Unite Us Social Service Resource Locator

The Unite Us Social Service Resource Locator (SSRL) application can be accessed directly within OCHIN Epic and connects providers to local community resources to securely refer patients in need of services.

OCHIN Epic Integration

Unite Us helps providers connect patients with the social services they need to address social determinants of health, like housing or food insecurity or other barriers to good health. Upon patient consent, OCHIN Epic users can engage in cross-sector referrals with local social service organizations in order to address patient needs.

Users can easily track and follow up on referrals that require attention, and social service organizations report back outcomes to close the loop with the clinic, improving the patient experience, care coordination, and health outcomes with a user-friendly integrated application.

Key Benefits

- **One-Step System**
  No need to double-enter patient demographic data when making referrals—it all takes place in Epic Hyperspace.

- **Improved Efficiency**
  Unite Us makes connecting patients with social services in your community much faster and simpler for your staff.

- **Better Care Coordination**
  Information about services provided, used, and the organization(s) involved is easily accessible from Epic.

Note: Unite Us service is not available in every community or region; their live network includes counties in most states. Users must register with Unite Us and complete training to use the platform.

Why Unite Us for SSRL

Closed Loop Referrals

Unite Us enables practices to screen for social needs, build a network of community partners, and facilitate electronic referrals within the network. Social service providers report outcomes back to clinics electronically to close the loop on referrals.

Searchable Network

The network can be searched and filtered by service category, eligibility criteria, location, accessibility, language, and more.

Secure and Compliant Solution

Unite Us is HIPAA, FERPA, and FIPS compliant. Security is reviewed quarterly and as needed to ensure consistent and timely security enhancements.

GETTING STARTED

*Unite Us is available to OCHIN members through a statement of work. If you are interested, submit a JIRA to get started and see if Unite Us is available in your area.*