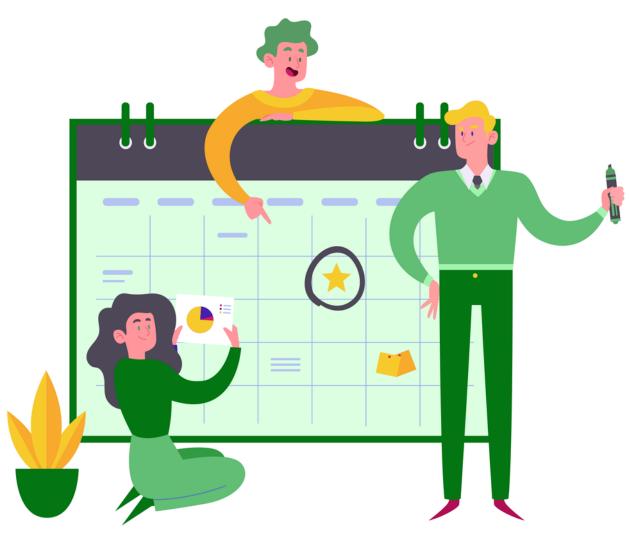
Timely Filing Limit Guide

Part 2



2019



The Timely Filing Limit Guide - Part 2

In medical billing, time is extremely important because when it comes to claim submissions there is some serious revenue on the line. A timely filing limit is a constant, lingering due date that healthcare providers need to understand.

Insurance	Timely Filing Limit	Resource
Advantica Benefits	90 days from the date of service	https://www.advanticabenefits.c om/Pdfs/AdvanticaBenefits/ADV _Vision_Provider_Manual.pdf
Affinity Health Plan	90 days from date of service	http://www.affinityplan.org/upload edFiles/Affinityv3/Providers/Publica tions_and_Training/Files/Provider_ Manual.pdf
Affinity Medical Group	90 days from the date of service	https://www.affinitymd.com/pro viders/submitting-a-claim/
AgeRight Advantage	12 months from the date of service	https://bit.ly/2Wo9new
AgeWell New York	180 days from date of service	https://bit.ly/2WqkkfG
Alaska Electrical Health Welfare Fund	1 year from the date of service	https://www.aetf.com/documents /Retiree%20HW%20SPD%2001.17.pdf
AllCare PEBB	12 months from the date of service	https://www.allcarehealth.com/ media/1414/2017pebb-member- handbook.pdf
Allegian Choice	1 year from the date of service	https://myeeportal.com/conifer/all egian/SiteAssets/Allegian/Allegian _Provider%20Manual_Claims.pdf



Insurance	Timely Filing Limit	Resource
Alliant Health Plans of Georgia	180 days from the date of service	https://www.alliantplans.com/ wp-content/uploads/AHP- Provider-Manual.pdf
Altius	December 31 of the year after the year of the service	https://bit.ly/2Ylfbax
Ambetter (All States/Plans)	180 days for participants, 90 days for non-participants	https://ambetter.buckeyehealth plan.com/content/dam/centene /Buckeye/Ambetter/PDFs/OH- 2019-ProviderManual.pdf
American Postal Workers Union	1 year from the date the expense was incurred	https://www.apwuhp.com/resour ces/cptdownload/1115/Conversion _Plan_Brochure_2014.pdf
Amerigroup - Washington	180 days from the date of service	https://providers.amerigroup.com/ Public%20Documents/ClaimsTimely Filing_Reimbursement_ExhibitA.pdf
Atrio Health Plans	90 days from the date of service	https://bit.ly/2UZBxw4
AultCare	December 31 of the year after the year of the service	https://www.opm.gov/healthcare- insurance/healthcare/plan- information/plan- codes/2016/brochures/73-699i.pdf
Avera Health Plans	1 year from the date of service	https://www.averahealthplans.com/app/files/public/57545/Provider-

/app/files/public/57545/Provider-Manual.pdf

AvMed

180 days from the date of service

https://www.avmed.org/docume nts/23406/48532/PhysicianRefere nceGuide.pdf/69447395-a52d-460f-a96f-0886dcad41aa

