

Timely Filing Limit Guide



2019



The Timely Filing Limit Guide

In medical billing, time is extremely important because when it comes to claim submissions there is some serious revenue on the line. A timely filing limit is a constant, lingering due date that healthcare providers need to understand.

Insurance	Timely Filing Limit	Resource
Absolute Total Care	1 year from date of service	https://www.absolutetotalcare.com/content/dam/centene/absolute-total-care/pdfs/Allwell%20Provider%20Manual%202018%20SC.pdf
Accountable Healthcare IPA	90 days from date of service	http://www.ahcipa.com/index_html_files/Claims%20Submission%20Instructions.pdf
ADOC Medical Group	180 days from the date of service	https://www.adoc.us/provider-resources/claims-information/
Aetna	120 days from date of service	https://www.aetna.com/health-care-professionals/disputes-appeals/provider-appeals.html
Aetna Better Health	180 days from date of service	https://www.aetnabetterhealth.com/pennsylvania/assets/pdf/provider/notices/provider-timely-submission-guide-16-03-21.pdf
Aetna Better Health Kids	180 days from date of service	https://www.aetnabetterhealth.com/pennsylvania/assets/pdf/provider/notices/provider-timely-submission-guide-16-03-21.pdf
AMA	2 years from date of service	https://provider.amainsure.com/faq
American Progressive	1 year from date of service	http://providerresourcecenter.universalamerican.com/sharedpdfs/provider/TO_PFFS_TermsConditions.pdf

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Amerigroup	90 Days for Participating Providers or 12 months for Non-Participating Providers	https://providers.amerigroup.com/Reimbursement%20Policy%20Documents/ALL_RP_ClaimsTimelyFiling.pdf
Argus Dental	90 days after the date of service	https://argusdental.com/wp-content/uploads/2017/09/Dental-Provider-Manual-2017.pdf
Arizona Health Care Cost Containment System	12 months from the date of service	https://www.azahcccs.gov/PlansProviders/Downloads/IHS-TribalManual/IHS-Chap19Grievances.pdf
Baptist Health Plan	180 days from the date of service	https://baptisthealthplan.com/pdf/Timely%20Filing%20of%20Claims.pdf
BCBS Florida	180 days from the day of service	https://www.floridablue.com/sites/floridablue.com/files/docs/Provider%20Manual%20MASTER%2001%2002%202019.pdf
BCBS North Carolina	1 year from the day of service	https://www.bluecrossnc.com/sites/default/files/document/attachment/providers/public/pdfs/BlueBook_July2016.pdf
BCBS Rhode Island	180 days from the day of service	https://www2.bcbsri.com/sites/default/files/polices/TimelyFilingLimit.pdf
Beacon Health	90 days from the date of service	https://www.beaconhealthoptions.com/wp-content/uploads/2016/11/Beacon-Health-Options-Provider-Handbook-.pdf
BeechStreet	90 days from the day of service	https://www.beechstreet.com/Beechstreet/ContentReader?docName=BEECH_DOC_PRV_MANUAL
Benefit Trust Fund	1 year from date of Medicare EOB	http://www.ccpoabtf.org/Programs/piggyback/piggyback_claim.html

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Blue Advantage HMO	180 days from date of service	https://www.bcbstx.com/provider/pdf/secf_filing_claims.pdf
Blue Cross of California	12 months from the date of service	https://mediproviders.anthem.com/Documents/CACA_MMP_RP_ClaimsTimelyFiling.pdf
Blue Cross PPO	1 year from the date of service	https://www.bcbstx.com/provider/pdf/ppo_secf.pdf
Blue Essential	180 days from the date of service	https://www.bcbstx.com/provider/pdf/secf_filing_claims.pdf
Champus	1 year from the day of service	https://www.va.gov/COMMUNITY_CARE/docs/pubfiles/brochures/HowToFileACHAMPVAClaim.pdf
CHIPA (Aetna/MHN)	1 year from the day of service	https://www.chipa.com/wp-content/uploads/sites/4/2016/08/CHIPA_Provider_Manual_March_2017.pdf
CHIPA (PBH/CHIPA)	90 days from the date of service	https://www.chipa.com/wp-content/uploads/sites/4/2016/08/CHIPA_Provider_Manual_March_2017.pdf
Cigna (out-of-network provider)	180 days from the day of service	https://www.cigna.com/health-care-providers/coverage-and-claims/submit-claims/when-to-file-claims
Cigna HealthSprings (Medicare Plans)	120 days from the day of service	https://www.cigna.com/iwov-resources/medicare-2015/docs/timely-filing-limits.pdf
Cigna timely filing (Commercial Plans)	90 Days for Participating Providers or 180 Days for Non-Participating Providers	https://www.cigna.com/health-care-providers/coverage-and-claims/submit-claims/when-to-file-claims

