OUR PURPOSE
To help people and organisations leverage disruptive change
Despite 3 in 4 leaders saying their organisation has a good awareness of disruption, 60% do not understand the internal capabilities required to address it, or more importantly, leverage it.

Disruption Ready Report 2019

Globally a critical threshold has been breached. Rapid, disruptive change is the norm!

The choice of whether to embrace and leverage disruption or ignore it and accept the consequences is a decision that we all must make.

While some are actively leveraging disruption, too many have misunderstood, ignored or put it on the ‘back-burner’. For those not embracing and leveraging disruption, our research has revealed a rapidly emerging behaviour we call MAD - Managed Adaptive Decline.

MAD is a state where an organisation or a person creates an illusion of progress and a false sense of security by gradually adapting to declining conditions in a seemingly well-managed and productive manner. The process of gradual adaptation masks an exponentially unfolding spiral from relevance to irrelevance. Eventually, disruptive change dominates, and the creation of authentic and sustainable productivity and profitability systemically shuts down. At some point during the descent into MAD, reality usually strikes, fear and insecurity reign and the journey out of MAD becomes increasingly problematic. This is the ‘boiling frog’ metaphor at its best.

At Resilient Futures we reject MADness. We see that if disruptive change is understood and embraced and the appropriate tools and guidance are provided, most organisations and people can leverage disruption and grow. This leads to:

- Capable, productive, profitable and sustainable organisations
- Competent, committed and confident people
- Organisational leaders continuously focussed on and ready to leverage disruption
- Healthy, robust and active communities in which we want to live

We believe that decline and doom are NOT the inevitable outcomes of this era of rapid, exponential disruption. In fact this type of thinking only exists because people don’t fully understand what is happening, and why, and are yet to adopt the mindset, skill-set and strategic focus to enable themselves and their organisations to leverage disruptive change.

We have the evidence and experience to prove this assertion, and the thinking and tools to make it happen.

So we choose to leverage disruption and to help others do the same.

Larry Quick  
David Platt

Founders, Resilient Futures
## CONTENTS

Why We Do What We Do ................................................................. 2
How We Make Disruption Work for You ...................................... 4
A Fresh Approach to a Tough Challenge ................................. 4
Pivoting with Purpose: The Case for Leveraging Disruption ........ 6
A Deeper Understanding of Disruption ...................................... 6
What this Means for Organisations and People ....................... 7
Start with the End in Mind – A Clear Purpose to Leverage Disruptive Change .................................................. 7
Our Services .................................................................................. 8
A Range of Complimentary Services .......................................... 8
Pivoting the Disruption Narrative: Talks, Keynotes and Seminars ... 9
Pivoting People: Professional Development ............................. 11
Pivoting Organisations: Strategic Facilitation ......................... 12
Pivoting with Peers: The Resilient Futures Network .................. 13
Easing into a Working Relationship .............................................. 14
As a Starting Point ................................................................. 14
Example Projects and Programs ............................................... 15
Our Clients ............................................................................... 16
Meet The Founders ................................................................. 17
Larry Quick and David Platt .................................................... 17
Their Book - Disrupted: Strategy for Exponential Change ........ 17
Let’s Start a Conversation ....................................................... 18
Contact Details ......................................................................... 18

To talk with us about any of our services, please call: +61 3 9021 8970 or email services@resilientfutures.com.
A fresh approach to a tough challenge

Shifting an organisation’s focus from avoiding disruption to embracing it and leveraging it can be a tough challenge. We understand this and that for many organisations, institutionalising the capability to leverage disruption in the way we approach it is not normal practice. Hence, Resilient Futures’ unique tools and approach will more than likely present as novel or non-conventional.

For some organisational decision-makers, a fresh approach at such times can be a positive, and for others a negative.

We recognise this and have learned that the pathway to opening, gaining, building and maintaining healthy, win-win working relationships is as important as the services and outcomes we achieve with our clients.

Our experience has shown that the best pathway is through the following steps:

1. Establish common ground and build trust
2. Start small and grow smart
3. Achieve four key constants
4. Transfer knowledge and share experience

1. Establish common ground and build trust

Resilient Futures’ first step is to build credibility and gain trust by easing into a working relationship.

This usually starts with developing a shared understanding of our client’s issues around immediate and emergent disruptive change and a credentials presentation by Resilient Futures that cites our experience in dealing with the issues being faced by the organisation and our reflection on how Resilient Futures might assist.

In this way, we establish common ground with organisational decision-makers as to how we may work together in the future.

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory

HOW WE MAKE DISRUPTION WORK FOR YOU

Quick and Platt have created a relatable “how-to” on dealing with what they call “the unexpected punch” of exponential change.

