Detroit Shoreway Community Development Organization (DSCDO) is proud of our work serving the Detroit Shoreway, Cudell, and Edgewater neighborhoods.

This combined service area stretches from West 45th Street to West 117th Street, and from Lake Erie to Interstate 90. The three neighborhoods have over 28,000 residents, a population that is one of the most racially and socio-economically diverse in the city of Cleveland. We demonstrate our core values, including affordability, diversity, sustainability, and social justice, in our service to our neighborhoods and our commitment to affordable housing, through our Neighborhood Office, Real Estate Development, and Property Management work. In 2019, our organization’s ongoing racial equity journey called us to continue to examine how racial disparities affect our programs, our built environment, and our residents’ lives.

Neighborhood Office

Focus on Our South Service Area

The “South Service Area” is the area in the Detroit Shoreway and Cudell neighborhoods from West 65th Street to West 117th Street, between Madison Avenue and Interstate 90. This part of our service area generally experiences less investment, both public and private, and is physically divided from the north and lake access by major rail lines. Several years ago, DSCDO began pivoting our staff time to dedicate more resources to the South Service Area.

The Detroit Shoreway neighborhood has benefited from the focus of the 2016 Southwest Detroit Shoreway Neighborhood Plan (available at dscdo.org). Among its priorities, this plan calls for Safe Spaces for Kids. As a result, DSCDO invested multiple years in bringing Recess Cleveland programming to Madison and Elton Avenues. Recess Cleveland activates underutilized greenspaces and creates opportunities for relationship building between neighbors. Recess Cleveland provided 11 sessions in 2019 and will resume in both Detroit Shoreway and Cudell in 2020.

DSCDO was also a recipient of a Neighborhood Solutions Award from Cleveland Neighborhood Progress for “Participatory Budgeting” to bring $9,000 each to two micro-areas of Detroit Shoreway and Cudell. Resident groups met throughout 2019 to decide fund uses by discussing neighborhood needs and priorities with a facilitator. These resident-directed initiatives will be implemented in 2020.

Many other efforts in 2019 continued our positive impact in the South Service Area, such as our support of CHN Housing Partners in receiving tax credits for 30 new Lease Purchase Homes to be built in 2020. You will find details of these efforts throughout this report.
Community Involvement

Our Community Involvement staff prioritize support for neighborhood leaders and resident-led initiatives. We stay connected with resident groups and block clubs by sharing programming updates, providing welcome packets for new residents, and serving as a fiscal sponsor for grassroots grants. In 2019, residents secured six Neighborhood Connections and ioby.org grants, totaling nearly $21,000 for community projects. DSCDO’s Neighboring Fund also supported 3 grassroots, relationship-building projects.

In 2019, DSCDO received a grant to provide free classes taught by a Digital Literacy Coordinator in the Gordon Square Arcade Computer Lab. The curriculum – which ranged from Computer Basics to coding with Minecraft – will return to the lab in the summer of 2020.

The computer lab serves as a site for the Enterprise-led Earned Income Tax Credit (EITC) Coalition, a service we are proud to bring to the community each tax season. In 2019, over 730 tax returns were filed, returning over $1 million to the local economy. DSCDO also partnered for the fifth year with Community Financial Centers, which provided 36 residents with free, in-house financial planning and connection to other financial resources.

Additional collaborations: Gordon Square CPR trainings, Near West Recreation, nonpartisan voter registration with Northeast Ohio Voter Advocates, rain barrel workshops with Sustainable Cleveland, resident-led children’s Holiday Party in the Gordon Square Arcade, Art in the Park with LAND Studio, theaters of the Gordon Square Arts District, the Walz and Lorain Branch libraries, City of Cleveland Recreation and Resource Centers, West Side Community House, and more.

