



Connected Canadians
Canadiens Branchés

Signing up for online banking

Welcome to online banking! This document will help you log in to your TD bank account for the first time.

[To register for EasyWeb with an existing TD bank account:](#)

[To register for Easyweb:](#)

[Installing the TD Canada Banking App](#)


[Getting help](#)

Make sure you have the following things:

- your TD Access card




- A cell phone, so that it is easy to get texts or calls from the bank when they verify your identity

 (613) 699-7896

 info@connectedcanadians.ca

 www.connectedcanadians.ca

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Ottawa, ON K1N 5W1

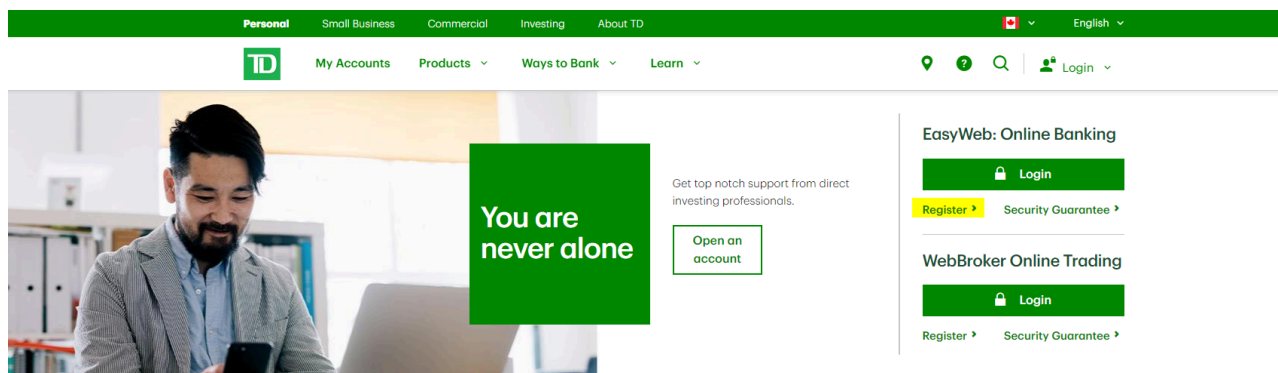


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To register for EasyWeb with an existing TD bank account:

You can use the EasyWeb website to bank online from a computer, tablet¹, or smartphone². You can also install the TD Canada application on your smartphone or tablet.

1. Go to the TD website <https://www.td.com/ca/en/personal-banking>
2. Click **Register**



Welcome to TD Personal Banking

Explore TD Canada Trust and related products and services

¹ A tablet is a portable computer like an iPad or a Galaxy Tab.

² A smartphone is a cell phone that lets you access the internet or install applications like Gmail or YouTube..

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After clicking Register, there are 2 options:

Personal Small Business Commercial Investing About TD

My Accounts Products Ways to Bank Learn

English

Register for EasyWeb to start banking online

I'm new to EasyWeb

I've already been given a temporary password

If you recently opened a new TD account at a branch, you may have received a temporary password. You can use it now to log in to EasyWeb.

Please note: If you were given your temporary password more than 30 days ago, it has expired. In that case, please call us at **1-866-222-3456** or **book an appointment**.

[Learn how to log into EasyWeb >](#)

Log in to EasyWeb

I have not been given a temporary password

It's easy and only takes a few minutes to register online today. To register for EasyWeb, you must be:

- A TD personal banking customer
- 18 years of age or older
- A Canadian resident

[Learn how to register >](#)

Register

Option 1: You already have an Easyweb temporary password

If you recently opened a new TD account at a branch, you may have received a temporary password. If you have it, click **Log in to EasyWeb**.

Please note: If you were given your temporary password more than 30 days ago, it has expired. In that case, call TD at 1-866-222-3456 or book an appointment at your bank.

Option 2: You do NOT have an Easyweb temporary password

It's easy and only takes a few minutes to register online today. To register for EasyWeb, you must be:

- A TD personal banking customer
- 18 years of age or older
- A Canadian resident

If you don't already have a password, Click **Register** and follow the instructions below (to register for Easyweb).

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To register for Easyweb:

1. After clicking **Register** the Easyweb Registration screen displays.
2. Click the No option.

Welcome to EasyWeb Online Registration

Just take a few minutes to register for EasyWeb and you'll have online and mobile access to all your personal accounts with one Login ID and Password.

