Integrating tools and process

SeeClickFix

Washington, DC

ISSUES

Illegal Dumping - Closed

Maltese and other debris dumped on south side of whiteknight at 39th and Street

Your request is now closed.

Service request ID: 1231231231

Service request is now closed.

Issue status: Closed

 issue received by DC911 call 911 for more details.

TOP USERS

1. John Doe
2. Jane Smith
3. Mike Johnson

Map of Washington, DC

Conference room full of attendees

Mobile phone and tablet showing images and maps
Choosing the Right Level of Engagement
• What resources are available?
• What input from stakeholders will help inform the decision?
• How much can the public influence the decision?

Choosing the Right Tools
• Level of engagement
• Cost/benefit analysis
  Tailored to multiple audiences
• Layered opportunities to engage
What is Public Participation?

Any process that involves the public in decision-making

(Includes the promise that the public’s contribution will influence the decision)
...relative to a generic process

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<tr>
<th>Engagement</th>
<th>Define problem</th>
<th>Gather info</th>
<th>Establish criteria</th>
<th>Develop options</th>
<th>Evaluate</th>
<th>Decide</th>
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Source: International Association for Public Participation

[Image]
Levels of Involvement

- Primary Stakeholders (most involved)
- Secondary Stakeholders
- General Stakeholders (least involved)
Combining a Stakeholder Process with Iterative Design and Informed Decision Making

- Research
- Community Engagement
- Review & Revise

- Project Start-up
- Public Kick-off
- Topical Workshops/Committees
- Multiday Iterative Design
- Final Public Meeting
Tools to Inform
SMARter INVESTMENTS. THOUGHTFUL SOLUTIONS. STRONGER COMMUNITIES.
Mixed Approaches for Engagement

Residents and local institutions are using a range of community engagement tools to transform, grow and develop neighborhoods, localities, cities, regions and states. Find out how.

• **BUILDING A NEIGHBORHOOD FOR LEARNING: THE BOSTON PROMISE INITIATIVE** — With the creation of a neighborhood-wide learning community, Boston’s Roxbury and North Dorchester neighborhoods are supporting residents from birth to career.

• **NEW RIVER VALLEY LIVABILITY INITIATIVE: EXPANDING OPPORTUNITY ACROSS A REGION** — Through community talks and activities, the partners in Virginia’s New River Valley initiative brought a diverse region together. They helped residents understand the area’s possibilities, find common ground and build a coalition for a better opportunity.

• **RE-IMAGINE WEST COLFAX: CROWDSOURCING STREET IMPROVEMENTS** — Local and citywide partners worked together with the residents of Denver’s West Colfax neighborhood to figure out how they could make the community more walkable and provide better access to transit.

• **STRATEGIC FRAMEWORK: ENVISIONING NEIGHBORHOOD FUTURES** — Residents of five Detroit neighborhoods were empowered to plan out the future of their neighborhoods through community talks and hands-on activities.

• **VERMONT FARM TO SCHOOL NETWORK: COLLABORATION FOR CLASSROOMS, CAFETERIAS AND COMMUNITIES** — More than 60 partners across the state of Vermont used system mapping, storytelling, participatory budgeting and other tools to reduce hunger, support local food and farms, and improve education.
Tools to Consult
**PlaceMatters - Mansfield CT > Mansfield walking and biking**

**Question 1:** If there were sidewalks on Route 195, would you walk to destinations in Mansfield?

- A. Yes: 82 responses (91%)
- B. No: 4 responses (4%)
- C. Maybe: 4 responses (4%)

**Question 2:** If Route 195 and other major roads had bike lanes, would you be more likely to use a bike to get around town?

- A. Yes: 69 responses (80%)
- B. No: 7 responses (8%)
- C. Maybe: 10 responses (12%)

**Question 3:** Do you bike in Mansfield to get to the Library, Community Center or Town Hall?

- A. At least once a month: 14 responses (19%)
- B. 3 or 4 times a year: 21 responses (29%)
- C. Never: 38 responses (52%)

**Question 4:** Do you have any other comments about walking or biking in Mansfield?

- Bike: 23 responses (34%)
- Walk: 21 responses (31%)
- Sidewalks: 17 responses (25%)
- 195: 16 responses (24%)
- People: 10 responses (15%)
- Walking: 9 responses (13%)
- Mansfield: 9 responses (13%)

*Assigned phone: (860) 578-2094
Start date: -
Status: Running
Results public? No*
Tools to Involve
What would you like to record?

**Sidewalk Quality**

How would you rate the pedestrian environment overall? 1-5, 5=highest

1 (lowest)

What type of sidewalk?
No sidewalk

Please describe

Any other comments?
There is no sidewalk on the West side of Walnut. It is closed for construction.
Integrating Pop-up Design into Workshops and Engagement

Engage community stakeholders
Showcase current assets
Visualize potential
Demonstrate and pilot
Gather public input
Join community together over common ground

Protected Bike Lane Demonstration
ALTA Planning + Design, Better Block Portland, & PlaceMatters
Tools to Collaborate
How Scenario Planning Fits into the Planner's Worldview

Understanding of the Future

Control over the Future

Disjointed
Incrementalism
"Muddling Through"

Scenario Planning

The Authoritative Comprehensive Plan

Low

High

Low

High
Two ways of conceiving scenario building

1. End State Planning: testing the effects of Transportation/Land Use (TLU) alternatives vs trends on selected outcomes…. to choose an optimal future plan

2. Contingent or Exploratory Planning: testing the effects of multiple trends on many outcomes including TLU….in order to adopt the most resilient strategies

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Thank You!

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