MyCom, Youth & Education

In 2019, DSCDO recruited its first Youth Leadership Council as part of the MyCom network. Ten leaders ages 14 through 24 from the Detroit Shoreway, Edgewater, and Cudell neighborhoods are completing 40 hours of volunteer service, with a self-selected group project to promote the 2020 Census. The Council attends monthly meetings with topics ranging from time management to gender and racial equity, and each participant receives a stipend. Recruitment for the next Youth Leadership Council cohort will begin in spring 2020.

DSCDO takes an active role in education and has strong relationships with Cleveland Metropolitan School District (CMSD) and the parochial and charter schools in our neighborhoods. In 2019, DSCDO continued our advocacy for CMSD facilities improvements to Joseph M. Gallagher School in Detroit Shoreway and Marion C. Seltzer School in Cudell. We partner with Joseph M. Gallagher on Say Yes to Education, and we support the active resident leaders who comprise the Detroit Shoreway Schools Committee as well as parent groups at individual schools.

We believe our neighborhoods are places where all residents should thrive and feel safe. Safety program highlights in 2019 include:

Restorative Justice Working Group meetings: 7
Community clean-ups: 7
Graffiti tags removed: 66
Street lights & signs reported for repairs: 48
Free security audits provided: 7

Meetings & coordinated events with Cleveland Police: 50
Self-defense class attendees: 17
Welcome Packets for new residents: 42
Project Red Cord Night Out events: 9
Planning, Greenspace & Corridor Collaboration

In 2019, our shared service area enabled us to align projects along several key neighborhood corridors.

Lorain Avenue

DSCDO continued our Saturdays at Vintage Lorain promotions with Ohio City, Inc., with updated merchant maps and a new web page, vintagelorain.com, to encourage exploration throughout the Lorain Avenue Antiques District.

Lorain Avenue between West 65th Street and West 85th Street received a multi-million-dollar upgrade from the City of Cleveland with new surfacing and traffic lights, improved crosswalks, and dedicated bike lanes. DSCDO worked with the City and business owners to help navigate this extensive construction and identified a parking solution to encourage visitors to continue patronizing their favorite businesses.

DSCDO continues to work closely with the Renee Jones Empowerment Center on initiatives to reduce human trafficking and prostitution issues in our community. Community awareness-building and collaboration with law enforcement continue to help these efforts. Nine Project Red Cord Night Out events brought service providers and community members together to provide respectful outreach and free resources at West 73rd Street and Lorain Avenue.

Undesign the Redline

DSCDO was proud to serve as the first neighborhood host of the touring Undesign the Redline exhibit, held April-June at DSCDO’s Aspen Place, thanks to Cleveland Neighborhood Progress and Enterprise Community Partners. Over 400 residents and visitors toured this exhibit about racist housing policies and redlining’s ongoing impacts on our communities.

Miriam Ortiz-Rush Park

The renovation of the former Lawn-Madison Park is a crowning achievement of the 2016 Southwest Detroit Shoreway Neighborhood Plan. The park is located at West 75th Street and Madison Avenue and represents a major investment from the City of Cleveland, including an expansion of greenspace facilitated by DSCDO. The park now features modern play structures and showcases public art by neighborhood resident Haley Morris. It was renamed in honor of Miriam Ortiz-Rush, a longtime Detroit Shoreway resident and former DSCDO board member who led an exemplary life advocating for social justice, equality, and the Latinx community. It is the City’s first park dedicated to a Latina.
Lake Avenue

The Lake Avenue Master Plan is a community plan to improve Lake Avenue between Detroit Avenue and Clifton Boulevard. After nearly six months of public meetings, in-person surveys, and online feedback, a final plan was drafted pro bono by Bialosky Cleveland with a local steering committee in 2019. The plan was adopted by the Cleveland City Planning Commission in November and is a great example of a community-led effort to create a safer and more sustainable corridor.

Staff worked with Friends of the Lake Avenue Bridge and Councilman Matt Zone to secure an allocation of $150,000+ for improvements around this historic bridge. The ongoing work includes new LED lighting, infrastructure repair, wayfinding signage and artwork, and street trees. Staff continue to support resident-led clean-ups, fundraisers, art projects, and more.

