

SPRING 2021

ho'olu'olu

...to make comfortable

- Comfort and dignity for the seriously ill
- Assistance and peace of mind for their families
- Enhanced quality of life when time is limited



HOSPICE MAUI

‘Ohana

Trusted by Physicians and Families on Maui for 40 Years

PRESIDENT

Dale Bonar

VICE PRESIDENT

Greg Knue

TREASURER

Brian Yano

SECRETARY

Anne Rowehl

DIRECTORS

Jocelyn Romero Demirbag

Marilyn Griffin

Barry Hyman

Sherri Reeve

Arleen Ricalde-Garcia

Rev. Terrence Watanabe



Dr. Chad Farmer

I came across Hospice Maui during a job search in 2019 after a 15-year career with a hospice on the mainland. During my search, I realized how unique and special Hospice Maui truly is compared to other hospices. The reason I chose hospice for my career was to focus on caring for patients and families at such a vulnerable time. And Hospice Maui has allowed me to do just that. Here at Hospice Maui, I have been encouraged to pause before each patient visit, put aside a busy schedule, and spend time allowing the visit to unfold as it will.

As we enter our 40th anniversary year, I think it is important to stop and reflect on what has been created by all who have served with Hospice Maui. Words can not capture

the beauty of what has been unfolded over the past 40 years. It is most impressive to watch what all staff members do every day. **There is a real sense that we are all in this together: caring for our community. There is a unity in performing the delicate work we do each day.**

I feel so fortunate to be a part of Hospice Maui where our primary focus on providing high-quality, compassionate, patient-focused care never wavers.

Dr. Chad Farmer
MEDICAL DIRECTOR



“Giving to our wish list has a direct and immediate impact on our mission. I am so grateful for the gifts helping us to provide better assistance for our patients and their families!”

Astrid Grupenhoff
ADVANCEMENT DIRECTOR

Our wish list

Here is a partial selection of our program support and items that we would love to have, but don't have the financial means to purchase.

Patient and Family Support

- A gift toward Hospice Maui Kokua Fund for families needing extra caregiving service or Hale room and board costs for patients without the ability to pay
- \$500 toward the Funeral Support Fund of \$7,500 for assistance with cremation expenses
- \$250 toward fund for patient holiday and birthday gifts

Staff Support

- \$2,500 for educational equipment to provide hands on training for our RNs and Aides (clinical skills practice and annual competency evaluation)
- \$5,000 for Professional Development Fund for hospice staff education (CHPN and CHPNA certifications)

Campus Improvements

- A gift towards \$12,000 for landscaping and irrigation surrounding the Hospice Maui Hale

Please take a look at HospiceMaui.org for the complete list and see if there is something you would like to contribute to or participate in. If you would like more information about any of the items, please contact the office at 808-244-5555.

All donations are fully tax deductible.



Greg LaGoy
Hospice Maui CEO

Hospice Maui has needed an additional avenue of communication for a number of years now, and it is finally taking shape: telling our stories through short videos. We are now in the process of producing those videos: testimonial videos from some of the families we have served; an informational video featuring our staff leadership team speaking about our services, and another with our board members talking about the organization; and a virtual facilities and organizational tour video.

During the month of February, we did numerous interviews of family members, staff leaders, and board members. Because I am part of the production team, I was privileged to hear all of these heartfelt interviews first hand. What struck me so strongly is a simple and yet profound truth that has been mirrored by Dr. Chad Farmer in his piece in this newsletter: Hospice Maui has a very special place in the hearts of so many people on this beautiful island. The common thread is the commitment to providing deeply compassionate care at the highest level of professionalism. This was echoed by the families we served, the staff and leaders who do the work of hospice care, and the volunteer board of directors who guide our organization's course.

I am so grateful to be a part of Hospice Maui, proud of the important work we do, and the special way in which that work is done. It is an honor to serve with the incredible people who do this work.

Mahalo!

The common thread is the commitment to providing deeply compassionate care at the highest level of professionalism.

Providing Support for Hospice Maui Patient Needs

In our Hospice Maui Hale, the Kokua Fund allows us to help individuals in the Maui community who have limited financial resources that are extremely ill and in need of 24/7 care that cannot be provided in the home setting. Alleviating the stress of the financial burden at this vulnerable time allows individuals and their families to focus on spending quality time with their loved ones.

