



Connected Canadians
Canadiens Branchés

Changing your account settings

After creating your account, you may need to update details at a later date.

You can update things like:

- security settings
- username and password
- how often you receive emails or notifications, and for what reasons
- address, etc.

[Updating your security settings](#)


[Updating your contact information](#)

[Updating your account settings](#)


[Updating notification settings](#)

[Getting help](#)

 (613) 699-7896

 info@connectedcanadians.ca

 www.connectedcanadians.ca

 78 George St #204,
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Updating your security settings

Security settings include:


- The identity that you want TD Bank to use with you, including your chosen or preferred name, pronouns, or gender identity. This allows you to tell TD how you'd like to be identified when they contact you; more information about identity and the reasons that you might change this information is available in TD Bank's help content [here](#).
- The password and username that you use when you log into EasyWeb.
- The devices that you can use to authenticate when TD Bank asks you to verify your identity.
- The phone number that TD Bank sends your security code to when you are verifying your identity and the email address that TD Bank uses to tell you about changes to your account information. Use your own phone number and email address for security, and so that you will be able to answer the text or email while you are using EasyWeb..
- When a security code is required; the default setting is for TD to request you to verify your identity by text or by phone call when you log in from a new device, IP address, or location. You can change this setting to request that TD Bank confirm your identity every time you log in to a TD website or a TD app.

To change your security settings:


1. Log in to EasyWeb: <https://easyweb.td.com>.

You can bookmark this website so that it is easy for you to find again.

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- From the menu on the left, click **Profile & Settings**.
The **My Profile & Settings** page appears.

TD Home Apply My Profile Logout Site Search

TD My Accounts Contact Us Products & Services Markets & Research Life Planning

My Profile & Settings

Make changes to how we address you

You can now add and change your pronouns and chosen name, to ensure we address you as you have chosen. [Learn more](#)

Pronouns: None specified

[Add or edit your pronouns, chosen name and gender identity >](#)

Password & Security [Edit >](#)

Manage your security options: edit your EasyWeb password, add or edit a Username, edit your one-time security code settings, and more.

To change a phone number you use for Two-Step Verification, edit your number(s) in [Password & Security](#).

Personal Contact Information [Edit >](#)

Address	Phone	Email
	Mobile: Home: Work:	

Account Settings [Edit >](#)

Manage settings to personalize EasyWeb: customize your Quick Links, select which landing page to display when you log in, choose how many account transactions to display per



3. Click **Edit** beside **Password & Security**.
The **Security Settings** page appears.

TD

[< Back to Profile & Settings](#)

Security Settings

	Username Create a Username to use when you log in, or edit an existing one	<input type="text"/>	
	Password Your online password	*****	
	My Registered Devices Manage the devices you want to use for security verification.	TD Authenticate app - Your Registered Devices: 0	
	Security Code Phone Number List To call or text you with one-time security codes.	<input type="text"/> <input type="text"/>	
	Security Email To send security alerts when changes are made to your secure info	<input type="text"/> <input type="text"/> <input type="text"/>	
	Security Code Login	Security code only when TD wants to confirm	



4. To change a setting, click the **Edit** icon (the little pencil) beside the setting, make changes, and save.

Updating your contact information

Your contact information includes your address, phone numbers, and email.

To change your contact information:

1. Log in to EasyWeb: <https://easyweb.td.com>.
2. From the menu on the left, click **Profile & Settings**.

The **My Profile & Settings** page appears.

TD Home | Apply | My Profile | Logout | Site Search

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Pronouns: None specified

[Add or edit your pronouns, chosen name and gender identity >](#)

Password & Security [Edit >](#)

Manage your security options: edit your EasyWeb password, add or edit a Username, edit your one-time security code settings, and more.

To change a phone number you use for Two-Step Verification, edit your number(s) in **Password & Security**.

Personal Contact Information [Edit >](#)

Address	Phone	Email
	Mobile: Home: Work:	

Account Settings [Edit >](#)

Manage settings to personalize EasyWeb: customize your Quick Links, select which landing page to display when you log in, choose how many account transactions to display per



3. Click **Edit** beside **Personal Contact Information**.

The **Contact Information** page appears.

