WHO WE ARE

Bronx Community Health Network (BCHN) is an innovative, caring organization that is making a positive impact on the lives of Bronx residents every day. Founded in 1996, BCHN assures access to quality, affordable primary medical, mental and oral healthcare and related specialty and ancillary support services. In 2020, nearly 96,000 children and adults made 303,000 visits to 21 network community and school-based health centers throughout the Bronx. Another 28,000 sought assistance from our health and wellness care coordination and social support systems navigation team. In 2020, BCHN responded nimbly to the COVID-19 pandemic, establishing and maintaining telephonic and video contact with clients, ensuring access to services and helping them cope with the challenges of uncertain times.

BCHN assures access to quality, affordable primary medical, mental and oral healthcare and related specialty and ancillary support services.

MISSION & VALUES

BCHN is committed to improving the health of people and families in the Bronx; providing access to affordable, quality healthcare especially for uninsured persons; securing resources for programs and services; and promoting disease prevention, early treatment and healthful lifestyles. We value collaboration, community, diversity, equity and inclusivity. These qualities are reflected in the passion and excellence with which we serve Bronx residents.
For the past 22 years BCHN grant funds have helped to assure access to affordable, quality healthcare in community and school-based health centers and Bronx communities.

$145.4M
invested in health centers and Bronx communities from 1998-2020

$15.3 M
1998-2002

$20.2 M
2003-2006

$26.2 M
2007-2010

$30.0 M
2011-2014

$41.2 M
2015-2018

$18.1M
2019-2020

$4.4M
COVID Funding

$4.4M - 2020 HRSA COVID-19 Financial Relief for Health Centers

$125K – BPHC (Bureau of Primary Health Care): Supplemental funding to support health centers in preventing, preparing for, and responding to coronavirus disease.

$2.4M - BPHC CARES Act (Coronavirus Aid, Relief, and Economic Security): Supporting detection of coronavirus and/or the prevention, diagnosis, and treatment of COVID-19, including maintaining or increasing health center capacity and staffing levels during a coronavirus-related public health emergency.


$1.8M - BPHC Expanding Capacity for Coronavirus Testing: Fiscal year (FY) 2020 Expanding Capacity for Coronavirus Testing (ECT) to support health centers to prevent, prepare for, and respond to coronavirus disease (COVID-19).
WHO WE SERVE

PATIENT CHARACTERISTICS

95,971 - Total Patients in 2020

RACE

- 41% Hispanic/Latino
- 28% Black/African American
- 8% White
- 23% Other/Unreported

AGE

- 0-12: 26%
- 13-17: 10%
- 18-44: 28%
- 45-64: 23%
- 65+: 13%

GENDER

- Female: 63%
- Male: 37%

PAYER MIX

- Uninsured: 4%
- Medicare: 13%
- Private Insurance: 23%
- Medicaid, Child Health Insurance Program & other public insurance: 60%
303,759 TOTAL PATIENT VISITS
at 21 community and school-based health centers

193,850 Face-to-Face Visits (64%)

109,909 Telehealth Visits (36%)

VISIT TYPES

18.3K
12.3K
7.5K
24.9K
22.6K

Mental Health
Other Mental Disorder
Anxiety
Depression

SELECTED DIAGNOSTIC TEST/SCREENING

Patients
Visits

Hypertension
Asthma
Obesity
Diabetes
Mental Health

NOTE: 26,899 patients received the flu vaccine in 2020

COVID-19 TESTS

Antibody Test
5,503

Diagnostic Test
947
On a cold, blustery winter morning in February 2020, BCHN hosted a ribbon cutting ceremony to celebrate our new outreach van.

We were poised to enhance collaboration for chronic disease management workshops, blood pressure screenings, naloxone distribution and outreach activities with our community and faith-based partners, but our plans were derailed by the COVID-19 pandemic and social distancing protocols.

We were acutely aware of the ever-growing number of families who had lost jobs and bread winners. Food lines were everywhere, and many of the most vulnerable to the virus were nervous to venture out amidst stay-at-home orders.