The City of Cleveland chose Lake Avenue and the surrounding Detroit Avenue/West Eighties area to pilot its new form-based zoning code. DSCDO and Cudell Improvement helped facilitate a week-long open design studio to gather local input and will work closely with the City to ensure the future code is helpful for investment and mindful of those who live, work or do business here today.

Detroit Avenue/West Eighties

Detroit Avenue between West 75th Street and West Boulevard (the “West Eighties”) spans parts of both Detroit Shoreway and Cudell. While this stretch of Detroit has faced many challenges, new initiatives are building off years of community collaboration. In 2019, the City of Cleveland opened its Kennel at 9203 Detroit Avenue, a $7.3 million investment and a new anchor for the area. DSCDO is working closely with Cleveland Public Library to re-imagine the Walz Branch at 7910 Detroit Avenue. (See Real Estate Development section.) If funded, the project would include senior apartments with a new library on the first floor. Staff work closely with key businesses, stakeholders, and property owners along Detroit Avenue, including a West Eighties Stakeholders group that meets monthly to address quality-of-life concerns.

Gordon Square Arts District

DSCDO celebrates the power of the arts to build community and inspire our people. As a co-founder of the Gordon Square Arts District, our continuing work includes ownership of 12 buildings, which hold multi-family housing units and over 50,000 square feet of retail space. Our ongoing collaborations and partnerships in the district are apparent throughout this Annual Report, including year-round events, business assistance, and our ownership of the Capitol Theatre.

DSCDO is proud to manage the Gordon Square Arts District-Cleveland Improvement Corporation (GSAD-CIC), a Special Improvement District and separate nonprofit organization that delivers services along Detroit Avenue between West 58th and West 73rd Streets. GSAD-CIC provides holiday lighting, flower bed planting, safety escorts and patrols, litter clean up, sidewalk and parking lot snow removal, and support for special events including Dyngus Day, Día de Muertos, and WINTERTIDE.
Tree Canopy Collaborations

Trees are vital to the health of residents and the environment, and the Detroit Shoreway and Cudell neighborhoods have tree canopy coverage of only 19% and 16%, respectively. In 2019, DSCDO applied for and received a $50,000 grant from Cuyahoga County’s Healthy Urban Tree Canopy Initiative for tree inventory and planning. The grant application was strengthened by Councilman Matt Zone’s leadership, Cudell Improvement’s previous tree inventory, the Detroit Shoreway neighborhood’s Sherwick Tree Stewards, and DSCDO’s participation in the Kresge Climate Resilience Urban Opportunity Initiative. The organization will apply for implementation funding in 2020.

Economic Development

DSCDO supports new and existing businesses across the three-neighborhood service area, with unique strategies for each commercial corridor. In 2019, eleven new businesses opened in Detroit Shoreway, Cudell, and Edgewater, many of which are female-owned (FBE) or minority-owned (MBE). Three additional businesses – Forest City Yoga (FBE), Focus by Kat (FBE and MBE), and Nueva Luz Urban Resource Center – are all new tenants of DSCDO-owned spaces set to open with our assistance in early 2020. Our staff continues to support existing neighborhood businesses to help them thrive. 2019 business expansions included Océanne, Il Rione, and Eagles Kafe.

New Businesses in 2019:
Berkshire Hathaway HomeServices Professional Realty
Shoreway Market & Cafe
Gray Legal
Green Room
Good Company
Cavs Legion Lair
Berkshire Hathaway HomeServices Professional Realty
Shoreway Market & Cafe
Gray Legal
Green Room
Good Company
Cavs Legion Lair

Businesses/non-profits assisted in 2019 include:

