BCHN
2017 ANNUAL REPORT
LEADERSHIP

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Tashi Chodon, BSN, MPH
Director of Programs

Members of BCHN’s Board of Directors at the 2017 Annual Meeting & Symposium.
DEAR FRIENDS,

Concerns about spiraling government and personal healthcare costs without the expected value outcomes and return on investment have led to focused investments in technology and healthcare delivery systems redesign. Federal and state healthcare reform initiatives are designed to achieve the Triple Aim: improving the health of populations; reducing costs; and improving healthcare quality, health outcomes and patient satisfaction.

The Triple Aim is very much a part of the shared missions of the community health center movement and BCHN. In fact, community health centers are featured prominently in the design of many reform initiatives. They are credited with delivering cost effective and innovative care for populations with complex healthcare and social needs and disproportionate rates of chronic and preventable illness.

New York State’s Delivery System Reform Incentive Program (DSRIP) forged collaboration and partnerships between various provider systems, including community health centers and community-based organizations. As a federally funded health center and CBO, BCHN is a member of DSRIP’s Bronx Partners for Healthy Communities Preferred Provider System.

BCHN experienced dramatic changes in 2017, expanding the depth and reach of our services across the Bronx as we work to keep pace with health care reform. According to Compass Point’s Theory of Change, “Change doesn’t take root without attending to skills, systems and culture in concert”. By the end of 2017 the number of employees doubled to forty. Our network added one community, and three school-based health centers, and our Community Health and Wellness Program added care coordination to patient and community engagement strategies for managing chronic illness and maintain healthy lifestyles.

Eighteen community health workers were hired and rigorously trained. The majority have been integrated into multi-disciplinary Patient Centered Medical Home teams at 10 BCHN/Montefiore health centers. They screen patients for social determinants of health (SDH), make referrals for assistance with housing, food, jobs and other needs, and assist clients with navigating the complex health and social services systems so they can focus on healthy living. Other CHWs are focused on health promotion, literacy and SDH referrals in neighborhood sites. Like our patient navigators and emergency room liaisons, they bring a tremendous understanding of the cultures and customs in our multi-ethnic Bronx communities. At the centers, they help providers and professionals work to “the top of their licenses”.

In 2017, with the help of consultants and input from key stakeholders, a joint Board and management team worked to update our Strategic Plan. The result are goals that employ our organizational strengths to meet new regulatory requirements, expand our quality improvement focus and solidify our Social Supports Enterprise. Key to our success will be our ability to partner and collaborate in the emerging healthcare Value-based Payment world.

Our Board of Directors has been a guiding light through the past years. We thank the members and our president, Mr. Eduardo Alayon, for their leadership and support.

Sincere thanks to all our partners, supporters and donors. We invite you to stay with us for the upcoming ride!

Sincerely,

Eduardo Alayon, LMSW  Eleanor Larrier, MPA
Board President  Chief Executive Officer
BCHN ORGANIZATIONAL REACH

Bronx Community Health Network (BCHN) assures access to quality, affordable medical, oral and behavioral health care and related diagnostic and social support services at 18 network health centers, for children and adults, regardless of their ability to pay, immigration or other status.

We continue the tradition of community and migrant health centers that began during the civil rights movement of the 1960s.

Community health centers are community-governed, not-for-profit organizations that go above and beyond the traditional model of health care to provide access to essential primary and preventive health care services for everyone.