Not to be deterred, our outreach workers saw a new partnership opportunity with Project Bravo Pantry. “Access to food is a basic human right and BCHN is committed to doing what we can to address rising food insecurity in the Bronx,” said director of programs Tashi Chodon.

With temporary driver Eric Machicote and a two BCHN volunteers, our ‘big green machine” is out and about. Grocery bags are filled at the pantry, picked up and delivered to clients.

1,070 community members received deliveries from May to December

Pictured right: Community health workers Rosemarie Archilla and Pedro Gonzalez, delivering groceries. Sometimes the bags include formula, diapers, wipes, books or hygiene products.
TACKLING THE OPIOID CRISIS

The Bronx is home to four of the top five New York City neighborhoods with the highest rate of overdose deaths, and opioids are involved in 83% of them. Naloxone is a medication designed to rapidly reverse opioid overdose.

BCHN provides naloxone education and life-saving naloxone kits for five years, and our work continued in 2020, with community health worker Matthew Carrion conducting virtual training classes and distributing its by mail.

368 life-saving naloxone kits were distributed

Chief Samuel Rosa Jr. makes the training a priority for his guards, who are responsible for security in and around the Plaza. They often see the effects of the opioid epidemic firsthand.

Officers used the naloxone kits to save the lives of five community members in the area

BATTING MATERNAL & INFANT MORTALITY

The goal of Healthy Start is to decrease maternal and infant mortality and improve birth outcomes, which will hopefully lead to narrowing the health disparity gap. Black, non-Hispanic women are 2-3 times more likely to die from pregnancy-related causes than white women.

Once enrolled in the program, families work with a community health worker who serves as a liaison between the family and the healthcare system, to help address their social and health needs, and provides one on one guidance on the prenatal, post natal and early childhood period.

BCHN hosts classes on different topics related to pregnancy, birth, and parenting. We also provide lactation support and doula services.

345 mothers received assistance through the Healthy Start program

The program also provides mothers with essential baby supplies like diapers, pack and plays, sleep sacks and more.
Weathering the Storm with Faith

I remember the very last patient I helped during Emergency Department rounds. He was having chest pain and palpitations. He was new to the Bronx, with no doctor. The following day, we had the first case of COVID-19 in the ED. Life changed instantly.

As the days passed more patients arrived. The ED was constantly re-arranged to make room for the steadily increasing number of COVID patients. I could no longer make rounds and so much of my communication with doctors and patients was now via telephone. Constant contact to learn patients’ post discharge follow-up needs and creative adaptation to the pandemic challenges were keys to our ED team success.

Patients with medical emergencies began avoiding the ED for fear of contracting the coronavirus. Soon, patients were no longer able to bring a companion into the ER. I received many phone calls from families wanting to know what was happening to their loved ones. My days were busy working with the ED team, arranging tele-video visits, making follow up calls to patients and lending an ear to worried family members. I was incredibly moved by the numerous patient stories and I often felt sad. Many had already lost loved ones.

I felt many different emotions as I dealt with the realities of COVID-19. It was devastating. My biggest fear was being exposed to the virus and bringing it home to my family. But I kept my faith, and with the help of God I stayed strong and positive, always sharing a smile with my coworkers to keep our spirits up.

Eventually the Red and Blue ED zones reopened, and I started to see patients in person once again. I have tremendous admiration for the Weiler ED doctors, physician assistants and nurses who are saving lives daily.

Krismely Garcia, BCHN Patient Liaison, Weiler Hospital Emergency Department
Tribute to a Fallen Colleague

Priscilla Myers joined the patient-centered medical home team at Comprehensive Health Care Center in 2015 as a referral coordinator. Among her tasks was scheduling specialist appointments for thousands of CHCC clients. Around that time insurance companies started limiting access to medication for patients by demanding “prior authorization” for a shockingly high proportion of normal and necessary medications. On the surface it seemed like a way to make sure physicians were being cost effective. The more subtle and insidious effect was that by adding 5 to 10 minutes of extra paperwork per patient, it further diminished the time that physicians spent with their patients. So, there was little time that doctors could fight and advocate for what is right for their patients. This is an important part of Priscilla’s story.

