

Privacy Policy

We Respect Your Privacy

Privacy is fundamental to the American way of life. When you provide personal information in order to process your transaction, you fully expect your data to be used only for its intended purpose and to be kept confidential.

We respect your right to confidentiality and take every possible measure to ensure that your personal information remains personal.

In short, we work hard to earn your confidence and preserve your trust.

We value your membership and hope you will remain with us for many years to come. If you ever have questions or concerns about the integrity of your account information – or any other aspect of our membership operations – please don't hesitate to telephone or come in to talk to our staff.

This privacy disclosure is being issued to comply with the provisions of the Gramm-Leach-Bliley Act governing the privacy of consumer financial informations.

Our Privacy Disclosure Policy

We have never shared nonpublic personal information except as required by law and we will continue to protect your privacy.

Categories Of Information That We May Collect

- Information we receive from you on applications or other forms, such as: your name, address, social security number, assets, and income.
- Information about your transactions with us, our affiliates, or others, such as: your account balance, payment history, parties to transactions and credit card usage.
- Information we receive from a consumer reporting agency, such as: your creditworthiness and credit history

Categories Of Information That We Disclose

We do not disclose any nonpublic personal information about our members or former members to anyone, except as required by law.

Disclosure As Permitted By Law

We may disclose all of the information we collect, as described above to service providers and companies that perform marketing services on our behalf (for example-check printing companies).

Confidentiality and Security

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal standards to guard your nonpublic personal information.

Internet Policy

External internet links found on the Focus Federal Credit Union website are not associated or in any way affiliated with the credit union. Therefore, the credit union cannot be held liable for the content, availability, or security of them. FFCU is not responsible for claims related to any goods or services obtained from the linked sites. The linked site's privacy policies may differ from those of the credit union and we are not responsible for the adequacy of, or compliance of, those policies.