Sat, 12-3pm 355-6953

If you need food from a **FOOD PANTRY** call 211 for locations

For shelter availability go to Coordinated Intake 674-6700			
All requests for shelter assistance go to Coordinated Intake at 1736 Superior Ave, 2 nd Floor. Enter in the front from 8 a.m. to 8 p.m. Mon - Fri to complete application for help. After hours and weekends: Men go to 2100 Lakeside; Women go to 2227 Payne Ave. Families call 2-1-1 or use the callbox at the Coordinated Intake site to get a shelter bed. To access every publicly funded shelter in the community, you must complete a coordinated intake application. You can get a referral to 2100 Lakeside, Norma Herr Women's Shelter, Y-Haven, Harbor Light, PASS, City Mission, Family Promise, West Side Catholic, and VOA shelters from Coordinated Intake.			
Coordinated Intake (access to guaranteed shelter):			
Frontline Coordinated Intake:		674-6700	Y
Main Public Shelters: (Must go to Coordinated Intake first, M-F 8a-8p, see above)			
Men: 2100 Lakeside Avenue		566-0047	
Women: Norma Herr Women's Shelter, 2227 Payne Ave		479-0020	
Men's Private Shelters:			
2	City Mission Shelter	431-3515	Y
5	St. Herman's House of Hospitality	961-3806	Y
Privately funded Women/Women with Children /Family Shelters			
	Laura's Home	472-5500	Y H
Domestic Violence			
	Domestic Violence Center/24-hour hotline for shelter	391-4357	N H
Youth Shelters			
	Next Step Shelter for Youth (formerly West Haven)	941-0062	Y H
For information on homeless services: Call United Way's "FIRST CALL FOR HELP" Call 211 or 436-2000 24 Hours, 7 days/week. Or go to www.211cleveland.org			
For available housing go to housingcleveland.org			
ALL EMERGENCIES: DIAL 911			

Cuyahoga County



Thanks to **University Hospitals** for assistance in printing the Cuyahoga County Street Card

#	Housing	Days/Time	Phone Number	
7	Cuyahoga Metropolitan Housing Authority-CMHA	M-F 8am -5pm 8120 Kinsman Rd. 44104	348-5000	H Y
	HEAP and Housing Office (CEOGC)	M-F 8am -5:30 pm by appointment Hotline 24/7 1835 Prospect Ave	518-4014 24 Hrs.	H
	May Dugan Center 4115 Bridge Ave.	For help with housing: Mon, Tues & Thurs at 10am, Wed at 5pm	631-5800	Y H
	Affordable housing	www.housingcleveland.org		

#	Income/Job Training	Address/Hours	Phone Number	
3	Cuyahoga Jobs and Family Services	Virgil Brown Center 8a-4:30p	1-877-644-6562 (unemployment only)	H Y
	BENEFIT APPLICATION: Cash Assistance, SNAP, Childcare, Medical Ins., PRC - walk-in or call hotline	1641 Payne Ave 8a-4:30p or call hotline 24/7	Walk in for assistance or call 416-4440	
	Job Corps (Age 16-24)	13421 Coit Rd	541-2500	
	Ohio Means Jobs ohiomeansjobs.com/cuyahoga	11699 Brookpark Rd, Parma M-F 8a-5p	898-1366	H
	Opportunity for Ohioans with Disabilities	14650 Detroit #200 8am-5:00 pm	227-3250	H Y
	Social Security Administration www.socialsecurity.gov	17513 Detroit Ave/ 7517 Lorain /1240 E. 9 th , Room 793 M, T, Th, F 9 - 4; W 9-12p	1-800-772-1213 Call and enter zip code for location	H Y
	Towards Employment	1255 Euclid Ave #300 M-F 8am-4:30pm	696-5750	H Y

