Welcome and Agenda

1. Introductions
2. The current response to mental and behavioral health crisis
3. Non-police crisis response alternatives
4. Next Steps
5. Audience Share: Storytelling
Reminders for Interpretation

1. Speak slowly and clearly
2. Notice when you are asked to slow down (hand motion)
3. You may be asked to stop to allow the interpreters to catch up (hand motion)
Introductions

1. Introducing OPPRC
2. Introducing facilitators and presenters
3. Introduce session participants
   a. Name, Pronoun
   b. Icebreakers:
      i. How did you hear about this session?
      ii. Why did you choose to attend?
      iii. Favorite snoball/daiquiri flavor/spot
Agreements and Expectations

1. Group Agreements
   a. Speak from experience
   b. Move Up, Move Back
   c. W.A.I.T. (Why Am I Talking?)
   d. Land the Plane
   e. Consider Intent and Impact
   f. Respect for One Another
Police Response to Crisis

- How Police are trained to respond to crisis
- A November 2016 study published in the American Journal of Preventive Medicine estimated that 20% to 50% of fatal encounters with law enforcement involves an individual with a mental illness

The majority of calls to NOPD are non-violent or non-criminal which may have involved individuals or mental health crisis

<table>
<thead>
<tr>
<th>Category</th>
<th>Calls</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area Checks</td>
<td>103,577</td>
<td>24%</td>
</tr>
<tr>
<td>Complaints (other)</td>
<td>61,675</td>
<td>14%</td>
</tr>
<tr>
<td>Disturbance (other)</td>
<td>26,453</td>
<td>6%</td>
</tr>
</tbody>
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NOPD Crisis Intervention

- Of the 450k calls a year that come into NOPD in 2020, 8,693 included a mental health signal
- More than 35% of patrol officers completed the CIT training program

Results from CIT calls
- 20% voluntary commitment and -60% involuntary commitment in 2016
- Every year 80% of their calls resulted in commitment to the parish psychiatric hospital
- Only 20% of people are stabilized on the site
- 50% of the people are handcuffed or restrained every year
The Cost to New Orleans

1. Training officers to respond to these calls costs money and time that officers spend solving serious crimes

2. People in need of help are dehumanized and cycled through the criminal legal system or the psychiatric hospital system

3. Jail and hospital capacity is stretched thin with only a police response to people in crisis
Personal Experience

From Practitioners in the Field
Alternatives to Policing

CAHOOTS - Crisis Assistance Helping Out on the Streets

- 24/7 Mobile response team staffed with social workers and mental health professionals
- Provide on-site support (snacks, blankets, water) and connection to other long-term services
- Currently, \( \frac{1}{5} \) or 17,000 of all calls for service in Eugene go to CAHOOTS
- Type of calls: welfare checks, transport, suicidal, intoxicated, traffic hazards, disorderly, criminal trespass, and domestic disputes

Cost of CAHOOTS

- $2.1 million compared to law enforcement in the two cities served by CAHOOTS, which costs nearly $90 million
- Saves the city of Eugene an estimated $8.5 million in public safety spending annually
Alternatives to Policing cont.

**STAR - Support Team Assistance Response**

- Started in June 2020 in Denver
- Only works 10am - 6pm (Denver plans to expand)
- Responded to 748 calls (3000 more calls needed a response)
- 68% were experiencing homelessness, 61% had mental health concerns
- ZERO calls required police back up

**RIGHT Care Program**

- Started in January 2018 in Dallas
- “Quality of life” citations dropped 10% in the area where it is used, compared to increases elsewhere in Dallas
Alternatives to Policing cont.

- **Additional Programs exist in**
  - NYC (respite centers)
  - Austin, Los Angeles, Portland, Dallas, Detroit, St. Louis
  - And.. New Orleans??

**Characteristics of Effective Programs**

- Integrated into the 911 Emergency Response System
- Independent of Law Enforcement
- Provides on-site support and connection to long-term care
An alternative for New Orleans

Cost Comparison

- Cost of a program based on CAHOOTS ~ $5 - 10 million
- Cost of Phase III = $51 million
- City allocation for NOPD budget = ~$195 million
- Estimate cost savings ~ $10.8 million
Next Steps

Get the word out digitally!

1. Website | www.opprcnola.org
2. Facebook, Twitter, Instagram | @opprcnola

Join the movement!

1. Sign and share the petition - bit.ly/hhnola
2. Sign up to canvass with us this month!
3. Invite three people to the next Learn and Share session - keep the conversation going!
5 MINUTE BREAK - GET SOME WATER!

HELP NOT HONDCUFFS PETITION
Experience sharing

1. Have you ever been in a situation involving mental health (yours or someone else's) and NOPD was called?
2. What happened?
3. What do you wish had happened?
Report Back

1. What did you learn? (remember to keep privacy of sharer)
2. Another chance to tell your story to the larger group
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