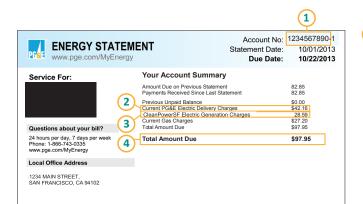
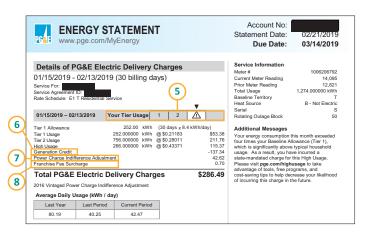
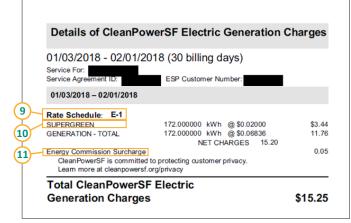


Utility bills can be confusing. We're here to help.







(1) Account Number

This ten-digit PG&E number identifies your account. You'll need this to check your account status or make changes to your CleanPowerSF service.

(2) PG&E Delivery Charges

PG&E charges for the delivery of electricity to your home or business. It includes the cost of maintaining the power lines and responding to outages in your area.

3 CleanPowerSF Electric Generation Charges

These are CleanPowerSF's charges for the electricity you use at your home or business. These charges replace what PG&E would have billed you for your electricity; **this is not an additional charge**.

(4) Total Amount Due

Pay this amount to PG&E. With CleanPowerSF, there are no changes to how you pay your utility bill.

5 Tier Usage

This marker shows the highest tier you are being charged at. If your electric use is more than your Tier 1 Allowance, which is set by state law, the price you pay per kWh will increase.

(6) Generation Credit

This the amount PG&E would have charged you if they provided your generation service. Because you are a CleanPowerSF customer, PG&E credits this amount back to you.

(7) Power Charge Indifference Adjustment

PG&E collects this fee to cover the above-market costs of energy they acquired on your behalf prior to becoming a CleanPowerSF customer.

(8) Franchise Fee Surcharge

This fee is collected by PG&E to pay for the right to use public streets to run gas and electric service.

(9) Rate Schedule

Your rate schedule is based on your selected PG&E rate and determines how you are charged for the electricity provided by CleanPowerSF.

(10) SuperGreen

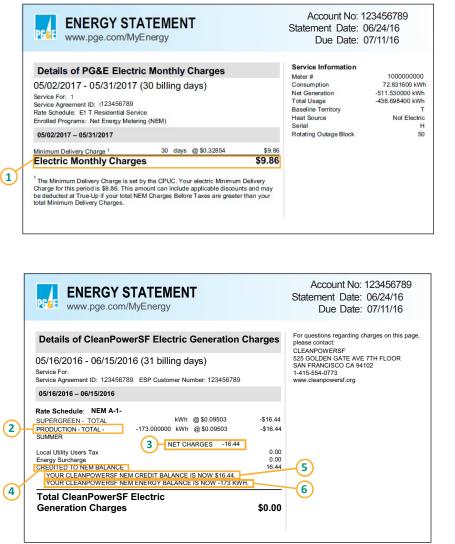
If you've upgraded to SuperGreen 100% renewable energy, you'll see an additional per kilowatt hour charge. This only applies to SuperGreen customers.

(11) Energy Surcharge

This tax is collected on behalf of the California Energy Commission. It was previously included in PG&E's generation charges.

Understanding Your Net Energy Metering (NEM) Bill

The following bill components are for CleanPowerSF customers with solar panels on their homes or businesses.



Electric Monthly Charges

This is the sum of PG&E's minimum charges for electric delivery, which matches the charge on the summary page of your bill.

2 Production/Generation

This is the breakdown of electricity you either consumed from CleanPowerSF or generated from your solar PV system. Production indicates that your system produced more energy than you used. Generation indicates that you used more energy than your system produced.

3 Net Charges

This is total of CleanPowerSF charges and credits on your bill. A positive number expresses a charge, whereas a negative number expresses a credit.

(4) Credit to NEM Balance/Charged to NEM Balance

This number represents the credits you earned over this billing period or credits deducted and applied to this bill.

5 CleanPowerSF NEM Credit Balance

The total credit amount that will carry forward and be applied to future CleanPowerSF charges until your Annual True Up.

6 CleanPowerSF NEM Energy Balance

Represents your total net energy usage and production since your last CleanPowerSF True-Up. A positive number indicates you are a net generator.

For information regarding CleanPowerSF, visit cleanpowersf.org

Para detalles de este programa en español, visite: cleanpowersf.org

參閱本計劃中文版本,請上網: cleanpowersf.org

Para sa karagdagang impormasyon tungkol sa programa na ito sa wikang Filipino bisitahin ang: **cleanpowersf.org**



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