

Celebrating 20 Years With 20 Clinics

Every Child's Hope, STL Crisis Nursery, Lydia's House, Southside Early Childhood Center, St. Vincent Home for Children



Normandy, MICDS, Maplewood-Richmond Heights, Jennings, Hazelwood, University City, STLSSD

SLPS: Bryan Hill and NAPA, KIPP STL, Harris Stowe, Covenant House Missouri, Epworth

Confluence Charter, Bayless, The Women's Safe House, Vietnamese Community Clinic, Youth in Need, Hancock Place,

IMPACT REPORT 2020

iFM
Community
Medicine

Individual. Familiar. Mobile.

Strengthening underserved
communities,
one patient at a time,
to promote community health



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A Message from our CEO

It started out like any other year. In the fall, we began to explore with the Special School District the possible expansion of our school health services through telemedicine. In January, we welcomed Sharon Neumeister to our team as Chief Program Officer. The first week of March, Teresa DuMaine, joined the iFM team as our newest family nurse practitioner.

Well, you know what happened after that. COVID began to take its toll and all schools, daycares and the teen drop-in center closed. Our youth and women's shelters remained open but significantly cut back on admissions. Only the Saint Louis Crisis Nursery remained open, and with all the turmoil, actually saw an uptick in demand to shelter children whose families were stressed to the limit. At our Hancock Community Clinic, we remained open, but switched from walk-in to appointments only. No one could dispute that these were challenging times.

Even with many of our clinics closed, and our revenue from insurance payments cut by more than 60%, we had to find ways to serve our staff, our partner agencies, and most of all, our patients. With the help of the Payroll Protection Program we were able to maintain all of our staffing.

Every week felt like three weeks. We struggled to get Personal Protective Equipment (thank you to NIKE, Mercy, and the St. Louis County Department of Health for helping with that). When some of our partner agencies were finding it difficult to get masks (either not available to them or only in incredibly large quantities), iFM helped out by using our vendor to order the large quantity and then pass them along at cost to our partners who needed them.

As our youth shelters began to admit again, there was a new need for COVID testing of new admissions. They turned to iFM and we have addressed that need with a combination of on-campus testing when feasible and the development of a drive-through testing site just for our partners.

As our school districts planned for their re-opening, many reached out to iFM for input and advice. Some new schools have come to us also, with this crisis raising their awareness of the importance of medical oversight. So in the year that we hoped would be our 20/20 celebration (our 20th year and our 20 community clinics), it has instead focused on a celebration of our flexibility and creativity to persevere and excel in a time of challenges, and fulfill our mission to "Strengthen underserved communities one patient at a time, to promote community health."

David C. Campbell, M.D.
President & CEO



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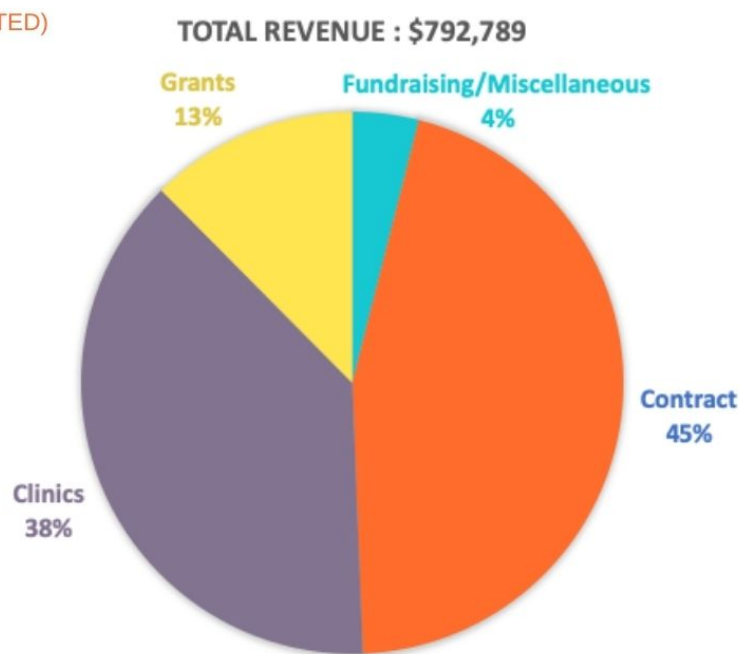
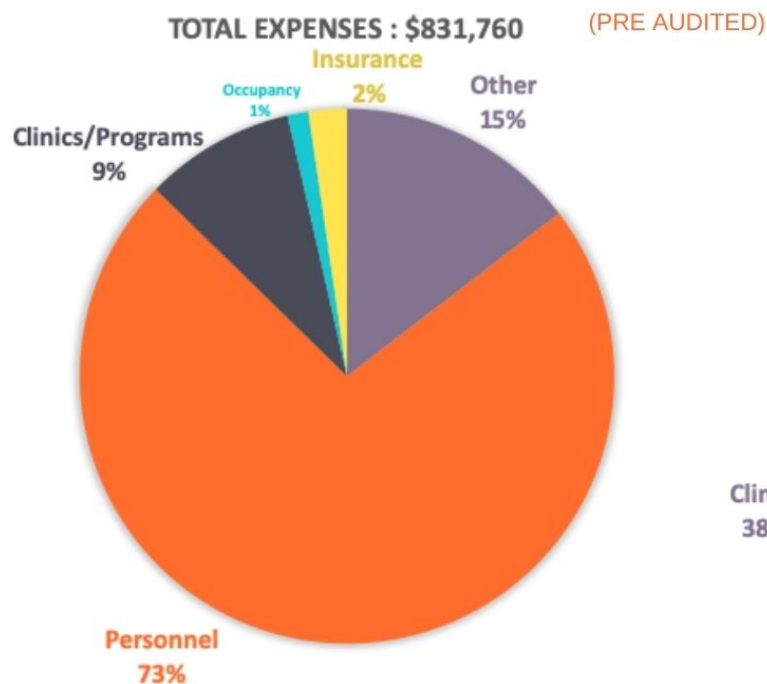
David C. Campbell, M.D., M.Ed.
President & CEO

