



Welcome to Thredbo Farm Ski Lodge.

1667 Alpine Way, Crackenback NSW 2627 – Telephone 02 6456 2537

Welcome to Thredbo Farm Ski Lodge. To gain maximum enjoyment from your stay at the Lodge, we ask you to read the following information. Please also look for additional current information on the noticeboard in the foyer that may be important to your stay. The Lodge Manager will be happy to answer any questions you may have.

There is no Snowy Mountain ski accommodation quite like (or quiet like) Thredbo Farm. Established in 1983, the Lodge is perfect for couples and families who love the great outdoors...and great camaraderie indoors!

Thredbo Farm Ski Lodge is situated at roughly 1,200m on the edge of a vast Black Sallee forest, overlooking a large natural grassy flat. Flowing through the middle of this flat is the tranquil Little Thredbo River, and apart from being a renowned trout stream, the river is home to platypus and forms a mutual boundary with the Kosciuszko National Park.

The 350 acre (140 Ha) property is set 1 km off the Alpine Way to provide a peaceful bush setting. The view is spectacular and no other development can be seen. Alpine snow capped peaks of Rams Head Range dominate the skyline. Winter snow regularly decorates the endless expanse of montane forest.

Located between Thredbo and Jindabyne, a snow ball's throw from the ski tube and opposite Lake Crackenback Resort & Spa, it's situated on 350 acres of pure unadulterated wilderness. Thredbo Farm sits on the Alpine Way, enjoys a 2km frontage to the Kosciuszko National Park, and a boundary formed by the trout haven known as Little Thredbo River. We are a few minutes' drive from the Bullock's Flat Ski Tube Terminal, 15 kms from Thredbo and 18km from Jindabyne.

However, it is much, much more than a ski lodge, Thredbo Farm is a mountain retreat that is enjoyed 365 days a year with extensive facilities and on-going improvements. Striking alpine scenery surrounds the Lodge from a number of our spectacular bushwalk lookouts, and from the deck of the Lodge itself.

We believe the unique wilderness setting is our most valuable asset.

The Lodge comfortably sleeps around 60 members and their guests in bunkrooms, twin/double, family/group rooms or ensuite loft apartments. It is in outstanding condition, particularly the supremely spacious Snowgums Ensuite Apartments which boast large contemporary rooms, king bed + 2 x singles, and awe-inspiring mountain views. The main Homestead consists of a large lounge and crackling fireplace, ideal for après-ski yarns; community kitchen, dining room, kid's room, games room, laundry, drying room and ski tuning room. It is blessed with sought-after facilities and amenities including bush golf course, tennis court, swimming pool, basketball key, bike trails, BBQ, sauna, spa and deck. The property is a bush walker or mountain biker's dream, while the large trout in Little Thredbo River (a short stroll away via private access) are always up for a battle of wits.

For ultimate peace of mind, there is a resident manager who will make members and their friends feel right at home.

The immediate vicinity is regularly frequented by a variety of native fauna, including Eastern Grey Kangaroo's, Swamp and Red Neck Wallabies, Wombats, Emus, Possums (Brush Tail, Ring Tail and Pygmy), Platypus, Echidnas, Wedge Tail Eagles, Crimson Rosellas, Owls (Tawny Frog Mouth & Barn) and more.

General

- A strict NO-SMOKING policy applies to the Lodge and its surrounds.
- Please ensure the front gate is not left open.
- The gravel road into TFSL is a zone shared by cars, adults and children (who may be walking, running or bike riding) and wildlife. When using the road please respect other road users by driving carefully and limiting your speed to 20 kph. Driving slowly will also reduce dust and prolong the life of the road surface.
- Domestic animals cannot be brought into the Lodge or onto the grounds.
- All Members and guests are to abide by the directions on notices placed in and around the Lodge.
- Skis and snowboards are not permitted in bedrooms or any part of the Snowgums complex.
- Ski boots, other heavy boots or muddy shoes must not be worn within the Lodge.
- If you would like to donate any goods to the Lodge please contact a Director to discuss your offer before leaving the goods at the Lodge.

