



## Banking Information Needed For Processing Order Payments

To ensure order payments come to you, please fill out the secure banking information form below:

[CLICK HERE FOR SECURE WUFOO BANKING FORM](#)

*The information entered will go directly to our accounting department for direct deposit setup.*



### Form of Notification and Confirmation:

Please note that some additional charges may be incurred depending upon selection

1. Email Notification And IVR (automated call) Call for Confirmation  
(an email to an email address/email addresses followed up with an automated call to the restaurant for confirmation)  
\*\*Cost = 10 cents per order
2. Fax Notification And IVR (automated call) Call for Confirmation  
(a fax to the restaurant followed up with an automated call to the restaurant for confirmation)  
\*\*Cost = 20 cents per order
3. Tablet Notification and Confirmation  
(Orders can be received and confirmed via any Android tablet, that you purchase on your own, once our app is downloaded from the app store)  
\*Please Note: Client must supply own tablet – and a strong WiFi signal is required within the restaurant to ensure orders will be pushed through to the tablet.  
\*\*(Optional) Zuppler provided Tablet Stand: Cost = \$40.00 plus shipping (this is for stand only) \*\*\* see below.
4. ZET Printer Notification and Confirmation  
(Orders can be received, confirmed and printed via our ZET printer.)  
\*\*Cost = \$199.00 plus shipping PLUS \$15.00 a month for data plan PLUS printer paper refills

#### *ZET Printer Paper Specs:*

*Width: 57 mm*

*Outer Dim: 45 mm*

*Inner Dim: 8-13 mm*

*\*Please note that a strong data signal is required within the restaurant to ensure for orders to be pushed through to the ZET.*

*\*\*\*Disclaimer - see below.*

5. Online Restaurant Tickets Dashboard (via laptop/desktop and option of email as well)  
\*\*Free

#### *\*\*\*Disclaimer for Tablet Stands and ZET Printers:*

*The printers and stands that we ship out are not under warranty. Any damage incurred to the devices and/or any needed replacements are to come at the expense of the client/restaurant. Zuppler is not responsible for any damage incurred on the devices, external or internal.*



## ZUPPLER SUPPLIED ZET (ZUPPLER EXPRESS TERMINAL)

### Printer specifications:

Portable 3G POS Terminal is the device that allows user to receive the messages or remote data from the website or mobile APP. It is workable via 3G(WCDMA), GPRS, SMS, USSD and STK. In brief, the Portable 3G POS Terminal can use either GSM, 3G or GPRS mobile network to connect to a network provide and receive the remote information and print it out automatically.



[CLICK HERE FOR A VIDEO OF HOW THE PRINTER WORKS WITH ZUPPLER'S ORDERING SERVICES!](#)



## WEBSITE BUILD ASSETS INFORMATION REQUEST

*\*Note: Website build includes 8 hours of work from beginning of website build to website preview -  
Up to 2 rounds of minor updates which includes up to 3 hours of work.  
(If additional updates are needed beyond that they will be reviewed and advised at an additional hourly rate)*

### 1. **DOMAIN + LOGO:** (Squarespace login setup needed for site hosting –this will be reviewed during initial site direction overview call)

- Provide Domain Credentials if not already provided or Confirm if you will be coordinating the connection of the website to the domain
  - Provide large, high quality image of your logo
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### 2. **IMAGES:** \*\*6-10 Images Minimum Preferred

- Provide large, high quality images of any of the below suggestions:
    - food
    - owners/staff/team
    - interior /exterior
    - etc - \*\*anything you can provide
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### 3. **ABOUT:**

- Provide a paragraph of some information to let your customers know what your restaurant is about:

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### 4. **COLORS / BRANDING:**

- Colors to be featured on website (and any other important design elements needed):
  - Any graphic design elements that you might already have made
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### 5. **NAVIGATION PAGES/CONTENT:**

- Advise if you have a preference of specific **navigation** pages you would like to feature on your new website, please advise (*optional*) :

Recommended Navigation Page Titles include:

**Home | About Us | Menu | Order Online | Contact Us**

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### 6. **SOCIAL MEDIA LINKS:**

- Provide links to any social media you have and would like included:
    - Facebook:
    - Instagram:
    - Twitter:
    - Google+:
    - Yelp:
    - Other (Tripadvisor, Foursquare, etc):
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### 7. **INSPIRATION WEBSITES:**

- Provide links to any websites that you feel show the best overall vibe or vision that you are looking to represent for your company



## MOBILE APP BUILD ASSETS INFORMATION REQUEST

### 1. LOGO:

- Please help to send the logo you would like to include in the app.
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### 2. PHOTOS – Home App Screen: \*\*3-4 Images Minimum Preferred

- Provide large, high quality images of any of the below suggestions, or we will pull photos from your social media or website:
  - food
  - owners/staff/team
  - interior /exterior
  - etc - \*\*anything you can provide

*\*Note: it is best if photos chosen are either all portrait view or all landscape view. Home Screen layout is option to have an image on top with solid background below, or for the photo to be the full background of the screen. Option will be chosen based on photos provided or please inquire to see examples for choosing.*

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### 3. ABOUT US – App Screen:

- We will need a brief bio/paragraph about your restaurant or you to include. Provide a paragraph of some information to let your customers know what your restaurant is about, or we will pull from your website if available:

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### 4. GALLERY– App Screen:

- These will be photos that will be added in our photos section of our backend Zuppler Control Panel in the portal area where your online ordering menu is located. Please provide them for uploading into the portal.
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### 5. SOCIAL MEDIA LINKS:

- Provide links to any social media you have and would like included:
    - Facebook:
    - Instagram:
    - Twitter:
    - Google+:
    - Yelp:
    - Other (Tripadvisor, Foursquare, etc):
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We will need this information to start your mobile app build. Please note that due to high demand, our production lead time is currently running approximately 4-5 weeks for development\*. If you are also having a website built with us the mobile app production will begin following the completion of the website.

*\*The process includes initial mobile app design screenshot general preview mockups and then there will be a beta test that can be provided for testing prior to submitting, by request. The mobile app test is generally done using Android beta testing, however a beta test can be provided for an iPhone device if a UDID for each iPhone to be used for testing is provided with a coordinating name and email address.*

Once confirmed after testing, the app will be submitted into both the IOS App Store and the Google Playstore and is generally available approximately within 2-3 days after submitting is finalized.



## ZUPPLER – web4 – Integration Process Information

### **If Zuppler Developers Implement:**

If our team will be implementing, we will go into the backend of the website and create the page by uploading our .html code, complete with all styling and any adjustments needed for functionality, into the site and test for completion.

### **If Client Developers Implement:**

If client's development team will be implementing, we will send over the file with as much styling as we can per our review, along with some instructions. Once you integrate the menu, we can review and go over any updates that might be needed as well as your team will be able to handle any remaining styling updates.

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### Generating the Menu Code:

We will generate the initial menu code from our preview menu housed in our Zuppler control panel (online ordering portal) where the menu is configured.

Once the code is generated with the initial styling then there is some minor cleanup and the menu is ready.

Essentially what we do when we begin the integration steps are:

Create this as a new page in the website for the menu, and then it's best to keep it as a hidden page and then provide a preview of the page for review. Once it's confirmed that it looks and functions properly, then we would make it a live page in the website.

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***Here is a link which shows an example how the initial web4 menu layout looks which we will start from (and styling to match the websites accordingly):***

[CLICK TO SEE PREVIEW OF DEMO MENU](#)