



Connected Canadians  
Canadiens Branchés

# Viewing account balances

One of the main conveniences of online banking is the ability to log in and view your balances at any time, from any where!

If you ever want to check your account balance, just log in to your account. You can view the following information:


- **My Personal Summary**, which is an overall balance for all your accounts, combined. For example, if you have a \$100 balance in one account, and a -\$100 balance in your other account, your personal summary will be \$0.
- A list of your accounts and their balances.
- A list of your credit cards, loans, and mortgages with their balances.
- A list of your investments and their balances.

[Getting help](#)

 (613) 699-7896

 [info@connectedcanadians.ca](mailto:info@connectedcanadians.ca)

 [www.connectedcanadians.ca](http://www.connectedcanadians.ca)

 78 George St #204,  
Ottawa, ON K1N 5W1



To view your account balances:

- From the menu on the left, click **Accounts**.  
The **Accounts** page appears, displaying your account balances.

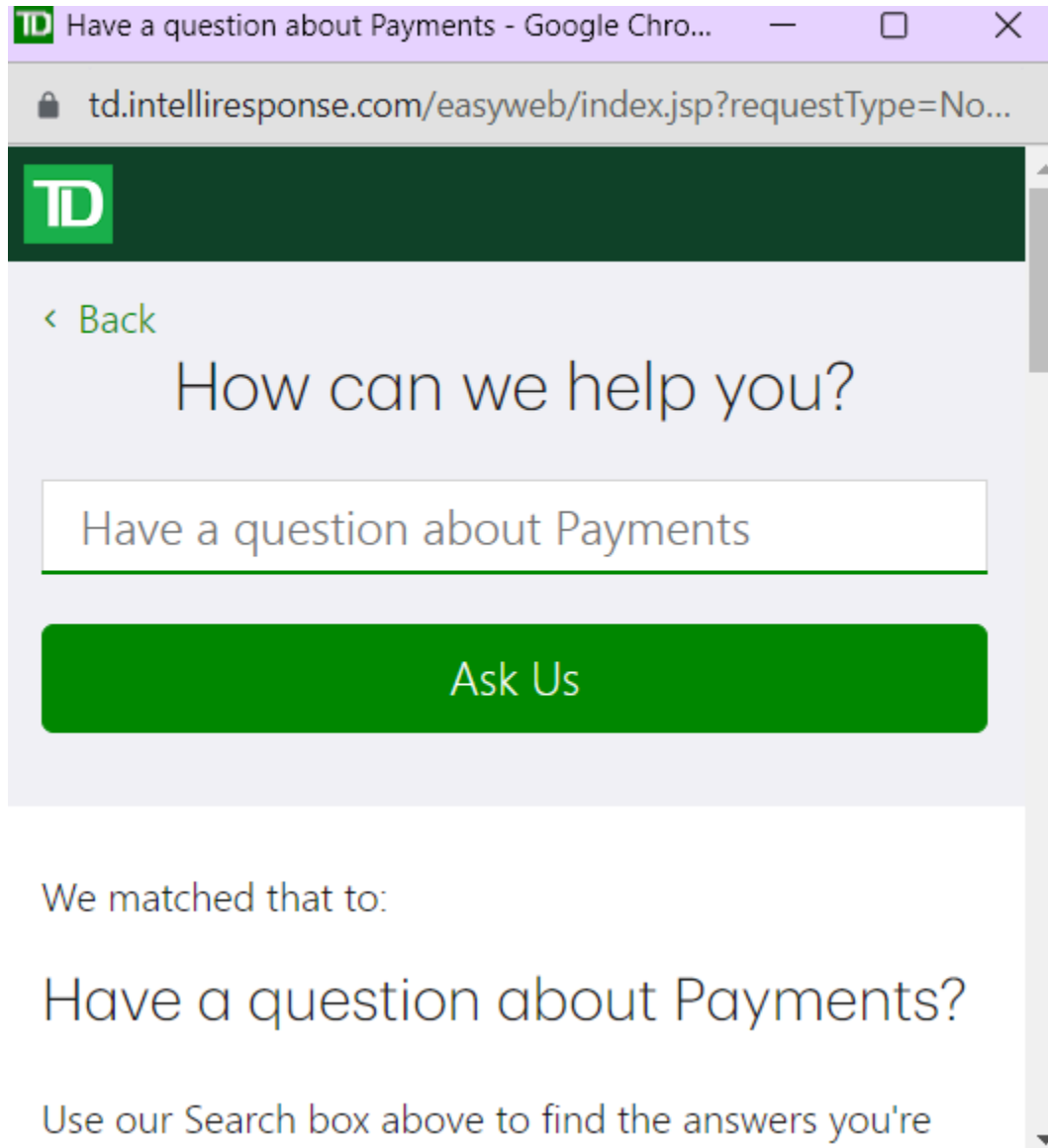
The screenshot shows the TD My Accounts page. At the top, there is a navigation bar with 'TD Home', 'Apply', 'My Profile', 'Logout', and a 'Site Search' box. Below this is a dark green header with 'TD My Accounts' and other menu items like 'Contact Us', 'Products & Services', 'Markets & Research', and 'Life Planning'. On the left, a sidebar menu lists various account management options such as 'View Accounts', 'Pay Bills', 'Transfers', and 'Interac e-Transfer'. The main content area is titled 'Accounts' and includes a 'My Inbox' section with unread messages and new statements. A 'My Personal Summary' section shows a balance of \$0.00 for banking and a total of CDN \$0.00. Below this, there is a table for 'Canadian-based Accounts' with columns for 'Banking', 'Balance', and 'Download'. The table lists the 'TD EVERY DAY SAVINGS ACCOUNT' with a balance of \$0.00. There are also sections for 'Credit Cards, Loans & Mortgages' and 'Investments', both indicating no current activity. A 'Running out of cheques?' tip is visible, along with a 'Download' button for a spreadsheet. A red circle highlights the 'Download' button.



