

# UNDERSTANDING YOUR ENERGY BILL



Services of the San Francisco Public Utilities Commission



## Utility bills can be confusing. We're here to help.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1234567890-1  
Statement Date: 10/01/2013  
Due Date: 10/22/2013

**Service For:** [Redacted]

**Your Account Summary**

Amount Due on Previous Statement	82.85
Payments Received Since Last Statement	82.85
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$42.16
CleanPowerSF Electric Generation Charges	<del>28.59</del>
Current Gas Charges	\$27.20
Total Amount Due	\$97.95

**Questions about your bill?**  
24 hours per day, 7 days per week  
Phone: 1-866-743-0335  
www.pge.com/MyEnergy

**Local Office Address**  
1234 MAIN STREET,  
SAN FRANCISCO, CA 94102

### 1 Account Number

This ten-digit PG&E number identifies your account. You'll need this to check your account status or make changes to your CleanPowerSF service.

### 2 PG&E Delivery Charges

PG&E charges for the delivery of electricity to your home or business. It includes the cost of maintaining the power lines and responding to outages in your area.

### 3 CleanPowerSF Electric Generation Charges

These are CleanPowerSF's charges for the electricity you use at your home or business. These charges replace what PG&E would have billed you for your electricity; **this is not an additional charge.**

### 4 Total Amount Due

Pay this amount to PG&E. With CleanPowerSF, there are no changes to how you pay your utility bill.

### 5 Tier Usage

This marker shows the highest tier you are being charged at. If your electric use is more than your Tier 1 Allowance, which is set by state law, the price you pay per kWh will increase.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: [Redacted]  
Statement Date: 02/21/2019  
Due Date: 03/14/2019

**Details of PG&E Electric Delivery Charges**  
01/15/2019 - 02/13/2019 (30 billing days)

Service For: [Redacted]  
Service Agreement ID: [Redacted]  
Rate Schedule: E1 Residential Service

01/15/2019 - 02/13/2019 Your Tier Usage: 1 2 ▲

Tier 1 Allowance	252.00 kWh (30 days x 8.4 kWh/day)	\$53.38
Tier 1 Usage	252.000000 kWh @ \$0.21183	211.76
Tier 2 Usage	756.000000 kWh @ \$0.28011	115.37
High Usage	266.000000 kWh @ \$0.43371	-137.34
Generation Credit		42.62
Power Charge Indifference Adjustment		0.70
Franchise Fee Surcharge		
<b>Total PG&amp;E Electric Delivery Charges</b>		<b>\$286.49</b>

2016 Vintaged Power Charge Indifference Adjustment

Average Daily Usage (kWh / day)		
Last Year	Last Period	Current Period
80.19	40.25	42.47

**Service Information**  
Meter # 1006206792  
Current Meter Reading 14.095  
Prior Meter Reading 12.821  
Total Usage 1,274.000000 kWh  
Baseline Territory T  
Heat Source B - Not Electric  
Serial S  
Rotating Outage Block 50

**Additional Messages**  
Your energy consumption this month exceeded four times your Baseline Allowance (Tier 1), which is significantly above typical household usage. As a result, you have incurred a state-mandated charge for this High Usage. Please visit [pge.com/highusage](http://pge.com/highusage) to take advantage of tools, free programs, and cost-saving tips to help decrease your likelihood of incurring this charge in the future.

### 6 Generation Credit

This the amount PG&E would have charged you if they provided your generation service. Because you are a CleanPowerSF customer, PG&E credits this amount back to you.

### 7 Power Charge Indifference Adjustment

PG&E collects this fee to cover the above-market costs of energy they acquired on your behalf prior to becoming a CleanPowerSF customer.

### 8 Franchise Fee Surcharge

This fee is collected by PG&E to pay for the right to use public streets to run gas and electric service.

### 9 Rate Schedule

Your rate schedule is based on your selected PG&E rate and determines how you are charged for the electricity provided by CleanPowerSF.

**Details of CleanPowerSF Electric Generation Charges**  
01/03/2018 - 02/01/2018 (30 billing days)

Service For: [Redacted]  
Service Agreement ID: [Redacted] ESP Customer Number: [Redacted]

01/03/2018 - 02/01/2018

**Rate Schedule: E-1**

SUPERGREEN	172.000000 kWh @ \$0.02000	\$3.44
GENERATION - TOTAL	172.000000 kWh @ \$0.06836	11.76
	NET CHARGES	15.20

**Energy Commission Surcharge** 0.05

CleanPowerSF is committed to protecting customer privacy.  
Learn more at [cleanpowersf.org/privacy](http://cleanpowersf.org/privacy)

**Total CleanPowerSF Electric Generation Charges** **\$15.25**

### 10 SuperGreen

If you've upgraded to SuperGreen 100% renewable energy, you'll see an additional per kilowatt hour charge. This only applies to SuperGreen customers.

