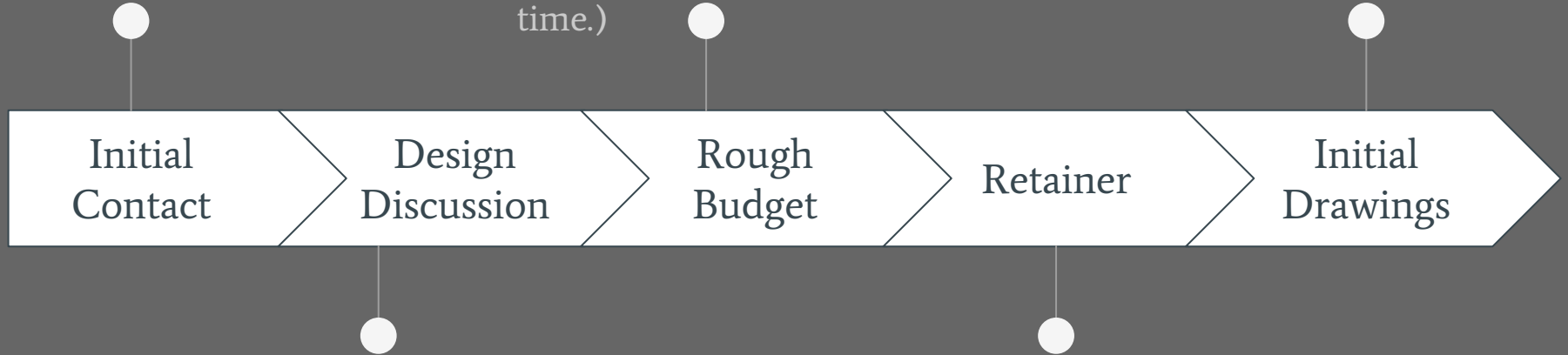


Client contacts Tom via phone or email.

Tom will provide the client with a rough budget. (A site visit may also be scheduled at this time.)

Full color renderings will be provided to the client for approval.



TWWC will set up a time with the client to have a design discussion with Tom.

If the rough budget is approved, a retainer will be required to begin drawings.