On Arrival

- Please ensure you are aware of and adhere to the check-in times:
2 pm for Homestead rooms and bunks and 4 pm for Snowgums.
- There is no reception desk at the Lodge. Details of your confirmed booking will be provided by the booking officer prior to your arrival.
- You may unload your vehicle at the front door before parking at the rear of the Lodge.
- If you arrive late at night please unload with a minimum of noise particularly near bedrooms and in the Quiet Zone (accommodation wings).
- When parking at the rear of the Lodge, **cars should be parked front-in** to minimise exhaust fumes entering through the bedroom windows.
- A bed/room allocation list is posted in the foyer. Please ensure you only use the bed/room you have been allocated
- Keys to the Snowgums units are stored in a key cupboard in the foyer.
- Please abide by the check-in time to facilitate scheduled room cleaning and timely guest changeovers. If you arrive early please feel free to use the common areas until check-in time.
- You are allocated kitchen drawer/cupboard space and fridge space by room number. Unallocated freezer space is also available. Please mark all items you place in the fridge or freezer with your name using the markers provided.
- Also, please label all items placed in the lounge room bar fridge.
- Food should not be stored in the bedrooms.

Bedrooms & Bunkrooms

- The Lodge supplies blankets and pillows. However, you will need to supply your own linen and towels.
- Do not consider sleeping without sheets or pillowslips.
- A limited number of sheets & pillowcase are available for emergency use only, please see the Lodge Manger if you require this. If you are provided with sheets & pillowcases please put them in the wash on your day of departure.
- Bedroom wings are considered **quiet zones** at all times of the day and night so that everyone can get their rest when they want to - whether it be during the day, early in the morning or late at night. Please be considerate.

Kitchen Storage & Cleaning

- Store food in your allocated spaces only.
- At all times you must clean up after yourself in the kitchen, this includes breakfast, lunch and dinner.
- Put clean plates, saucepans etc back in the cupboards - do not leave anything on the benches to drain.
- The dishwasher provided should be used for all crockery & cutlery as it washes at high temperature.
- All items must be rinsed in the sink before being put in the dishwasher.
- Please read the dishwasher instructions carefully or ask someone how to use it.
- On departure please remember to remove all items from the fridge and cupboards/drawers. When leaving, please wipe out your fridge and cupboard/drawers - do not leave any food.

Children and supervision

- Parents are responsible for the behaviour of children at all times.
- Members and guests with young children should caution them to minimise noise in consideration of others, especially in the early morning.
- Please ensure your children have put away items used in the games room, pool area or spa/sauna and the area is left clean and tidy.
- There is restricted access to the lounge room for children under 12 years of age who:
 - must vacate the lounge room by 8 pm
 - must be accompanied and supervised by a parent/guardian
 - will be asked to leave the lounge room if they are disruptive

The above will be at the discretion of the manager.

- Child safety gates are available for use between the kitchen and family area, and in the stairwells of the Snowgum lofts. Gates are provided by the manager on request.
- Young children should not be left unsupervised in the games room, pool, spa or sauna, if access is given at all.
- Children should not be left at the Lodge unless left under the direct supervision of a responsible adult.
- Soiled nappies should be placed in a plastic bag and disposed of in the outside garbage bin, located in the back car park.

Other Facilities

- Games, cards etc are available in the end cupboards of the kitchen, but please make sure you put them away when you have finished.
- Next to the kitchen there is a family room with books, toys and games for all ages.
- During winter the spa is available for use from 3 pm to 9 pm every day (Opening hours vary in off peak periods, please see the Lodge Manager before 12.00pm on the day you wish to use the Spa). For hygiene reasons, please shower first.
- Please ensure all common areas are left clean and tidy after each use.

Internet/Wi-Fi

- The quality and speed of the Internet connection provided in the Crackenback area is poor and becomes more unreliable as demand increases. Our extensive investigations have confirmed that unfortunately this situation will not improve in the foreseeable future.
- A limited wireless Internet connection is available for use by Members throughout the Lodge and its immediate surrounds. The maximum download speed of the Internet is 5 Mbps and may be considerably slower in peak periods.
- The TFSL wireless Internet is an unsecured network.
- There are five Wi-Fi zones in and around the Lodge labelled as: Office, hallway, dining, roof (outdoor areas) and Snowgums.
- Most devices will automatically connect to the strongest Wi-Fi signal as you move through the Wi-Fi zones. If not, you will need to manually disconnect and reconnect your device to the Wi-Fi as you change zones.
- When visiting the Lodge please be respectful of other Internet users by limiting your Internet usage to lower-bandwidth activities such as web browsing or emailing. Most importantly, we ask that you **refrain from high-bandwidth Internet usage such as downloading large files or streaming movies and videos while at the Lodge.**
- Parents are asked to ensure that children using the Internet also abide by our requests.
- The strength and reliability of our Internet service is externally monitored by a Cooma-based communications company. Please report any faults to the managers.

