



Connected Canadians  
Canadiens Branchés

# Viewing statements

Banks almost always offer statements, which is a list of every transaction in your account that month. It'll include

- purchases with your debit card
- bill payments out of that account
- transfers to other accounts or E-transfers
- your balance as of the end of the month

Your statements will always be available online, but if you want you can have them mailed directly to your home.


Looking at your statements is a good way to ensure nothing has happened in your bank account that you're not aware of. If anything seems suspicious or there are transactions you didn't make yourself, call the bank as soon as possible to try to sort it out.

[Getting help](#)

 (613) 699-7896

 [info@connectedcanadians.ca](mailto:info@connectedcanadians.ca)

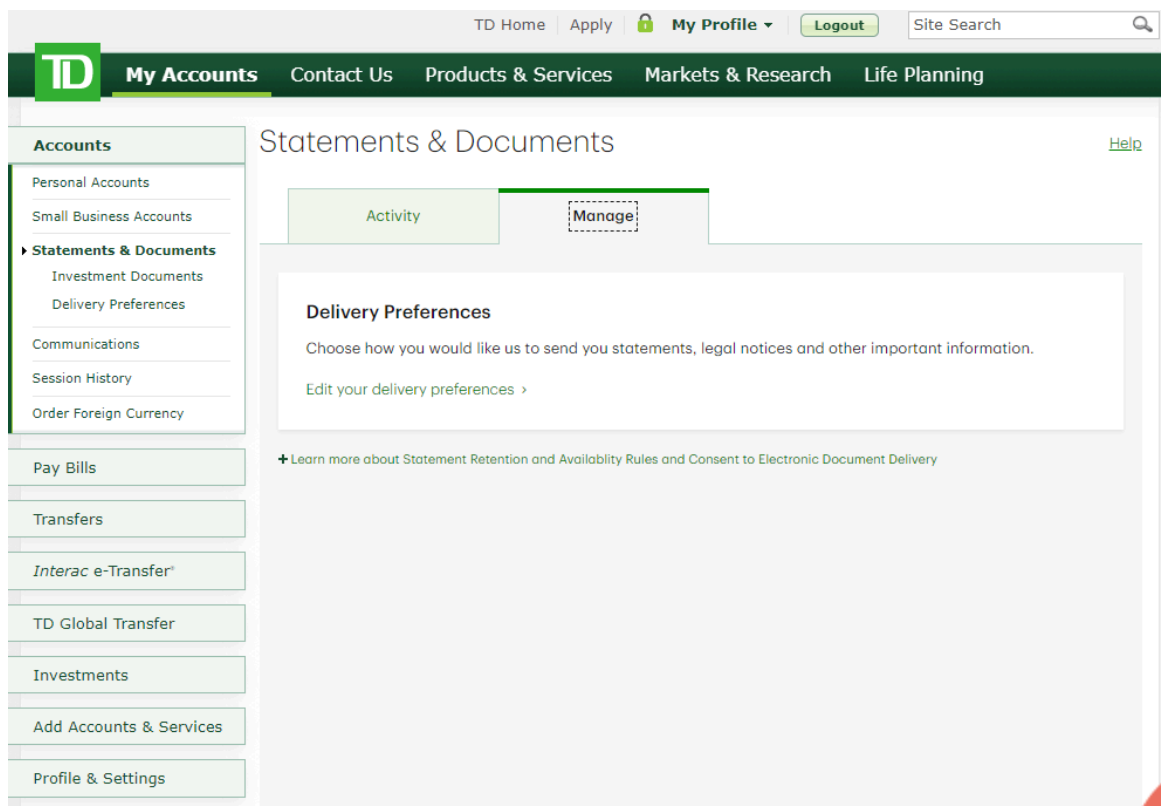
 [www.connectedcanadians.ca](http://www.connectedcanadians.ca)

 78 George St #204,  
Ottawa, ON K1N 5W1



To view statements:

1. From the menu on the left, click **Accounts**.  
The **Accounts** page appears.
2. From the menu on the left, click **Statements & Documents**.  
The **Statements & Documents** page appears.



3. From the **Get statements & documents by account** list, select an account.  
The list of available statements and documents appears.
4. To change the year for which you want to view statements and documents, from the **Filter by year** list, select an option.
5. To change the type of document that you want to appear, from the **Filter by type** list, select an option.
6. To view a statement or document, click the item in the list.