Detroit Shoreway:
2nd Cents
Arsenal Cider
Astoria Café & Market
Banter
Battery Park Pub
Berkshire Hathaway
Bijou Antique Gallery
Black Cat Barbershop
Blazing Saddles Cycle Shop
Blue Habanero
Cent's Pizzeria
Century Antiques
Cleveland CycleWerks
Daily Press
Damper’s Automotive
Drive Trend Auto Group
Flight Cleveland
Focus by Kat
Forest City Yoga
Good Company
Hausfrau Record Shop
Il Rione Pizzeria
Indian Delight
Janie’s Furniture
LGBT Community Center
Lorain Furniture
Love Threading Bar
Mike Rolf Ideas and Design
Near West Theatre
Ninja City
Océanne Jewelry
Refresh Collective/Fresh Lab
Reincarnation Vintage Design
Revive Spa
Rincon Criollo
Ripcho Studio
Spice Kitchen + Bar
Stay Cleveland
Superlectric Pinball Parlor
Sweet Lorain
Sweet Moses Soda Fountain & Treat Shop
Toast
Train Proper
TRD Leather
Water Garden Cafe

Cudell/Edgewater:
Algart Health Care, Inc.
Anytime Fitness
BE Fitness
Bloom Salon & Esthetics
Brand S Auto Services
Camelot Bakery
Cannon, LoPresti, and Catavolos
Funeral Home
Caskey Coblentz State Farm Insurance Agency
Clifton Cleaners
Dianne’s Bar and Grill
Dollar General
Eagles Kafe
Express Food Mart
EZ Shop/Alcohol by Volume
Fraternal Health Care
Gordon Food Service
Good Earth Farm Stand
Green Opal Salon
In the 216
Journey Yoga & Wellness

Judd’s City Tavern
Landmark
Lucky’s Market
Madison Grille
The Magical World Childcare & Learning Center
Mega Convenient
My Friends Restaurant
Nail Spa 4U
Nueva Luz Urban Resource Center
Pro Nails
Pulp
Rent-A-Wreck
Twist Social Club
Urban Kutz Barber Shop
Urban Planting
Verizon Wireless

Eclectic Braiding Boutique
Single Family Housing & Housing Assistance

Through partnerships, DSCDO catalyzes new housing and vacant housing redevelopment, to ensure our neighborhoods remain diverse and mixed-income for decades to come. We connect residents with programs and services to retain long-term neighbors and respond to community needs.

**CHN Lease-Purchase Partnership**

In partnership with DSCDO, CHN Housing Partners successfully received tax credits to construct 30 new infill homes that will primarily be located south of Madison Avenue. These new homes will be part of CHN’s Lease-Purchase Program. Income-eligible families will lease their home for 15 years and receive homeownership training, with the option to purchase the home for a reduced price at the end of their lease. Construction on the homes is set to begin in the summer of 2020.

**Aging-in-Place Housing**

In 2019, DSCDO entered into an agreement with Cuyahoga County Land Reutilization Corporation (the County Land Bank) to build two market-rate, “aging-in-place” infill homes. Design includes doorways and access points wide enough to accommodate wheelchairs and a first floor elevation that only requires two steps to enter. These properties will have two floors, but an individual can live comfortably with full amenities on the first floor. Construction is scheduled to begin in the spring of 2020.

**Healthy Homes Initiative**

As part of the City of Cleveland’s Healthy Homes Initiative, DSCDO hired a Specialist who will work in the Detroit Shoreway, Cudell, Edgewater, and West Boulevard neighborhoods. The Specialist will seek out residents and landlords and link them to resources, education, and training to improve residents’ quality of life and the conditions of our neighborhoods’ housing stock. This people-focused approach is more holistic than code enforcement and complements our Community Involvement department’s efforts to grow relationships with residents.

**Citizens Paint Program**

DSCDO was awarded a $10,000 grant from Citizens Bank to assist income-eligible residents in restoring their properties and abating potential lead hazards. Funds from this program helped provide painting supplies to families looking to repaint their homes. Three families have received funding, and programming will continue into 2020.

**Affordable Housing Fund**

DSCDO is seeking agreements with market rate housing developers who build on City Land Bank lots to generate fees for an Affordable Housing Fund. Keystate Homes & Development has committed $90,000, as part of their townhomes project, to be re-invested in housing projects serving low- to moderate-income families.
Events & Marketing

Events foster community identity and pride and increase residents’ access to arts and culture. We build our events with equity and diversity at the forefront.