4. Click **Edit** beside any of the information that you want to change, make changes, and save.




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Updating your account settings


Your account settings include:

- Your **Favourite Payment Account**, which is the account that first appears when you pay a bill in EasyWeb.
- The names of your accounts; you can add nicknames to your accounts to identify them, such as **Savings for vacation** and **Savings for college**.
- The number of transactions that appear on a page and whether transactions are sorted with the most recent or oldest transactions at the top of the list.
- The links that appear in the **My Links** section of the menu on the left; the first page that you see by default when you log in to EasyWeb; the display name that EasyWeb uses for you.

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To change your account settings:

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Pronouns: None specified

[Add or edit your pronouns, chosen name and gender identity >](#)

Password & Security [Edit >](#)

Manage your security options: edit your EasyWeb password, add or edit a Username, edit your one-time security code settings, and more.

To change a phone number you use for Two-Step Verification, edit your number(s) in [Password & Security](#).

Personal Contact Information [Edit >](#)

Address	Phone	Email
<input type="text"/>	Mobile: <input type="text"/> Home: <input type="text"/> Work: <input type="text"/>	<input type="text"/>

Account Settings [Edit >](#)

Manage settings to personalize EasyWeb: customize your Quick Links, select which landing page to display when you log in, choose how many account transactions to display per



- To edit account settings, click **Edit** beside **Account Settings**.
The **Account Settings** page appears.

- Make changes, and then click **Save changes**.




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Updating notification settings


Your notification settings include:

- The contact information that TD uses to send you notifications.
- The circumstances in which TD will alert you of account balance and credit changes; by default, you are alerted when your account balances or available credit fall below \$100.
- How you receive statements and other documents.

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To change your notification settings:

1. Log in to EasyWeb: <https://easyweb.td.com>.
2. From the menu on the left, click **Profile & Settings**.

The **My Profile & Settings** page appears.

TD Home | Apply | My Profile | Logout | Site Search

TD My Accounts | Contact Us | Products & Services | Markets & Research | Life Planning

My Profile & Settings

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Password & Security [Edit >](#)

Manage your security options: edit your EasyWeb password, add or edit a Username, edit your one-time security code settings, and more.

To change a phone number you use for Two-Step Verification, edit your number(s) in [Password & Security](#).

Personal Contact Information [Edit >](#)

Address	Phone	Email
<input type="text"/>	Mobile: <input type="text"/> Home: <input type="text"/> Work: <input type="text"/>	<input type="text"/>

Account Settings [Edit >](#)

Manage settings to personalize EasyWeb: customize your Quick Links, select which landing page to display when you log in, choose how many account transactions to display per


3. To edit notification settings, click **Edit** beside **Account Settings**, and then, from the menu on the left, under **Profile and Settings**, click **Notifications & Alerts**.




The **TD Alerts & Notifications** page appears.

4. Click **Edit** or **Edit All** beside the item you want to change, make changes, and save.

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Getting help

The **Help** link at the top right of every EasyWeb page brings up a help window with information that applies to that page.

A screenshot of a web browser window showing a help page. The browser's address bar displays the URL: td.intelliresponse.com/easyweb/index.jsp?requestType=No... The page features the TD logo in a dark green header. Below the header, there is a navigation link '< Back'. The main heading reads 'How can we help you?'. A search input field contains the text 'Have a question about Payments'. Below the input field is a prominent green button labeled 'Ask Us'. At the bottom of the window, there is a message: 'We matched that to: Have a question about Payments? Use our Search box above to find the answers you're'. The browser window also shows standard navigation icons (back, forward, home, refresh) and window controls (minimize, maximize, close).