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7. To change how you receive statements or documents from TD Bank:
  - a. Click the **Manage** tab.


## Account Activity [Help](#) | [Print](#)

Account TD EVERY DAY SAVINGS ACCOUNT Balance Date: Jul 30, 2023

Current Balance **\$0.00**      Available Balance **\$0.00** [i](#)


  
Transfers

  
Pay bills

  
Send money

Activity

**Manage**



How to replace your card [>](#)

### My Savings Account

TD EVERY DAY SAVINGS ACCOUNT

Rename account [>](#)

CRA direct deposit [>](#) [i](#)

Change account type [>](#)

Visit My TD Rewards [>](#)

View TD Goal Builder [>](#)


Set up pre-authorized transfers [>](#) [i](#)

Order foreign currency [>](#)


### Statements & Documents

[View your statements and documents >](#)


[Edit your delivery preferences >](#)



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- b. Click the **Edit your delivery preferences** link.  
The **Delivery Preferences** page appears.

TD Home | Apply | My Profile | Logout | Site Search

**TD** My Accounts | Contact Us | Products & Services | Markets & Research | Life Planning

### Delivery Preferences

Choose how you would like us to send you **statements, legal notices and other important information**. We'll ask you to agree to the Consent if you change to online delivery for your accounts. [Learn more about online delivery of your statements, legal notices and other important information.](#)

[Save Changes](#)

#### Email notifications

If you've selected to receive email notifications, this is the address we'll use to notify you when a statement or other document has been posted on EasyWeb. Please review it and make changes if necessary.

#### Delivery Preferences

[Learn more about each delivery preference.](#)

Account	Statements ?	Other Documents ?	Email Notifications ?
	<input checked="" type="checkbox"/> Switch ALL to online	<input type="checkbox"/> Switch ALL to online	<input type="checkbox"/> Select ALL
TD EVERY DAY SAVINGS ACCOUNT	Online	Paper	<input type="checkbox"/> Notify by email (online only)
TD EVERY DAY SAVINGS ACCOUNT	Online	Paper	<input type="checkbox"/> Notify by email (online only)

[Change the delivery methods for your TD Mutual Funds](#)  
[Change the delivery methods for your WebBroker account\(s\)](#)

[Learn more about each delivery preference.](#)

[Learn more about our Forms of Consent to Electronic Document Delivery.](#)

[Save Changes](#)