The Edgewater Street Festival was a particular point of pride in 2019. This purposeful re-imagining of Cudell Improvement’s former Clifton Arts & Musicfest attracted 14,000 attendees and activated Clifton Boulevard between West 115th and West 117th Streets. Mailed invitations and unique, local activities, performances, and vendors ensured the surrounding community felt welcome at this new event.

The fourth year of DSCDO’s WINTERTIDE at Gordon Square, in partnership with Cleveland Public Theatre, delighted visitors with diverse performances, all-ages activities, and an upgraded stage area. The Capitol Theatre welcomed attendees with an expanded run of three showings of A Christmas Story.

Among many other annual events, staff supported Día de Muertos, a celebration of the Latinx community, and the Cleveland International Film Festival, which launched its first CIFF West weekend in 2019 in the Gordon Square Arts District. With our support, CIFF West brought over 2,600 attendees to film screenings and discussions.

We emphasize access and continuously promote free or low-cost programs, such as Tri-C’s dance program at the Michael J. Zone Recreation & Resource Center, RISE! at Near West Theatre, and STEP at Cleveland Public Theatre. We connect the community to special occasions, like the ribbon cutting of the new LGBT Center. Our online calendar at dscdo.org featured hundreds of local events in 2019.

DSCDO and Cudell Improvement’s social media and e-newsletter audiences grew significantly in 2019, but overcoming the “digital divide” remains essential for improving our marketing’s reach and equity. We reached more residents than ever with flyer distributions, resident groups, public signage, newspaper notices, and our Neighborhood Views newsletter and other mailings.

Additional events supported in 2019: DSCDO Annual Meeting, Cudell Improvement Annual Meeting, Dyngus Day, GardenWalk Cleveland, Rite Aid Cleveland Marathon, Edgewater Live, Our Lady of Mount Carmel Italian Festival, La Sagrada Familia Festival, DSCDO Annual Benefit, Small Business Saturday, Cleveland Bazaar, Cudell Fine Arts events, Greater Cleveland Food Bank giveaways, Saturdays at Vintage Lorain, Third Fridays at 78th Street Studios, and more.
The Capitol Theatre

The Capitol Theatre is proudly owned by DSCDO and operated by Cleveland Cinemas, and it attracts around 60,000 annual visitors to the Gordon Square Arts District. DSCDO provides ongoing marketing and events support for the Capitol Theatre. DSCDO’s second annual Racial Equity & Inclusion Film Series screened four films at the Capitol Theatre followed by community discussions at XYZ The Tavern. By making ticket costs optional and providing free food, DSCDO welcomed new participants into the film series. We also invited our community to the Pride Month series, $1 Family Films series, 24 Hours of Terror, and other special screenings.

In May, community members and stakeholders showed their support at the Film Fête: A Night of Film Noir fundraiser to support maintenance of the historic theatre. The fundraiser raised $67,000 and included a silent auction, live music, and a showing of the film *Double Indemnity*.

Governance

In 2019, DSCDO revised its organizational bylaws to better represent its community. Residential membership annual dues were reduced to only $5. The updated bylaws also require the Board of Directors to include two representatives from each of four quadrants of the Detroit Shoreway neighborhood.

DSCDO and Cudell Improvement, Inc. have continued their Strategic Alliance, begun July 2018, by providing safety, economic development, neighborhood marketing, housing development, events, and community engagement services across the Detroit Shoreway, Cudell, and Edgewater neighborhoods. By sharing a staff, the two organizations have maximized resources and specialized staff roles. Funders have reacted positively to this collaboration, enabling programs such as MyCom youth development, a Cuyahoga County Healthy Urban Tree Canopy grant, and the City’s Healthy Homes Initiative.