Caring for the Community

2017 AT A GLANCE

$11,137,909 grant funds assured access to affordable, quality healthcare in health centers and Bronx communities

118,653 individuals were cared for at 18 community and school-based health centers

434,258 visits were made for medical, pediatric and oral health care and related services

38,127 children and youth

66,118 adults 18-64 years old

42% Hispanics/Latinos

27% Blacks/African Americans

69,560 patients used Medicaid, CHIP or other public insurance for primary care (7,188 uninsured)

43% of all patients had incomes below patients 200% of the Federal Poverty Level

($12,060 for an individual)

21,597 patients were diagnosed with hypertension (13,484 diabetes, 13,297 asthma)
Recognizing and Expanding

Pioneers CHCC & CFCC Celebrate 50th Anniversary, 20 Years in BCHN Network

In 1997 two Bronx health centers joined the fledgling community health center movement, affirming their commitment to the movement’s goal and vision: access to quality, affordable, coordinated, patient-centered and community-driven health care and related services in economically challenged communities. Those centers, Montefiore’s Comprehensive Health Care Center and Comprehensive Family Care Center, celebrated 50 years of service in May 2017. Celebratory events at the centers honored patients with longstanding affiliations and those who have had great success with staff and patients. The 50th anniversary of two health center pioneers and BCHN network members, was celebrated at both sites in May. Pictured left: BCHN chief executive officer Eleanor Larrier, Montefiore Health System chief operating officer Dr. Philip O. Ozuah, and BCHN Board President Eduardo Alayon. Pictured right: CFCC site administrator Carol Lau, CFCC founder and BCHN Advisory Council chairperson Dr. Katherine S. Lobach, BCHN chief financial officer Sharon Edwards; original patient Ms. Dunn, and Montefiore Health System chief medical officer Dr. Andrew Racine.

Our Expanding Staff

The Bronx Community Health Network staff, which has doubled in the past three years, posed for “Wear Blue Day” to raise awareness during Men’s Health Month.

Marble Hill Family Practice Joins BCHN Network

Montefiore’s Marble Hill Family Practice became our 18th member health center. Site administrator Odelisa Joaquin proudly displays the sliding fee scale that assures affordable healthcare for all.
**BCHN PROGRAMS REACH**

BCHN is an innovative, caring organization that is changing lives every day. We do this through our nationally recognized community health and wellness program, our center of excellence. BCHN’s outreach team (patient navigators, community health workers, emergency department liaisons and health educators) reflect the wonderful diversity of the Bronx.

<table>
<thead>
<tr>
<th>BCHN’S CENTER OF EXCELLENCE IN 2017</th>
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<tbody>
<tr>
<td><strong>BCHN’s outreach team</strong></td>
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<tr>
<td>counseled</td>
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<tr>
<td><strong>38,310</strong> Bronx residents on</td>
</tr>
<tr>
<td>gaining access to social support</td>
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<tr>
<td>services</td>
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<tr>
<td><strong>701</strong> pregnant women and</td>
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<tr>
<td>families gained access to maternal</td>
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<tr>
<td>and child health services</td>
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<tr>
<td>through the Healthy Start program</td>
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<tr>
<td><strong>3,707</strong> people enrolled in New</td>
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<tr>
<td>York State of Health insurance at</td>
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<tr>
<td>BCHN health centers and in the</td>
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<tr>
<td>community</td>
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<tr>
<td><strong>18</strong> community health workers</td>
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<tr>
<td>facilitated access to social</td>
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<tr>
<td>determinants of health (SDH)</td>
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<tr>
<td>resources and improved quality of</td>
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<tr>
<td>patient care</td>
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<tr>
<td><strong>8,223</strong> patients screened for</td>
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<tr>
<td>social determinants of health at</td>
</tr>
<tr>
<td>BCHN health centers (1,850 linked</td>
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<tr>
<td>by a community health worker)</td>
</tr>
<tr>
<td><strong>2,309</strong> emergency department</td>
</tr>
<tr>
<td>patients assigned to a primary</td>
</tr>
<tr>
<td>care physician</td>
</tr>
<tr>
<td><strong>600</strong> life-saving naloxone</td>
</tr>
<tr>
<td>kits distributed to prevent</td>
</tr>
<tr>
<td>opioid overdose deaths</td>
</tr>
<tr>
<td><strong>1,004</strong> HIV+ patients received</td>
</tr>
<tr>
<td>care through the CICERO program</td>
</tr>
<tr>
<td>(84% virally suppressed)</td>
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</table>
TELLING OUR STORIES

MIRIAM TAKES CHARGE OF HER HEALTH

"I joined the Diabetes Prevention Program to help me lose weight and reduce my risk of Type-2 diabetes."

