



# Hilal Hajj & Umrah

## Hilal Hajj & Umrah Liability Terms & Conditions Form

Hilal Hajj & Umrah Liability terms & Conditions form for year dated below \*

This document is the property of Hilal Hajj & Umrah no part of it can be modified, copied, or used in part, any altered forms will be rejected.

The responsibility of Hilal Hajj & Umrah Travel Inc. as a hajj operator and its' agents is limited. Hilal Hajj and Umrah Travel Inc. (2037 Bloomingdale Rd. #205 Glendale Heights, IL 60139.) acts only as operator for the service in connections with the Hajj tour and assumes no liability for personal injury, damage, loss, accidents, and delays by reason or defect, through the tour or as a direct or indirect act of God, natural disasters and dangerous conditions and incidents in the air, sea, land or by fire, breakdown of machinery, equipment, acts or delays by government decision or authorities de jure or de facto, weather conditions and wars declared or not, acts of terrorism, hostilities, civil disturbances, strikes, riots, stampedes, thefts, pilferage, epidemics, quarantines, and medical or custom regulations or from any loss or damage resulting from the Saudi Consulate return passport without visa for any pilgrim who has provided wrong or false information about their residence in the USA. Improper entry and unreadable passports and visas for side trips and other documents that are the responsibility of passenger to furnish in true and correct form. Hilal Hajj & Umrah Travel Inc. will accept no responsibility of the airline to determine what procedures to follow. The policy chosen by that carrier shall be based upon their standard procedures and shall not be the responsibility of Hilal Hajj & Umrah Inc. and any of its affiliates. Hilal Hajj & Umrah Travel Inc. shall not be responsible for any person missing any part of the program due to his/her negligence or absenteeism for any time during the Hajj tour and will not be responsible for any additional expense for their participation to re-join the tour. Moreover, no changes will be honored after departure; as well as no refunds will be given for any service rendered nor utilized. A service fee of \$2000/- for processing a Hajj Visa will be charged for any visa stamped and not utilized for a Hajj trip with Hilal Hajj & Umrah.

## Cancellation Fees And Penalty

30% of the paid amount after registration.

50 % of the package price if notified 12 weeks before departure.

75%. Of the package price if notified 8 weeks before departure,

90 % of the package price if notified 4 week before departure,

No refunds for partially used tickets or anyone choose to buy only land package

Any change of departure dates for the group, An Extra charge will apply for schedule changes as applicable.

## Check List before Mailing

1. Passport copy enclosed.
2. Photos in Color with white background.
3. Liability form signed
4. Check for 50% of the total package price
5. Check payable to Hilal Hajj & Umrah Travel Inc.
6. Address to Mail: 2037 Bloomingdale road # 205 Glendale Heights, IL 60139

Name:  (As appears on your passport)

Address:  City:  State:  Zip:

Email:

Tel No. :  Mobile No. :

Name of Package:  City of Departure:

Signature :  Date (MM/DD/YYYY):  /  / \*