The Informed Visibility® Mail Tracking and Reporting (IV®-MTR) application provides election officials with near real-time and expanded visibility of mailpieces as they move through the mailstream. These updates enable you to better plan Election Mail resources and receive data when and how you want it.

IV-MTR expands visibility beyond physical scans of mailpieces by leveraging the intelligence of Full-Service Intelligent Mail® and nesting associations. For example, IV-MTR creates assumed handling events for nested mail whenever the mail aggregate containing the nested mail is scanned.

**HOW DOES IV-MTR HELP ELECTION OFFICIALS?**

For outgoing mail, IV-MTR helps:

- Obtain near real-time notification when your mail receives its last processing scan.
- Identify mail delivery trends and predicted delivery dates.
- Know when mailpieces reach their destination so you can better manage election activities.

For incoming reply mail, IV-MTR helps:

- Obtain near real-time notification when your return mail enters the mailstream.
- Know when voters’ return items are on the way and where they are in the Postal Service™ supply chain.

**HOW DO I GET STARTED WITH IV-MTR?**


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**Learn More:**  [https://postalpro.usps.com/InformedVisibility](https://postalpro.usps.com/InformedVisibility)

**Get Assistance:**  
IV® Solutions Center  
[InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)  
1-800-238-3150, Option #2  
7 a.m. to 5 p.m. Central Time, Monday through Friday (closed federal holidays)

To learn about certified mail service providers (MSP), please visit [https://postalpro.usps.com/node/3816](https://postalpro.usps.com/node/3816). The latest version of MSP - Full-Service Certified Mailers contact list can be found on this page under Featured Resources.