Hospice Maui is committed to serve our patients and families in the setting of their choice. Sometimes caregiving assistance at home is needed beyond what family members, friends, and hospice services can provide. If hiring a paid caregiver is more than they can afford, our Hospice Maui Kokua Fund can make that possible.

The Hospice Maui Kokua Fund also provides financial support for patient specific needs, such as offsetting the cost of higher electric bills due to an oxygen concentrator, or travel assistance for a family member to see the patient for one last time.

**Thank you for making a
difference by supporting our
Kokua Fund.**

If you have questions or would like to learn more about the Kokua Fund, please call Greg LaGoy or Astrid Grupenhoff at 244-5555.

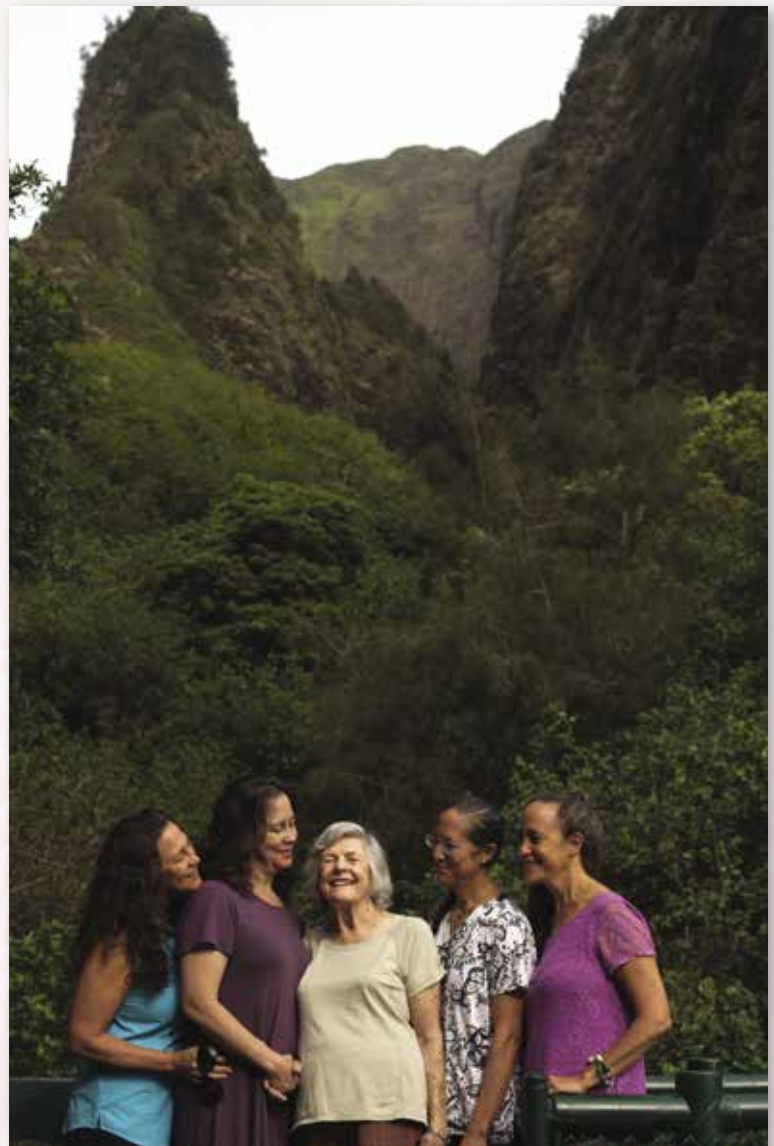


Hospice Maui Served our Whole Family

Most people probably think of hospice as an organization that helps a terminally ill person to “die with dignity” on their own terms. In reality, **Hospice Maui is an agency that helps the “dying” person actually live out their last days to the fullest.**

By addressing emotional and spiritual issues tactfully and directly, the skilled staff of Hospice Maui promotes healing of old wounds to allow peace, joy, and life to flow freely. In our experience, Hospice Maui provided physical, emotional, and spiritual support not only to our loved one making the transition but to our whole family.

