airasia

#### UNLICSOITED

**Enjoy free delivery** and fly as many times as you want across Asean and within Malaysia

Pass price: 500 PM SigPay

Get **RM50 off** when you pay with



Unlimited free delivery for your food, groceries and shopping purchases from now to 26 Mar 2022!

Pass Sale Period: Now - 7 Mar 2021 | Travel Period: Now - 26 Mar 2022

\*Price quoted is only for Asean Unlimited and excludes government taxes, fees and charges as well as any add-ons. Asean Unlimited is for redemption of flights bearing AK carrier code only. Flight booking must be made 14 days before departure. T&Cs: https://air.asia/CSbb3



# ASEAN UNLIMITED GIVES YOU: UNLIMITED FLIGHTS ACROSS ASEAN AND WITHIN MALAYSIA!

Unlimited flights to these destinations within Malaysia!

Alor Setar + Langkawi + Penang + Kota Bharu + Ipoh + Kuala Lumpur Terengganu + Johor Bahru + Kota Kinabalu + Miri + Kuching + Tawau Sandakan + Sibu + Bintulu + Labuan

Unlock these dream destinations around Asean!

Singapore → Thailand → Indonesia → Philippines → Vietnam → Laos Brunei → Cambodia → Myanmar

What's more? Unlimited Free Delivery!

By purchasing Asean Unlimited, you can enjoy Unlimited Free Delivery for every order made on airasia Shop, Fresh and Food. This offer is available from 3 Mar 2021 to 26 March 2022 for deliveries in the Klang Valley with more locations in the future!





## HOW TO PURCHASE ASEAN UNLIMITED

Pass Sale until 7 Mar 2021 Email Password Forgot password Login Step 2 Step 1 ASEAN Visit Log in with your UNLICOITED www.airasia.com/deals or **BIG Member** account the airasia app & click on **Enjoy free delivery** and fly as many times as you want the Unlimited Deals tab across Asean and within Malaysia Asean Unlimited (Malaysia) Buy now till 21 Feb 2021 ♥ Kuala Lumpur MYR **599** Travel before 26 Mar 2022 ASEAN Flight redemption excludes any applicable airport taxes and fees or other charges UNLICOITED Step 3 www.airasia.com/ Where to **Enjoy free delivery** and **fly as many times as** you want Click on Asean Unlimited across Asean and within Malaysia How to redeem (Malaysia) Terms and conditions For just MYR 599.00, you'll get Purchase now **Unlimited Flights** Step 5 Step 4 Click on View Asean Unlimited T&C **Purchase now** before purchasing

