Growth in RISP

The Refugee and Immigrant Services Program (RISP) in partnership with the Refugee Resettlement Coalition of Lane County (RRCLC) had a very big year tripling the number of intakes for legal assistance to 223 cases with 55 of those cases accepted for representation. To meet the increased demand for legal services and other resources, RISP added an employment specialist to the team who shares the following story:

Habibullah is motivated. His urgency to become employed in order to provide for his family in Afghanistan, his willingness to take the first available job opening, & the fact during his military service he had transported truckloads of dangerous explosives in a combat zone spoke to his determination. He was hired as a press operator at a manufacturing facility. CCS’s RISP director was able to provide funding for an interpreter to assist in on-the-job training & a bike-savvy CCS volunteer rode along to the company with Habibullah to show him a safe route that would take him away from high-volume traffic. His supervisor reports that he is doing great & his English has really improved.

OASIS Serving More Families

OASIS increased its hours to include some evening hours and added an assistant coordinator position. This combination of increased quantity and quality of service resulted in over 100 unhoused individuals served in the last fiscal year.

“Hunter” is a single dad with a teenage daughter. They came to OASIS as a referral from DHS. They were camping in the Fall Creek area. When CCS ran a background check to begin services for them, a mistake was found on the document. This mistake had been a barrier for Hunter to find housing. CCS worked with the Police Department to have the background check corrected. Through several community partnerships, we were able to get birth certificates, school clothes and bus passes for the daughter to get to school while Dad worked on getting a primary care provider. We are happy to report that within 6 months, they were housed and will continue to receive Supportive Services from CCS for the next 6 months.

CCS looks forward to building a new facility on the CCS property in the coming year that will house OASIS and will provide easy access to other CCS programs and services.
Increased Access to help with Power & Water

The Energy Assistance Program started a new online registration process. Online access means people in rural areas do not need to spend time and gas to come into town for help and it means speedier help with fewer mailings. Recently, help with water bills became a new service at CCS thanks to Lane County Human Services Division and several water providers.

"To everyone at Catholic Community Services, thank you so much for helping me with my electric bill. It took a big weight off my shoulders." – Deb

Impact

<table>
<thead>
<tr>
<th>70</th>
<th>Unhoused individuals served by OASIS day program</th>
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<tbody>
<tr>
<td>34</td>
<td>Households served in OASIS Overnight Parking Program</td>
</tr>
<tr>
<td>215</td>
<td>Families served by CCS Case Managers</td>
</tr>
<tr>
<td>19K</td>
<td>Food Boxes distributed in Eugene &amp; Springfield Pantries</td>
</tr>
<tr>
<td>266</td>
<td>Households helped with rental assistance</td>
</tr>
<tr>
<td>51</td>
<td>Households helped in Housing Navigation</td>
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<tr>
<td>8.4K</td>
<td>Individuals helped with Energy Bills</td>
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<tr>
<td>60</td>
<td>Refugees and Asylum Seekers/Asylees who received case management</td>
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<tr>
<td>34</td>
<td>Refugees housed</td>
</tr>
<tr>
<td>22</td>
<td>Refugees connected with employment</td>
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A Return to Normal for Service Centers

The Eugene and Springfield Service Centers made several changes in order to stay open to clients during the pandemic. Moving forward, the food pantries will now offer both the Shopping Style model started at CCS and continue to offer online orders, drive-up service, and premade bags. Rental Assistance specialists are once again able to meet with clients in person and the Clothing Room reopened with new floors, paint, lighting, washer dryer, and storage. In response to the overwhelming number of clothing donations this year, CCS added 4th Friday Free Days to give away additional clothing and other surplus items.

Interim Executive Director: Tim Cling

70 years. Wow! Even though I have only been here for a matter of months, I am overwhelmed by what this agency has become & its impact on our community. It must be the best-kept secret in the non-profit sector. In the short time I have been here, I have seen the refugee program expand its reach throughout southern Oregon, help refugees from Afghanistan & Ukraine, & recruit law students as summer interns from the University of Oregon for the first time. The Energy program has given relief to over 8,000 local households. Next year we are being asked to expand into other communities in the county. Our two service centers pivoted during the pandemic & continued to supply clothing & food to those who needed it. As we emerge out of this phase, they are expanding their scope of services in response to the needs of their clients. At the core of our mission is the work of our Supported Services program. Watching the case managers do the difficult work of guiding the homeless & near-homeless families into a better life is truly a miracle.

