



RE:GROUP 2018 | FREQUENTLY ASKED QUESTIONS

SOCIAL MEDIA

We love social media and we plan to go crazy with it leading up to and during the conference. To join the fun and stay up-to-date on important information, follow us on:

Twitter • [@regroupco](#)

Facebook • [facebook.com/regroupconference](#)

Instagram • [@regroup](#)

Hashtag your posts with [#regroup18](#).

Social media is also where you can tell us your **re:group wish!** Maybe YOURS will be picked!

LOCATION

North Point Community Church
4350 North Point Pkwy
Alpharetta, GA 30022

CHECK-IN

Check-in begins at 8:00 a.m. on Monday, May 7, in the Atrium of North Point Community Church. Your conference packet will contain a lanyard and your conference book with breakout outlines and information about our main session speakers.

TICKETS

You will not receive tickets for this event. Registrants will check in by the last name of the person who registered you or the name they registered you with.

MEALS

We don't provide breakfast, but we do believe it's the most important meal of the day. We recommend taking advantage of the hotel breakfast or one of the many restaurants near North Point Community Church.

Lunch will be provided Monday and Tuesday and dinner will be provided Monday evening.

During the conference, coffee is on us. We'll also provide water and soda (or "pop," if you're from the Midwest).

ATTIRE

Conference attire is casual, but shoes and shirts are required. We'll be wearing jeans, T-shirts, and sneakers. You're welcome to do the same. The auditorium and breakout rooms tend to run cold, so you may want to bring a jacket or a sweater.

TRANSPORTATION

Guests are responsible for transportation to and from the event. However, plenty of parking will be available onsite. For schedule, hotel, and conference information, please visit: [regroup.org](#)

HOTELS

A PDF of hotels that have agreed to a discount for re:group attendees is on the website under "Location." All are very close to North Point Community Church and will be convenient for re:group. You will need to call to confirm shuttle service to the airport.

Please note that the rate is only available for May 6 & 7. Please use the group name "North Point Community Church" when booking at this special rate.

CHANGING BREAKOUTS

We will not be offering breakout swaps at the conference. However, you can change your breakouts prior to arriving. You, or the person who registered you, created an EventBrite login during the registration process. You can log back in to EventBrite and update your information and breakouts as needed. Keep in mind that breakouts do sell out, so as we sell out the conference, there will be less flexibility in changing your choices.

CHILDREN AND CHILDCARE

We are unable to accommodate children at this conference, and they will not be allowed in the main sessions or the breakouts. Please make alternate arrangements for any childcare needs. If it is necessary to bring a nursing infant, a nursing room will be provided with a live feed of the main sessions, but you will have to arrange offsite childcare during non-feeding times.

TRANSLATIONS OF FOREIGN LANGUAGES

Due to the disruption and discomfort this may cause to the majority of our guests, no audible translations will be permitted in any main sessions or breakouts.

VIDEO RECORDING

Audio recording, videotaping, or video streaming of the main sessions or breakouts is prohibited.

CANCELLATION POLICY

Please note that a full refund less \$50 per person will be given for cancellations made on or before April 17, 2018. There will be no refunds for cancellations made after April 17, 2018, or for no-shows. Registrations may be transferred from person to person within your group or organization at no charge. Transferring or selling your registration to anyone outside of your church or organization will forfeit your entire registration. Registrations are not transferrable to future conferences. All cancellations must be made by sending an email to regroupconference@northpoint.org. Please understand that the re:group staff cannot make exceptions to this policy.