



# Leadership Training

These training courses are available as either online-learning or blended online and webinar-training courses

New Leader	<ul style="list-style-type: none"><li>• Being a New Leader</li><li>• Tips for New Managers</li></ul>	<ul style="list-style-type: none"><li>• Supervisory Skills</li><li>• Giving and Getting Feedback</li></ul>	<ul style="list-style-type: none"><li>• Being Approachable</li><li>• Communication Skills</li></ul>	<ul style="list-style-type: none"><li>• Emotional Intelligence</li><li>• Staff Conversations</li></ul>
Level I Leader	<ul style="list-style-type: none"><li>• Communication Skills</li></ul>	<ul style="list-style-type: none"><li>• Delegation</li><li>• Goal Setting</li></ul>	<ul style="list-style-type: none"><li>• Productivity</li><li>• Conflict Resolution</li></ul>	<ul style="list-style-type: none"><li>• Ethical Leader</li><li>• Diversity at Work</li></ul>
Level II Leader	<ul style="list-style-type: none"><li>• Employee Accountability</li><li>• Productivity</li></ul>	<ul style="list-style-type: none"><li>• Time Management</li><li>• Coaching Staff</li></ul>	<ul style="list-style-type: none"><li>• Being Approachable</li><li>• What Employee Don't Tell You</li></ul>	<ul style="list-style-type: none"><li>• Next Generation Leaders</li></ul>
Team	<ul style="list-style-type: none"><li>• Leading Virtually</li><li>• Interpersonal Issue Management</li></ul>	<ul style="list-style-type: none"><li>• Understand Members' Styles</li></ul>	<ul style="list-style-type: none"><li>• Manage Multigenerational Teams</li></ul>	<ul style="list-style-type: none"><li>• Groups: How Bad Decisions Are Made</li></ul>