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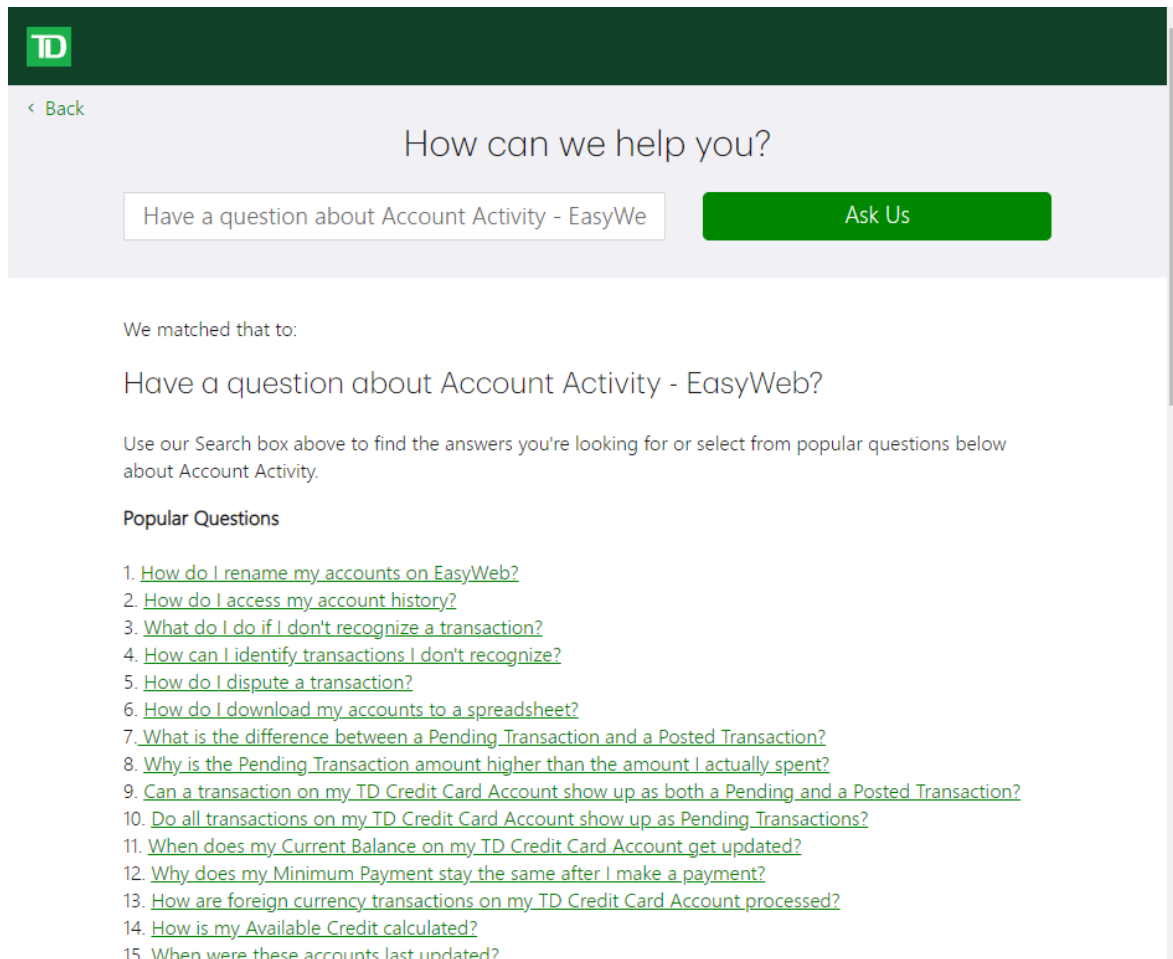
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Use the search field to type any question you have, and get answers with step-by-step instructions.



The screenshot shows the TD website's search interface. At the top left is the TD logo. Below it is a navigation link '< Back'. The main heading is 'How can we help you?'. There is a search input field containing the text 'Have a question about Account Activity - EasyWe' and a green 'Ask Us' button. Below the search bar, it says 'We matched that to:' followed by the search results: 'Have a question about Account Activity - EasyWeb?'. A sub-heading reads 'Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.' Underneath is a section titled 'Popular Questions' with a list of 15 numbered links to various help articles.

TD

< Back

How can we help you?

Have a question about Account Activity - EasyWe

Ask Us

We matched that to:

Have a question about Account Activity - EasyWeb?

Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.

Popular Questions

1. [How do I rename my accounts on EasyWeb?](#)
2. [How do I access my account history?](#)
3. [What do I do if I don't recognize a transaction?](#)
4. [How can I identify transactions I don't recognize?](#)
5. [How do I dispute a transaction?](#)
6. [How do I download my accounts to a spreadsheet?](#)
7. [What is the difference between a Pending Transaction and a Posted Transaction?](#)
8. [Why is the Pending Transaction amount higher than the amount I actually spent?](#)
9. [Can a transaction on my TD Credit Card Account show up as both a Pending and a Posted Transaction?](#)
10. [Do all transactions on my TD Credit Card Account show up as Pending Transactions?](#)
11. [When does my Current Balance on my TD Credit Card Account get updated?](#)
12. [Why does my Minimum Payment stay the same after I make a payment?](#)
13. [How are foreign currency transactions on my TD Credit Card Account processed?](#)
14. [How is my Available Credit calculated?](#)
15. [When were these accounts last updated?](#)