Lowlands Farm 2021 CSA Membership Agreement

Lowlands Farm is a small flower and produce farm located in beautiful Snohomish, Washington. We use organic and sustainable farming practices to care for the land and resources, ensuring that only the highest quality products reach our customers. Stewardship of the farm means not only caring for the land, but also cultivating community and providing a living wage for our farmers and staff.

DETAILS

Dates

Our CSA runs for 24 weeks, from early June through early November. <u>Exact dates will be</u> announced in May 2021

Share Options & Price

Bi-weekly Share: \$452 for 12 boxes

If you're excited about eating fresh produce but don't want to commit to a weekly box, try the convenience of a bi-weekly share! Your box is the same size and will contain the same delicious bounty as a weekly share but will be delivered <u>every other week</u>. This is the perfect option for individuals, small households, or families just getting into cooking more vegetables!

Flex Share: \$740 for 20 weeks

Interested in bumping up from a Bi-weekly share but want the flexibility of being able to schedule off-weeks? Members who sign up for the flex share pay for 20 weeks of our 24 week season and can choose four weeks to press pause on their shares!

Limited Availability for 2021

Full Weekly Share: \$864 for 24 weeks

Our very best value for a bountiful season of fresh produce! We estimate that our balanced weekly shares will feed 2-3 veggie-loving adults or a family of 4.

Pick-up Locations

Tuesdays:

• Snohomish on our farm!

Tuesday & Thursday pick-ups

Mix of gravel and pavement, no stairs

• In **Redmond** (Near Redmond Middle School)

Tuesday pick-ups

Slight incline, pavement, no steps

• In **Ballard, Seattle** (near 15th and 80th)

Tuesday pick-ups

Pavement, porch stairs

• In Green Lake, Seattle (At 7400 Woodlawn)

Tuesday pick-ups

Pavement, no steps

• At Fremont Brewing (Employees only at this time)

Tuesday pick-ups

Pavement, no steps

• In the Central District, Seattle

Tuesday pick-ups

Narrow walk path, pavement, no steps

Thursdays:

• **Snohomish** on our farm!

Tuesday & Thursday pick-ups

Mix of gravel and pavement, no stairs

• **Downtown Snohomish** (Near the Aquatics Center)

Thursday pick-ups

Pavement, 2 Steps

• In **Everett** (1 mile South Of the food co-op)

Thursday Pick-ups

Steep incline, pavement, no steps

• In Mill Creek (near Central Market)

Thursday Pick-ups

Pavement, inclined Driveway, no steps

• In **Kirkland** (Scoop Marketplace, Juanita Village)

Thursday Pick-ups

Standard door, no steps

We will provide you with exact addresses and pick-up site instructions in May 2021.

Box Contents

Each box contains an average of 8 -12 items. Boxes are often lightest and more greens-focused in the spring, and heaviest in late summer to early fall.

Your produce will be chosen by the farm based on what is ready to harvest, with variety and menu planning in mind. Boxes typically include: A salad green or two, hearty greens and root vegetables, herbs or onions, snackable vegetables, and a mix of special items in season that week. Please visit our website or facebook page for pictures of boxes from previous years.

We are fortunate to share land, resources, and a spirit of collaboration with our friends at **One Leaf Farm**, who will be supplying a few of the regular items in each week's box. We are excited to have the opportunity to each focus attention on the crops we love to grow in order to better serve you the greatest variety of produce!

Membership Perks

Community and connection are at the core of our CSA! We want our program to be a platform for meeting new people, exchanging resources, and eating with intention.

We help our members stay connected to the rhythms of the changing seasons on the farm and make the most of their CSA boxes with a robust weekly newsletter, invitations to on-farm events, and membership in our private facebook group.

Time and time again, our members tell us their connection to the farm is the most meaningful part of the CSA experience!

Sharing in the risks and rewards

We commit to do our very best to provide you with a bountiful, high-quality, and changing share each week. However, our harvest can be at the whim of nature, and this may impact what we are able to deliver during the season. Weather, insects, or other unforeseen production factors may impact crops. On the other hand, our members are our first priority,

so our CSA program receives produce above all other outlets; if we experience a bumper crop or over-plant, the extra bounty gets passed on to you!

Shared risk & reward means you sign up for the highs and lows of the season here at the farm. While we've always been able to deliver on value, reward could look like an abundance of beets or parsley or a shortfall of cauliflower or carrots. It could mean a warm and abundant spring, or an early flood and a box full of greens. It could also mean a large volume of a few items at one time and a small volume of many items at another.

By becoming a member of our CSA you are agreeing to share in these risks and rewards of farming.

Add-ons

Flower Shares

Main Season: Mid June - August (exact dates will be announced in May 2021) An assortment of the best seasonal blooms that we grow, arranged with care

Weekly: \$240 for 12 Bouquets, Bi-Weekly: \$120 for 6 Bouquets

Dahlia Share: September (exact dates will be announced in May 2021)

A selection of our show-stopping Dahlias

Weekly: \$80 for 4 Bouquets (Average of 12 stems)

Bi-Weekly: \$40 for 2 Bouquets

We do not offer flex shares for flowers, but if you have a flex produce share we will work with your weeks-off schedule to deliver your flowers either later in the season or double up on a week to make sure that you get all of your bouquets!