Bluechoice Health Plan of SC Medicaid

365 days from the date of service

https://bit.ly/2uyGSPb



Insurance	Timely Filing Limit	Resource
Boston Medical Center Health Plan Inc	150 days from the date of service	https://www.bmchp.org/~/media/ 823768f88a1645c68910fc106d25e 656.pdf
Brown and Toland Medical Group	6 months from the date of service	https://www.brownandtoland.com/sites/default/files/BTMG_PDRMechanism_Commercial_08282018_0.pdf
Buckeye/Centene	365 days from the date of service or hospital discharge	https://www.buckeyehealthplan. com/content/dam/centene/Buc keye/medicaid/pdfs/Provider%2 0Manual-Medicaid.pdf
California Health and Wellness	6 months following the month of service	https://www.cahealthwellness.com /content/dam/centene/cahealthw ellness/pdfs/CHW_2016_Provider_ Manual_09-16-2016.pdf
Capital BlueCross	180 days from the date of service	https://bit.ly/2JFJk12

Caresource

90 days from the date of service

365 days from the date of service or discharge https://www.caresource.com/doc uments/ohioprovidermanual/

Central States Joint Board Health and

Welfare Fund

Cenpatico

I year after the charges have been incurred

https://www.cenpatico.com/providers/ma/provider-tools/faqs.html

Centurion

120 days from the date of service (contracted) or 365 days (non-contracted)

ral%20States%20HW%20SPD%20%20 2015%201-1-16.pdf https://www.centurionmanagedcar e.com/content/dam/centene/cent

urionmanagedcare/pdfs/Centurion

-of-FL-Provider-Manual-062817.pdf

http://csjbunion.org/Portals/2/Cent

Choice Medical Group

90 days from the date of service (contracted) or 180 days (non-contracted)

https://www.choicemg.com/wpcontent/uploads/2018/08/APC-AB1455-CPNCMG-Notification.pdf



Insurance	Timely Filing Limit	Resource
CHRISTUS Health New Mexico HIX	120 days from the date of service	https://bit.ly/2U4netW
CHRISTUS Health Plan TX HIX	95 days from the date of service	https://bit.ly/2FC1WuJ
Coastal Care Services Inc	6 months from the date of service	http://www.ccsi.care/wp- content/uploads/2018/03/WELLCAR E-PROVIDER-TRAINING-TOOL.pdf
Commonwealth Care Alliance	90 days from the date of service (contracted) or 12 months (non-contracted)	https://bit.ly/2HFCuqj
Community First Health Plan	95 days from the date of service	https://www.cfhp.com/images/uplo ads/STAR_Provider_Manual_rev_08 15_NRL1.pdf
Community HealthPlan of WA	365 days from the date of service	https://www.chpw.org/resources/Pr oviders/programs_guidelines/Provi der_Manual_2018_update_june.pdf
ConnectiCare	180 days from the date of service	https://www.connecticare.com/provider/commercial/providermanual/Admin/Filing.aspx
Coordinated Care Washington	180 days from the date of service	https://bit.ly/2HZb6mm
CountyCare	180 days from the date of service	http://www.countycare.com/ providers/reference



95 days from the date of service

https://bit.ly/2FCK5nw



Insurance	Timely Filing Limit	Resource
Driscoll Health Plan	95 days from the date of service	http://driscollhealthplan.com/wp/wp-content/uploads/2018/08/DHP-Provider-Manual-Revised-12-2017.pdf?ts=1537920000110
Gates Corp Dba Gates Rubber Co	12 months from the date of service	https://bit.ly/2Ueiq4c
Gateway Health Plan Medicare Assured	180 days from the date of service	https://www.gatewayhealthplan.co m/Portals/0/MedicareManual.pdf
GEHA	90 days from the date of service	https://www.myoptumhealthphysicalhealth.com/documents/plansummaries/UHC%20GEHA%20FAQ-DCLACPTOTSLP_FAQ2017.pdf
Geisinger Health Plan	180 days from the date of service	https://www.geisinger.org/-/media/ OneGeisinger/Files/PDFs/GHP- Family/For-Providers/GHP-Family- Provider-Manual.pdf?la=en
Gold Coast	6 months from the date of service	https://www.goldcoasthealthplan. org/media/30389/gchp- providermanual_dec15-v7.pdf
Great Plains Medicare Advantage Nebraska	12 months from the date of service	https://bit.ly/2TBj07M
GuildNet	120 days from the date of service	https://bit.ly/2HScTKc
HAP Midwest Health Plan	30 days from the date of service for capitated services, 180 days for non-capitated	https://www.midwesthealthplan. com/Docs/Providers/Midwest%2 0Provider%20Manual%20January %202019.pdf
Healthfirst of New York	180 days from the date of service	https://bit.ly/2I4JcWs