Miriam did not miss a session during the program at Williamsbridge Family Practice, and was also an enthusiastic supporter of other programs at the health center.

"I realized I had the control to take my health into my own hands. I lost 22 pounds and I’m proud to say my clothes no longer fit, so I need a new wardrobe! I've also seen improvement in my blood sugar level and cholesterol."

The Williamsbridge staff raves about Miriam's positive influence on family, friends and co-workers.

"Thank you to the team of Williamsbridge Family Practice for your support. I have made a lot of progress and I plan to continue."

SHIRA CREATES A HEALTHY START FOR HER NEW FAMILY

Shira enrolled in BCHN’s Healthy Start program during her first pregnancy. At the time she did not fully understand the importance of breastfeeding, the best positions for her baby to sleep or rest, and the value of ongoing medical care to ensure a healthy parenting journey.

Shira attended workshops on safe sleep and breastfeeding, childbirth education, postpartum depression, car seat safety, and baby-proofing her home. During the classes, Shira received a crib, car seat, stroller and diapers to help support her and her baby, and was able to bond with other new mothers and families.

"I was so overjoyed to receive these items that helped ensure a healthy start for my baby."

Shira was inspired by the Healthy Start program, and is considering a career in healthcare to give back to her community.

BRIDGET GETS HEALTH INSURANCE AND A NEW LEASE ON LIFE

"For two years I was going to the doctor, and I would have to pay out of pocket. That was extremely hard for me because sometimes I had to choose...either I go to the doctor or buy food."

"I met Rhea, a community health worker at BCHN, and she helped change my life. I was so happy when she told me I was qualified and could get insurance. I am now able to see a doctor on a regular basis, and get the care that I need."

Bridget's health insurance worries are now out of her way. She is still working with Rhea, and now focusing on the future. She is looking forward to pursuing certification as a massage therapist.
In the first six months of 2017, 166 Bronx residents died of a drug overdose. Naloxone, a medication designed to rapidly reverse an opioid overdose, can drastically reduce that number. Over the past two years, more than 600 naloxone kits have been distributed to date at workshops led by BCHN. After a recent BCHN training session, Captain Alba N. Diaz from the Fordham Plaza Department of Public Safety used the kit she received to save a life.

Captain Diaz was alerted to an overdose occurring in the paid bathroom at the Fordham Plaza Transit Hub, and took action. Captain Diaz administered the first dose of naloxone but the community member did not start breathing. As instructed in the training, she then administered a second dose which immediately revived the person, who was taken to a nearby hospital for additional care.

Recognizing that gaps in health care often occur because patients have multiple social barriers, BCHN continues to build partnerships, expand the outreach team, and increase the number of services offered. It has become a center of excellence, connecting Bronx residents to social support services such as food pantries, SNAP, housing, health insurance, jobs and education.

In July, Food Bank of New York City presented BCHN with an award for making the most referrals in the Bronx through their Tiered Engagement Network (TEN).

To further improve the efficiency and effectiveness of the processes, BCHN is implementing NowPow, a comprehensive social services directory and referral system.

21,825
INDIVIDUALS ENGAGED AND EMPOWERED BY THE BCHN OUTREACH TEAM

249
PATIENTS BEING TREATED WITH BUPRENORPHINE AFTER 55 PROVIDERS TRAINED TO PRESCRIBE
SHARING OUR SUCCESSES

NACHC CONFERENCES
BCHN joined health center leaders, decision-makers and public health leaders in the heart of Washington, D.C. to focus on the future at the NACHC Annual Policy and Issues Forum in March.