For more information check out or Flower CSA page!

Egg Share

We're excited to partner with our neighbors at <u>Skylight Farms</u> to bring you 1 dozen eggs a week again this year. They "keep a flock of hens who live under the open skies and lay gorgeous, golden-yolked eggs." Truly nutritious and beautiful! This offering is super limited and expected to sell out quickly!

Weekly: \$216 for 24 weeks

Biweekly: \$108 for 12 weeks

No Flex Egg Shares

We only offer Egg Shares as an Add-on item, not a stand-alone membership

Payment

Early payments are absolutely critical to planning and financing the season ahead! Members can join the CSA by paying in full, or in 4 evenly spaced installments.

If you choose our installment payment plan you will make your first payment at purchase and your credit card will automatically be charged for your remaining 3 payments every two months on the same date as your initial purchase.

HOW INSTALLMENTS WORK:

Our store treats these purchases as a "subscription" so you will need to check out and pay for each CSA item (veggies, flowers, eggs) separately. We'll easily be able to link your purchases together for pick-up on the same day/place:)

You will need to set up a customer account on our website (you'll be walked through this at checkout). This is so that you can edit your payment method if you like, and we can pause, cancel, or refund your account if needed.

Whatever card/payment method you use for your initial payment will be billed for subsequent payments. You can log into your account on our site to change it at any time.

Your subsequent payments will be charged to your card on the SAME DAY of the month as your initial payment. You WILL NOT be notified before the charge is made, so write this down on your calendar!

If you'd like to set up a different payment plan or method for payment, please email us once the CSA store opens and we'll work with you to make a plan that fits!

Special Pricing & Bonuses

Early Bird: Open only to Returning 2021 Members - reduced price + other bonuses <u>if you sign-up before January 31st</u>.

SHARES WILL OPEN TO THE PUBLIC ON FEBRUARY 6th

Early Commitment: Reduced price + other bonuses if you sign-up within the first week.

If you choose an installment plan, discounts are applied evenly across all four payments.

Join our mailing list to receive details and launch announcements!

Sliding Scale Memberships: We offer a number of sliding scale bi-weekly memberships for folks.

EBT - we are in the process of becoming authorized to accept EBT payments for CSA shares. If you are interested in paying with your EBT benefits, please reach out!

Schedule Changes

Choosing Weeks Off for Flex Share Members

With at least 1 full week's notice, you can place a "hold" on any 4 boxes during the season by shooting us a quick email. If you don't use all of your holds, we'll apply them at the end of the season. At this point you'll have a chance to pay week-by-week for the last few boxes.

Holds DO NOT apply to last minute changes - once we harvest and pack your box, you CANNOT use one of your holds because you're running late, forgot, or missed your box. This is a pre-scheduled benefit only

Switching Pick-up Weeks For Bi-Weekly Members

Bi-weekly members will be assigned a pick-up rotation (A/Odd Weeks or B/Even Weeks). Once the season begins, if you would prefer to pick up your veggies on the alternate week from which you were assigned or wish to switch a pick-up day, we require **at least 2 weeks notice**. Returning Bi-Weekly Members: We will try our best to assign you the same pick-up rotation that you had in 2020!

Missed Weeks

If members know they are unable to pick up a box they have two options:

a) Have a friend pick it up for you or pass your share on to someone else, just be sure to let them know how and when. (CSA boxes make a great gift or treat for a friend) b) Skip a week, notify us **24-hours before delivery day** so your produce can get to someone who needs it.

Unclaimed boxes will be removed and donated by the site host at the end of the pick-up window.

Our Covid Response

On the farm:

<u>Growing Safe Food:</u> Very few people ever come into contact with your food We adhere to the best food safety practices on the farm.

In addition, we are practicing safe distancing, masking up, wearing gloves when necessary, and frequently washing hands.

<u>Health comes first:</u> As a team, we are strictly following guidelines set forth by the CDC and our State Governor to protect the health and wellbeing of ourselves, our households, and our community at large both <u>at and away from the farm</u>. Anyone who feels sick will be supported to take the time off they need to recover.

Pick-ups:

<u>SAFETY REQUIREMENTS:</u> It is of the utmost importance to us to respect the health and safety of both our hosts and our members. <u>We ask that you follow these rules when picking up your share.</u>

- 1. Your produce shares will be packed in single-use cardboard boxes, do not leave your boxes at the site or return them to us.
- 2. Wear a mask while at the pick-up site and sanitize your hands <u>before</u> and <u>after</u> touching railings, produce boxes, or add-on items.
- 3. Maintain appropriate social distancing measures: Keep six feet between yourself and other members that are picking up, or consider waiting in your car until the member in front of you has vacated the pick-up area.

Communication

With Us:

The best way to communicate with us is via email. Our email address is <<u>lowlandsfarmwa@gmail.com</u>>.

In addition to getting in touch for any changes to your pick-up schedule or location, please let us know if you have any questions or concerns about your membership.

From Us:

Please read our email communications as they contain important reminders and instructions.

When you sign up for a CSA membership you will be added to our mailing list to receive a series of on-boarding emails in early May 2021 containing exact instructions, program details, and official start dates.

THE END! YOU MADE IT!

Thank you for your support, we look forward to feeding you this year! ~Lowlands Farm