If you are currently registered for WebBroker or MyInsurance, EasyWeb will be added to your existing profile, giving you convenient single login access to all your accounts.

To register for EasyWeb, you must be:

- a TD personal banking customer
- 18-years of age or older
- a Canadian resident

Do you currently have a TD WebBroker or MyInsurance account with a login ID and Password?

Yes. I have an existing Login ID

No. I would like to set up a new EasyWeb Login ID and Password

Continue Cancel

3. Select the **Continue** button.

Welcome to EasyWeb Online Registration

Just take a few minutes to register for EasyWeb and you'll have online and mobile access to all your personal accounts with one Login ID and Password.

If you are currently registered for WebBroker or MyInsurance, EasyWeb will be added to your existing profile, giving you convenient single login access to all your accounts.

To register for EasyWeb, you must be:

- a TD personal banking customer
- 18-years of age or older
- a Canadian resident

Do you currently have a TD WebBroker or MyInsurance account with a login ID and Password?

Yes. I have an existing Login ID

No. I would like to set up a new EasyWeb Login ID and Password

Continue Cancel



Step 2: Enter personal details

1. In the Please make a selection menu, click **Access Card**.

and Password.

Please make a selection All fields are required

Access Card

[Why is my product not listed?](#)

Access Card Number ?

Number only, no spaces.

First Name

Last Name

Date of Birth

Month Day Year

Jan DD YYYY

Postal Code

2. In the Access Card Number field, enter your access card number (no spaces.)

Please make a selection All fields are required

Access Card

[Why is my product not listed?](#)

Access Card Number

Number only, no spaces.

First Name

Last Name

Date of Birth

Month Day Year

Jan DD YYYY

Postal Code

Continue Cancel



3. Enter your name in the **First Name** and **Last Name** fields.

The screenshot shows a registration form with the following fields: "Please make a selection" (dropdown menu with "Access Card" selected), "Access Card Number" (text input with "4123412341324123" and a help icon), "Date of Birth" (Month: "Jan", Day: "DD", Year: "YYYY"), and "Postal Code" (text input). A modal window is open in the center, titled "First Name" and "Last Name", with two empty text input fields. At the bottom of the form are "Continue" and "Cancel" buttons. The text "All fields are required" is visible in the top right corner.

4. Enter your birth date in the **Date of Birth** section.

The screenshot shows the same registration form as above, but with the "First Name" and "Last Name" fields filled with "Jane" and "Doe" respectively. A modal window is open in the center, titled "Date of Birth", with "Month" set to "Jan", "Day" set to "DD", and "Year" set to "YYYY". At the bottom of the form are "Continue" and "Cancel" buttons. The text "All fields are required" is visible in the top right corner.



5. Enter your postal code in the **Postal Code** field.

Please make a selection All fields are required

Access Card

[Why is my product not listed?](#)

Access Card Number ?

Number only, no spaces.

First Name

Last Name

Date of Birth

Month Day Year

Postal Code

6. Click **Continue**.

Please make a selection

Access Card

[Why is my product not listed?](#)

Access Card Number ?

Number only, no spaces.

First Name

Last Name

Date of Birth

Month Day Year

Postal Code

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Step 3: Confirm your identity

1. Review the Online Authentication terms.
2. Select the checkbox to consent to the third-party identity authentication process.
3. Click the **Continue** button.

to complete your online registration, TD requires your consent to have our third party information service confirm your identity.

If you don't wish to consent, you can register for EasyWeb by calling EasyLine telephone banking at 1-866-222-3456, or by visiting your nearest TD Canada Trust branch.

Required
Print/Save

Registration for EasyWeb incorporates an Online Authentication Process using third party information service to confirm your identity. In order to process your registration request, we are required to ask you for personal information. The information that you provide will be compared against the information contained in your consumer credit report, for the sole purpose of confirming your identity. You authorize those sources to provide such information to us.


[About Online Authentication](#)

531094 (1113)


Please select the box to indicate your consent to the authentication process above. You can then continue with your EasyWeb registration.

Continue Cancel

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4. Answer the verification questions.

These are important because if you ever forget your password, or log in from a different computer, the bank will ask these questions to verify your identity. Remember the answers you pick.

5. When you've answered all the questions, click **Continue**.

Verification Questions

Your security is important to us. To verify your identity, please answer the following questions.