Five months later, a team from BCHN traveled to San Diego for the NACHC Community Health Institute (CHI) and Expo, the largest annual gathering of health center clinicians, executives, consumer board members along with Health Center Controlled Networks and State/Regional Primary Care Associations. BCHN presented posters on “Improving Access to Naloxone: Community Health Worker-Led Opioid Overdose Prevention Program in the Bronx, New York” and “Emergency Department Diversion Model: Successes and Lessons Learned”.

BCHN ADOVOCATES IN ALBANY
BCHN joined the Community Health Care Association of NYS (CHCANY) and 900 community health care supporters in Albany to let lawmakers and the Cuomo administration know that New York’s health care safety net is at risk. It was the largest turnout in the event’s history.

BCHN brought a team of Board members, staff and patients to meet with elected officials that represent the Bronx.

AFRICAN CONFERENCE
Key members of BCHN’s outreach team traveled to Washington, D.C. in October for the 5th United States Conference on African Immigrant Health. This year’s conference theme was “Advancing the Health of African Immigrants through Research, Advocacy and Community Engagement.” The team presented our substance abuse and emergency department work.

NYC RING CONVOCATION
BCHN also presented its naloxone and emergency department successes at the New York City Research and Improvement Networking Group in October.

REACH SYMPOSIUM
In September, BCHN partnered with three other New York City grantees of the Center for Disease Control and Prevention's Racial and Ethnic Approaches to Community Health (REACH) and Partnerships to Improve Community Health (PICH) for the “Community Transformation through Partnership” symposium.

The event featured stakeholders from community-based organizations, health, policy makers and advocates, nonprofit groups, academic institutions and governmental agencies across the country.

IN THE MEDIA
BCHN’s naloxone work received national recognition during an episode of The GroundTruth podcast.

Quest Diagnostics produced an ad aired on iHeartRadio featuring CICERO patient Sylvia Young, who heads the program’s community advisory board.
BCHN received funding from the Centers for Disease Control & Prevention in 2014 to implement a REACH (Racial and Ethnic Approaches to Community Health) program in the northeast Bronx.

BCHN, in collaboration with its partners, formed the Bronx REACH Champs coalition with the goal of reducing obesity and improving the overall health and wellness of the Bronx's culturally and ethnically diverse population.

Six initiatives were created that focused on nutrition, physical activity or clinical and community linkages.
FIGHTING OBESITY IN THE BRONX

SETON FALLS PARK FINDS SUCCESS WITH NEW PROGRAMS

Renee Patterson, who represents Seton Falls Park on BCHN's Bronx REACH Champs Parks and Open Spaces Coalition, joined the network of over 30 organizations in 2015 with a goal to bring more people and activities to the park's 30 acres of preserved nature land.

She participated in a Bronx REACH Champs training course that taught members how to lead Qigong meditation classes, and distributed BCHN park guides. She also learned how formerly observing park usage can positively impact funding for activities in the park.

With new knowledge and a network behind her, Renee began to find success. In 2017, the park conducted nature walks, and offered fitness classes and movie nights to the community. Through a summer jobs program, Renee empowers local youth to conduct urban research that measures community use of the park so that they can advocate for enhanced park programming.

WORKSITE WELLNESS PROGRAM CONTINUES TO EXPAND

Two key business networks were added to BCHN'S Bronx REACH Champs Worksite Wellness program in 2017: Bronx Chamber of Commerce and the Fordham Road Business Improvement District. With the Chamber and BID committed to providing healthier food and beverage options for their employees, the program now potentially impacts 250 total businesses in the Bronx.

BCHN also released "Go Healthy at Work: A Worksite Wellness Toolkit," and worked with the leadership of local organizations to make a commitment to promote healthy nutrition habits in their work environments. By making healthy beverage, meal and snack options available for employees, volunteers, clients and guests, organizations take an important step towards improving the overall health of Bronx residents.