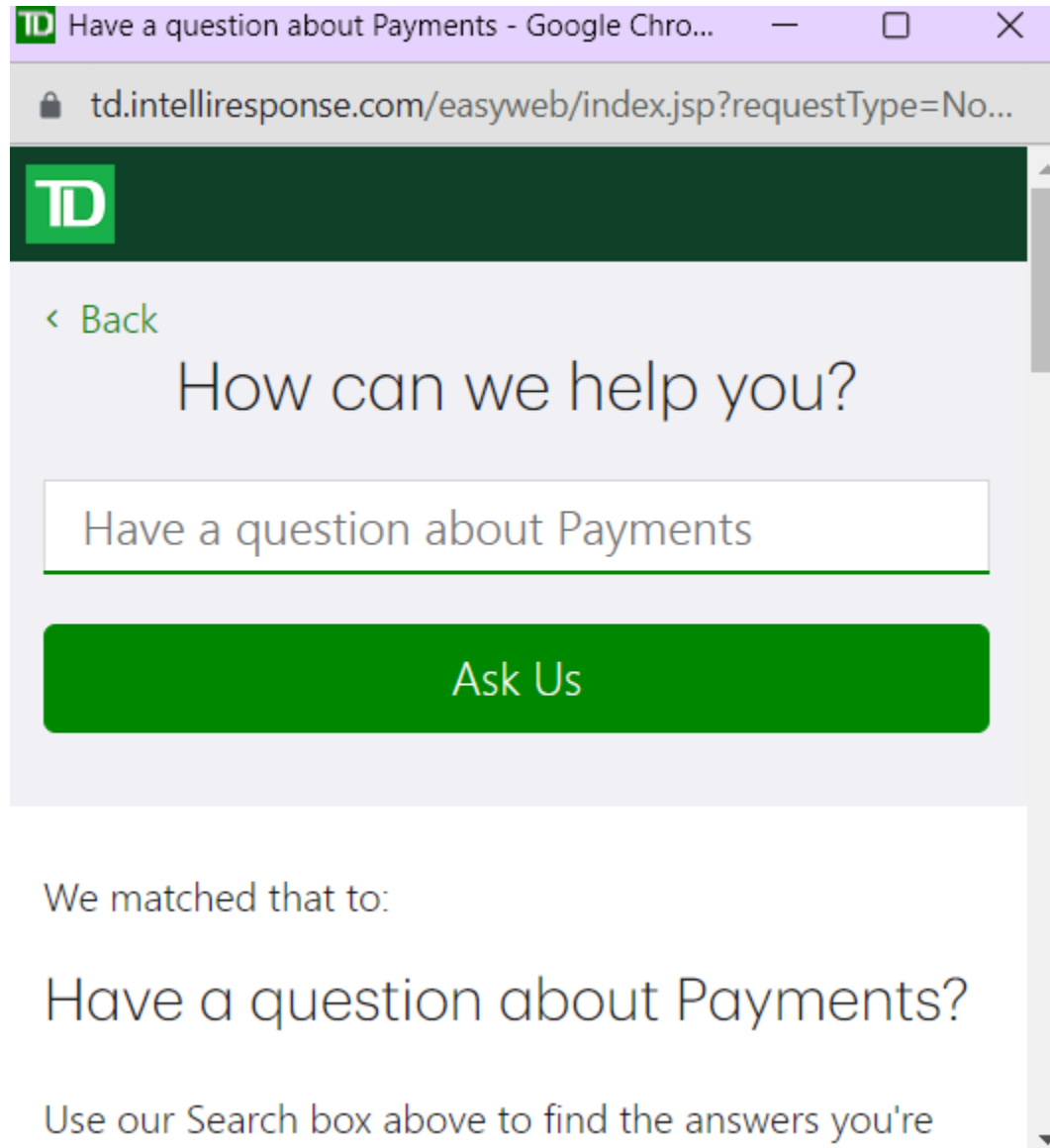
- c. Make changes to how you receive statements and other documents for each of your accounts, and click **Save Changes** at the bottom of the page.



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## Getting help

The **Help** link at the top right of every EasyWeb page brings up a help window with information that applies to that page.

A screenshot of a web browser window showing a help page. The browser's address bar displays the URL 'td.intelliresponse.com/easyweb/index.jsp?requestType=No...'. The page content includes the TD logo, a 'Back' link, the heading 'How can we help you?', a search input field containing the text 'Have a question about Payments', and a green 'Ask Us' button. Below the search field, the text reads 'We matched that to:' followed by 'Have a question about Payments?' and 'Use our Search box above to find the answers you're'. The browser window has a purple title bar with the text 'Have a question about Payments - Google Chro...'.

TD Have a question about Payments - Google Chro... — □ ×

td.intelliresponse.com/easyweb/index.jsp?requestType=No...

TD

< Back

# How can we help you?


Ask Us

We matched that to:


## Have a question about Payments?

Use our Search box above to find the answers you're

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Use the search field to type any question you have, and get answers with step-by-step instructions.

 < Back

## How can we help you?

Have a question about Account Activity - EasyWe [Ask Us](#)

We matched that to:

### Have a question about Account Activity - EasyWeb?

Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.

#### Popular Questions

1. [How do I rename my accounts on EasyWeb?](#)
2. [How do I access my account history?](#)
3. [What do I do if I don't recognize a transaction?](#)
4. [How can I identify transactions I don't recognize?](#)
5. [How do I dispute a transaction?](#)
6. [How do I download my accounts to a spreadsheet?](#)
7. [What is the difference between a Pending Transaction and a Posted Transaction?](#)
8. [Why is the Pending Transaction amount higher than the amount I actually spent?](#)
9. [Can a transaction on my TD Credit Card Account show up as both a Pending and a Posted Transaction?](#)
10. [Do all transactions on my TD Credit Card Account show up as Pending Transactions?](#)
11. [When does my Current Balance on my TD Credit Card Account get updated?](#)
12. [Why does my Minimum Payment stay the same after I make a payment?](#)
13. [How are foreign currency transactions on my TD Credit Card Account processed?](#)
14. [How is my Available Credit calculated?](#)
15. When were these accounts last updated?