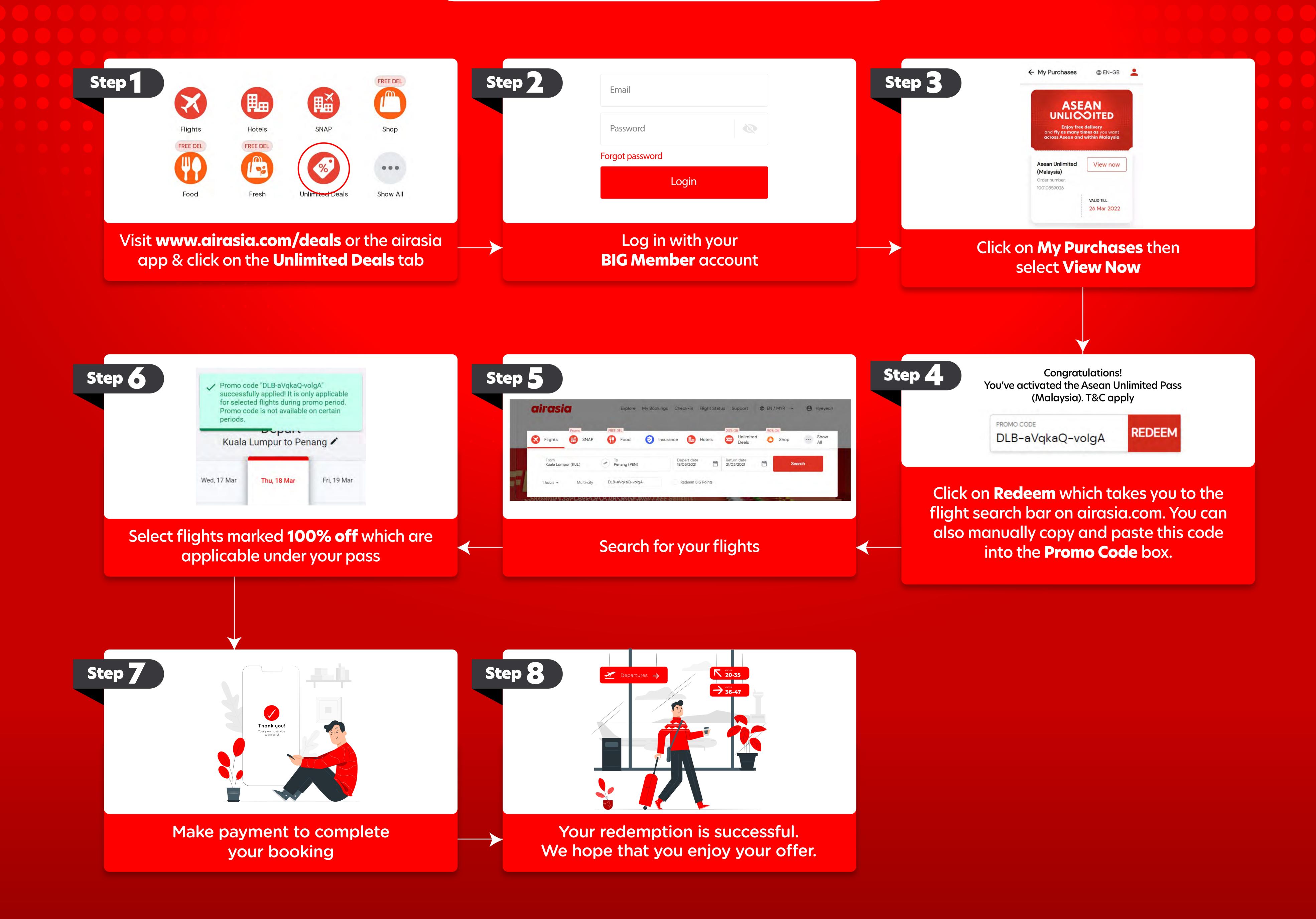
\*Price quoted is only for Asean Unlimited and excludes government taxes, fees and charges as well as any add-ons.
Asean Unlimited is for redemption of flights bearing AK carrier code only. Flight booking must be made 14 days before departure.

T&Cs: https://air.asia/CSbb3



## HOW TO REDEEM UNLIMITED FLIGHTS

Travel Period: Now - 26 Mar 2022



\*Price quoted is only for Asean Unlimited and excludes government taxes, fees and charges as well as any add-ons.

Asean Unlimited is for redemption of flights bearing AK carrier code only. Flight booking must be made 14 days before departure.

T&Cs: https://air.asia/CSbb3



### THINGS TO NOTE BEFORE REDEEMING YOUR FLIGHTS

1. First, log on to your **BIG Member** account on airasia.com or your airasia mobile app and make sure that your profile name is the same as on your NRIC or Passport.

2. Flights redeemed can only be used by the owner of the **BIG Member** account. If your profile name is not the same as your NRIC or Passport, you'll need to go to <a href="https://www.airasia.com/member/myaccount#profile">https://www.airasia.com/member/myaccount#profile</a> to change it. Please ensure the name registered under your **BIG Member** account matches your NRIC or Passport.

Otherwise, once your flight is booked, it's considered final. There will be no more name changes after your first flight redemption has been confirmed.

3. If you have purchased Asean Unlimited but cannot locate it at the 'My Purchases' tab under **Deals**, clear your internet cache and allow the system a few hours to refresh before you try again. If the problem persists, contact us via AVA.

