Technology is rapidly changing how we move.

Learn more about our Transportation Technology Strategy
THE PLAN

THE STRATEGIC IMPLEMENTATION PLAN

[Images and text related to the strategic implementation plan for urban mobility and autonomous urbanism.]
Dockless Mobility in Los Angeles

- **September 2018:** City Council approved Rules and Guidelines for the use of dockless bikes and scooters in Los Angeles.

- **December 2018:** LADOT released applications for a 1-Year Pilot to better understand implications of this new technology.

- **April 2019:** LADOT issued 8 1-Year permits
## Permitted Operators

<table>
<thead>
<tr>
<th>Operator</th>
<th>Total Vehicles Permitted</th>
</tr>
</thead>
<tbody>
<tr>
<td>BIRD</td>
<td>6,500</td>
</tr>
<tr>
<td>BOLT</td>
<td>500</td>
</tr>
<tr>
<td>JUMP</td>
<td>5,500</td>
</tr>
<tr>
<td>Lime</td>
<td>5,500</td>
</tr>
<tr>
<td>Lyft</td>
<td>4,000</td>
</tr>
<tr>
<td>SHERPA</td>
<td>670</td>
</tr>
<tr>
<td>SPIN</td>
<td>10,500</td>
</tr>
<tr>
<td>WHEELS</td>
<td>3,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>36,170</strong></td>
</tr>
</tbody>
</table>
Disadvantaged Communities

- + 2,500 w/in Non San Fernando Valley DAC’s
- + 5,000 w/in the San Fernando Valley DAC’s
Regulations & Requirements
Pilot Program Elements

- Safety
- Parking
- Outreach
- Equity
- Insurance
- Data
Safety

- Riders must be 18 or over
- Riders must have valid driver’s license
- Speed limit capped at 15 mph
- No riding on sidewalks
- User education provided in app
Safety

- Riders must leave at least 6 feet of sidewalk space for pedestrians and for people with disabilities.
Parking

Each provider has their own parking plan. Plans may include:

- Fees for improper parking
- End of ride photos
- Parking rating tools
- Street teams to move improperly parked vehicles
- Point/credit system for proper parking
Parking

Operators must:
- maintain 24-hour hotline
- respond to complaints within 2 hours from 7am-10pm daily
- provide incentives & disincentives to encourage proper parking behavior

Report improperly parked vehicles to 311 or the companies directly
Enforcement
Enforcement and Evaluation
Penalties for Sidewalk Riding

LAPD has authority to cite sidewalk riders

$197 penalty

For concerns about traffic enforcement, e.g. riding on sidewalks...

LAPD West Traffic Division:
(213) 473-0222
http://lapdonline.org/west_traffic
MyLA311

- Call in: 311
  - (213) 473- 3231 for outside Los Angeles
  - (213) 473- 5990 for hearing impaired
- E-mail 311@lacity.org
- Online https://www.lacity.org/myla311-service-request
- Mobile application available on Google Play (Android) and App Store (Apple)
MyLA311: Online

Dockless Mobility Enforcement
Report issues with dockless bicycles and electric scooters, such as improper parking, maintenance requests, and unresponse vehicles.

Transportation
Dockless Mobility Enforcement

Animal Related Services
Request animal related services including dead animal removal, loose or confined animals.

Investigations
Homeless encampment, Illegal auto repair, illegal construction, illegal discharge of water, illegal dumping or garbage, illegal eviction, illegal sign removal, Leaf blower violation, News rack violation, Non-Compliant Vending, Obstructions and Table, main obstruction and Report Water Waste.

Parks
Park facility and field maintenance, trash and cleanliness issues, security and pests, tree removal issues.

Problems & Repairs
Report graffiti or issues with streetlights.

Refuse & Pickups
Bulk item, Containers, Electronic waste, Metal / household appliances, Illegal dumping, Service not complete and etc.

Sanitation Billing
Bulk item fee, Extra capacities charge, Solid resource fee and sewer service charge. Adjustments. For movitLA billing issues, go to movitLA.com or call the Customer Care Center at 1-800-773-1209.

Street Problems/Repair
Bar code removal, Bus parking/lending, Curb repair, Flooding, Street obstructions, Sidewalk repair and etc.

Trees/Vegetation
Trees or shrubs, Median island maintenance, Overgrown vegetation/plants, Palm trends down, Street tree inspection, Street tree violations. Tree emergency, Tree construction. Tree permits and tree abatement for pro parents.

Other
To be used ONLY if the issue being reported does not fit into any of the SR Types available on this list. Select Radio buttons above to view more SR Types.

Feedback
MyLA311: Mobile App
Program Accessibility

Public engagement

Non-smartphone option

Cash option

Low-income pricing plan
PRODUCT

MDS

• [https://github.com/CityOfLosAngeles/mobility-data-specification](https://github.com/CityOfLosAngeles/mobility-data-specification)
MDS in the USA

- Los Angeles
- Santa Monica
- Culver City
- San Diego
- Portland
- Seattle
- San Francisco
- San Jose
- Detroit
- Chicago
- Minneapolis
- Kansas City
- Austin
- Louisville
- Indianapolis
- Miami
- Gilbert
MDS Going Global

Los Angeles
Santa Monica
Culver City
San Diego
Portland
Seattle
San Francisco
San Jose
Los Angeles
Santa Monica
Culver City
San Diego
Detroit
Chicago
Minneapolis
Kansas City
Louisville
Buenos Aires
Portland
Indianapolis
Indianapolis
Paris
Lyon
Bordeaux
Luxembourg
Buenos Aires

MDS Going Global

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Seattle
San Francisco
San Jose
Los Angeles
Santa Monica
Culver City
San Diego
Detroit
Chicago
Minneapolis
Kansas City
Louisville
Buenos Aires
Portland
Indianapolis
Indianapolis
Paris
Lyon
Bordeaux
Luxembourg
Buenos Aires
DEFINING SPACE

AIR
- Pricing Data

GROUND
- Pricing Data
- Traffic Data
- Open Street Maps

UNDER GROUND
- Pricing Data
- Tunnel Data
MANAGE THE PUBLIC REALM