Priscilla worked determinedly and conscientiously with medical director, Dr. Joe DeLuca, to develop a way for the referral coordinators to apply for the prior authorizations without the physicians having to spend time on the phone. Other referral coordinators pitched in with this work. With her keen ear for medical terminology, interminable patience and endless cheerful dedication, Priscilla was by far the most successful.

Sadly, Priscilla died from complications related to COVID-19 infection in April 2020.

One of the terrible aspects of 2020 is that the onslaught of traumas was so persistent and numerous that we never really got to stop and process any of them before the next six came along.

Every time I open a chart and see a note from Priscilla from 2018 or 2019, I get a little pang in my chest.

It’s a long slow process of mourning for a fallen colleague.

Dr. Robert Beil, Medical Director, CICERO Program, Comprehensive Health Care Center
The lack of affordable housing in New York City has created a crisis for thousands of Bronx residents. The BCHN outreach team receives many requests for housing assistance from several sources, including doctors and the NYC Housing Ambassadors program.

When someone dials 3-1-1 or visits the Housing Preservation Development website looking for affordable housing, BCHN is one of HPD’s Housing Ambassadors that the caller will be referred to for help with applications and other housing problems.

BCHN received 496 housing referrals and helped 364 community members complete Housing Connect applications in 2020.

Dr. M referred Mrs. G to community health worker Janet Gonzalez. Mrs. G lost her job and was having a tough time buying food for herself and three grandchildren. Janet quickly learned Mrs. G’s monthly income was less than her rent. She was way behind on bills. Janet was able to arrange a one-shot deal for the family which caught them up and significantly lowered rent.

“My quality of life has significantly improved, while my level of stress went down. Thank you, Janet.” | Mrs. G
BCHN collaborated with Bay Eden Senior Center’s leadership to implement an onsite blood pressure management program for seniors in 2018. Many Northeast Bronx residents have disproportionate rates of hypertension.

92 participants have been enrolled and participate in weekly blood pressure screenings

Weekly monitoring shifted from in-person to a self-reporting home-based program in 2020, with weekly blood pressure screenings and phone conversations on achievable goals, regular physical activity, healthy eating, companionship and social service needs.

BCHN provided 25 participants with blood pressure machines for at home self-monitoring throughout the pandemic.

Participants say they are eating more fruits and vegetables and exercising more regularly as a result of the program.

“I'm 92 years old and I don't go outside if I don't have to. I am always happy to hear Verona’s voice when she calls to check my numbers.”

| Ms. J |
Managing Asthma

The asthma mortality is nearly three times higher in the Bronx than in New York City, and the COVID-19 pandemic has been especially scary for people with underlying conditions, and even more so for those with respiratory problems.

Many hospitalizations for asthma can be avoided by addressing housing related exposures to asthma triggers, including secondhand smoke, pets, dust mites, mice and cockroaches.

Since the start of the pandemic, asthma education has become a vital teaching tool with patients who have airway problems. I regularly share ways to eliminate environmental triggers and create instructional videos that demonstrate how to properly use inhalers, with or without a spacer.

While my primary role is to provide education related to asthma, during the pandemic many of my patients were happy to hear a friendly voice checking in on them just to ask if they were alright. Connecting my patients to resources that meet their growing social needs such as food and medication became even more necessary.

Unfortunately, there were a few families whose loved ones died, and there were struggles to receive assistance to bury their loved ones. I helped those families apply for pandemic burial benefits and other needs related to their grief.

I am proud of the work I do, helping patients with their asthma, and more!.

BCHN community health worker Patricia Kimber helps patients with asthma adapt to the pandemic.
Engaging Minorities in Clinical Research

Racial and ethnic minorities are often underrepresented in clinical research. Clinical trials determine whether medicines, vaccines, or devices are safe and effective for people. Though this is often not the case, participants in clinical trials should be representative of those who will be using the products and therapies that are being tested. This is very important because medications and treatment therapies may not produce the same effects based on an individual’s age, race, ethnicity, genetics or other factors.

The national All of Us Research Program seeks to close health disparities gaps when creating medications and other products that are targeted to large affect the entire population. The goal is to have at least 1 million American volunteers to share their medical records and surveys on social determinants of health in a national.

