

Greenrock Ltd Cookies and Privacy Statement and Terms and Conditions of Business

Cookies Policy

Last updated: May 24, 2018

Greenrock Ltd ("us", "we", or "our") uses cookies on our website/s to include The Race Across Europe, The Isle of Man CC, The Malvern Multicolour Fun Run and The Malvern Santa Run (the "Service"). By using the Service, you consent to the use of cookies.

Our Cookies Policy explains what cookies are, how we use cookies, how third-parties we may partner with may use cookies on the Service, your choices regarding cookies and further information about cookies.

What are cookies

Cookies are small pieces of text sent to your web browser by a website you visit. A cookie file is stored in your web browser and allows the Service or a third-party to recognize you and make your next visit easier and the Service more useful to you.

Cookies can be "persistent" or "session" cookies. Persistent cookies remain on your personal computer or mobile device when you go offline, while session cookies are deleted as soon as you close your web browser.

How Greenrock Ltd uses cookies

When you use and access the Service, we may place a number of cookies files in your web browser.

We use cookies for the following purposes:

- To enable certain functions of the Service

- To provide analytics

We use both session and persistent cookies on the Service and we use different types of cookies to run the Service:

- Essential cookies. We may use cookies to remember information that changes the way the Service behaves or looks, such as a user's language preference on the Service.

- Analytics cookies. We may use analytics cookies to track information how the Service is used so that we can make improvements. We may also use analytics cookies to test new advertisements, pages, features or new functionality of the Service to see how our users react to them.

Third-party cookies

In addition to our own cookies, we may also use various third-parties cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on.

What are your choices regarding cookies

If you'd like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

- For the Chrome web browser, please visit this page from Google: <https://support.google.com/accounts/answer/32050>
- For the Internet Explorer web browser, please visit this page from Microsoft: <http://support.microsoft.com/kb/278835>
- For the Firefox web browser, please visit this page from Mozilla: <https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>
- For the Safari web browser, please visit this page from Apple: https://support.apple.com/kb/PH21411?locale=en_US
- For any other web browser, please visit your web browser's official web pages.

Where can you find more information about cookies

You can learn more about cookies and the following third-party websites:

- AllAboutCookies: <http://www.allaboutcookies.org/>
- Network Advertising Initiative: <http://www.networkadvertising.org/>

Our use of your information

We use personally identifiable information about you to improve our marketing and promotional efforts, to statistically analyse site usage, to improve our content and product offerings and to customise our site's content, layout, and services. We believe these uses allow us to improve our site and better tailor it to meet our users' needs.

We use your email address to send you newsletters or other communications that you have requested from the site or as part of an event or trip. Out of respect for our users we offer an opt-out at anytime via email at info@greenrock.co.uk

We may also need to use your information to provide detail to suppliers, the Emergency Services, support crew, fellow team mates and the charity, company or organisation you may be representing for the following areas:

- Accommodation needs
- Dietary requirements
- Travel details
- Insurance details
- Medical details if a concern
- Contact details within the context of the event or trip for support and safety reasons
- Next of kin details

Any of the above information will only be shared in the context of the event or trip you are entered on and only if it is required for the running of that event or trip.

We may use information we obtain from your current and past activities on the Site, to resolve any disputes, troubleshoot problems and enforce our Terms & Conditions. At times, we may look across multiple users to identify problems or resolve disputes.

We do not at anytime share or sell the data you have inputted into the form fields on websites or supplied us with via email or phone for any event/trip or any other reason with any other party. Your data is used solely by us.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Terms and Conditions of Business

Each event and trip has their own separate T&C's which are available through their independent websites or by request through Greenrock at info@greenrock.co.uk

Photography & Testimonial

Any likeness or image of you secured or taken on any of our events and trips may be used by Greenrock without charge in all media (whether now or in the future) for bona fide promotional or marketing purposes, including without limitation promotional materials of any kind such as brochures, slides, video shows or the internet. Any written feedback supplied to the company may also be used for promotional purposes as detailed above.

Law & Jurisdiction

This contract, and any other claim or dispute arising from or related to this contract, will be governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any claim arising out of it.

Complaints

If you have a complaint about any of our events or trips please bring it to the attention of the support crew chief at the time as soon as possible to enable them to take appropriate action to rectify the situation where possible.

If you are not satisfied with the response or have a complaint of different nature please write to the Greenrock office within 21 days of the completion of the event or trip, or call (+44 (0)1684 892 465) or email us at info@greenrock.co.uk, and we will do our best to resolve the problem as quickly as possible.

Registered company address:

Greenrock Ltd

11 Croft Bank, West Malvern, Worcestershire, UKL, WR14 4DU