Required

With which financial institution do you have an active personal or home equity line of credit?

- BANK 1
- BANK 2
- BANK 3
- BANK 4
- NONE OF THE ABOVE

From the following list, select one of your previous employers.

- COMPANY 1
- COMPANY 2
- COMPANY 3
- COMPANY 4
- NONE OF THE ABOVE

[? Need Help?](#)
> Get more in




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6. Accept the Terms and Conditions by clicking the checkbox.
7. Click **Continue**.

Terms and Conditions

To complete your online registration, please read and agree to the terms and conditions. We recommend that you print a copy for your records.

Required
Print/Save





Cardholder and Electronic Financial Services Terms and Conditions

The Cardholder and Electronic Financial Services Terms and Conditions, as amended from time to time (this "Agreement") applies when you use your Card or access and use any Electronic Financial Service (as defined below). If you have a deposit account with TD Bank Group, this Agreement is in addition to your Financial Services Agreement and Financial Services Terms, and is part of your deposit account agreement. This Agreement is also in addition to, and does not replace, any other agreement you may have with us for any other product or service.


Please select the box to indicate that you agree to the Terms and Conditions above. You can then continue with your registration.

Continue Cancel

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Step 4: Create a username and password

A username allows you to log in more conveniently, removing the need to type in your access card number.

If you want to create a username, enter it in the optional Create Your Username field. It will need to be 8-25 characters, with at least one letter.

Optional

Create Username

With a Username you can bank online or by mobile without having to enter your Access Card number.

We will only use your email to identify you and send instructions if you forget your Username and request help.

Create Your Username

(8 to 25 characters with at least one letter)

Your Email


(example: name@name.com)

Confirm your Email


Required

Create Password

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You can enter your email in the optional Your Email and Confirm your Email fields.
The bank will only contact you if we need to identify you or provide you with requested help.

The screenshot shows a web form titled "Create Username" with a grey background. The word "Optional" is in the top right corner. Below the title, there is explanatory text: "With a Username you can bank online or by mobile without having to enter your Access Card number." and "We will only use your email to identify you and send instructions if you forget your Username and request help." Below this is a text input field labeled "Create Your Username" containing "JaneDoe123". A white modal box is overlaid on the form, containing two text input fields: "Your Email" and "Confirm your Email". Below the "Your Email" field is the text "(example: name@name.com)". The word "Required" is in the bottom right corner of the form area. Below the form area, the text "Create Password" is visible.

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Enter your desired password in the Create Your Password and Confirm Your Password fields.

Your new password needs to have:

- Between 8 and 32 characters
- At least 1 letter
- At least 1 number

To strengthen your password, include both upper and lower-case letters, as well as special characters (such as !, ? or @).

Avoid sharing your password or using the same password in multiple places.

Required

Create Password

Create and confirm your new EasyWeb Password.
For your added security, we recommend that you change your password every 90 days.

Create an EasyWeb password that has at least 1 letter, 1 number, and is between 8 and 32 characters long.
To make your password stronger, you can also use upper and lower-case letters, and special characters.


Create Your Password

(5 to 8 letters and numbers with no spaces or special characters (e.g. #, &, @).)


Confirm your Password

Continue Cancel

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Step 5: Confirm and complete


Review your information and select the Continue button to complete registration.

A screenshot of a web registration form titled "Create Password". The form is set against a dark grey background. At the top right, the word "Required" is written in a light grey font. The main heading "Create Password" is in a large, white, sans-serif font. Below the heading, there are two lines of instructional text in white: "Create and confirm your new EasyWeb Password." followed by "For your added security, we recommend that you change your password every 90 days." and "Create an EasyWeb password that has at least 1 letter, 1 number, and is between 8 and 32 characters long. To make your password stronger, you can also use upper and lower-case letters, and special characters." The form contains two input fields, both with white borders and filled with black dots to represent masked text. The first field is labeled "Create Your Password" and the second is labeled "Confirm your Password". Below the first input field, there is a small white text note: "(5 to 8 letters and numbers with no spaces or special characters (e.g. #, &, @).)". At the bottom of the form, there are two buttons: a prominent orange button with the word "Continue" in white, and a smaller, lighter grey button labeled "Cancel".

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A message will appear confirming successful EasyWeb registration.

You can now log in to EasyWeb and access your accounts using one username and password.

We recommend changing your password every 90 days or so to ensure your account stays secure.