#	Health Clinics	Address	Phone Number	
	Collinwood Health Center	15322 St. Clair	851-1500	
	Care Alliance (East and West sides - 4 locations)	1530 St. Clair; 2916 Central; 6001 Woodland; 1795 W 25 th St, 2 nd Floor	781-6724 -for all clinics	H
10	Circle Health Svcs. (formerly Free Clinic)	12201 Euclid	721-4010	
11	J. Glen Smith Health Center	11100 St. Clair	957-5600	
	MetroHealth ExpressCareClinics: (Several East & West locations)	For East & West locations and wait times call:	957-1680	
16	MetroHealth Medical Center	2500 MetroHealth Dr.	778-7800	H
	NEON Hough Health Ctr	8300 Hough Ave	231-7700	
	McCafferty Health Center	4242 Lorain Ave	957-4848	
	CC Steph. Tubbs Jones	13944 Euclid Ave.	767-4242	H
	SE Medical Center NEON	13301 Miles Ave	751-3100	H
	St. Vincent Charity Psych.	2351 East 22 nd St	363-2538	H
	Superior Health Ctr NEON	12100 Superior	851-2600	H

All health clinics are accessible for those with mobility issues.

Free Health Care				
	Faith Baptist Community Center	2355 E 55 th	881-8816 Call for hrs.	Thurs all day Sat. morning H
	St. Malachi Center	2416 Superior Viaduct	771-3036	Mon 8am -12 noon Fri 8am - 12 noon H

#	Legal Services	Address	Phone #	Hours	
	Legal Aid Society of Cleveland	1223 W. 6 th St.	687-1900 or 888-817-3777	M, W, F 9-4pm Tue, Th 9-2pm	H Y

#	Drop-in centers	Address	Phone #	Hours	
16	Catholic Worker Storefront (All welcome)	4241 Lorain Ave (Showers)	465-9397	Wed/Thurs 7pm -9 pm, Fri 3-5 pm, Sat.9:30-11:30 am, Sun. 3 -6 pm	
	The LGBT Center	6600 Detroit Ave.	651-5428	Mon -Fri 10 -8pm Sat 10 -2pm	
8	Cosgrove Center CLOSED 2ND MONDAY	1736 Superior	781-8262	Mon-Fri 8am- 2:30pm	
	Season of Hope (Women Only)		421-0536	7 pm to 7 am	
	St. Malachi Center AVAILABLE FOR SHOWERS & MEDICAL ASSIST ONLY	2416 Superior Viaduct	771-3036	M -Thurs 7:30-10 am Fri 7:30-11:00 am	
	St. Paul's Community Church	4427 Franklin Blvd	651-6250	Tues to Friday 9 -12:30	
15	West Side Catholic Center	3135 Lorain Ave. (Drop in center)	631-4741 and showers)	Mon -Fri 9 - 3pm	
	Metanoia Project @ St. Malachi	St. Malachi School's Social Hall 2459 Washington	771-3036 Winter Only Mid Nov-Mid April	Fri/Sat/Sun 7 pm to 7 am Meals - Fri/Sat/Sun	

Y= facility is fully accessible to physically disabled
N= facility is not fully accessible
H= facility has an individual able to speak Spanish (Se Habla Espanol)
All numbers are 216 area code unless stated. The numbers correspond to the Directory of Bus Routes on the back of this card.—REV Sept 2017

