Innovate Memphis is seeking an experienced problem solver to join our team as a No Kid Hungry Fellow. Ideal candidates will approach problem solving using an entrepreneurial lens that puts end-users at the center of their design process. She/He/They will demonstrate experience with data and research methods relevant to human-centered design, display intellectual curiosity, consider the financial feasibility of scaling proposed interventions, and excel at creative problem-solving and communication with diverse stakeholders. Experience with food distribution systems, food access issues, and a desire to innovate civic solutions around hunger a plus.

Fellowship Description & Responsibilities
The pandemic has spotlighted the deep inequities and vulnerabilities of our food system. This heightened awareness and urgency to change how food gets to people in need is challenging cities to think differently about food access. No Kid Hungry is tackling this challenge by funding three Innovation Fellows to design, pilot and/or scale food distribution models that get food to families in need in Boston, Memphis, and Seattle. Innovation Fellows will use the principles of human-centered design to create strategies, programs, or improvements that are responsive to the needs, wants, and aspirations of children and families living with food insecurity. Throughout the 15-month long Fellowship, Innovation Fellows will become proximate to the problem of food insecurity by learning from children and parents, schools, city agencies, and nonprofit agencies in the design, prototyping, and launch of at least one sustainable innovation in food access. Additionally, the No Kid Hungry Fellow will be responsible for:

• Educating stakeholders on progress toward milestones, goals, and outcomes
• Acting as a liaison between Innovate Memphis, No Kid Hungry, strategic partners, and vendors
• Ensuring that the innovation process is transparent and structured
• Building trust and leading through learning from and collaborating with various stakeholders.

Benefits
• Opportunity to improve food access for children and their families
• Deepening ability to design with communities
• Opportunity to join an experienced civic innovation team working directly with city government, county government and nonprofit partners
• Ongoing skill-building, mentorship, and support customized to the Fellow’s needs and focus area
• Peer-to-peer learning and exchange with other Fellows and their city partners
• Exposure to opportunities provided by the No Kid Hungry network, from speaking engagements to idea exchange with cities from across the country
• Opportunity to advance theory and practice of human-centered design to create more equitable, inclusive, and healthier food systems

Qualifications
Fellows may have a range of backgrounds from design to public service to academia. There is no single set of qualifications that are necessary to be successful in this role. Candidates who have a passion for food system issues and possess several of the qualifications listed below are encouraged to apply.

• Experience using human-centered design, civic design, service design, or a related innovation approach with a community focus (evidence of a product, service, or process created through such an approach or a failure that informed learning is a plus)
• Experience working for a social enterprise that tackles intractable social problems at scale
• Experience collecting and analyzing qualitative and quantitative data
• Demonstrated time management skills with a proven ability to meet deadlines
• Strong analytical and problem-solving skills
• Experience centering equity in research, program design, and/or organizing with a preference for direct experience building trust and collaborating with impacted communities
• Ability to work independently as well as collaboratively
• Project Management and budget experience
• Knowledge or interest in expanding knowledge of food system issues in the urban context
• Strong communication skills and facilitation experience with a range of stakeholders
• Demonstrated ability to partner across city departments and with community-based organizations active in food insecurity
• Minimum 3 years of experience preferred. Lived experience in families or communities experiencing food insecurity a plus.
• Proficient with Microsoft Office Suite or related software.

**No Kid Hungry Program Innovation**
The No Kid Hungry Innovation Fellowship is a project of the Program Innovation team at No Kid Hungry. The Program Innovation team’s mission is to identify effective strategies to end childhood hunger using the principles of human-centered design. The team focuses on the lived experience of families in order to design strategies that meet their needs, are compatible with their everyday lives, and draw on their strengths. Recent work includes improving the WIC shopping experience from the perspective of mothers and children, piloting a strategy to pair meal delivery with home visits to holistically meet families’ needs, and co-creating food access strategies with Latinx families.

**Innovate Memphis**
Innovate Memphis is a 501(c)(3) nonprofit organization develops and delivers bold solutions to some of the most pressing urban challenges in Memphis. Innovate Memphis brings together government, business, community leaders and residents to address long-standing civic issues. Innovate Memphis has developed, tested, and launched innovations to improve City service delivery and quality of life for all Memphians. Priority areas include neighborhood economic vitality, public space, transportation and mobility, community data, and emergency medical services.

**Physical Requirements:**
1. Prolonged periods sitting at a desk and working on a computer.
2. Must be able to lift up to 15 pounds at times.
Reasonable accommodations may be made to enable individuals with differing abilities to perform the functions. The noise level in the work environment is usually moderate.

**Additional Details:** This position is contractual, and grant funded for 15-months.

**Compensation and Duration:** This position is contract-based and grant funded for 12-15 months. The position is a full-time, salaried position starting at $65k, plus medical, dental, vision and paid time off.

**To apply:** Please send resume and two references to info@innovatememphis.com with a subject line of “No Kid Hungry Fellowship.”