DSCDO and Cudell Improvement maintain separate boards governing the organizations. The organizations issued a request for proposals in 2019 to explore the question, “Should a single, unified CDC serve the Cudell, Detroit Shoreway, and Edgewater neighborhoods?” A steering committee of both boards was formed, and a community-focused process is underway that is respectful of each organization’s 46+ years of history.

DSCDO congratulates Metro West Community Development Organization on beginning independent operations! DSCDO opened an office serving the Stockyard, Clark-Fulton, and Brooklyn Centre neighborhoods in 2010, later renamed Metro West. The Metro West board and staff serve the community while maintaining efficiencies through an administrative services contract with DSCDO, and DSCDO continues to support affordable housing development within the Metro West service area.
Property Management

DSCDO self-manages its entire portfolio of affordable housing – 16 properties containing a total of 335 units. Our residents are households making at or below 60% of area median income, with a third of our portfolio serving very low-income families.

DSCDO’s Property Management staff of ten employees are experts in income qualification and take care to ensure applicants are placed in units they can afford, to break cycles of eviction. DSCDO employs a Resident Services Coordinator who conducts needs assessments at move-in and connects residents to local supportive services. We believe strong resident relations are a critically important factor to improve housing retention, equity, and economic mobility for families we serve.

“I have lived at Gordon Square apartments since 2006. From the first day I’ve lived here, I’ve enjoyed living with neighbors of different cultures and a diversity of people. I feel like this is my neighborhood.”

– Carl, DSCDO resident

DSCDO also advocates for policies that affirmatively further fair housing. In 2019, staff participated in a Re-Entry Housing Working Group to discuss housing issues that affect justice system-involved populations. As a follow-up to these conversations, DSCDO has revised our internal policies and procedures to reduce barriers to housing and ensure these populations are served equitably within our housing portfolio.

In 2019, DSCDO donated holiday gifts to two families in its properties.
Real Estate Development

DSCDO is one of only a few community development corporations that develops multi-family affordable housing, with core competencies in Low-Income Housing Tax Credits (LIHTC) and historic preservation. We develop low-income restricted housing in our service area and with nearby partners.

In January of 2019, DSCDO celebrated the completion of Aspen Place, a $10.7 million investment located on the corner of West 61st Street and Lorain Avenue in the Cleveland EcoVillage. Aspen Place incorporates sustainability and green building principles – core values of the Cleveland EcoVillage – and provides 40 affordable apartments and a retail storefront adjacent to the West 65th Street-Lorain Avenue Red Line rapid station. Through a partnership with Greater Cleveland Regional Transit Authority, DSCDO provides each Aspen Place household with a free, monthly transit pass.

Partnerships are critical to expanding and maintaining quality affordable housing. In 2019, DSCDO teamed up with the Snively Group and Ohio City, Inc. to develop the historic Forest City and Seymour Block buildings into 38 units of affordable housing, located at the intersection of West 25th Street and Detroit Avenue. Now complete, this project enables low-income residents to continue residing in the Ohio City neighborhood.

DSCDO assisted Metro West Community Development Organization on their application to the City of Cleveland to designate Clark-Fulton as the FHAct50 pilot neighborhood, which provides $3 million in LIHTC over 3 years. DSCDO continues to support Metro West’s development through the planned adaptive reuse of an industrial building at 6605 Clark Avenue into affordable housing and as the co-developer with the Hispanic Business Center of CentroVilla25, a project that will provide micro-retail spaces and a hub of culture, community, and commerce in La Villa Hispana.

DSCDO is embarking on a partnership with Cleveland Public Library to develop new housing at West 80th Street and Detroit Avenue for seniors earning 60% of area median income or less. This catalytic project will include a new Walz library branch as the ground floor tenant and will incorporate universal design to allow residents to age gracefully within the neighborhood. The project was submitted to the Ohio Housing Finance Agency in February of 2020.
DSCDO 2019 Award Winners

