

Reading Hospital Community Connection Program (CCP) Internship Opportunity

Introduction

Reading Hospital's CCP team is looking for dedicated students or other qualified persons to serve as Patient Screeners. Please find information below about the CCP and how the program seeks to address Social Determinants of Health (SDOH).

What is the Community Connection Program (CCP)?

Health-related social needs (HRSNs) such as loss of housing, low access to fresh and nutritious foods, shut off notices and overdue utility bills, unreliable transportation, and interpersonal safety needs are the result of SDOH and can impact patient's health outcomes and quality of life. The Community Connection Program addresses SDOH through the screening, referral, and navigation of patients who may have unmet HRSNs. Addressing SDOH aims to improve health outcomes and measures such as emergency department usage and chronic disease maintenance.

What does the project look like in action?

When a patient has an appointment at one of our clinical sites (e.g. Reading Hospital Emergency Department, Reading Hospital primary care providers, THMG practices, etc.), he/she will be screened for unmet social needs. Patients with unmet social needs will receive a tailored community resource summary (CRS). The CRS is a list of community resources that may be able to address unmet social needs.

Internship Eligibility

Internship opportunities to assist in the SDOH screening and referral process as outlined in the following job description are available during the summer, fall, and spring for college students pursuing public health, behavioral health, or other related fields. Other qualified persons are also welcome to apply.

JOB DESCRIPTION: Patient Screener

Job Summary

The Patient Screener will conduct screenings for health-related social needs with Medicare/Medicaid patients at various clinical delivery sites using the screening tool in the Hospital's electronic health record, EPIC. The Patient Screener will use a 3rd party data system integrated with EPIC to provide a tailored community resource summary to eligible patients. The Screener may assist in providing navigation intervention services to at-risk beneficiaries.

Position Requirements:

- Bi-Lingual (English and Spanish) is preferred, but not required
- Desire to serve the community
- Excellent interpersonal and communication skills
- Independent worker
- Ability to work with diverse individuals in a variety of settings
- Reliable transportation
- Computer skills and ability to work on mobile devices
- Ability to work a minimum of 15 hours per week (4-8 hour shifts)
- Ability to maintain confidentiality

Program Timeframes & Application Deadlines:

Semester	Internship Timeframe	Application Deadlines
Fall	September-December	May 31
Spring	January-May	September 31
Summer	June-August	March 31

Reading Hospital provides:

- Comprehensive training
- Opportunity to learn valuable interviewing skills and interact with a diverse population
- Opportunity to make a positive difference by connecting beneficiaries to needed community services

Student is responsible for:

- Uniform – Maroon colored Polo, business casual pants, closed-toe shoes

Hourly Rate:

\$14.00 per hour

For more information or if you are interested in this internship opportunity, please send your questions or resume via email to CommunityWellness@Towerhealth.org