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## Getting help

The **Help** link at the top right of every EasyWeb page brings up a help window with information that applies to that page.

A screenshot of a web browser window showing a help window. The browser's address bar displays the URL: td.intelliresponse.com/easyweb/index.jsp?requestType=No... The help window has a dark green header with the TD logo. Below the header, there is a '< Back' link. The main heading reads 'How can we help you?'. A search input field contains the text 'Have a question about Payments'. Below the input field is a large green button labeled 'Ask Us'. At the bottom of the window, it says 'We matched that to:' followed by 'Have a question about Payments?' and 'Use our Search box above to find the answers you're'.

TD Have a question about Payments - Google Chro... — □ ×

td.intelliresponse.com/easyweb/index.jsp?requestType=No...

TD

< Back

How can we help you?

Have a question about Payments


Ask Us

We matched that to:


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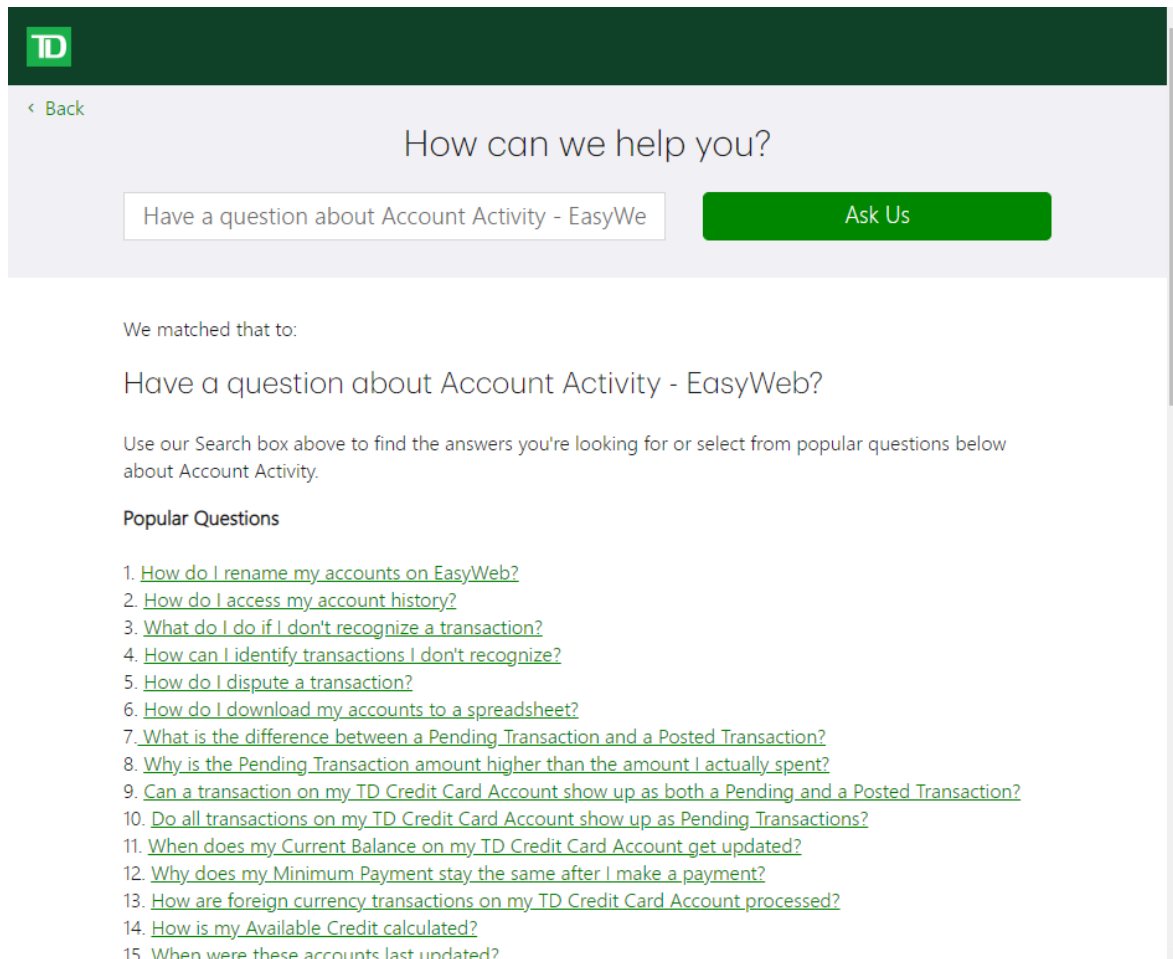
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Use the search field to type any question you have, and get answers with step-by-step instructions.



The screenshot shows the TD website's search interface. At the top left is the TD logo. Below it is a navigation link '< Back'. The main heading is 'How can we help you?'