Nursing Records: Current issues

"Conversation isn’t on the radar anymore unfortunately"

"Scrutiny is looking for problems, assurance is looking for positives."

"Do you want me to write about it, or deliver it?"

"How do requirements for change get blurred even when top and bottom are in agreement?"

"We have measurements coming out of our ears!"

"Scrutiny is looking for problems, assurance is looking for positives."

Nursing practice

- Code of practice
- Workplace culture
- Professional judgement
- Providing care
- Support staff

Records keeping

- Not fit for purpose
- Takes lots of time
- Documented doesn’t equate to patient care
- Governance
- Scrutiny
- Audit

Governance

- Scrutiny
- Audit
- Assurance policies
- Measurement
- Governance
- Procurement

Procurement

- TrakCare
- CHI
- Systems
- Compatability

Technology & systems

- Data sharing
- Technology

Support

- Staff

Risk management

- Risk assessment
- External (internal)

Audit

- Audit not helpful or supportive
- Audit for quantitative measurement

Assurance

- Evidence-based
- Fragmented, missing or incomplete
- Paper based format
- Not fit for purpose
- Outdated documentation
- Not searchable

Litigation

- Risk assessment
- Litigation

Historic

- Needs
- Value

External scrutiny has influenced tickboxes

"How do requirements for change get blurred even when top and bottom are in agreement?"

"We have measurements coming out of our ears!"

"Scrutiny is looking for problems, assurance is looking for positives."

"Conversation isn’t on the radar anymore unfortunately"
Nursing Records: Current changes

Challenge keeping everyone's knowledge up to date
Long, challenging switch over process
Able to track patient & notes location in hospital
Laptops to do rounds - type as you go
Benefit in accessing results more quickly
Digitised paper record
Record keeping
Paper Light
Change in progress
Reduction in size of paper document
Mix of paper & electronic record keeping
SBAR handover - way of ordering conversation
Narrative of free text
Traffic light system for quick decision making
Professional judgement
'What matters to me' boards at patient beds
Culture of Innovation
Innovation champions
Innovation training in the NHS

"There's a psychological benefit for nurses, not being faced with a stack of paper."

Nursing practice
Providing care
Workplace culture

Nursing Records: Current changes