"My VP tells me that CORES freed up $150,000 worth of work in the first six months."

Carlos Villavicencio, MD MS/MI
Dr. Villavicencio is a Clinical Associate Professor in Hospital Medicine at Seattle Children’s Hospital. He has been at Seattle Children’s for 12 years, and served as the first Medical Director for the Regional Hospitalist Program.

"Six months ago, we got the care coordinators using CORES and it took off. They had been using spreadsheets, which aren’t secure. And when the residents would say, 'Hold on, we have to see that patient last, not first,' the care coordinators would have to go back and rearrange the whole spreadsheet, print the new version, and mass fax it around the hospital. With CORES, it’s a simple drag and drop. My VP tells me we’ve freed up $150,000 worth of work already.

Plus, CORES updates the rounding times automatically. That means that just by looking at a patient’s chart, anyone can know when the team is going to round on that patient. The nurse can tell the family, 'Don’t go get coffee now because the doctor’s going to be here in 10 minutes.'

More appropriate dosing is another way that CORES has improved our care coordination. Now our pharmacists don’t just see the list of medications, they see the reasons why the medications are being prescribed. In theory they could do that before CORES, but it required a lot of digging around in the EMR. With this information readily available, it’s more common for the pharmacists to weigh in regarding appropriate dosing. I hear them tell the residents things like, 'I see you’re using a low dose, but for this particular problem, you’ll want to use a high dose.'

Because CORES sits inside the EMR, our providers don't have to log in to a different program to realize these care coordination benefits. They get the EMR data they want through CORES, and can send data back to the EMR through CORES. In that sense, CORES feels transparent, while at the same time it gives our providers the information they need, the way they need it, for better coordinated care."

Seattle Children’s is the pediatric and adolescent academic medical center for Washington, Alaska, Montana and Idaho – the largest region of any children’s hospital in the country. The hospital has approximately 750 hospital-based physicians, 880 physicians-in-training, 15,950 admissions, and 87,750 inpatient days.

CORES is the solution for team rounding and handoffs at academic medical centers, community hospitals and multi-hospital health systems across the country. It was designed by practicing physicians and built for out-of-the-box EMR integration.