With access to a more diversified, richer dataset, future clinical researchers will be able to speed up and improve the quality of clinical research for all of us.

BCHN community engagement policy analyst Paulette Spencer formed an advisory board to help spread the word about the importance of clinical research diversity.

2,200
Bronx residents learned about the All of Us Research Program through BCHN education sessions

As part of the education effort, she hosted a series of 6 one-on-one interviews with medical providers, community-based organizations and Bronx residents who shared their lived experiences as clinical trial participants.
What will you do when you graduate?

That’s the question BCHN asked Truman High School students when, with school leaders, we launched the PACERS initiative in January 2020.

PACERS was created to motivate students, especially those who are undecided or unaware of career options, to dream and vision career possibilities, and take steps to realize their potential. BCHN student career development coordinator, Christine Jackson, is there to help them assess their interests, talents and skills, and connect them with the right resources - job training, internships, mentors, or other opportunities.

Powering Dreams
Activating Skills & Talents
Creating Career Goals & Plans
Energizing Possibilities
Reaching New Heights
Sharing with Community

75 students joined PACERS in 2020

Only two months after its kick-off, PACERS became a virtual program when NYC high schools closed and began remote learning.
$95,045,306
Total Network Operating Expenses

NETWORK EXPENSES

$30.8M Total Facility & Non-Clinical Services

$14.2M Other Clinical Services

$3.4M Enabling & Other Services

$46.6M Medical

CLINICAL SERVICES

Dental $6.2M
Mental $4.4M
Pharmacy $2.6M
Other Professional Services $418K
Substance Abuse $359K
Vision $209K

PROGRAM EXPENSES

Community Health Workers $1.5M
Eligibility Assistance $611K
Patient & Community Education $547K
Outreach $425K
Transportation $89K
Quality Improvement $42K
## 2019 AUDITED FINANCIALS

### STATEMENT OF FINANCIAL POSITION

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<thead>
<tr>
<th>ASSETS</th>
<th>2019</th>
<th>2018</th>
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<tr>
<td>Current Assets</td>
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<tr>
<td>Cash</td>
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<td>DHHS Grants Receivable</td>
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<td>Other Grants Receivable</td>
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<td>Fixed Assets</td>
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<td>Motor Vehicle – BCHN Van</td>
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<td>Liabilities &amp; Unrestricted Net Assets</td>
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<td>Liabilities - Accounts Payable &amp; Accrued Expenses</td>
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<td>$1,820,696</td>
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<td>Unrestricted Net Assets</td>
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<td><strong>Total Liabilities &amp; Unrestricted Net Assets</strong></td>
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<td><strong>$2,308,690</strong></td>
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### STATEMENT OF OPERATIONS & CHANGE IN NET ASSETS

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<th>REVENUE</th>
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<td>DHHS Grants</td>
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<td>Other Grants</td>
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<td><strong>TOTAL REVENUE</strong></td>
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<td><strong>$10,374,800</strong></td>
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<th>EXPENSES</th>
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<td>Program Services</td>
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<td>$7,984,270</td>
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<td>General and Administrative</td>
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<td>$2,076,783</td>
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<td><strong>Total Expenses</strong></td>
<td><strong>$8,721,732</strong></td>
<td><strong>$10,061,053</strong></td>
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| Increase in Unrestricted Net Assets | $148,394 | $313,747 |

