

# Open Position: STARS Connector Supervisor

Be a Part of God's Work at Agape!



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We are currently accepting resumes for the following position:  
**STARS Connector Supervisor**

Agape is seeking a **STARS Connector Supervisor** to supervise, lead and monitor Connectors in one of the 3 areas where we serve in both the school and community settings. In this role the **Connector Supervisor** coordinates efforts to serve at-risk youth within their school setting and in their communities. The Supervisor is responsible for building relationships with school faculty and administration as well as members of the community. They must ensure that Connectors are meeting the needs of youth and parents in a culturally sensitive manner by wholly serving them in a poverty-reduction model that provides support, permanency, and sustainability to the program participants. The Supervisor will be responsible for auditing the Connectors case management work in Penelope. Through this two-generation model, Supervisors and Connectors will connect families in schools and communities to improve student attendance, behavior, and parental engagement with the student's education. Stars staff will serve students and their families through a holistic, strength-based model, connecting them to needed resources that will help create a more nurturing environment for children and families. An ideal candidate should have supervisory experience leading teams and must be able to focus on family strengths and recognize the family case-management relationship as primary and essential. Additionally, they should demonstrate an ability to work with a wide range of people, knowledge of social services delivery systems, and knowledge of resources, excellent communication skills, both verbal and written, proven ability as a problem solver and self-starter, excellent computer skills, and demonstrated user orientation, good organizational, time management skills. The **Connector Supervisor** ensures program quality, transparency, and accurate reporting.

## Education & Experience Required:

Master's degree in Education or Social Work or related field preferred. Bachelor's degree in Education, Social Work, or related field, with at least 3 years of relevant experience acceptable. The ideal candidate must have a demonstrated ability to provide culturally sensitive, community-based services while working with a wide range of people and a passion for serving others. Demonstrated case management experience. Experience coordinating services in a school or community-based setting. Must have excellent communication skills, both written and verbal, demonstrated computer proficiency, including the use of Microsoft Office Suite and other software applications essential to this position. Should possess outstanding organizational and management skills and have proven ability as a problem solver and self-starter. Experience using a case management system and the utilization of data analysis to inform service plans and supervision needs. Must have an automobile available for business use and maintain a current driver's license and current auto insurance with acceptable levels of coverage. Will be required to work a flexible schedule to include evenings and weekends as needed. Candidate must be willing to engage in Agape's Performance Quality and Improvement (also known as Continuous Quality Improvement) standards of quality & excellence.

**Annual Salary Range: \$45,000 - \$51,000**

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## About Agape:

Agape Child & Family Services is a faith-based, non-profit organization dedicated to providing children and families in Memphis with healthy homes. Agape serves nearly 10,000 children and families each year in an effort to keep them safe, smart and successful through school-based initiatives and site-based services in under-resourced communities; counseling; homeless services; adoption and foster care. In partnership with the Tennessee Department of Human Services, Agape and its community partners have expanded services via a two-generation model, wholly serving youth and parents in a poverty-reduction strategy, providing support, permanency, and sustainability in Frayer, Hickory Hill and Whitehaven. To learn more, call 901.323.3600 or visit [agapemeanslove.org](http://agapemeanslove.org).

**We are Proud to Offer:** Competitive Pay, Excellent Benefits, Paid Holidays, and Opportunities for Professional Growth and Development

**Visit Our Online Career Portal to Apply:**

<http://agapemeanslove.org/career-opportunities/>

*\*All positions require a valid driver's license and automobile insurance. All applicants are subject to a drug screening and background check. Agape is a Christian organization and has certain religious requirements for its employees.*