Our sister is a nurse and asked for hospice to help us a few months before our mother passed. We relied mostly on her explanations of how Mom was doing; she could see most closely that we needed extra help caring for mom. She wanted additional and



professional eyes observing Mom frequently in her own environment so that patterns of progress—or its opposite—could be closely monitored. Hospice Maui made it easy by

delivering oxygen, medication to make her more comfortable, a hospital bed, and anything else that was needed.

Mom had decided before we called in Hospice Maui that

In Memory

6

Romero 'Ohana

she wanted to take a last trip. As the time approached and we shared with the Hospice nurses that Mom had planned on a Norwegian cruise, they did not judge the decision but helped my sisters get ready to take her. Hospice Maui trained them on how to drain fluid from Mom's lungs and provided her with all the disposable bottles they would need to take with them. Of course, no one could predict that when they landed in Copenhagen, Norway had just closed its borders due to COVID-19, and that Sweden would do the same in less than 24 hours. They turned around and immediately flew back home.

It was the Hospice Maui nurse who came to check regularly on Mom who realized when Mom needed 24-hour care, and patiently told us what was going to be required as we tried to figure out care schedules while still holding down our jobs. They provided us with a journal to record all the details of her care and what time it happened so that when the next sister came to take her shift, she would know what time medicines had been given, what kind, and any other notes of concern. We

called Hospice Maui any time we had a question. Although one of our sisters was a nurse, three of us were not. We did not know what to do when Mom said that her tongue hurt and that she had difficulty swallowing, nor did we know when we could increase pain medication and by how much to make her more comfortable. We would call Hospice Maui and they answered our questions, guiding us in what to do. Even just an hour before she finally passed, we were still calling Hospice Maui to ask about medication levels that were appropriate to give.

Being under Hospice Maui care provided the opportunity for us to be with Mom 24 hours a day for the last months of her life, in whatever way we felt would be the most comfortable and



meaningful for Mom and for us. We were able to have the honor and privilege of caring for and being with Mom in our home, where she felt comfortable without being in a care home or hospital.

Hospice Maui's help allowed our family to all be together when Mom needed us most. Her daughters, sons-in-law, grandchildren, and even the family dog could be with her, talking to her, rubbing her feet, playing music, and reading Bible passages. **When Mom stopped breathing as we were singing Amazing Grace around her bedside, even her 10 year old granddaughter could plainly see that Mom was now incredibly peaceful, comfortable, at rest, and even glowing.**

The Romero Family

“Hospice Maui provided physical, emotional, and spiritual support not only to our loved one making the transition but to our whole family.”



Compassionate Hospice Care

We believe that at the end of our lives we are entitled to care that helps to relieve pain and other symptoms.

We each deserve to be cared for by those who understand the emotional and spiritual needs of the dying. We deserve the opportunity to express our hopes and fears, and to be heard, honored, and supported; and we are each entitled to live our last months and weeks in the setting of our choice, treated according to our beliefs and values.

Hospice Maui Hale

Many families have the need for 24-hour care near the end of life of a loved one. Our five-bedroom hale provides a homelike residence that offers a beautiful balance between privacy and community living, when spending their last days at home is not an option.

Bereavement Support

Hospice Maui offers free bereavement support to family members for at least a year after their loved one dies on our service. Those support services include periodic phone calls, personal letters, specialized newsletters, and group events. In addition, we provide to the general public weekly grief support groups facilitated by licensed professional counselors.

Special grief workshops, community education and services, an annual Holiday Open House, and an annual Memorial Day Service are also offered.

Many families have the need for 24-hour care near the end of the life of a loved one.

Our 5-bedroom Hale provides a very important service to the Maui community, in 2020 alone we admitted 149 patients to our beautiful homelike residence. We look forward to the Hale's 5th year of offering our specialized compassionate care to meet the medical, social, emotional, and spiritual needs of our patients and their families. An important part of Hospice Maui's work is bringing 'ohana together when a loved one is approaching death. Due to COVID-19, facilities island-wide, including our Hale, imposed visitation restrictions on family members. Nevertheless,

Hospice Maui found ways to give families the space they needed to be with their loved ones. While preserving privacy,

dignity and safety for our patients, we allowed visitors access to the areas outside the patient's bedroom lanai, where we are creating concrete patio areas, providing shade, and furnishing the space with permanent outside seating areas for each bedroom. We recently received funds to cover the estimated expenses for these changes.