Congratulations!

TD Canada Trust
EasyWeb

EasyWeb Registration: Confirmation

Overview Customer Identification Consent & Setup **Confirmation**

You're done! You can now access all your accounts with one EasyWeb Username and Password.

When you login, you will see all of your TD accounts and products listed and ready to use.

Please click the **Login Now** button to get started.

Login Now


Privacy and Security | Legal | Accessibility

TD Group Financial Services si

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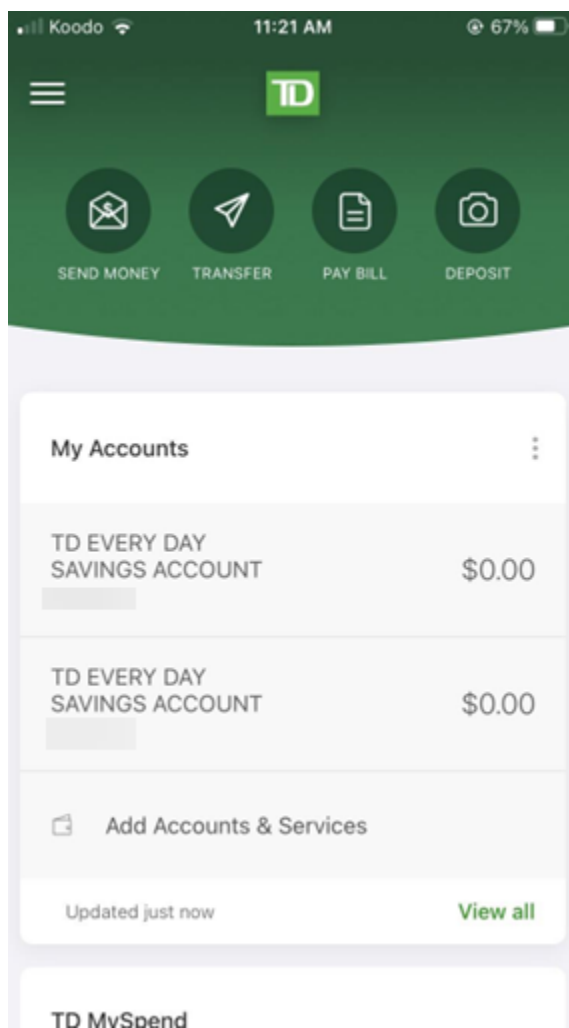
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Installing the TD Canada Banking App

To install the **TD Canada** app, in the tool that you use to download apps (such as the App Store or the Google Play Store), search for **TD Canada**, and download the app. You will need the same username/password as you use to log into the site on your computer or tablet.