Thank you to all of you who have made this possible. To the donors, volunteers, & employees -- You have changed the lives of many!
Gratitude for all who make the mission possible

Volunteers served over **14,000 hours** serving clients in the Refugee Program, Pantries, Clothing Room, Drives, and Events.

Sponsorships provided over **$79,000** for events, services, and education.

Event sponsorships allowed 100% of event donations to go directly to client programs.

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<td>Anonymous</td>
<td>The Human Bean</td>
<td>Murphy Company</td>
<td>Northwest Natural Gas</td>
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<td>Columbia Bank</td>
<td>Anonimous</td>
<td>Sanipac</td>
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Participants in In-Kind Drives such as the Winter Clothing Drive, the Squeaky Clean Hygiene Drive, and Christmas Giving helped CCS collect **in-kind donations valued at over $80,000.** Items such as these are given directly to clients at no charge.

Participants of Giving Tuesday gave over **$7,500.00** allowing the Clothing Room to get a new washer/dryer, countertops & shelving, and other repairs.

Government-contracted funding provided over **$6.6M** to support housing, energy, OASIS, rent assistance, employment, refugees, and emergency assistance.

Charitable Grants supplied over **$284,000** supporting the Pantries, OASIS, RISP, & "Where Most Needed".

- PeaceHealth
- FOOD For Lane County
- Archdiocese of Portland
- John & Tami Marick Foundation
- Banner Bank
- Pettit Foundation
- Murphy Company
- SELCO Credit Union
- Carl's Jr.
- Northwest Natural Gas
- Timber Products
- Anonymous
- Columbia Bank
- Hayden Homes
- Oregon Community Credit Union
- Sanipac
- The Human Bean
- Murphy Company
- SELCO Credit Union
- Carl's Jr.
- Northwest Natural Gas
- Timber Products

Mother Teresa Society Members contributed over $85,000 last year

- Anonymous (3)
- Above All Sanitation
- Marc & Shirley Anderson
- Vern Arne
- Trudie Atkinson
- Jeff Baumgart
- George & Christine Beltran
- Bob & Jeanne Berg
- Hal & Dianne Bert
- John Breeden
- Fr. David Brown
- Brian & Polly Caughey
- Donna Charko
- Cindy & Joe Couey
- Michael & Colleen Coulbourne
- Fr. David Cullings
- Tyler & Whitney Demers
- Steve Dignam & Susan Peterson
- Stephen & Sarah Edmondson
- Larry & Mary Fipps
- Mike & Cindy Gates
- Joe & Joe Mae Gonyea
- Don & Mary Joan Gordon
- Matthias & Suzanne Graf
- Karla Graves
- Pam Pillar
- Joe & Eileen Podhasky
- Randy & Michelle Reitz
- Tom Ripp
- Andy & Stefani Roybal
- Don & Faye Sadowsky
- Stephen Schepengerdes
- St. Alice Catholic Church
- Don & Carol Schroeder
- Carol Smith
- Susan Sperotto
- Michael J. Starr
- Jeff & Lisa Teel
- Steve & Jane Thoreson
- David & Tary Tobin
- Tanya Torres
- Kevin & Kim Van Den Wymelenberg
- Alex & Clare Vonderhaar
- Pat & Beth Walsh
- Steven & Linda Weilbrenner
- Peggy Wells
- Bill Whalen
- Mike & Kay Whitney
- Addie Lou Willis
- Delfina Wright

MTS Members pledge $1,000/yr for 5 yrs ($85/mo.) or continue giving at the same level after the pledge is fulfilled.
Mission Statement
Responding to Christ’s message to love our neighbors as ourselves, Catholic Community Services offers immediate help by providing food and other assistance to anyone in need and seeks to instill hope by helping Lane County families take positive steps to move out of poverty.

2021-2022 Board of Directors
Natalie Wood (Catholic Charities of OR)
Don Gordon (Chair)
Tyler Demers (Vice-Chair)
John Stacy (Treasurer)
Donna Charko
Steve Dignam
Suzanne Graf
Sharon Hainley
Kathryn Hart
Mary Hanwood
Rita Parks
Pat Walsh

Term ended during Fiscal Year:
Richard Birkel (Catholic Charities of OR)
Fr Joseph Echeme
Cathleen Karcher
Tanya Torres

9th Annual
Great Hour of Caring
Free Admission: RSVP to 541-345-3628 x 317
Thursday, September 22nd
Breakfast 8:00 am
Venue 252, in Eugene