

# Understanding Your Electricity Bill



CleanPowerSF is your local, clean electricity provider. We power your everyday life, including your television, microwave, and more. To pay for that electricity, you receive a monthly electric bill sent by PG&E. We're here to help you understand it.

## How is the cost of my electricity bill determined?

Your electric bill is determined by how much electricity you use. In general, the more electricity you use, the higher your bill will be.

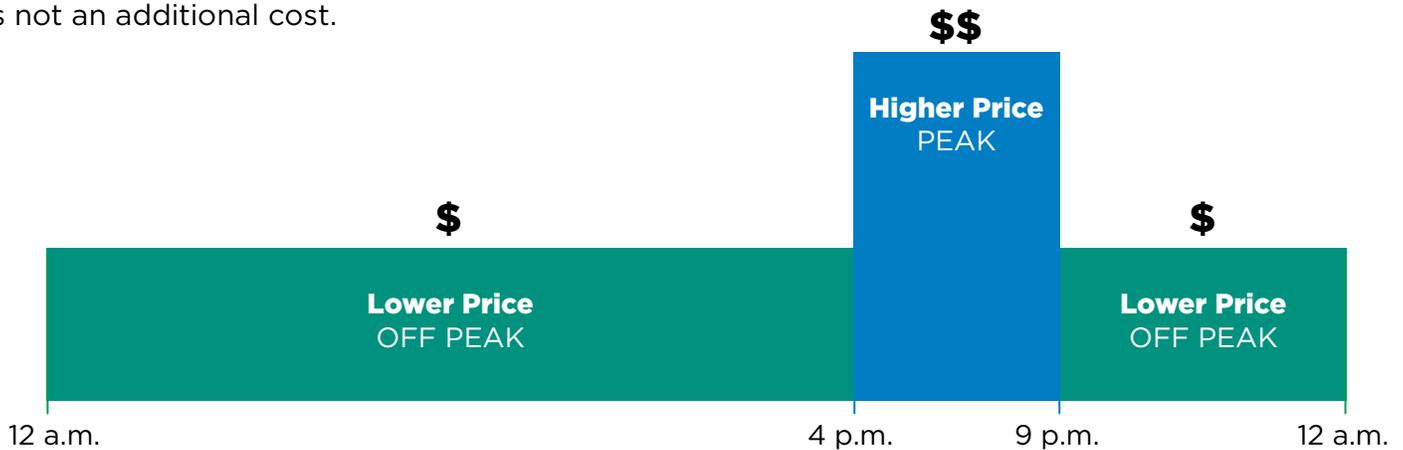


Your monthly bill from PG&E may also include natural gas. Your entire energy bill (electricity plus gas) may go up in the winter as you use more gas to heat your home.

## Why is there a CleanPowerSF and PG&E charge on my bill?

The cost for electricity consists of two parts: (1) supplying electricity (generation) and (2) delivering it to your home (transmission and distribution).

CleanPowerSF buys clean electricity for you. PG&E delivers that electricity to your home. You will see two separate charges on your bill - one from CleanPowerSF and one from PG&E. CleanPowerSF is not an additional cost.



## What is a Time of Use (TOU) rate plan? Can I change it?

Rates or the cost for electricity vary based on things like the time of day, the season, or if you have solar panels installed at your home.

**Most CleanPowerSF residential customers are on a Time of Use (TOU) rate plan.** This means that when you use electricity is just as important as how much electricity you use. You can save money by using less energy from 4 - 9 p.m. when rates are higher.

If a TOU rate plan is not right for you, you can switch rates at any time (up to twice per year).

# Utility bills can be confusing. We're here to help.

## Page 1 Account Summary



**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1234567890-1  
Statement Date: 08/29/2023  
Due Date: 09/19/2023

**1**

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**Your Account Summary**

123 CLEANPOWERSF WAY SAN FRANCISCO, CA 94102	Amount Due on Previous Statement 82.85
	Payments Received Since Last Statement 82.85
	Previous Unpaid Balance \$0.00
	Current PG&E Electric Delivery Charges \$42.16
	CleanPowerSF Electric Generation Charges 28.59
	Current Gas Charges \$27.20
	Total Amount Due \$97.95

**2** Questions about your bill?  
Mon-Fri 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
Phone: 1-800-743-5000  
www.pge.com/MyEnergy

**3** **4** **Total Amount Due** **\$97.95**

**5** **Ways To Pay**  
www.pge.com/waystopay

**Your Enrolled Programs**  
CARE Discount

**6** **7** **8** **9** **10** **11** **12** **13** **14** **15** **16** **17** **18** **19** **20** **21** **22** **23** **24** **25** **26** **27** **28** **29** **30** **31** **32** **33** **34** **35** **36** **37** **38** **39** **40** **41** **42** **43** **44** **45** **46** **47** **48** **49** **50** **51** **52** **53** **54** **55** **56** **57** **58** **59** **60** **61** **62** **63** **64** **65** **66** **67** **68** **69** **70** **71** **72** **73** **74** **75** **76** **77** **78** **79** **80** **81** **82** **83** **84** **85** **86** **87** **88** **89** **90** **91** **92** **93** **94** **95** **96** **97** **98** **99** **100**

### 1 Account Number

This ten-digit number identifies your account. You'll need this to check your account status or make changes to your service.

