## TWO MONTH

### FACILITY MANAGER SURVEY

<table>
<thead>
<tr>
<th>Date of survey collection (DD/MM/YYYY)</th>
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</thead>
<tbody>
<tr>
<td>Facility name:</td>
<td></td>
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<tr>
<td>Community Monitor name:</td>
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Hi my name is ____, I’m working with the PLHIV Sector to help monitor patient care in health facilities across South Africa [OR STATE NAME OF PROVINCE OR DISTRICT]. I have a few questions that normally take about 15 minutes to answer. You can also skip any questions you would like to or stop the conversation at any time. Would you be willing to answer a few questions about the services at this facility?

1. Do you think there are enough clinical and non-clinical staff at the facility?
   - [ ] Yes
   - [ ] No
   - [ ] Don’t know

2. Please tick which cadre is understaffed (Don’t read the whole list)
   - [ ] Doctor
   - [ ] Enrolled nurse assistant
   - [ ] Lab technician
   - [ ] Adherence club facilitators
   - [ ] Cleaner
   - [ ] Professional nurse
   - [ ] Pharmacist
   - [ ] Lay counselors
   - [ ] Data capturer
   - [ ] General assistant
   - [ ] Enrolled nurse
   - [ ] Assistant pharmacist
   - [ ] Linkage officers
   - [ ] Security guard

3. Today how many doctors do you have working in the facility?

4. Today how many professional nurses do you have working in the facility?

5. Today how many enrolled nurses or enrolled nurse assistants do you have working in the facility?

6. Today how many pharmacists or pharmacist assistants do you have working in the facility?

7. Today how many lab technicians do you have working in the facility?
8. Do you have any vacancies in the following cadres? Please place the number of vacancies in each box.

<table>
<thead>
<tr>
<th>Cadre</th>
<th>Number</th>
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<tbody>
<tr>
<td>Doctor</td>
<td></td>
</tr>
<tr>
<td>Enrolled nurse assistant</td>
<td></td>
</tr>
<tr>
<td>Professional nurse</td>
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<tr>
<td>Pharmacist</td>
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<tr>
<td>Enrolled nurse</td>
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<tr>
<td>Assistant pharmacist</td>
<td></td>
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<tr>
<td>Lab technician</td>
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<tr>
<td>Lay counselors</td>
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<tr>
<td>Linkage officers</td>
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<tr>
<td>Adherence club facilitators</td>
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</tr>
<tr>
<td>Data capturer</td>
<td></td>
</tr>
<tr>
<td>Security guard</td>
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</tr>
<tr>
<td>Cleaners</td>
<td></td>
</tr>
</tbody>
</table>

9. When is the last time a doctor was at the facility seeing patients?

- [ ] This week
- [ ] Last week
- [ ] 2-4 weeks
- [ ] Over 4 weeks
- [ ] Never
- [ ] Other (please specify how long it has been since a doctor was seeing patients at the facility):

10. In the last two months have there been stock outs or shortages of any of the following: (Read each option)

This is not a reflection on the facility, but will be used to help try to reduce stock out and shortages.

- [ ] HIV medicine
- [ ] PreP
- [ ] TB medicine
- [ ] Contraceptives
- [ ] Pregnancy Test
- [ ] Vaccines
- [ ] Bandages (or other dry stock)
- [ ] None of the above
- [ ] Other medicines or diagnostic tests that had stock outs (please specify):

11. If you know, please specify the HIV medication that experienced a shortage

- [ ] 1st line fixed dose combination (FDC). Also known as Atripla, Tribuss, Atroza or Adumen
- [ ] Dumiva (abacavir 600MG, lamivudine 300MG)
- [ ] Lamivudine (3TC)
- [ ] Emtricitabine (FTC)
- [ ] Abacavir (ABC)
- [ ] Zidovudine (AZT)
- [ ] Lopinavir/ritonavir (LPV/r)
- [ ] Atazanavir/ritonavir ATV/r
- [ ] Neviripine (NVP)
- [ ] Other
12. Please specify which contraception experienced a shortage

- [ ] Condoms (male/external)
- [ ] Female/internal condoms
- [ ] Birth control pill
- [ ] Injection
- [ ] Implant
- [ ] IUD (interuterine device)

13. In the past 2 months did any patient leave your facility without the medicine they needed due to a stock out or shortage?

- [ ] Yes
- [ ] No, but we gave them a short supply
- [ ] No, because we gave them an alternative
- [ ] Don’t know

14. Do you think the linkage officers are effectively finding people who are lost to follow up?

- [ ] Yes
- [ ] No
- [ ] Don’t know

15. What are the major challenges for linkage officers to finding people who are lost to follow up?

- [ ] Not enough phones
- [ ] Not enough linkage officers
- [ ] Patients give wrong phone numbers or addresses
- [ ] Other (please specify):

16. What are the major challenges to bringing patients back into care?

- [ ] Not enough phones
- [ ] No CHWs
- [ ] No transport
- [ ] Patients give wrong number or addresses
- [ ] Safety issues
- [ ] No challenges
- [ ] Other (please specify):
17. In your opinion, what would make this facility better?