| UNRESTRICITED NET ASSETS, Beginning | $148,394 | $174,047 |

| UNRESTRICITED NET ASSETS, Ending   | $148,347 | $487,794 |
SPECIAL THANKS

Albert Einstein College of Medicine
Alex Raike
Alma Idehen
American College of Rheumatology
Amy Tietz
Andrea Rich, MD
Andrew Telzack, MD
Angel Farias
Arthur Ashe Institute for Urban Health
Arvo Realty
Bay Eden Senior Center
Bee-Seon Keum
Belmont library
Brian Feldman
Bristol Strategy Group
Bronx Chamber of Commerce
Bronx Clergy Task Force
Bronx Community Board 10
Bronx Community Board 12
Bronx Community Research Review Board
Bronx Council on Environmental Quality
Bronx Healthy Start Partnership
Bronx Museum of the Arts
Bronx Parks Speak Up
Bronx Partners for Healthy Communities
Bronx Presbyterian Churches
Bronx S.D.A Church
Bronxchange
BronxNet
Bureau of Child Care
Capital Link
Cardiovascular Outcomes Research Group at Center for Healthy Behavior
Change, New York University Langone School of Medicine
Catherine Clarke
Catholic Charities Community Services
CHAM
Chapin School
CHCANYS
Chi Gong Online - Kathryn Davis
Chineye Day Care
Church of Pentecost
Ciarra Chavarria
Community Green
Compare Supermarkets
Core Clinic at MAP
Crystal Campbell
Dana Sanderson, M.D.
Daniel Venditti
Davalois Fearon Dance
Dave Kleiber
David Collymore
David W. Lounsbury, PhD
Day Care Council of New York Inc.
Dennis Terry
D|GroupArchitecture
DLA Piper LLP
Donna Devonish
THANKS & ACKNOWLEDGEMENTS

SPECIAL THANKS

Eddie Palmieri Music
Elizabeth Spurrell-Huss
Fabienne Daguih, MD
Fernando Tirado
Fine Fare
Franck Muhel Dance
Frank Duah Dance
Friends of Devoe Park
Friends of Williamsbridge Oval Park
G. L. Blackstone & Associates LLC
Gabriel Farias
GothamCulture
Hal Strelnick: hstrelni@montefiore.org
Harry S. Truman High School
Hatches Consulting LLC
Henry Chung/Michelle Blackmore
HER Village
Housing Preservation Development
HRSA
Hudson Standard Alliance LLC
Iman Hassan, MD
Innovative Resources Group
Irene Kaufmann
J. Robin Moon
Jason Herrick, MD
Jenna Benferhat
Jessica Shapiro
Jim Welsh, PhD
John-Paul Davis
Katharine Mourino
Katrina Wnorowski
Kevin Fiori, M.D.
Lawyers Alliance For New York
Lifestyle Life Span
Linda Lovett, Esq.
Lisa Sorin
Lorrin Johnson
Lymaris Albors
Lynn ChanMarcel Guerrero
Maritza Casillas
Maritza Kaplan-Dobbs
Marvel Fitness & Conditioning
Mary Glover, MD
Melinda Marquez
Mike Antwi/Gleneta Stewart
Minal Patankar
Montefiore leadership
Montefiore Medical Group Social Work
Montefiore Project Bravo Food Pantry
Morris Heights Health Center
Ms. Geneva’s 50/50
Municipal Art Society of New York
National Association of Community Health Centers (NACHC)
New Level Unisex Barber Shop
New York Boys and Girls Club at Madison
New York Road Runners Club
New Yorkers for Parks
THANKS & ACKNOWLEDGEMENTS

SPECIAL THANKS

NowPow
NYC Department of Parks and Recreation
NYC Dept of Health and Mental Hygiene
Office of Community and Population Health
Office of NY State Assemblywoman Latoya Joyner
Oni Tongo, MS, RD- Project Manager, Social Determinants of Health
Orlando Reboredo
Part of the Solution
Partnership for Parks
Patterson Belknap Webb & Tyler LLP
Promesa, Inc.
Public Health Solutions
Rachel Berman, M.D., MPH
Razor Express Barber Shop
Reem Youssef
Rhonda Acholonu, M.D., FAAP
Roberta Washington architects pc
Roxanne Wynn Trotman
Roy Bartley
Sandra Braganza, M.D., MPH
Sarah Holt, Contract Manager: Sholt@healthsolutions.org
Sattaur-Low Day Care
Seth Congdon, M.D
Seton Falls Preservation Coalition
Seventh Day Adventist Church
Sharonjit Sagoo, CICERO Project Officer
Sheikh Musa Drammeh, Parkchester Times
Shqipe Gjevukaj, MBA
Skadden, Arps
Skedaddle Pest Management
Slate, Meagher & Flom LLP
St. Francis of Rome
Steve Phillips
SUNY Downstate School of Medicine
Ted Henson, thenson@nachc.com
Tiffany Lu, M.D
Tim Gamory, CEO
Tynisha Malone, MPA Food Pantry
Union Community Health Center
United Nations Children’s Fund (UNICEF)
University Neighborhood Housing Program- Uptown Village
Ury Abraham Leid & Associate
Valerie Ward, LCSW-R- Interim Director of Social Work:
VALWARD@montefiore.org
Wadiah Lamadieu - Case Management Supervisor
Women’s Housing and Economic Development Corporation (WHEDCo)
Yasmin Ahmad
Yolanda Abreu
On Friday, March 13, BCHN began working from home full-time and all operations became virtual. Quickly becoming Zoom experts, one phrase heard at least once a day was, “You’re on mute!”