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Clover Health	90 days from the date of service	https://bit.ly/2UhJEUG
Colorado Access	120 days from the date of service	http://3b0c642hkugkna13z1xrpau1-wpengine.netdna-ssl.com/wp-content/uploads/2019/01/Provider-Manual-Section-6.pdf
Coventry Healthcare of Georgia	90 days from the date of service	http://chcgeorgia.coventryhealthcare.com/web/groups/public/@cvtv_regional_chcga/documents/document/c157683.pdf
Eastern Oregon CCO (MODA/ODS)	120 days from the date of service	https://www.eocco.com/eocco/-/media/eocco/pdfs/provider_manual.pdf?la=en&hash=0384DCFD51350FA37C6BE112DA85F43D
Elderwood Health	120 days from the date of service	http://www.elderwoodhealthplan.com/for-providers/
Emblem Health	365 days (in-network), 18 months (out-of-network)	https://www.emblemhealth.com/providers/provider-manual/claims/timely-submission
Evergreen Health Cooperative	180 days from the date of service	https://www.evergreenmd.org/maryland-health-insurance-provider-resources/claims-and-payment-options/
Fidelis Care New York	90 days from the date of service	https://www.fideliscare.org/Portals/0/Providers/ProviderManuals/2018-0817-FidelisCare-ProviderManual-English.pdf
First Health (Commercial, Individual, PPO)	6 months from the date of service	https://hf.org/health_plans/providers/forms/provider_timely_filing_guidelines_hfhp.pdf
First Health (Medicare Advantage)	1 year from date of Medicare EOB	https://hf.org/health_plans/providers/forms/provider_timely_filing_guidelines_hfhp.pdf

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Florida Cenpatico Behavioral Health	180 days from the date of service	https://www.cenpatico.com/content/dam/centene/cenpatico/pdfs/FLFL_ALL_FAQ_122613_ENG.pdf
Florida Hospital Care Advantage	1 year from the date of service	https://www.myfhca.com/fhca/providers/forms/provider_timely_filing_guidelines_fhca.pdf
Great-West Healthcare	180 days from the date of service	https://www.parkviewmc.com/app/files/public/2377/PHC-Cigna-Great-West-2017.pdf
Group Health Cooperative of South Central Wisconsin	by December 31 of the year after the year you received the service	https://ghcscw.com/SiteCollectionDocuments/2018_Federal_Employee_Brochure.pdf
Harmony Health Plan (Wellcare of Florida)	180 days (outpatient service) or 90 days (primary insurance payment date), whichever is later	https://www.harmonyhpi.com/WCAassets/illinois/assets/illinois_medicaid_provider_manual_11_2012.pdf
Harvard Pilgrim Health Care	90 days from the date of service	https://www.harvardpilgrim.org/pls/portal/url/item/8662B3FFC98D495C85BE7CA04E809A68
Healthcare Partners	180 days from the date of service	https://www.healthpartnersplans.com/media/100260464/hpp-provider-manual-2018.pdf
Health Net	180 days from the date of service	https://www.healthnet.com/provcom/pdf/40171.pdf
HealthNet (Non-PPO)	365 days from the date of service	https://www.healthnet.com/portal/provider/content/iwc/provider/unprotected/working_with_HN/book/non_contracting_provider_policies.action
HealthPlex Inc	365 days from the date of service	https://www.healthplex.com/doc/fn/transparency_in_coverage