. There is a search input field containing the text 'Have a question about Account Activity - EasyWe' and a green 'Ask Us' button. Below the search bar, it says 'We matched that to:' followed by the search results: 'Have a question about Account Activity - EasyWeb?'. A sub-heading reads 'Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.' Underneath is a section titled 'Popular Questions' with a list of 15 numbered links.

TD

< Back

How can we help you?

Have a question about Account Activity - EasyWe

Ask Us

We matched that to:

Have a question about Account Activity - EasyWeb?

Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.

Popular Questions

1. [How do I rename my accounts on EasyWeb?](#)
2. [How do I access my account history?](#)
3. [What do I do if I don't recognize a transaction?](#)
4. [How can I identify transactions I don't recognize?](#)
5. [How do I dispute a transaction?](#)
6. [How do I download my accounts to a spreadsheet?](#)
7. [What is the difference between a Pending Transaction and a Posted Transaction?](#)
8. [Why is the Pending Transaction amount higher than the amount I actually spent?](#)
9. [Can a transaction on my TD Credit Card Account show up as both a Pending and a Posted Transaction?](#)
10. [Do all transactions on my TD Credit Card Account show up as Pending Transactions?](#)
11. [When does my Current Balance on my TD Credit Card Account get updated?](#)
12. [Why does my Minimum Payment stay the same after I make a payment?](#)
13. [How are foreign currency transactions on my TD Credit Card Account processed?](#)
14. [How is my Available Credit calculated?](#)
15. [When were these accounts last updated?](#)