

Service Animals at UCCR Facilities

We welcome service animals. We follow ADA guidelines.


















1. The Site Director, by ADA Guidelines, may ask the animal's owner 2 questions:
 - a. Is the animal a service animal required because of a disability?
 - b. What work or task has the animal been trained to perform?
2. The service animal must be under the control of the handler at all times. The animal must be harnessed, leashed, or tethered. The animal should not be allowed to bark repeatedly.
3. If a service animal is out of control and the handler does not take effective action to control it, staff may request that the animal be removed from the premises.
4. The animal must be housebroken. If it is not housebroken, the handler may be asked to remove the animal from the premises.
5. Service animals may enter the dining hall on leash, but must remain on the floor and not on any furniture. The service animal must remain on leash on the floor while accompanying the handler while going through a buffet line or salad bar. The dog may not be carried while handler is at the buffet or salad bar unless the disability requires close proximity to the handler's face (diabetes, for example.)
6. The UCCR staff is not expected to feed or clean up after a service animal. The handler is expected to feed and water their service animal but not in the Dining facility. The handler is expected to provide appropriate baggies to pick up their animal's excrement and dispose of it in appropriate refuse containers.

Handlers must let the UCCR Site Director know in advance that a service dog will be accompanying them. The handler and their animal, upon arrival, should introduce themselves to the UCCR Site Director. The UCCR Site Director can then give any directions to the handler that would be beneficial for the handler, the animal, and the other guests (such as where to take the animal to relieve itself and where outdoor water dishes may be located.)

If your animal is a therapy animal or emotional support animal, you must call the Site Director at the site you are attending and speak with them about your animal. We are not required to accept therapy and emotional support animals and this is determined on a case-by-case basis.



Comparison	Service Dogs	Therapy Dogs	Emotional Support Dogs
ADA Covered: Rights to bring animal into public establishments.			
Needs to tolerate a wide variety of experiences environments & people.			
May live with their disabled owners, even if "No Pets" policy in place.			
Primary function is to provide emotional support, through companionship.			
Specifically trained to assist just one person.			
Provide emotional support and comfort to many people.	