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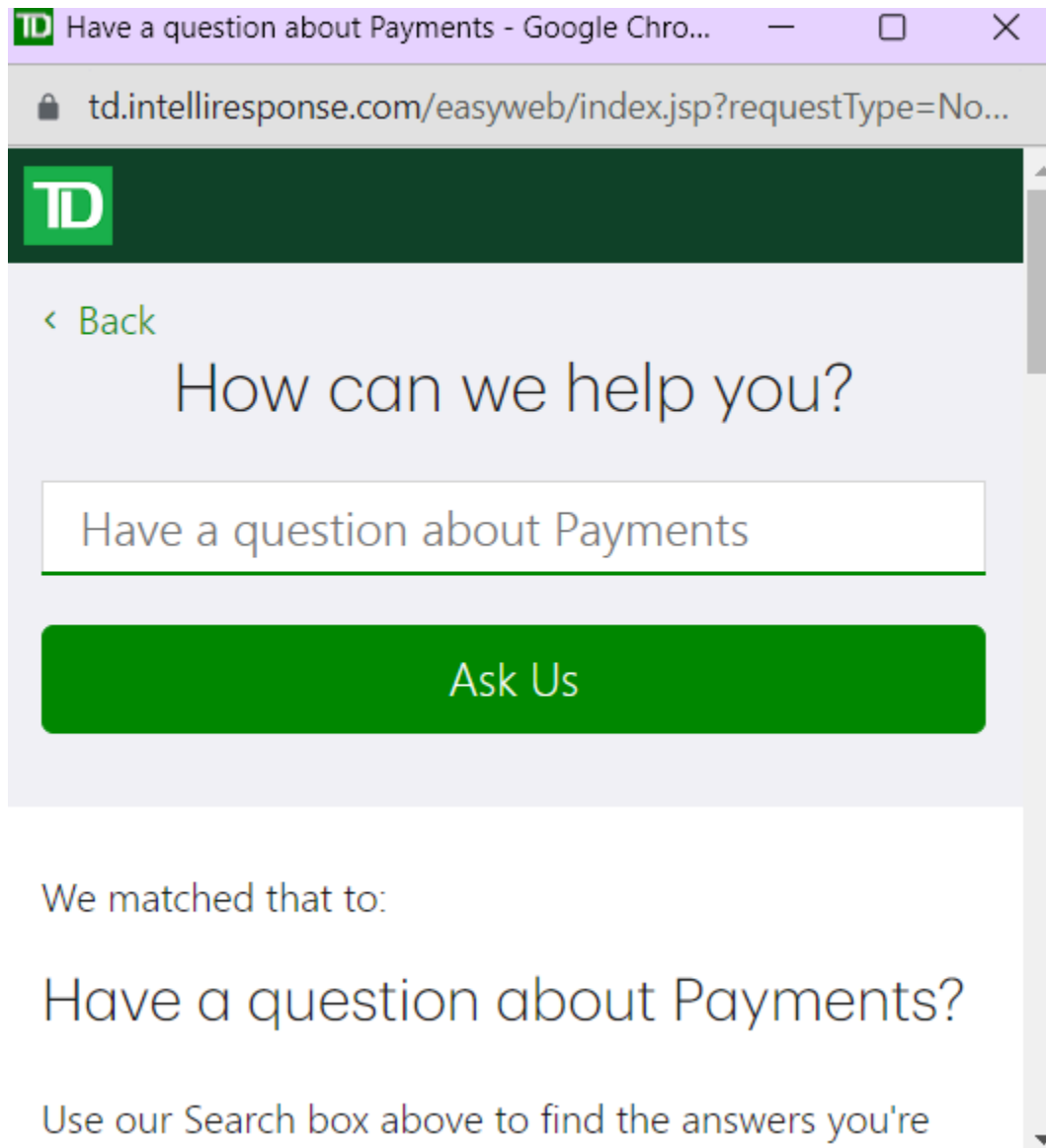
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Getting help

The **Help** link at the top right of every EasyWeb page brings up a help window with information that applies to that page.

A screenshot of a web browser window showing a help page. The browser's address bar displays the URL: td.intelliresponse.com/easyweb/index.jsp?requestType=No... The page header features the TD logo. Below the header, there is a navigation link '< Back' and the main heading 'How can we help you?'. A search input field contains the text 'Have a question about Payments', and a green button labeled 'Ask Us' is positioned below it. At the bottom of the window, the text reads: 'We matched that to: Have a question about Payments? Use our Search box above to find the answers you're'. The browser window is titled 'Have a question about Payments - Google Chro...'.

Have a question about Payments - Google Chro... — □ ×

td.intelliresponse.com/easyweb/index.jsp?requestType=No...

TD

< Back


How can we help you?


Ask Us

We matched that to:


Have a question about Payments?

Use our Search box above to find the answers you're

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Use the search field to type any question you have, and get answers with step-by-step instructions.

 < Back

How can we help you?

Have a question about Account Activity - EasyWe [Ask Us](#)

We matched that to:

Have a question about Account Activity - EasyWeb?

Use our Search box above to find the answers you're looking for or select from popular questions below about Account Activity.

Popular Questions

- [How do I rename my accounts on EasyWeb?](#)
- [How do I access my account history?](#)
- [What do I do if I don't recognize a transaction?](#)
- [How can I identify transactions I don't recognize?](#)
- [How do I dispute a transaction?](#)
- [How do I download my accounts to a spreadsheet?](#)
- [What is the difference between a Pending Transaction and a Posted Transaction?](#)
- [Why is the Pending Transaction amount higher than the amount I actually spent?](#)
- [Can a transaction on my TD Credit Card Account show up as both a Pending and a Posted Transaction?](#)
- [Do all transactions on my TD Credit Card Account show up as Pending Transactions?](#)
- [When does my Current Balance on my TD Credit Card Account get updated?](#)
- [Why does my Minimum Payment stay the same after I make a payment?](#)
- [How are foreign currency transactions on my TD Credit Card Account processed?](#)
- [How is my Available Credit calculated?](#)
- When were these accounts last updated?