Use of common areas

- TFSL is a **self-catering** Lodge.
- Members and guests are required to clean up and put away after themselves. **This is not the role of the manager.**
- If you use something please put it away.
- Bench tops, stoves, ovens, sinks and tables must be wiped clean after each use.
- Please sweep the floors as required.
- Most importantly, Members and guests must clean up after themselves in the kitchen:
- This includes after breakfast, lunch and dinner.
- All items must be washed, wiped and put away.
- The dishwasher must be used for all crockery & cutlery as it washes at a very high temperature.
- Please ask if you are unsure of how to operate the dishwasher.
- All items placed in the dishwasher should be scraped and rinsed of food before washing.
- Please do not leave items in draining racks or in the dishwasher.
- Games, toys, cards, sporting equipment and books are available for use – please put them away after use.
- The last person to leave the common areas at night should ensure all lights, heaters and the dishwasher are turned off, and the open fire in the lounge room is extinguished.
- The Lodge Managers like to keep the Lodge clean and tidy but they cannot be expected to put away items that members/guests have left lying around, such as glasses, food, clothing and card games. If you use something, please put it away.

On Departure

- All rooms and bunks must be vacated by 10 am on the day of departure. However, Members and guests are most welcome to use the communal Lodge facilities until their departure.
- Please abide by the check-out time to facilitate scheduled room cleaning and timely guest changeovers.
- Ensure all lights and heaters are turned off.
- Rooms must be left as you found them:
 - All rubbish must be removed and garbage bins must be emptied
 - Blankets should be neatly folded at the end of the bed
 - Remove pillow protectors and leave on bed for collection by Manager
 - Any soiled protective linen (mattress or pillow protectors) should be removed and taken to the laundry
- Check that all personal items have been removed from your room.
- Please ensure you have removed all personal items from common areas (including drying room, locker area, clothes line etc.)
- Please remove ALL items from your allocated fridge, freezer and cupboard space and wipe these spaces clean.
- Please do NOT leave food at the Lodge. If you have unwanted food and would like to donate it to other person please make those arrangements directly with that person

Ski Hire

Ski Hire is available near our front gate much cheaper than hiring from your home town. Dave Harrison has been looking after Thredbo Farm Ski Lodge members and guests for all their ski clothing and ski hire requirements for over 15 years.

His large modern shop is located 100m down the drive into the Lake Crackenback Resort & Spa across the road from Thredbo Farm Ski Lodge entrance. Just mention you are staying at Thredbo Farm Ski Lodge to enjoy Dave's legendary friendly service.

Dave also can provide ski tuning and repairs if required.

Useful information about the Thredbo Farm Ski Lodge

Many lucky people come through the front door of the Lodge and each one should be aware of those around them. Being a private Lodge, not commercial or open to the public, only those lucky enough to be members or their immediate friends and families are eligible to come and stay at any time. A lot of the onus is on each individual to make sure that the place is left in the state it was found, hopefully clean and ready to use. The Lodge managers provide a basic clean of the facilities but are not here to pick up everything left lying around. If something is no longer used, please return it to whence it came. If something is dirty after being used, clean it. Please be considerate of those following after you.

BBQ – there is a BBQ for guest use just outside the family room sliding door. Please ensure when you finish using the BBQ use turn off the gas and clean down the BBQ for the next guest use, and please put cover back on when BBQ has cooled down.

Bike Storage – there is bike storage available in the first 2 garages, please store bikes in this area only

Composting – to help reduce waste, there is a compost bin in the kitchen, there is a sign to explain what is acceptable for composting and what should not be placed in the composting bin.

Exhaust Fan – when cooking please ensure you turn on the kitchen exhaust fan and turn off when finished cooking.

Games Room – Located under the lounge room via the staircase outside the front door. The games room may be locked at times, a key to the room is located on the notice board in the foyer, please remember to bring the key straight back after unlocking the room.

In the games room is a pool table, ping-pong table, Soccer fuse ball table and air hockey table. There are also lounges to relax and chill in. The room is suitable for teenagers but younger children should always be accompanied.

Golf Course – the golf course can be found by following the maintenance track just below the car park or taking the steps and following the trail to the field of dreams. Please do not drive a vehicle onto the golf course or field of dreams.

A map showing the layout of the course can be found on the shelf below the notice board in the foyer with pencils. The Lodge has a supply of clubs and balls for a game if you feel the need, located in the foyer ski rack area.

Heaters – heaters in the dining room, family room and ski drying room are on timers so please do not adjust or change the settings.

Heaters in the bedrooms of the Lodge are on a main control, when on you can adjust the heating in your room by turning the tap. This opens or closes the flow of hot water through the radiator.