MULTICULTURAL TOOLKIT BRINGS ACTIVITIES TO IN-HOME PROVIDERS

Minerva Heredia of Heredia Day Care completed BCHN’S Bronx REACH Champs training series on Multicultural Age Appropriate Physical Activity. The series, geared toward in-home childcare providers, focused on cultural diversity, the importance of physical activity in early childhood. BCHN’s “Go Healthy with Little Ones" toolkit was created to enhance physical activities in a multicultural childcare setting.

Minerva incorporates activities from the curriculum in her work with children aged from 0 to 12 years old in her home. She enhances her own activities through American, Latin and Afro Caribbean music and movement suggested in the curriculum, and encourages her children to express themselves through dance and movement games.

“I am very happy with the curriculum. I began using it the day after we finished the workshops. The children enjoy playing Musical Statues, and they love the music.”
# Statement of Financial Position

## Assets

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$510,982</td>
<td>$345,308</td>
</tr>
<tr>
<td>DHHS Grants Receivable</td>
<td>$2,262,542</td>
<td>$1,634,092</td>
</tr>
<tr>
<td>Other Grants Receivable</td>
<td>$79,170</td>
<td>$21,935</td>
</tr>
<tr>
<td>Prepaid Expenses/Other Assets</td>
<td>$16,063</td>
<td>$16,079</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$2,868,757</strong></td>
<td><strong>$2,017,414</strong></td>
</tr>
</tbody>
</table>

## Liabilities and Net Assets

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liabilities-Accounts Payable and Accrued Expenses</td>
<td>$2,691,107</td>
<td>$1,860,456</td>
</tr>
<tr>
<td>Unrestricted Net Assets</td>
<td>$177,650</td>
<td>$156,958</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$2,868,757</strong></td>
<td><strong>$2,017,414</strong></td>
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## Revenue

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHHS Grants</td>
<td>$10,120,442</td>
<td>$8,186,136</td>
</tr>
<tr>
<td>Donated Space</td>
<td>$252,247</td>
<td>$21,935</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$106,828</td>
<td>$106,828</td>
</tr>
<tr>
<td>Other</td>
<td>$6,987</td>
<td>$3,446</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$10,486,504</strong></td>
<td><strong>$8,318,345</strong></td>
</tr>
</tbody>
</table>

## Expenses

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$9,044,135</td>
<td>$6,855,342</td>
</tr>
<tr>
<td>General and Administrative</td>
<td>$1,421,677</td>
<td>$1,498,732</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$10,465,812</strong></td>
<td><strong>$8,354,074</strong></td>
</tr>
</tbody>
</table>

Increase in Unrestricted Net Assets: $20,692 ($35,729)

<table>
<thead>
<tr>
<th>Unrestricted Net Assets, Beginning</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Unrestricted Net Assets, Ending</strong></td>
<td>$177,650</td>
<td>$156,958</td>
</tr>
</tbody>
</table>
OUR DONORS