Insurance	Timely Filing Limit	Resource
Healthplus of Michigan	December 31 of the year after the year of the service	https://www.opm.gov/healthcare- insurance/healthcare/plan- information/plan- codes/2015/brochures/73-648.pdf
HealthShare CCO	120 days from the date of service	https://bit.ly/2FPeCyr
Hennepin Health	180 days from the date of service	https://bit.ly/2HX9mez
HMC HealthWorks aka Health Management Co	365 days from the date of service	https://www.hmchealthworks.com/ wp-content/uploads/2017/08/HMC- HealthWorks-Provider-Manual.pdf
HMO Louisiana Inc	15 months from the date of service or 12 months for OGB members	https://bit.ly/2Un88Pb
Home State Health Plan Missouri	180 days from the date of service	https://www.homestatehealth.com/content/dam/centene/home-statehealth/pdfs/MO-AllwellPrvderManual2018.pdf
Illinois Cenpatico Behavioral Health	180 days from the date of service	https://www.cenpatico.com/cont ent/dam/centene/cenpatico/pdfs /IL-Provider-Manual-5.31.16.pdf
Independent Care Health Plan	120 days from the date of service	https://www.icarehealthplan.org/ Download.aspx?ResourceId=296
Independent Living Systems	180 days from the date of service	http://hccil.org/acrobatfiles/tw/ tw1672humanails.pdf
Indian Health Services	1 year from the date of service	http://www.novitas- solutions.com/cs/idcplg? IdcService=GET_FILE&RevisionSelec tionMethod=LatestReleased&dDoc

Name=00005806&allowInterrupt=1



Indiana ProHealth **Network**

365 days from the date of service

https://www.ecommunity.com/sites/ default/files/uploads/2016-09/ProHealth-Provider-Manual.pdf

Indiana University Health Plan

365 days from the date of service for out-of-network providers

https://s3.amazonaws.com/iuhealth plans/page-content/2018-Provider-Manual-3.4.2018.pdf? mtime=20180304172808

Ingham Health Plan Corp

365 days from the date of service

http://www.ihpmi.org/ihp_claim SubGuidelines

International Medical Group

90 days from the date of service

https://www.imglobal.com/docs/ library/forms-library/claimsprocedure-overview.pdf

Kaiser Foundation Health Plan Inc. -**Hawaii Region**

by December 31 of the year after the year of the date of service

https://bit.ly/2TPZZPj

Kaiser Foundation Health Plan of Northern CA Region

by December 31 of the year after the year of the date of service

https://bit.ly/2uGi6N6

Kaiser Foundation Health Plan of the Mid-**Atlantic States Inc.**

Kaiser Foundation Health Plan of the Northwest

> **Kern Legacy Health Plan**

Keystone First

by December 31 of the year after the year of the date of service

https://bit.ly/2JZaYWO

0308.pdf

365 days from the date of service

180 days from the date of service

http://www.kernlegacyhp.com/ Documents/summary_plan_de scription_2016.pdf

https://providers.kaiserpermanente

.org/info_assets/cpp_knw/Section_

5_Billing_and_Payment_FINAL_2018

180 days from the date of service

https://www.keystonefirstpa.com/ pdf/provider/claimsbilling/claims-filing.pdf



Insurance	Timely Filing Limit	Resource
Keystone First Community HealthChoices	180 days from the date of service	http://www.keystonefirstchc.com/pdf/providers/training/provider-training-for-medical-providers.pdf
Keystone First VIP Choice	365 days from the date of service	https://www.keystonefirstvipchoice. com/assets/pdf/provider/training/ claims.pdf
Lancaster General Health Group - Preferred Health Care	365 days from the date of service	https://bit.ly/2l5nZvw
Liberty Dental Plan	180 days from the date of service	https://www.libertydentalplan.co m/Resources/Documents/ma_Pro vider_Reference_Guide_WNY.pdf
Liberty Health Advantage	180 days from the date of service	https://www.lhany.com/sites/d efault/files/pdf/ProviderManual 2015.pdf
LifeWise Health Plan of Oregon	12 months from the date of service	https://www.lifewiseor.com/ provider/market-exit/
LifeWorks Advantage	12 months from the date of service	https://bit.ly/2JVOs11
London Health Administrators	90 days from the date of service	http://www.londonhealthusa.com/ documents/FSA/HRA_FSA_Claim_ Reimbursement_Form.pdf
Longevity Health Plan of Illinois	12 months from the date of service	https://bit.ly/2HRw2N2
Loomis	12 months from the date of service	http://www.aipinternational.com/ pdfs/ICSClaimInstructions.pdf