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Chief Program Officer

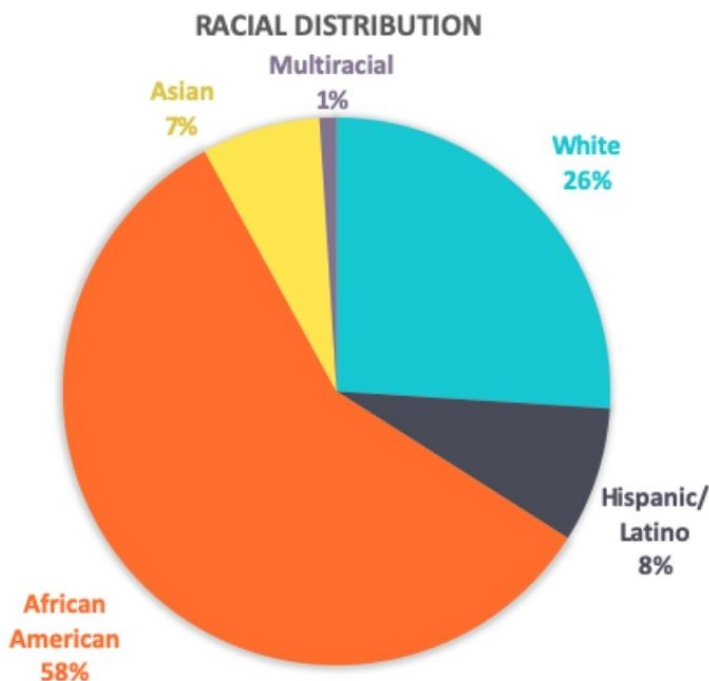
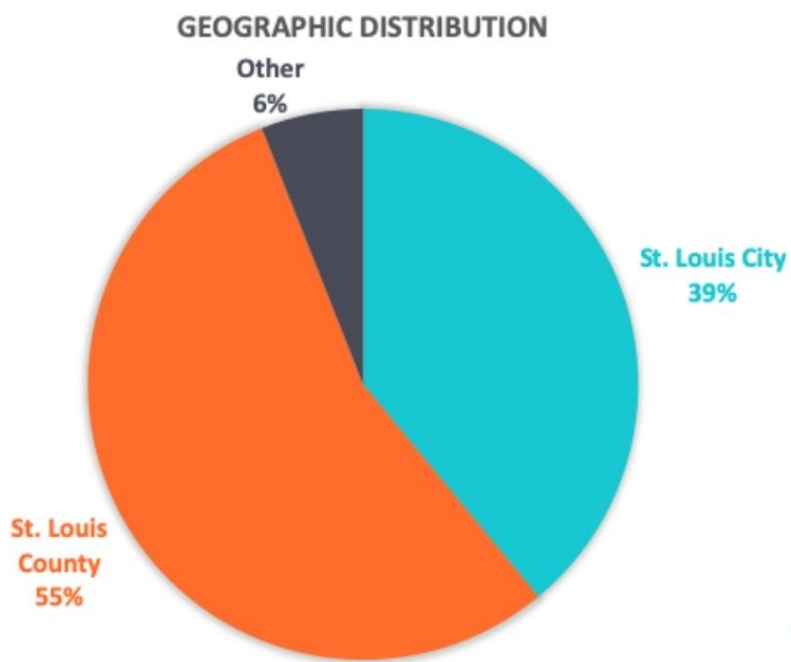
Stacy LoBello, FNP-C Nurse Practitioner
Clinical Director

Raelyn Mortellaro
Director of Operational Support Services

2019-2020 Fiscal Year Report



iFM Patients Served





5,400
Volunteer
Hours
Logged



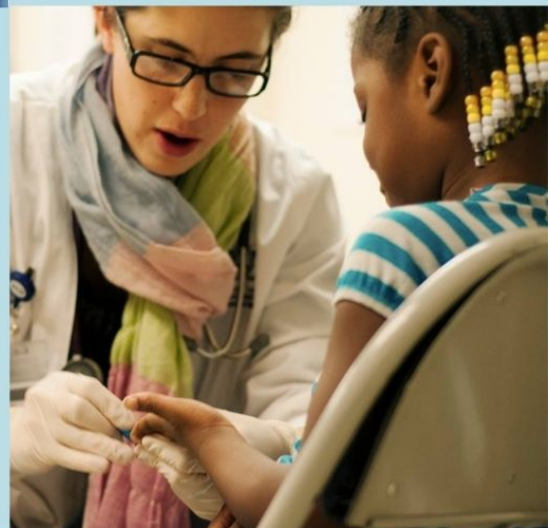
80% of our
patients
are 21 or
under



5,055
Patient
Visits



\$129,886
raised in
donations
and
grants

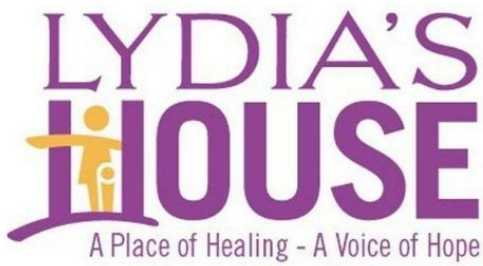


20
On-Site
Clinics



94 years
oldest patient
2 months
youngest patient

Community Partners



Please donate to help
iFM with clinic support
and COVID relief at
ifm-stl.org

Thank you to all of our partners!

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