Chemical Dependency Services	Phone Number	
Alcoholics Anonymous	241-7387	H
AL-ANON/Alateen (family support only)	621-1381	
CHOICES Behavior Health Chemical / Opioid Treatment	881-4060	
Cocaine Anonymous (Help line)	220-9899	
First Call for Help Drug Info Program (United Way)	211 or 436-2000	H
Salvation Army ARC	881-2625	
UMADAOP urban minority alcohol and drug outreach program	361-2040	H
Hispanic UMADAOP	459-1222	
Narcotics Anonymous	1-888-438-4673	H
Northern Ohio Recovery Association	391-6672 x 234	H
Recovery Resources (information and referrals)	431-4131	H
Detox Units that accept Medicaid or take people without insurance		
Harbor Light Detoxification	781-2121	H
St Vincent Rosary Hall – Detox Unit	363-2580 x 4	H
Stella Maris	781-0550	
Lutheran Hospital Alcohol & Drug Intake	363-2122	
Counseling Services		
Phone Number		
Applewood Centers, Inc.	696-5800 or 741-2241	H
Battered Women/Domestic Violence Hotline	391-4357	H
Catholic Charities Services	631-3499	H
Cntr for Families & Children Hispanic Behavioral Health	651-2037	H
Cleveland Rape Crisis Center	619-6192	H
May Dugan Center	631-5800	H
Murtis Taylor Counseling	902-7500	
Planned Parenthood of Cleveland	851-1880	H
Spanish American Committee	961-2100	H
Witness Victim Services Center	443-7345	H
Mediation/Conflict Resolution		
Phone Number		
Cleveland Mediation Center	621-1919	H
Mental Health Services		
Phone Number		
Mobile Crisis Team/Suicide Hotline	623-6888 hotline	H
Mental Health Referral	623-5555 referral	
Cleveland Clinic Stephanie Tubbs Jones Health Center	767-4242	H
Care Alliance Behavioral Health	781-6724	
Murtis Taylor Multi-Service Center	283-4400	H
St. Vincent Charity Psychiatric ER	363-2536	H
Mental Health, Alcohol & Drug Treatment Referrals	241-3400	
Assistance With Signing Up for Medicaid		
Phone Number		
Care Alliance	781-6724	H
Cuyahoga Jobs & Family Service	1-800-648-1176	
www.benefits.ohio.gov	www.ohioforhealth.org	
St Vincent Charity Health Medicaid Help	694-4652	
Medicare Enrollment	1-800-772-1213	
First Call for Help/211 Affordable Health Care	www.211cleveland.org	
	436-2000	
Assistance with Evictions		
Phone Number		
Cleveland Tenants Organization	432-0617	H
24 Hr Nurses on Call		
Cleveland Clinic Nurse on call – 24 hrs	444-1234	
MetroHealth Nurse on Call – 24 hrs	778-7878	

Important Phone Numbers/Hotlines	Phone #	#		
Police, Fire, EMS/Ambulance				
	911	H		
Rape Crisis Center Hotline - local	619-6192	H		
Poison Information Center	1-800-222-1222	H		
AIDS Task Force - local	621-0766	H		
Alcohol and Drug Addiction Mental Health Board	241-3400	H		
Bellefaire Hotline for Runaway and Homeless Teens	570-8010	H		
Cleve Food Bank/ODJFS Benefits/Food Assistance	738-2067	H		
Cleveland Metropolitan School (Project ACT Homeless children and youth project for school district)	838-0210	H		
	1-800-961-1990			
Community Re-Entry	696-2717	H		
Crisis Pregnancy Services	631-0964			
Cleveland Tenants Organization	432-0617	H		
Cleveland Department of Aging	664-2833			
Cuyahoga County Benefits Application Hotline (Childcare, Food, Medical, Ohio Works First, PRC)	416-4440			
First Call for Help (social service referral)	211 or 436-2000	H		
Human Trafficking Hotline	1-888-373-7888			
Identification Crisis Collective for Birth Cert & State ID's	631-4741 x 300			
Mobile Crisis Team/Suicide Hotline/ Mental Health	623-6888	H		
National Missing & Exploited Children	1-800-843-5678	H		
National Runaway Switchboard (1-800-RunAway)	1-800-786-2929			
	Or text 66008			
Northeast Ohio Coalition for the Homeless (Chronicle Street Paper/Homeless Congress)				
North Star Re-Entry Resource Center	881-5440			
Cuyahoga Office of Homeless Services	420-6844			
Project Star (Sex Trafficking Hotline – local)	855 431-7827			
Regional Transit Authority (RTA)	621-9500			
Social Security Administration	1-800-772-1213	H		
WIC Women, Infants, & Children	957-9421	H		
Witness / Victim Services Center	443-7345	H		
Outreach Programs				
Phone Number				
Care Alliance Outreach	781-6724	H		
PATH/OPP Mental Health Outreach (Frontline Services)	623-6555	H		
St. Paul's Church	651-6250			
Bellefaire Youth	570-8010	H		
VA Homeless Outreach Program	391-0264 x 2001			
Domestic Violence Hotlines				
Phone Number				
Child Abuse & Neglect Hotline - local	696-KIDS (5437)	H		
Child Help - Child Abuse National Hotline	1-800-422-4453			
Domestic & Family Violence - local	391-HELP (4357)	H		
Elder & Disabled Abuse Hotline - local	420-6700	H		
Rape Crisis Center Hotline - local	619-6192	H		
# Veterans Services				
Address				
Phone Number				
	Veterans Community Resource Referral Center	7000 Euclid Ave #202	391-0264 x 2001	
	National Veterans Crisis Line		800 273-8255	
1	Cleveland VA Medical Ctr	10701 East Blvd	791-3800	
	Supportive Services for Veteran Families (SSVF)	1736 Superior 3rd Fl, Superior Entrance	674-6700, Vets Press 1	H
	Veterans Affairs Regional Office	1240 East 9th/ Federal Building	791-3800	H
1	Vet Centers – EAST	5310 Warrensville	707-7901	H
6	WEST	5700 Pearl Rd.	440-845-5023	
	Veteran's Service Commission	1849 Prospect Ave. 1st Floor	698-2600	H
	Veterans Upward Bound Program	Tri-C 2900 Community Coll. Ave. Humanities Dept.	987-4938	H
	VOA Veteran's Resource Center	775 E.152nd St.	541-9000	H