After working out technical details, it was business as the new normal. It didn’t matter if we were in our living rooms, kitchens or bedrooms, our communities needed more help than ever, so we made it work.

By early May, our staff organized walks every Wednesday at noon. After loading Zoom on our phones, we got some much-needed remote exercise with colleagues, who showed off their neighborhoods as we walked.

Our annual Recognition Dinner, normally held during National Health Center Week in August, turned into Recognition Day. A full day of virtual workshops, fitness classes, cooking instruction and an awards ceremony kept us busy, invigorated and in touch with our stakeholders and supporters.

Team building continues to be a key element of our staff meetings so we can stay connected. We also managed to take several group photos, Zoom style, along the way.

When December rolled around, our Board of Directors, Advisory Council and staff celebrated the holidays together with a night of virtual fun.

The year 2020 may not have been the year we expected, but it was the year we got. Through the ups and downs, virtual teamwork and dedication allowed us to continue to Make A Difference.
**BCHN LEADERSHIP**

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Hamid Khalique, BSc  
Richard Thomas

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David Fletcher, PhD  
Stella Onuoha-Obilor, MD  
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Linda Ricci  
Maria Rodriguez, MSA

**EXECUTIVE TEAM**
CORPORATE OFFICE
1 Fordham Plaza, Suite 1108, Bronx NY 10458
Main Line: (718) 405-7720
Outreach Hotline: (929) 220-8181

OUR NETWORK HEALTH CENTERS
Adlai E. Stevenson Educational Campus Health Center | 1980 Lafayette Avenue, Bronx, NY 10473
Castle Hill Family Practice (CHFP) | 2175 Westchester Avenue, Bronx, NY 10462
Claremont Family Care Center | 264 East 174th Street, Bronx, NY 10457
Clay Avenue Family Health Center | 1776 Clay Avenue, Bronx, NY 10457
Comprehensive Family Care Center (CFCC) | 1621 Eastchester Road, Bronx, NY 10461
Comprehensive Health Care Center (CHCC) | 305 East 161st Street, Bronx, NY 10451
DeWitt Clinton High School Health Center | 100 West Mosholu Parkway South, Bronx, NY 10468
Family Health Center (FHC) | 1 Fordham Plaza, 5th Floor, Bronx, NY 10458
I.S. 217 Entrada Academy | 1977 Fox Street, Bronx, NY 10459*
Marble Hill Family Practice (MHFP) | 5525 Broadway, Bronx, New York 10463
Morris High School Campus | 1110 Boston Road, Bronx, NY 10456
Mott Haven Campus Health Center | 730 Concourse Village West, Bronx, New York 10451
Park Ave Health Center | 4196 Park Avenue, Bronx, NY 10457-6009
P.S. 55 Benjamin Franklin | 450 St Pauls Pl, Bronx, NY 10456
South Bronx High School Health Center | 710 Saint Anns Avenue, Bronx, NY 10455
University Avenue Family Practice | 105 West 188th Street, Bronx, NY 10468
Via Verde Family Practice | 730 Brook Avenue, Ground Floor, Bronx, NY 10455
Walton Campus Health Center | 2780 Reservoir Avenue, Bronx, NY 10468
West Farms Family Practice | 1055 East Tremont Avenue, Bronx, NY 10460
William Howard Taft Campus Health Center | 240 E. 172nd Street, Bronx, NY 10457
Williamsbridge Family Practice (WBFP) | 3011 Boston Road, Bronx, NY 10469

ONLINE
https://www.bchnhealth.org

(@BCHNHealth)