Transforming Health Care to Advance Health Equity

OCHIN partners to create a more just and resilient health care system through leading-edge technology, research, and support services.

Our work is mission-critical. We are a national nonprofit health IT organization with a 20-year history of providing advanced technology, research, and services to health care organizations that support historically underserved communities. We strengthen the entire U.S. health care system by promoting health equity and advocating for systemic change to end injustice.

Our solutions are tech-forward. We develop and deploy new, inclusive technology to transform health care delivery for the better. We offer a wide range of health IT tools and assistance (such as electronic medical records, virtual care, and broadband services) to equitably bridge the digital divide by empowering patients and providers.

Our impact is data-driven. We are a national learning network that operates as the largest Health Center Controlled Network (HCCN) in the country. OCHIN works collaboratively to advance research and data-driven best practices that reduce health disparities and improve health outcomes among the nation’s most marginalized and medically-complex patients.

Care Expertise

OCHIN levels the playing field by ensuring high-quality health care is available to patients across a variety of health care settings, including:

- Community Health Centers
- Rural Hospitals and School-Based Clinics
- Correctional Facilities
- Public Health Departments
- Behavioral Health Services
- HIV/AIDS Care Organizations

The OCHIN Network Supports:
- 20,000 providers at 500+ care delivery sites across 47 states—and growing

Our network serves a diverse and complex patient population.

- 60% have one or more chronic condition
- 50% are at or below the federal poverty level
- 40% racially diverse
- 30% best served in a language other than English

5 million patients nationwide
With more than 500 employees in 37 states, OCHIN is working to transform health care delivery by:

**Moving Health Data**

*We advocate* and build tools for a more interoperable health care system that allows information to flow safely and securely between patients, their providers, and relevant public health agencies or social services. Single, accurate patient health records enable holistic medical treatment, seamless specialty care coordination, real-time public health reporting, and integrated follow-up or referral services.

- 151M clinical summaries securely exchanged
- 530K+ social determinants of health screenings conducted
- 100K+ electronic case reports transmitted to public health departments

**Expanding Access to Care**

*We innovate* and provide last-mile technology solutions that expand access to high-quality, affordable health care in rural and historically marginalized communities. This includes a wide range of virtual services and technical support that help close the digital divide by increasing adoption of cost-effective, culturally-sensitive technology among community health care providers and the patients they serve.

- 74% of OCHIN members now conduct e-visits with patients
- $2M in custom telehealth support subsidized through COVID-19 Telehealth Program
- 65% cost savings among clinics using OCHIN networks for broadband services, helping to close the digital divide

**Driving Health Equity**

*We partner* to advance research, clinical best-practices, and public policies that address high cost, structural racism, and other systemic inequalities in health care. OCHIN’s unique data resources and real-world investigations inform a growing body of research designed to improve health care delivery and drive more equitable health outcomes nationally. And as a Medicare Qualified Entity, OCHIN’s quality improvement work also supports efforts to understand and reduce the overall cost of health care in our system.

- 171 research publications
- 46 active research projects
- 35 research partner organizations in 16 states

“For 20 years, OCHIN has worked to address differences in health that are systemic, avoidable, and unjust. This is core to our mission: We believe that equitable access to high-quality health care is a right, not a privilege.”

– OCHIN CEO Abby Sears