### 2 PG&E Delivery Charges

PG&E charges for the delivery of electricity to your home.

### 3 CleanPowerSF Generation Charges

CleanPowerSF charges for the amount of electricity you use in your home. **CleanPowerSF is not an additional charge.**

### 4 Total Amount Due

The total amount of your energy bill that is paid each month.

### 5 Your Enrolled Programs

If your account is enrolled in programs such as CARE, FERA, or NEM, they will be listed here.

### 6 Rate Schedule

Your rate schedule determines how much and when you are charged for electricity provided by CleanPowerSF. In this example bill, the customer has a Time-of-Use Schedule (E-TOU-C), which means they are charged more for using electricity from 4 – 9 p.m. compared to all other times.

### 7 Discount

If your account is enrolled in a discount program, the discount will be noted here.

### 8 Generation Credit

The amount PG&E would have charged you if they provided your generation service. Because you're a CleanPowerSF customer, PG&E credits these charges back to you.

### 9 SuperGreen

If you've upgraded to SuperGreen 100% renewable energy, you'll see an additional per kilowatt hour charge. This only applies to SuperGreen customers.

## Page 2 Delivery Charges - PG&E



**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1234567890-1  
Statement Date: 08/29/2023  
Due Date: 09/19/2023

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**Details of PG&E Electric Delivery Charges**  
07/24/2023 - 08/21/2023 (29 billing days)  
Service For: 123 CleanPowerSF Way  
Service Agreement ID: 0123456789  
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)  
Enrolled Programs: CARE (Renew by 12/30/2026)

**Service Information**  
Meter # 0123456789  
Total Usage 404.149000kwh  
Baseline Territory T  
Heat Source B - Not Electric  
Serial Z  
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

<b>07/24/2023 - 08/21/2023</b>			
Baseline Allowance	188.50 kWh	(29 days x 6.5 kWh/day)	
<b>Energy Charges</b>			
Peak	105.648000 kWh	@ \$0.53240	\$56.25
Off Peak	298.501000 kWh	@ \$0.44896	134.02
Baseline Credit	188.500000 kWh	@ -\$0.08729	-16.45
CARE Discount			-60.78
Generation Credit			-66.28
Power Charge Indifference Adjustment			1.35
Franchise Fee Surcharge			0.44
SF Prop C Tax Surcharge			0.47
<b>Total PG&amp;E Electric Delivery Charges</b>			<b>\$49.02</b>

2016 Vintaged Power Charge Indifference Adjustment

## Page 3 Generation Charges - CleanPowerSF



**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1234567890-1  
Statement Date: 09/21/2023  
Due Date: 10/18/2023

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**Details of CleanPowerSF Electric Generation Charges**  
08/22/2023 - 09/20/2023 (30 billing days)  
Service For: 123 CleanPowerSF Way  
Service Agreement ID: 0123456789 ESP Customer Number: 0123456789

**Service Information**  
Total Usage 416.171000 kWh

For questions regarding charges on this page, please contact:  
CLEANPOWERSF  
525 GOLDEN GATE AVE FL 7  
SAN FRANCISCO CA 94102  
1-415-554-0773  
www.cleanpowersf.org

**Rate Schedule: E-TOU-C3**

SuperGreen	416.171000 kWh	@ \$0.01000	\$4.16
Generation - Off Peak - Summer	305.357000 kWh	@ \$0.13662	41.72
Generation - On Peak - Summer	110.814000 kWh	@ \$0.19422	21.52
	Net Charges		67.40
Energy Commission Surcharge			0.12

CleanPowerSF has new rates!  
Visit cleanpowersf.org/rates to learn more.

**Total CleanPowerSF Electric Generation Charges** **\$67.52**

**Additional Messages**  
CleanPowerSF is a not-for-profit program of the San Francisco Public Utilities Commission (SFPUC), which partners with PG&E to supply renewable electricity to the power grid.  
CleanPowerSF replaces PG&E's charge for electric generation on your bill. This is not an additional charge. PG&E continues to send you a monthly bill, operate and maintain the electrical grid, and respond to outages.  
You can choose to upgrade from Green (at least 43% renewable energy) to SuperGreen (100% renewable energy) at [cleanpowersf.org/supergreen](http://cleanpowersf.org/supergreen).

## QUESTIONS?

(415) 554-0773  
cleanpowersf@sfgwater.org  
cleanpowersf.org