Heaters in the Snowgums are an easy on off and then set the temperature - more details re heating controls can be found at the back of any Snowgums compendium.

Kids play area – Younger children can be entertained in the children's room off the end of the kitchen. In here you will find various toys, games, books and other items to keep young minds occupied and entertained.

Kitchen – any used item must be put through the dishwasher and then put away, please do not leave items on the bench. When finished cooking please ensure you wipe down the benches, stoves and microwaves you have used.

Lake Crackenback Club – Lodge members are entitled to club discounts at Lake Crackenback Resort & Spa. The discounts are available in Cuisine Restaurant, Alpine Larder Café Restaurant, the Day Spa and also some Hire and Tours at Activate. The membership also allows you access to the indoor heated pool, Gym and access to all free resort activities. Please ensure you take your members card with you.

Last to Leave – if you are the last person to leave an area, please turn off heating, lights and if it is the kitchen, please check and turn off the exhaust fans.

No TV – that is correct, but please immerse yourself in the place and you'll quickly find you won't need it.

Recycling – to help reduce waste, there are 2 recycling bins in the kitchen and 1 in the bar, please put all recycling in the correct bin.

Sauna & Spa Room – Great after a day out to ease the pains, or simply to relax and enjoy, this combination is hard to beat. The spa is set at 38 degrees Celsius, and is for use between 3.00pm – 9.00pm daily in winter and on request in Summer (please see the Lodge Manager before 12.00pm on the day you wish to use the Spa).

Please remember to shower before entering the spa, as is drying off before leaving the spa room.

Please be conscious of the noise when in the Spa & Sauna room as you are in the Quiet Zone and people may be in their nearby rooms trying to rest.

No food, drink or glassware is to be taken into the Spa or Sauna area.

Smoke alarms – the Lodge has a fire alarm installed that has the control unit located in the entrance hallway. All detectors in rooms and hallways are linked and are particularly sensitive to all kinds of smoke. Please check the map in your room showing the evacuation route. The assembly point is in front of the shed at the back of the car park.

Smoking in the Lodge – is strictly non-smoking environment. When smoking outside, please stay at least 5 meters away from doors or open windows to avoid smoke entering the Lodge. Bins are located near the back door to the car park, Front door to the Foyer and back door to the Snowgum Lodges please ensure your cigarette butts are placed in them. When smoking please be aware of where you ash falls as this has the potential to start a bushfire.

Smoking outside the Lodge – please ensure that you do not smoke within 5 meters of any building, including windows and door areas. Please note that the main deck off the lounge and the entrance deck are NON SMOKING AREAS

The Lodge Managers – Michael & Catherine (Mick and Cath is also fine) are available for assistance or advise on all aspects of the Lodge and activities around the Lodge.

The Quiet Zone – is the accommodation side of the Lodge. Noise travels far and fast within the bedrooms and hallways so please make an effort to walk quietly and save any loud noises or activities for other areas and outside. Upset/crying children should be removed from the quiet zone and only returned when settled.

Walking Tracks – The main walking track within the grounds is the Trim trail (3.2 km) The Trim Trail takes you through many different pockets of native plant species, showing the variety of flora that is abundant in the area at differing elevation, it also includes a detour to the lookout and picnic area with overlooks the valley and Lake Crackenback Resort. Maps are located on the shelf below the notice board in the foyer.

A new easier shared walking and bike trail is the Meadow Loops Trail, this trail is an easy 1 to 1.5km track, the trail head for this track can be found between the road and the Snowgums.

Always remember to let someone know if you go walking, especially if late, in rough weather or when by yourself, just in case.

Water – water from the taps in the laundry, bathrooms, kitchen all come from the creek. This water is not suitable for drinking. All Lodge taps are now labelled either drinking or non-drinking. The drinking water is rain water collected from the Lodge roof.

Emergency Phone Numbers

Ambulance/Fire/Police	000
Chemist Jindabyne	6456 2977
Chemist Thredbo	6457 6140
Hospital Cooma	6455 3222
Medical Centre Thredbo	6457 6254
NRMA	13 11 11
Nuggets Crossing Family Practice	6457 1221
Poisons info Centre	13 11 26
Police Station Jindabyne	6456 2244
SES	13 25 00

Other numbers

Jindabyne Visitors Centre	6450 5600
Lake Crackenback Resort & Spa	6451 3000
National Parks & Wildlife Service's Jindabyne	6450 5555
Perisher National Park Entry Station	6450 5653
Physio & Sports Injury	6456 2822
Road Conditions	6450 5551
Thredbo National Park Entry Station	6456 2178
Weather update	6450 5550