



Amy Ng

UX DESIGNER

5+ years of professional experience in healthcare

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EDUCATION

- **User Experience Design**
General Assembly (2017)
- **Doctor of Pharmacy**
Touro University (2014)

PROFESSIONAL SKILLS

- **Design Tools**
 - Adobe Photoshop
 - Adobe Illustrator
 - Adobe InDesign
 - Sketch
 - InVision
 - Figma
 - Zeplin
 - HTML/CSS
- **Design Skills**
 - Competitive Analysis
 - Contextual Inquiry
 - A/B Testing
 - Storyboarding
 - User Flows
 - Affinity Maps
 - Surveys
 - Wireframes
 - Prototyping
 - Usability Testing

LANGUAGES

- **English**
- **Cantonese**
- **Japanese**

EXPERIENCE

UX DESIGN

- **January 2018 to Present**
INSTRUCTIONAL ASSOCIATE

General Assembly

Assist the instructor for a user experience design course in teaching adult students the principles of design thinking.

- Create a dynamic and collaborative community for professionals who are transitioning to user experience design.
- Mentor students, provide feedback on projects, and address students' questions and issues.

- **November 2017**
LEAD UX DESIGNER

Mobility Matters

Led end to end UX process designing a website interface that serves as a self-guided fall prevention exercise program for older adults.

- Presented research findings and purpose of design decisions directly to client and team members.
- Created wireframes, mockups and interactive prototypes to perform usability tests that drove design rationale and high-quality user experience.
- Conducted extensive user research on accessibility, user needs, mapped user flows, and iterated navigation design based on feedback.

CONCEPT PROJECTS

- **December 2017**
LEAD UX DESIGNER

Awakens Inc. Genome Hackathon

Produced a mobile app with product features that help expecting mothers track their nutritional intake.

- Communicated design rationale, specifications and interaction behaviors with team's engineer to build our product within the time constraint.
- Placed in top three finalists out of nine teams based on API application, design, and marketing pitch.

PREVIOUS WORK

- **September 2016 to September 2017**
PHARMACIST

Carezone.com Pharmacy

- Oversaw pharmacy operations by managing customer team members, verifying over 100 prescriptions per day, and prevent narcotic diversion.

- **September 2014 to September 2016**
CLINICAL PHARMACIST

Kindred Hospital

- Provided recommendations to physicians and nurses based on patient lab values and current health guidelines.