Irene Catlin Award

Chris Warren

Green Room, KC Stitak & Kyle Lawrence

Sean Kilbane Award

Jeff Moreau

Bridge Brigade’s telephone pole painting

LGBT Community Center of Greater Cleveland

Neighborhood Improvement Awards
Community Spirit Awards

West Clinton Block Club

Blazing Saddles Cycle Shop, Travis Peebles & James Rychak

Trish Parham

Dave Huffman

Sustainability Award

Lake Avenue Planning
DSCDO 2019 Financial Report

**Net Income**: $393,497

DSCDO Board of Directors

**Residential**
- Moneeke Davis
- Patty Jurca (President)
- Tim Krueger
- Terry Metter
- Rob Sommerfelt
- Camilo Villa
- Christina Znidarsic

**Commercial**
- Dan Bush
- Anna Perlmutter (Vice President)
- Dean Van Farowe
- Chalana Williams

**Special**
- Millie Caraballo
- Donna Gonyon
- Sara Kidner
- Lisa McGovern
- Eduardo Muñoz
- Chris Warren (Treasurer)

**Institutional**
- Michael Doud
- Fr. Joseph Eddy
- Caitlin Lewins
- Teresa McCurry (Secretary)
Donors & Supporters

Corporate Partners

Presenting Sponsor
First Federal Lakewood

Platinum Sponsors
Citizens Bank | Marous Brothers Construction | PNC Bank

Diamond Sponsor
Dollar Bank

Gold Sponsors
Enterprise Community Partners | HKM Direct Market Communications | Medical Mutual | The NRP Group | Ohio Capital Corporation for Housing | Surety Title Agency | Third Federal Savings & Loan

Business Partners

MVP
1st Choice Roofing Company

All-Pro
Berkshire Hathaway HomeServices | The Charles M. and Helen M. Brown Foundation | PearlFlower Catering | Progressive Urban Real Estate

Starter
Astoria Café & Market | Cleveland Bricks | Cleveland Public Theatre | Cuyahoga Land Bank | Damper’s Automotive | Dyngus Day Cleveland | EDEN, Inc. | Gordon Green | The Levin Group, Inc. | MVP Services | Paisano Properties | The Project Group | Property Advisors

Team Player

Additional Supporters
Bobbi Reichtell and Mark McDermott | Champion Fire Equipment | Cirino & Son Landscaping | Dimassa Enterprises | Emerald Environmental | FIT Technologies | General Pest Control | Gordon Contracting | Jonathan Karpick and Jamye Jamison | Robert Hageman Plumbing
**Staff**

Jeff Ramsey  
Executive Director

**Neighborhood Office**  
Jenny Spencer  
Managing Director

Christopher Brown  
Safety & Community Engagement Coordinator  
(Cudell Improvement)

Michael Englehart  
Housing Director

Alicia Greasby  
Digital Literacy Coordinator

Jazzmin Hardman  
Events Coordinator

Josh Jones  
Marketing Director

Bridget Kent Márquez  
Healthy Homes Initiative Specialist

Phil Kidd  
Special Projects Manager

David Ramsey  
Director of Community Involvement

Rhonda Sneed  
Receptionist

Jeremy Taylor  
Safety & Community Engagement Coordinator

Jessica Trivisonno  
Director of Economic Development

---

**Property Management**

Glendie Rivera  
Director of Property Management

Lakisha Love  
Assistant Director of Property Management

Dolores Lozada  
Property Manager

Tasha Thompson  
Leasing & Marketing Coordinator

Diane Norman  
Resident Services

Belinda White  
Administrative Assistant

Chris McMichael  
Maintenance Manager

Reggie Crole  
Maintenance

Leonard Davis  
Maintenance

Fran McAlpine  
Maintenance

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**Real Estate Development**

Anya Kulcsar  
Director of Real Estate

Brittany Senger  
Multi-Family Project Manager

Tony Bango  
Multi-Family Project Manager

**Administrative Services**

Adam Stalder  
Director of Administrative Services

**Accounting**

Nina Woolf  
Chief Financial Officer

Tynise Cephus  
Senior Accountant

Maryana Melnichuk  
Accounting/Administrative Assistant

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