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Health Team Advantage	180 days after the date of service	https://healthteamadvantage.com/wp-content/uploads/HTA-PROVIDER-MANUAL-070118.pdf
Highmark	365 days from date of service (PA and WV), 120 days (DE)	https://content.highmarkprc.com/Files/EducationManuals/HFM/hfm-chapter9-1.pdf
Horizon Healthcare Dental Services NJ	180 days from the date of service	https://www.horizonnjhealth.com/securecms-documents/459/Billing%20Guide%20August%202017.pdf
Horizon NJ Plus	180 days from the date of service	https://www.horizonnjhealth.com/for-providers/resources/claims-information
Horizon Valley Medical Group	90 days from the date of service (contracted providers), 180 days (non-contracted providers)	https://www.choicemg.com/wp-content/uploads/2018/08/APC-AB1455-HVMG-Notification-01.01.2018-for-website.pdf
Household Merch Nni	12 months from the date of service	https://www.cgsmedicare.com/hhh/education/materials/timely_claim_filing_req.html
HSA Health Plan	12 months from the date of service	https://www.hsahealthplan.com/wp-content/uploads/2017/12/MasterPolicySmall-9-7-15.pdf
Humana	180 Days for Physicians or 90 Days for facilities or ancillary providers	https://www.humana.com/provider/support/claims/electronic-submission
IlliniCare Health	180 days from the date of service	https://www.illinicare.com/newsroom/timely-filing-policy-update.html
IMCare	90 days from the date of service	http://www.imcare.org/DocumentCenter/View/4295/2019-Member-Handbook-PDF

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Imperial Health Holdings	90 days from the date of service	http://imperialhealthholdings.com/wp-content/uploads/2012/07/IHP-Provider-Manual_2017-update-121817.pdf
John Hopkins Healthcare	180 days after the date of service	https://www.hopkinsmedicine.org/johns_hopkins_healthcare/downloads/resources_guidelines/amd_provider_manual.pdf
Kaiser Permanente	12 months after the date of service	https://wa-provider.kaiserpermanente.org/provider-manual/billing-claims/claims/claims-timely
Kalos Health	90 days after the date of service	https://www.kaloshealth.org/wp-content/uploads/2018/10/KHGP_provider-manual_final-1.pdf
L.A. Care	180 days from the date of service	https://www.lacare.org/providers/claims-edi/submitting-claim
LaSalle IPA (contracted)	90 days from the date of service	http://www.nmm.cc/nmm/en/LSMA%20AB1455%20Sample.pdf
LaSalle IPA (non-contracted)	180 days from the date of service	http://www.nmm.cc/nmm/en/LSMA%20AB1455%20Sample.pdf
Liberty Advantage LLC.	12 months from the date of service	https://libertyadvantageplan.com/wp-content/uploads/documents/LIBERTY_Provider-Manual.pdf
Louisiana Health Connections	180 days from the date of service	https://bit.ly/2SHi3dJ
Magellan Complete Care	365 days from the date of service	https://www.magellancompletecareoffl.com/media/1464/c-h1015rev5-mcc-fl-provider-handbook-2018.pdf

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Magnolia Health Plan	90 days from the date of service	https://bit.ly/2Hcg2Ed
MARCH Vision	180 days from the date of service	https://www.marchvisioncare.com/docs/ks_providerreferenceguide.pdf
Maryland Physicians Care	180 days from the date of service	https://www.marylandphysicianscare.com/content/dam/centene/maryland/pdfs/Claims_Submission_Guide.pdf
Medica	180 days from the date of service	https://bit.ly/2IPPLhu
Medical Mutual	12 months from the date of service	https://provider.medmutual.com/tools_and_resources/manuals/provider/providermanual.pdf
Medicare	12 months from the date of service	https://cgsmedicare.com/articles/cope18411.html
Mercy Care Advantage	1 year from the date of service	https://www.mercycareplan.com/assets/pdf/MCP%20Provider%20Documents/Mercy-Care-Advantage-MCA-Provider-Manual-January-2018-FinalUA.pdf
Operating Engineers	1 year from date of service	https://ecommerce.issisystems.com/site137/eremitimages/137/spd1109.pdf
Oxford Health Plans – Nonparticipating Providers	180 days (CT), 180 days (NJ), 120 (NY)	https://www.oxhp.com/secure/policy/filing_deadlines_for_claims_submissions.pdf
Oxford Health Plans – Participating Providers	90 days (CT), 180 days (NJ), 120 (NY)	https://www.oxhp.com/secure/policy/filing_deadlines_for_claims_submissions.pdf