If you are interested in any projects around the Hale, please check our wish list at [HospiceMaui.org](https://www.hospicemaui.org) to see valuable ideas that will help to support Hospice Maui.

"If it were not for Hospice Maui Hale, we would not have had the opportunity to visit and speak to her during her final days and hours. For this, we are deeply appreciative."

S. M. 'Ohana
October 2020

"At Hospice Maui Hale we provide the dignity, quality care, and compassion that all of us would want for our family members during this difficult time."

Melanie Dwyer
CLINICAL DIRECTOR

“Hospice Maui
volunteers are
the heart of
our circle of
compassionate
care.”

Sara Sparling
VOLUNTEER DIRECTOR

To learn more about our
volunteer program or to
apply for our
Volunteer Training,
please visit
**HospiceMaui.org/
volunteer**
or contact
our Volunteer
Coordinator
Sara at **808-244-5555**

Volunteer
Angels
10

Mahalo to our volunteers for their compassion and generosity!

We are so very grateful for the dedication, presence, and patience of our volunteers who have been able to help out to support our Hale staff and visitors.



It's an honor to be able to spend time with someone who is close to death. Not everyone has family or friends who visit, and seeing people alone always breaks my heart. I am grateful for the chance to be with them. It is very rewarding.

William Sabal

I was especially moved by how my friend was treated by the hospice team that helped care for her. Their loving care and kindness were so beautiful. I've been able to help at the Hospice Maui Hale, welcoming and screening visitors. It's great to help out during this time.

Marmu Paradiso



When my mom became ill, I moved in to take care of her and help her pass over. We had hospice, and they really encouraged me to do this work. I have had the extraordinary honor of meeting people I likely would never have met otherwise and being welcomed into their lives and families.

Rosa McAllister

Living with Grief Since COVID-19



CE Program

Hospice Foundation of America Educational Program 2021

Living with Grief Since COVID-19

In this Living with Grief® 2020 program, Hospice Foundation of America will help professionals effectively respond to the onslaught of pandemic-related grief and bereavement needs in their communities and equip them with tools to support counseling, treatment, stabilization, and posttraumatic growth.

Thursday, June 10, 2021
Noon - 2 pm via Zoom

FOR MORE INFORMATION CONTACT:
Tanya Barbero
tbarbero@hospicemaui.org
or 244-5555.

Hospice Maui Memorial Day

On Memorial Day, Hospice Maui staff will come together to take the time to remember the people we served and the lives we touched. We invite you to watch our Memorial Day video with us.

Monday, May 31, 2021 • 9 am
on HospiceMaui.org

FOR MORE INFORMATION CONTACT:
Joyce Lechuga
jlechuga@hospicemaui.org
or 244-5555.

Thank you, dear Hospice Maui community for the wonderful and generous support we have received through financial contributions, in-kind gifts, and the many prayers for our patients, families and our staff.

Mahalo for making a difference!

You are part of the compassionate care we offer to our Maui community.

PLEASE GO TO
HospiceMaui.org
for more information
and a convenient way
to help support us

EMAIL US AT
agrupenhoff@hospicemaui.org
if you wish to be
contacted by email only



HOSPICE MAUI

400 Mahalani Street

Wailuku, HI 96793

NONPROFIT
U.S. POSTAGE
PAID
PUUNENE, HI
PERMIT NO. 75



WE HONOR VETERANS



Maui United Way

OUR MISSION

Founded 40 years ago
on Maui, we are stewards of
a sacred trust:
To provide the highest level of
professional, ethical,
culturally appropriate, and
deeply compassionate care
to our diverse community.

Legacy Hospices

You can trust in Hawaii's first locally run,
non-profit hospices.

Over the years we have demonstrated exceptional
care for patients, and a deep understanding of our
diverse communities:

- Navian Hawaii
- Hospice Maui
- Hawai'i Care Choices
- Hospice of Kona
- Kauai Hospice
- North Hawaii Hospice
- St. Francis Hospice

808-244-5555
HospiceMaui.org