Fiscal Year 2017

Acacia Network
Israel Addo
Abbas Akesse
Eduardo Alayon
Amazon Smile
Argus Community
John Armato
Arnesi Amron
Gibril Baba
Charles Barnett
Susan Beane
Robin Bethea
Brenda
Evelyn Briones
Gwen Brimmage
Samisha Brimmage
Samuel Brimmage
Bronx Museum of the Arts
George W. Cadogan
Marjorie A. Cadogan
James Carey
Miriam Carmona
Zondra Carter
George Caswell
Ruth Clay
Arlyne H. Coker
Tyrone Carroll
Michael P. Deignan
Henry DeJesus
Cynthia Dela Rosa
Francis Derival
Sharon Distant
Arthur G. Edwards
Jacqueline Edwards
Zahra El-Mekkawy
Judy Farnum
Gladys O. Feliciano
Maria Ferraioli
Gladys Feliciano
Sebastian Fiaku
David Fletcher
Simone Foster
Bernie Gallagher
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Joe Gordon
Ronnie Green
Andre Higgins
Healthfirst
HMB Pharmacy
Joyce Hogi
Madeline Holder
Craig Holmes
Jay & Lois Izes
Lisa Izes
Rachel Izes
Ayisha Jackson
Harriet Jacobs
Joan
Malik Johnston
Margaret Kessler
Angela Larrier
Coleen Larrier
Eleanor Larrier
Ian Larrier
John Larrier
Keith Larrier
Wayne Leacock
Ira Levenberg-Engel
Sonia Livingstone
Alberto Lopez
Andriy Lutsak
Tony Madera
Joyce Martindale
Gumersindo Martinez
Mildred Martinez
Jeanine Mendez
Harry Mctene
Julissa Miranda
Montefiore
Sharon Myrie
Roger Newcomb
Ladi Oko
Lil Orozco
Wendy Ortega
Joseph M. Ortiz
Millie Pacheco
Ray Patel
Sandra Piggee
R. Poindexter
Doreen Proverbs
Mavis Quarsheie
Victor Quarsheie
Quest Diagnostics
Natalix R
Ranie Rampersaud
Linda Ricci
Jose A. Rivera
Jose A. Rivers
Maria A. Rodriguez
David Rosado
John Ruiz
Ruiz Family Foundation
Raul Russi
Irene Ruz
Yarilda Santos
Khady Seck
Jennifer Simmons
Amarilis Soler
Angel Sotomayor
Lillian Sweeney
Miriam D. Tabb
Terry
Richard Thomas
Layofutte Thompson
Marcos Torres
Evelyn Trinidad
John Tutt
Omar Vargas
Gene Whatley
William
Adrienne Williams

We regret any errors or omissions. To report an error, please contact us at 718.405.7720
OUR HEALTH CENTERS

Adlai E. Stevenson Educational Campus Health Center | 1980 Lafayette Avenue, Bronx, NY 10473
Castle Hill Family Practice (CHFP) | 2175 Westchester Avenue, Bronx, NY 10462
Claremont Family Care Center | 264 East 174th Street, Bronx, NY 10457
Clay Avenue Family Health Center | 1776 Clay Avenue, Bronx, NY 10457
Comprehensive Family Care Center (CFCC) | 1621 Eastchester Road, Bronx, NY 10461
Comprehensive Health Care Center (CHCC) | 305 East 161st Street, Bronx, NY 10451
DeWitt Clinton High School Health Center | 100 West Mosholu Parkway South, Bronx, NY 10468
Family Health Center (FHC) | 1 Fordham Plaza, 5th Floor, Bronx, NY 10458
I.S. 217 Entrada Academy | 977 Fox Street, Bronx, NY 10459*
Marble Hill Family Practice (MHFP) | 5525 Broadway, Bronx, New York 10463*
Morris High School Campus | 1110 Boston Road, Bronx, NY 10456*
Mott Haven Campus Health Center | 730 Concourse Village West, Bronx, New York 10451
Park Ave Health Center | 4196 Park Avenue, Bronx, NY 10457-6009
P.S. 55 Benjamin Franklin | 450 St Pauls Pl, Bronx, NY 10456*
South Bronx High School Health Center | 710 Saint Anns Avenue, Bronx, NY 10455
University Avenue Family Practice | 105 West 188th Street, Bronx, NY 10468
Via Verde Family Practice | 730 Brook Avenue, Ground Floor, Bronx, NY 10455
Walton Campus Health Center | 2780 Reservoir Avenue, Bronx, NY 10468
West Farms Family Practice | 1055 East Tremont Avenue, Bronx, NY 10460
William Howard Taft Campus Health Center | 240 E. 172nd Street, Bronx, NY 10457
Williamsbridge Family Practice (WBFP) | 3011 Boston Road, Bronx, NY 10469

* Added in 2017