4. Booking of flights with Asean Unlimited must be made at least fourteen (14) days before the flight departure date, and can travel unlimited times (subject to flight availability) from 17 March 2021 until 26 March 2022.



### EXPLORE MALAYSIA AND MORE!

#### Unlock destinations and future adventures with Asean Unlimited.

All flights are scheduled based on the existing border policies and requirements as set by the authorities of these respective countries. Do check with us frequently at airasia.com/flights on the availability of flights, especially when the borders reopen, which will result in more flights being commercially available. Please note that airlines are required to adhere to the latest regulations in relation to flight operations and that these regulations may differ from time to time.

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Kuala Lumpur	Langkawi	Penang	Johor Bahru	Kota Kinabalu	Kuching
<ul> <li>→ Alor Setar</li> <li>→ Langkawi</li> <li>→ Penang</li> <li>→ Johor Bahru</li> <li>→ Terengganu</li> <li>→ Kota Bharu</li> <li>→ Kuching</li> <li>→ Sibu</li> <li>→ Bintulu</li> <li>→ Miri</li> <li>→ Labuan</li> <li>→ Kota Kinabalu</li> <li>→ Sandakan</li> <li>→ Tawau</li> </ul>	→ Kuala Lumpur → Penang → Johor Bahru → Ipoh → Kota Bharu → Kuching	<ul> <li>→ Kuala Lumpur</li> <li>→ Langkawi</li> <li>→ Johor Bahru</li> <li>→ Kota Kinabalu</li> <li>→ Kuching</li> <li>→ Kota Bharu</li> <li>→ Sibu</li> </ul>	<ul> <li>→ Kuala Lumpur</li> <li>→ Alor Setar</li> <li>→ Langkawi</li> <li>→ Penang</li> <li>→ Ipoh</li> <li>→ Kota Kinabalu</li> <li>→ Kuching</li> <li>→ Sibu</li> <li>→ Miri</li> <li>→ Tawau</li> <li>→ Kota Bharu</li> <li>→ Bintulu</li> </ul>	<ul> <li>→ Kuala Lumpur</li> <li>→ Penang</li> <li>→ Johor Bahru</li> <li>→ Kota Bharu</li> <li>→ Kuching</li> <li>→ Sibu</li> <li>→ Bintulu</li> <li>→ Miri</li> <li>→ Sandakan</li> <li>→ Tawau</li> <li>→ Terengganu</li> </ul>	<ul> <li>→ Kuala Lumpur</li> <li>→ Penang</li> <li>→ Kota Bharu</li> <li>→ Hota Kinabalu</li> <li>→ Miri</li> <li>→ Bintulu</li> <li>→ Sibu</li> <li>→ Langkawi</li> </ul>