Saul Kaplan
Founder and Chief Catalyst: Business Innovation Factory
Author: The Business Model Innovation Factory
2. Start small and grow smart

We also understand that for most organisations, any transformation can be a big step and can often appear as risky as sticking to conventional practices. Given that organisations also need to manage business as usual while any transformation is taking place, we don’t expect or recommend that our clients jump in 100% from the outset and we don’t suggest starting with any projects that aim to ‘boil the ocean’.

With this in mind, we co-create, with our clients, a relatively low risk ‘proof of value’ project that can be completed at either a convenient time, or at a time based on the urgency of a specific need. We prefer the former but are finding that we are increasingly being brought in at times when a critical need has already arisen. That can be the nature of exponentially unfolding disruptive change and the risk of slipping into MADness.

3. Achieve four key constants

After completing a proof of value project, we then work with our clients to determine their interest in continuing further on the journey toward leveraging disruption – most typically through a program designed to pivot their organisation and their people. For our clients, this means drawing a clear line in the sand and making a commitment to pivoting towards understanding and embracing the reality of disruptive change and the demand to leverage disruption rather than fall foul of its consequences.

Essentially, through a suite of services which include talks, seminars, professional development programs, strategic facilitation, coaching and membership in the Resilient Futures Network, we help clients to continuously:

- **Be disruption aware and ready:** Deeply understand the reality of today’s disruption and maintain the disruption readiness of your organisation and people.

- **Embed active strategic capability:** Develop and embed the capability – mindset, skill-set, and strategic focus within your people and organisation to be self-reliant and directly respond to disruptive change rather than relying on others or outsourcing to third parties.

- **Change ahead of change:** Identify emerging disruption, manage it as both an opportunity and a risk, and align strategy, business models and capability in sync with changing conditions to change ahead of change to leverage disruption and mitigate risk.

- **Generate authentic and sustainable value:** Constantly align organisational capabilities to emergent conditions so that they deliver optimal value – productivity and profitability - at any one time.

4. Transfer knowledge and share experience

Our whole approach is based on transferring our knowledge and capability to our clients for their on-going use; with our continuous support – where and when needed.

For us, this is how true strategic agility is achieved and is fundamental to organisations and people being able to pivot, continuously, with a purpose of the purpose of leveraging disruptive change. Over time, this builds the internal capability of an organisation and its people to always be ready to leverage disruption – on their own terms.
PIVOTING WITH PURPOSE: THE CASE FOR LEVERAGING DISRUPTION

Two things come to mind when working with Resilient Futures: firstly, we’re now looking outwardly and not only inwardly. Outwardly understanding the global community, the trends, and what’s impacting consumer behaviour. And secondly, it’s made us really focus on technology and our digital strategy. Understanding master data and getting our governance around that. Understanding that we actually need to have scalable platforms, and understanding that we need to really be future focused in the questions that we’re asking today so we can address tomorrow’s issues.

Jane Grover, CEO SMCT

A Deeper Understanding of Disruption

DISRUPTION IS NOT NEW. Historically, it has been an essential part of life, the decline and growth of business and the evolution of the capabilities of people. From the first tools, to fire and the wheel through to the agrarian, industrial and digital revolutions, disruption has always been intertwined with innovation to produce opportunity and advancement as well as uncertainty and unsettling change.

What makes disruption different today is the broad scope of change, its global scale, the exponential speed at which it is unfolding and the immediate, systemic impact on customer behaviour, channels to market, business and operating models, logistics, shareholder expectations and the underlying capabilities, skills and competencies on which all organisations rely.

For most organisations and their people, disruptive change is experienced as a rapid and disorienting break from what they are used to. As such, people and organisations find it hard to keep pace or even consider taking advantage of these changes. In this environment, our fundamental human capabilities, applied in the old way, are highly suboptimal. Conventional skills, basic competencies, ways of thinking, planning frameworks and approaches to strategy are not able to generate sustainable value and may even be dangerous.

Too often, people and organisations either lock into applying out-of-date capabilities by working longer, harder and faster or by applying change management, innovation, LEAN, AGILE or design thinking techniques that do not fully address the underlying issues associated with the challenge of rapid disruptive change. As a result, these approaches often fail to have the anticipated impact and become unfulfilled or meaningless investments.

What this Means for Organisations and People

For organisations... this leads to strategies that have little hope of working, the high costs of continuous reorganisation, unrelenting turnover of talent, workforces that are cynical about change and change plans, loss of productivity, compromised sustainable ROI and vast increases in material strategic risk.

It is in this state that organisational leaders are trying to answer the question, “What authentic changes do we have to make to our organisation to a) equip ourselves with the capability to meet and leverage imminent disruptive change, and b) what strategy do we need to leverage such disruption rather than fall foul of its consequences?”.
For people... apart from a well-founded and growing sense of uncertainty and insecurity, disruption fuels a modern, global dilemma known as cognitive dissonance, where our behaviour is in direct conflict with our knowledge. In other words we question ourselves with: "I know that what I do is fast becoming out of date, but I keep on doing it".

