Open Position: TeamWorks Connector

Be a Part of God’s Work at Agape!

We are currently accepting resumes for the following position:

TeamWorks Connector

Agape is seeking a TeamWorks Connector. The TeamWorks Connector will support workforce programs essential to the staff, clients, and stakeholders of the Powerlines Community Network. The TeamWorks Connector will build relationships with the staff across the PCN programs and communities, as well as clients and workforce ecosystem PCN partners. The role is responsible for ensuring that programs across TeamWorks are implemented with fidelity and that data is collected consistently and correctly based on program design. TeamWorks Connectors will participate in 2Gen training. TeamWorks Connectors will engage participants with the fidelity of model design performance. The TeamWorks Connector will be responsible for caseload participants’ goal setting, caseload service files, Connector reports, data entry, and case management in Agape’s case management system (Penelope) and Jobs4tn.gov (Virtual Online System) entries. TeamWorks Connector will ensure efforts to address the economic mobility needs of families served, appropriately addressing needs, i.e., medical, health, spiritual, emotional, social, employment, educational/training, etc.

Education & Experience Required:
Bachelor’s degree or higher in Business, Social Work Public Administration, or related field preferred. Bachelor's degree required, Masters preferred with at least 3 years of relevant experience, including program coordination and supervisory experience (7 years of relevant experience in lieu of a degree). The ideal candidate must have a demonstrated ability to provide culturally sensitive, community-based services while working with a wide range of people and a passion for serving others. Proven ability to facilitate engaging group instruction, both to team and stakeholders. Must have excellent communication skills, both written and verbal, and demonstrated computer proficiency, including the use of Microsoft Office Suite and other software applications essential to this position. Must demonstrate outstanding organizational and management skills and have proven ability as a problem-solver and self-starter. Experience using a case management system and the utilization of data analysis to inform service plans and supervision needs. Must have an automobile available for business use and maintain a current driver’s license and current auto insurance with acceptable levels of coverage. Will be required to work a flexible schedule to include evenings and weekends as needed. The candidate must be willing to engage in Agape’s Performance Quality and Improvement (also known as Continuous Quality Improvement) standards of quality & excellence.

Minimum Annual Salary: $38,000

About Agape:
Agape Child & Family Services is a faith-based, non-profit organization dedicated to providing children and families in Memphis with healthy homes. Agape serves nearly 10,000 children and families each year in an effort to keep them safe, smart and successful through school-based initiatives and site-based services in under-resourced communities; counseling; homeless services; adoption and foster care. In partnership with the Tennessee Department of Human Services, Agape and its community partners have expanded services via a two-generation model, wholly serving youth and parents in a poverty-reduction strategy, providing support, permanency, and sustainability in Frayser, Hickory Hill and Whitehaven. To learn more, call 901.323.3600 or visit agapemeanslove.org.

We are Proud to Offer: Competitive Pay, Excellent Benefits, Paid Holidays, and Opportunities for Professional Growth and Development

Visit Our Online Career Portal to Apply:
http://agapemeanslove.org/career-opportunities/

*All positions require a valid driver's license and automobile insurance. All applicants are subject to a drug screening and background check. Agape is a Christian organization and has certain religious requirements for its employees.