#### ASEAN COUNTRIES

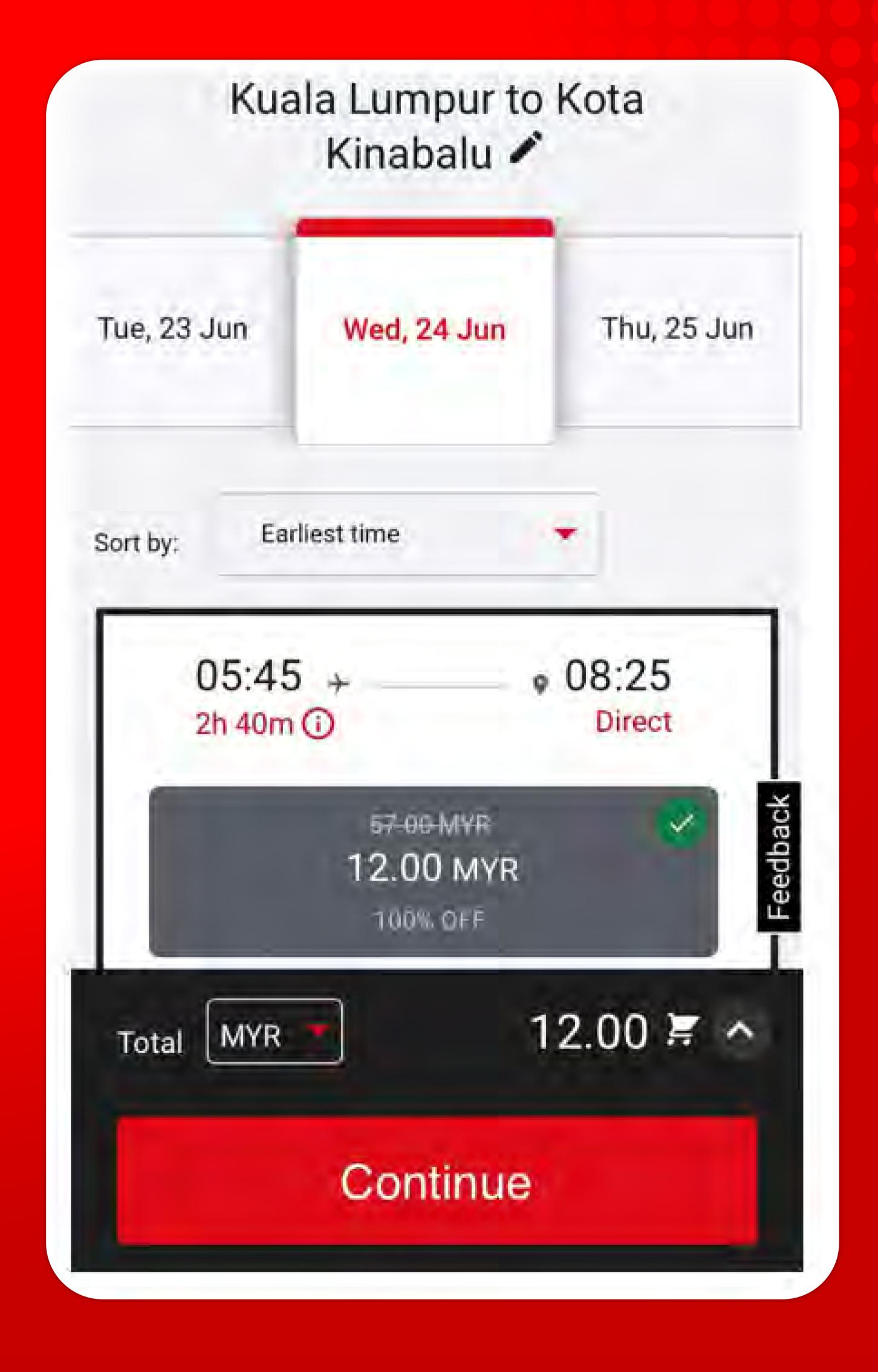
Singapore → Thailand → Indonesia → Philippines → Vietnam → Laos Brunei → Cambodia → Myanmar



### ONLY SELECT FLIGHTS THAT ARE "100% OFF"

Flights marked "100% OFF" are flights that Asean Unlimited holders can redeem and book. The amount shown are the airport taxes and other payable fees for that sector, where the total is summarised in the box below.

OFF", chances are the dates are not available for redemption. Don't worry, you can still find an available flight by changing your travel dates.





### HERE'S A TIP: ALWAYS AVOID THE CROWD!

Listed below are the upcoming holidays observed for each country:

Events	Country / Destination
Holy Week	Philippines
Songkran	Thailand
Holy Week	Philippines
Holy Week	Cambodia, Laos, Vietnam, Myanmar
Labor Day	All countries except Philippines
Hari Raya Aidilfitri	All countries
School Holidays	All countries except Philippines
Hari Raya Haji	All countries
Awal Muharram	All countries
Merdeka	All countries
Malaysia Day	All countries
School Holidays	Indonesia, Philippines, Cambodia, Laos, Myanmar
Maulidur Rasul	Philippines, Cambodia, Laos, Myanmar, Vietnam
Deepavali	All countries
Year end holidays	All countries
New Year holidays	Cambodia, Laos, Myanmar, Vietnam
Chinese New Year	All countries
	Holy Week Songkran Holy Week Holy Week Labor Day Hari Raya Aidilfitri School Holidays Hari Raya Haji Awal Muharram Merdeka Malaysia Day School Holidays Maulidur Rasul Deepavali Year end holidays New Year holidays

\*Dates above are for reference and are subject to change without prior notice. You are recommended to check our website to verify flight availability with Asean Unlimited.



