WHAT IF

From design-led workshops with organisers, experts, and frontline staff

Scottish Care
Voice of the independent care sector

Innovation School
The Glasgow School of Art
What if Artificial Intelligence technology could address the growing shortage of care at home staff and relieve pressure from carers and create time for relational care?
What if Artificial Intelligence technology could support and assist professional carers, freeing up their time from administrative duties and allowing them to focus more on human connections and relationships?
What skills and training might future care at home staff need for working collaboratively with new technologies such as assistive robotics, autonomous systems or smart homes?
What if the public view of social care changed to see social care as an attractive career choice to offer different pathways for people from a range of different subject backgrounds?
What if care at home staff could be supported by new smart technologies to be involved in recording and analysing medical data from people receiving care?
What if soft skills such as compassion, dealing with the unknown, flexibility, and patience become highly valuable as they cannot be easily replaced by Artificial Intelligence technology?
What if, as everything is increasingly becoming more mediated by technology and automation, a new trend to value human relationships and creativity might be more predominant in the future?
What if, due to advances in medicine and technology, people receiving care become more active and independent, changing the current stigma around being vulnerable and a burden? What type of new opportunities might there be for older people to engage with society which are not available today?
What if technology could be designed in a way that does not take away agency from older people but instead supports them to be more in control and live more independently?
What if the sharing of information throughout health and social care gave access to care at home staff to enable them to understand, analyse and make decisions with people receiving care?
What if the smart home could adapt to the changing needs of the person receiving care to create a new sense of intimacy, comfort and independence to change the current way we perceive and understand the role of home environment for care?
What if the current stigma of older people could be replaced by a perception of older people as resourceful actors in society?
What if the care at home sector could work collaboratively with local communities to uncover new opportunities for people receiving care and new ways of providing care?
What if new technologies could support care at home sector to develop preventative models of care?
What if social care could attract an equal amount of men and women to a career in care?
What if care@home could communicate positive images of care at home to overcome media and public stereotypes by trending on social media?
What if, through new forms of early education, care skills could be embedded across learning for children and young people?
What if the smart home, by being able to adapt to the person receiving care, could create a new sense of intimacy, comfort and independence, changing the current way we relate to our home?