

TERMS & CONDITIONS

METHOD OF PAYMENT - we accept payment via BACS, internet banking as well as cheques with cheque guarantee number. For more information about the SKI & SNOWBOARDING SCHOOL HIRE & TUITION PACKS AT GLENSHEE;

Mobile 07790 845517 (Alan) or Mobile 07969 627127 (Fiona)
e:info@snosport-highland.com

BOOKINGS - Bookings are confirmed on receipt of payment in full prior to arrival.

CHANGES TO BOOKINGS minor changes to bookings will incur an administrative charge of £10 and major changes ie substitution of persons taking tuition and/or hire package or a date or activity change will incur £20 per person in order to cover administrative costs.

IF YOU CANCEL YOUR TUITION PACKAGE - you must do so in writing. If we have sufficient notice to fill your place in the lesson then a full refund will be given.

IF WE HAVE TO CANCEL YOUR TUITION - In the unlikely event that we have to cancel your lessons we will inform you immediately and arrange for a full refund. In such cases our liability shall be limited to the refund described above. No other compensation shall be payable.

WEATHER - The risk of skiing being adversely affected by weather conditions has to be accepted by clients. Snowsport Highland Ski School shall not be liable for a loss, delay or costs arising out of adverse weather conditions including blocked roads.

IF THERE IS NO SNOW- If on arrival there is insufficient snow for snowsports we offer a full refund.

IMPORTANT - INSURANCE - We wish to remind you that you are taking part in a hazardous pursuit and we recommend you take out adequate Insurance.

TRANSPORT TO SKI AREA - Customers are responsible for their own transport between accommodation and the ski areas.

HIRE EQUIPMENT - All customers are responsible for hire equipment and must safeguard all equipment against loss or damage. Customers are responsible for the safe return of his or her equipment to the point of issue of such equipment. All loss and damage must be paid for.

IMPORTANT - All information shown in this website and our associated literature is given in good faith and to the best of our knowledge was correct at time of going to press. We do not accept any liability for the actions or omissions of those involved in your holiday arrangements over whom we have no direct control and customers are in every respect at their own risk. All party leaders must circulate a copy of these conditions to each party member and each member must agree to be bound by these conditions.

COMPLAINTS - We make every effort to ensure enjoyment and smooth running of your time with us. If, however, you are dissatisfied with any aspect of our services please contact our office immediately, whereupon we will try to resolve the situation to your satisfaction.

GROUPS - Leaders must supervise their groups at all times and take reasonable due care to ensure they conduct themselves in a safe and responsible manner at all times. Management reserves the right to ask individuals to leave if their behaviour adversely affects other clients.

Meeting Point for Hire - Equipment hire should be collected from our base beside the Blackwater Inn on the Ski Road (A93) 11 miles north from Blairgowrie, PH10 7LH (Scottish Ski Holidays) OPEN FROM 8AM TILL 6PM.

Meeting Point for Lessons - Beside the only Red Telephone Box outside the main cafe at Glenshee. Instructors will be wearing red jackets and blue saloppes with "Instructor" in yellow writing on the breast. Please allow plenty time to get to Glenshee ski centre in time for your lesson (eg at least 15mins prior to start time). Being late impacts on everyone else having a lesson!