Insurance	Timely Filing Limit	Resource
Managed Health Services Indiana	90 days from the date of service for contracted, 365 for non-contracted	https://www.mhsindiana.com/cont ent/dam/centene/mhsindiana/me dicaid/pdfs/Provider_Manual_2017_ PROOF5.pdf
Managed Health Services Wisconsin	90 days from the date of service for in-Plan providers, 365 days for out-of-Plan	https://www.mhswi.com/content/dam/centene/MHSWI/Providers/PDFs/MHS-Health-WI-Provider-Manual-Final-4.9.16.pdf
McLaren Health Plan	1 year from the date of service	https://bit.ly/2uG0kK0
MDWise	90 days from the date of service	https://bit.ly/2FRFWMI
Medicare Arkansas	12 months from the date of service	https://medicaid.mmis.arkansas.gov /Provider/Faq/Faq.aspx#timely-filing
Medicare Colorado	365 days from the date of service	https://www.colorado.gov/pacific/ sites/default/files/General_Provid er_Information%20v2_2.pdf
Medicare District of Columbia	365 days from the date of service	https://bit.ly/2UdyHqU
Medicare Florida	6 months from the date of service	https://www.wellcare.com/~/media /PDFs/Florida/Provider/Medicaid/20 17/fl_caid_provider_manual_eng_ 06_2017.ashx
Medicare Hawaii	12 months from the date of service	https://bit.ly/2YlvKxi
Medicare Idaho	12 months from the date of service	https://www.idmedicaid.com/Ge neral%20Information/General%20 Billing%20Instructions.pdf



Insurance	Timely Filing Limit	Resource
Medicare Louisiana	12 months from the date of service	https://www.lamedicaid.com/ provweb1/billing_information /timely_filing.htm
MediGold	365 days from the date of service	https://bit.ly/2COFBbi
MedPoint Management	1 year from the date of service	https://bit.ly/2UpyCQ5
MedStar	180 days from the date of service	https://www.medstarprovidernet work.org/sites/default/files/attach ments/Manual_Claims_Select.pdf
Memorial Hermann Health Network (MHHN)	365 days from the date of service	http://healthplan.memorialherma nn.org/uploadedFiles/_Library_File s/Health_Plan/Providers/QRG_PPO _2017.pdf
Mercy Care Plan (AHCCCS)	60 days from date of recoupment, 12 months from date of service	https://bit.ly/2VewQOX
Mercy Maricopa Integrated Care	180 days from the date of service	https://www.mercymaricopa.org/ assets/pdf/providers/manuals/M MIC-Provider-Manual- %20January-2018-FinalUA.pdf
MetroPlus Health Plan	90 days from the date of service or discharge	https://bit.ly/2uFpQPs
Missouri Medicare Select	12 months from the date of service	https://bit.ly/2uFuddk
Molina - Ohio	1 year from date of service or discharge	https://www.molinahealthcare.com /providers/common/medicare/PDF /provider-manual-oh.pdf



Insurance	Timely Filing Limit	Resource
Molina - Washington	180 days from the date of service or discharge	https://www.molinahealthcare.com /providers/common/medicare/PDF /provider-manual-wa.pdf
Ohio Medicaid	365 days from the date of service or discharge	https://medicaid.ohio.gov/Portals/0 /Providers/Enrollment%20and%20Su pport/Provider-Assistance-FAQ.pdf

DISCLAIMER: This Timely Filing Limit Guide was created on April 2, 2019. This is meant to be used as a reference. For the actual timely filing limit, you are responsible for contacting the insurance company to confirm. Etactics is not responsible for any timely filing denials.