### 11 Energy Surcharge

This tax is collected on behalf of the California Energy Commission. It was previously included in PG&E's generation charges.

# Understanding Your Net Energy Metering (NEM) Bill

The following bill components are for CleanPowerSF customers with solar panels on their homes or businesses.

ENERGY STATEMENT		Account No: 123456789
www.pge.com/MyEnergy		Statement Date: 06/24/16
		Due Date: 07/11/16
Details of PG&E Electric Monthly Charges		Service Information
05/02/2017 - 05/31/2017 (30 billing days)		Meter # 1000000000
Service For: 1		Consumption 72.831600 kWh
Service Agreement ID: 123456789		Net Generation -511.530000 kWh
Rate Schedule: E1 T Residential Service		Total Usage -438.698400 kWh
Enrolled Programs: Net Energy Metering (NEM)		Baseline Territory T
05/02/2017 - 05/31/2017		Heat Source Net Electric H
		Serial H
		Rotating Outage Block 50
Minimum Delivery Charge <sup>1</sup>	30 days @ \$0.32854	\$9.86
<b>Electric Monthly Charges</b>		<b>\$9.86</b>
<sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.86. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.		

## 1 Electric Monthly Charges

This is the sum of PG&E's minimum charges for electric delivery, which matches the charge on the summary page of your bill.

## 2 Production/Generation

This is the breakdown of electricity you either consumed from CleanPowerSF or generated from your solar PV system. Production indicates that your system produced more energy than you used. Generation indicates that you used more energy than your system produced.

## 3 Net Charges

This is total of CleanPowerSF charges and credits on your bill. A positive number expresses a charge, whereas a negative number expresses a credit.

## 4 Credit to NEM Balance/Charged to NEM Balance

This number represents the credits you earned over this billing period or credits deducted and applied to this bill.

## 5 CleanPowerSF NEM Credit Balance

The total credit amount that will carry forward and be applied to future CleanPowerSF charges until your Annual True Up.

## 6 CleanPowerSF NEM Energy Balance

Represents your total net energy usage and production since your last CleanPowerSF True-Up. A negative number indicates you are a net generator.



ENERGY STATEMENT		Account No: 123456789
www.pge.com/MyEnergy		Statement Date: 06/24/16
		Due Date: 07/11/16
Details of CleanPowerSF Electric Generation Charges		For questions regarding charges on this page, please contact:
05/16/2016 - 06/15/2016 (31 billing days)		CLEANPOWERSF
Service For:		525 GOLDEN GATE AVE 7TH FLOOR
Service Agreement ID: 123456789 ESP Customer Number: 123456789		SAN FRANCISCO CA 94102
05/16/2016 - 06/15/2016		1-415-554-0773
		www.cleanpowersf.org
Rate Schedule: NEM A-1-		
SUPERGREEN - TOTAL	kWh @ \$0.09503	-\$16.44
PRODUCTION - TOTAL	-173.000000 kWh @ \$0.09503	-\$16.44
SUMMER		
	<b>NET CHARGES</b>	<b>-16.44</b>
Local Utility Users Tax		0.00
Energy Surcharge		0.00
CREDITED TO NEM BALANCE		16.44
YOUR CLEANPOWERSF NEM CREDIT BALANCE IS NOW \$16.44		
YOUR CLEANPOWERSF NEM ENERGY BALANCE IS NOW -173 KWH.		
<b>Total CleanPowerSF Electric Generation Charges</b>		<b>\$0.00</b>

For information regarding CleanPowerSF, visit [cleanpowersf.org](http://cleanpowersf.org)

Para detalles de este programa en español, visite: [cleanpowersf.org](http://cleanpowersf.org)

參閱本計劃中文版本, 請上網: [cleanpowersf.org](http://cleanpowersf.org)

Para sa karagdagang impormasyon tungkol sa programa na ito sa wikang Filipino bisitahin ang: [cleanpowersf.org](http://cleanpowersf.org)

  @cleanpowersf | [cleanpowersf.org](http://cleanpowersf.org) | (415) 554-0773