Insurance	Timely Filing Limit	Resource
Paramount Advantage	365 days after the date of service	https://www.paramounthealthcare.com/documents/provider/advantage-provider-manual.pdf
Passport Advantage	180 days from the date of service	http://passportadvantage.com/wp-content/uploads/2018/08/2018-Passport-Advantage-Provider-Manual_FINAL.pdf
Passport Health Plan	180 days from the date of service	http://passporthealthplan.com/wp-content/uploads/2017/01/Section15_Prov_Bill.pdf
Positive Healthcare	90 days from the date of service	https://positivehealthcare.net/florida/php/for-providers/claims/
SelectHealth	12 months from the date of service	https://intermountainphysician.org/selecthealth/providermanual/Pages/Claims-Filing-Deadlines.aspx
Signature Advantage	12 months after the date of service	https://signatureadvantageplan.com/wp-content/uploads/documents/SA_Provider-Manual.pdf
Simply Health - Nonparticipating Providers	365 days after the date of service	https://www.simplyhealthcareplans.com/docs/FLFL_SMH_ProviderManual.pdf
Simply Health - Participating Providers	6 months after the date of service	https://www.simplyhealthcareplans.com/docs/FLFL_SMH_ProviderManual.pdf
Sunshine Health	180 days from the date of service	https://www.sunshinehealth.com/content/dam/centene/Sunshine/Advantage/PDFs/PRO-MCR-FL-Manual.pdf
Tricare	12 months from the date of service	https://bit.ly/2VuUE34

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Tricare for Life	1 year from the date of service	https://bit.ly/2VuαE34
Tufts Health Plan	90 days from the day of service	https://tuftshealthplan.com/documents/providers/provider-manuals/comm-provider-manual
UCare	12 months after the date of service	https://docs.ucare.org/filer_public/files/bulletin_2018_dec6_nursinghomeliability.pdf
Ultimate Health Plans	90 days from the date of service	https://chooseultimate.com/Library/UHP_ProviderManual.pdf
Unicare	180 days from date of service	https://www.unicare.com/provider/noapplication/plansbenefits/medical/notertiary/pw_e244065.pdf?refer=chpproviderunicare&state=WV
United Healthcare	90 days from date of service	http://dc.cn.ubm-us.com/i/629493-allscripts-ebook-december-2015
University of Utah Health	365 days from date of service, 180 days when Medicare is primary insurance	https://uhealthplan.utah.edu/providers/pdf/provider_manual.pdf
UPMC Health Plan	90 days from the date of service	https://www.upmchealthplan.com/docs/providers/2017_ProviderManual_H.pdf
Vantage Medical Group	90 days from the date of service	https://www.vantagemedicalgroup.com/Documents/VMGABI455.pdf
Wellcare	180 days from the day of service	https://www.wellcare.com/~/_media/.../na_care_provider_manual_eng_03_2017.ashx

Insurance	Timely Filing Limit	Resource
WABASH Memorial Hospital Association	15 months from the date of service	http://wabashcannonball.org/wp-content/uploads/2017/01/Wabash-Member-Handbook-Medicare-2017.pdf
Yale University Health Plan	1 year from the date of service	https://yalehealth.yale.edu/sites/default/files/member_coverage_booklet_june_2017.pdf

DISCLAIMER: This Timely Filing Limit Guide was created on March 5, 2019. This is meant to be used as a reference. For the actual timely filing limit, you are responsible for contacting the insurance company to confirm. Etactics is not responsible for any timely filing denials.