# EXCITED FOR ASEAN FLIGHTS WHEN INTERNATIONAL BORDERS REOPEN? SO ARE WE!

All flights are scheduled based on the existing border policies and requirements as set by the authorities of these respective countries. Do check with us frequently at airasia.com/flights on the availability of flights, especially when the borders reopen, which will result in more flights being commercially available.

Please note that airlines are required to adhere to the latest regulations in relation to flight operations and that these regulations may differ from time to time.

	Q2 2021	Q3 2021	Q4 2021	Q1 2022
Malaysia Domestic				
Malaysia - Thailand				
Malaysia - Singapore				
Malaysia - Myanmar				
Malaysia - Laos				
Malaysia - Vietnam				
Malaysia - Cambodia				
Malaysia - Indonesia				
Malaysia - Philippines				
Malaysia - Brunei				

The table above indicates routes by country available by each quarter. Routes will not be available all at once and will be made available in phases.



### ADDING INFANT, CHILD AND OTHER ADD-ONS

Flight add-ons for extra comfort, like baggage, meal, insurance, seats, Premium Flex and Value Pack can be purchased during your flight booking.

What about adding a child to your bookings? Asean Unlimited is only open to **BIG members** aged 12 and above. So if you want to travel with a minor, don't fret!

Just follow these steps to book flights for them.

How to add those aged 0-2 years to your flight?

Step 1: Go to airasia.com and login as a BIG member.

Step 2: Go to 'My Bookings' and click on 'Manage' for the particular booking.

Step 3: Click on 'Manage booking"

**Step 4:** Scroll to the guest details section and click on 'Add infant' for the particular passenger.

Step 5: Fill in the following details: Name, Gender, Date of Birth

**Step 6:** After adding the infant, click on 'Confirm changes'

**Step 7:** Complete payment. You will be subjected to an infant fee as stated in the fee schedule.

How to add those aged 3-12 years to your flight?

You need to visit our sales office to add on a child guest. Kindly bring along your itinerary and the child's original identity card or passport for verification and booking purposes.



#### ALWAYS READ THE FINE PRINT!

Asean Unlimited only allows flight redemptions with a zero base fare and does not include government taxes and fees, airport charges, as well as add-ons such as baggage, meals, or other charges (such as border clearance levy and advancepassenger facilitation charges) set by respective Asean countries. The mandatory taxes shall be payable by each passenger departing from any airports in Malaysia and not limited to:

One-way charges (per passenger)		
Seats	Zero Base Fare	
Passenger Service Charge (PSC) for domestic flights	RM11	
Passenger Service Charge (PSC) for Asean flights	RM35	
Malaysia Departure Levy (MDL)	RM8	
Regulatory Service Charge (RSC)	RM1	

The prices for add-ons such as baggage, meals and seat allocation can be found on <a href="https://www.airasia.com/my/en/our-fares/fees-and-charges.page">https://www.airasia.com/my/en/our-fares/fees-and-charges.page</a>. Your booking is confirmed once you have completed the payment.



### RULES ARE IMPORTANT AND MUST BE FOLLOWED

When you fly with Asean Unlimited, flights cannot be refunded or transferred. Your pass will only allow 3 no-shows for any of your confirmed flights to avoid any abuses and practices which are not in line with the terms and conditions. So, make sure you turn up for your flight.

Once flights with Asean Unlimited have been successfully redeemed and booking is confirmed, date changes can be made via My Bookings subject to flight availability and a fare difference fee may apply.

#### THE NEW NORM OF FLYING SAFE

Your health and safety are always our first priority. So remember to abide by the new norm of flying safe by following the latest SOPs, practice good hygiene, follow cabin crew's instructions and wear your mask at all times throughout the flight.