NEOCH publishes a number of Street Cards. Go to www.neoch.org to print out the Veterans and Family Street Cards. REVISED Sept 2017

BUS Route ASSISTANCE

The numbers on the Street Card correspond to this directory of available bus routes

SHELTERS & MEAL SITES OR SERVICES	CROSS STREETS	PUBLIC (RTA) TRANSPORTATION
1. 2100 Lakeside Shelter	Superior, Lakeside & E.21 st St.	1, 3,
2. City Mission	Carnegie & E.55 th St.	8, 14, 16,
3. Frontline Services (1744 Payne)	Superior and East 18 th St.	3, 38, Health Line
4. Harbor Light/ PASS Program	Prospect & E.18 th St.	8, 55, Health
5. St. Herman's House of Hospitality	Franklin Blvd & W.42 nd St. In Ohio City	20, 35, 79
6. Laura's Home	Rocky River Dr. & Puritas	86
7. Y-Haven	Woodland @ 6001 E 61 st St.	14, 16
8. Cosgrove Center	Superior & 17 th St.	3,
9. St. Malachi's Church	Superior Viaduct & W.25 th St.	20, 22, 26, 79
10. Circle Health Services	Euclid & E.122 nd St.	Healthline (6), 38
11. Care Alliance	Payne & E.22 nd St.	3, 22, 26, 38
12. NEOCH (Northeast Ohio Coalition for the Homeless)	Perkins & E.36 th St.	Healthline (6), 38
13. St. Augustine Center	Professor & W. 14 th St. In Tremont	81
14. St. Patrick's Club Bldg	Bridge Ave & W.36 th St. In Ohio City	22
15. Westside Catholic Center	Lorain Ave & W.32 nd St. In Ohio City	22, 79A/B
16. Catholic Workers Store & McCaffertyHealth Clinic	Lorain Ave & W.45 th St. In Ohio City	22
17. Metro Health Hospital	Metro Health Dr. & W. 25 th St.	20, 35, 51, 81
18. Norma Herr Shelter/Central Intake	Payne Ave & E.22 nd St.	3, 38
19. Cleveland VA Medical Center	E.107 th St. & East Blvd	10, 38

The area codes for all telephone numbers are (216) unless otherwise indicated. H= Someone on staff can communicate in Spanish. H=Se Habla Espanol. Y=Facility is handicapped accessible. Numbers point to the RTA information.



To Get a Birth Certificate

If you were born in Cleveland, get your birth certificate at Cleveland City Hall, Bureau of Vital Statistics, for \$25.00 by filling out a request form there.

If you were born anywhere else in Ohio, request your birth certificate from the Bureau of Vital Statistic in Columbus, Ohio for \$21.50. See the website by searching "ohio gateway order birth certificate" in a search engine.

If you were born in another state, you will need to request your BC from that state. You may also need to send a copy of your state photo ID in some cases. Look up the state's website but avoid private companies (Vital Check, etc.) which can add up to \$60.00

To Get a State Photo ID

You must show your certified birth certificate, your Social Security Card or printout, and proof of residency at any of the Bureau of Motor Vehicle offices. If you have no proof of residency, you will need to ask for a "Proof of Residency-Certified Statement" form for a social service agency or church to fill out. Cost for an ID is \$8.50. Financial assistance may be available. Call 211 for further instructions.

For help with ID's call
631-4741x 300

For more info on RTA
ROUTES call (216)-621-9500

For more info on Human
Service Agencies call 211