CareMessage Patient Engagement Solutions

CareMessage reaches underserved populations where they communicate most—through texting—to help reduce no-shows, fill gaps in care, and educate patient populations to meet clinical quality metrics.

**OCHIN Epic Integration**

The OCHIN-hosted CareMessage solution uses simple technology to better engage patients and improve health outcomes. It accomplishes this by establishing bidirectional HL7 integration with Epic to:

- **Increase attendance**
  Reduce no-shows by using automated text and voice reminders. Increase the number of appointments scheduled through recall reminders.

- **Improve care between visits**
  Offer your patients self-health management tools, such as automated medication adherence reminders. Proactively track high-risk patients to catch symptoms early.

- **Enhance patient education**
  Empower your patients to better understand their health. Improve or supplement existing disease management education with automated, evidence-based health coaching programs designed for underserved populations.

**GETTING STARTED**

CareMessage Patient Engagement Solution is available to OCHIN members through a statement of work. Contact your OCHIN Account Manager to learn more or get started.

**OCHIN Technology Partner**

Care Message is an OCHIN Technology Partner, providing automated patient communications solutions to members using OCHIN’s hosted Epic EHR.

This relationship allows OCHIN leverage to oversee and manage the vendor relationship and conduct legal and compliance review on our members’ behalf to streamline the contracting process, simplify billing, and extend our liability coverage to members.

OCHIN coordinated and paid for the interface and build required to use this product so our members don’t have to, and we are able to make it available for a fraction of market cost.