The reality of this mental state sits behind much of the disorientation, stress, anxiety and depression being experienced by people and within today’s workforces.

It is in this context that people are trying to answer the question, “What mindset do I need and what skills should I focus on learning to be able to deliver value into the future to retain valued and secure work?”

Not only are both of these dilemmas unproductive and costly for organisations and the people that employ them, they also undermine the safety and security of the societies and economies that organisations and communities rely on to be long-term, reliable customers, employees, suppliers and neighbours.

**Start with the End in Mind – A Clear Purpose to Leverage Disruptive Change**

We work with organisations and people who, over time, commit to pivoting with a clear purpose to leverage disruption.

This is achieved through the gradual adoption of a new mindset, skill-set and strategic focus that enables leaders, at all levels to actively guide their organisation to leverage disruption.

At the same time, their people can focus on acquiring the knowledge and skills that will enable them to continuously and actively change ahead of change in order to leverage disruption – no matter what form of disruptive change they may experience.

Our belief in the power of pivoting with purpose to leverage disruption comes from twenty years of experience of working with leaders and people in organisations, governments and communities in Australia and the USA. Our focus and approach is based on a combination of hard evidence gathered through our diagnostic tools and research as well as the insights gained from the combined wisdom of all whom we have worked with over that period of time.

We know, through our research and those experiences, that given the right development opportunities and support, people and organisations can, and do, create organisational and personal strategies to leverage disruptive change.

For those not willing to embrace this path, there is a very real probability that, at best, they will suffer the slow death of MAD. Or, at worst, a rapid acceleration through a tipping point into their own Kodak or taxi industry moment.

In reality, the scope, scale, speed and systemic impacts of today’s disruption presents all people and organisations with this choice – fly forward with the tailwind of disruption in your sails or fall foul of its headwind consequences.

**Resilient Futures’ purpose and our commitment is to partner and work with those people and organisations willing to consider and eventually commit to leveraging disruption as their preferred pathway forward.**
I think disruption for us was omni present, it was everywhere. We had a real understanding of the forces of change... working with Resilient Futures helped us identify the priorities, but moreover I think what it really did is focus a group of people into a common way of thinking and attacking important issues in business.

Jerome Smith, MD Sovereign Financial

A Range of Complementary Services

Twenty years of research and practice underpins Resilient Futures approach to its work.

During this time we have researched and worked with all manner of organisations to develop a set of unique diagnostics, tools and approaches to create awareness, develop people, facilitate strategy and build capability networks to leverage disruption.

In assisting organisations to pivot toward leveraging disruption, we provide a range of service opportunities designed to ease clients into a working relationship that works for them and the disruptive environment in which they find themselves.

Pivoting the Disruption Narrative:
Talks and seminars that open the conversation for the active consideration of leveraging disruption

Pivoting People:
Professional development to build a baseline capability to leverage disruption

Pivoting Organisations:
Facilitating and coaching the formulation of Strategy in Action to leverage disruption

Pivoting with Peers:
The Resilient Futures Network – Networking with a group of likeminded peers who are on the same or similar journey towards leveraging disruption

The following pages provide a brief overview and insight into our services. Once we have a completed a credentials presentation and gained an understanding of our client’s needs, we are happy to highlight the services that may best shape a way forward.
Pivoting the Disruption Narrative: Talks, seminars and workshops that open the conversation for the active consideration of leveraging disruption

Resilient Futures is constantly rated highly by audiences for topic, delivery and take-aways. They have a way of presenting a wide range of complex topics that resonate with audiences in a manner that they understand and respond to.

Australian Conference Organiser

Beginning the pivot toward leveraging disruption is best commenced through opening up a conversation that creates understanding, insight and acceptance of disruption and its implications.

Resilient Futures designs and delivers talks, presentations, conferences, summits and professional development seminars that open up the reality of disruption, makes the case for the need to take responsibility for its organisational and personal implications, reveals the opportunities and benefits that come with a considered decision to leverage disruptive change and the consequences of inaction.

Drawing from our experience and expert network we help organisational leaders to:

- Organise topics and speakers based on the organisation’s objectives
- Identify the pre-thinking and/or pre-work required in advance of the event by both attendees and organisers
- Facilitate and gain alignment of mindset on the day to ensure your event outcomes are met

We can also record and report on the event and outcomes for rapid communication to key stakeholders and attendees. Those recordings can be archived for future access when needed.
Below are examples of some of the presentations we have designed and delivered:

**Decoding Disruption:** Understanding the drivers of disruption and their implications for your organisation and people.

**Disruption Discovery:** A sample of the broader Resilient Futures' view of disruption that allows participants to take a 'snapshot' of the types of disruption that their organisation is, will or may face. We then reveal the potential strategic opportunity-risk within that disruption.

**Disruption Ready Insights and Actions:** The audience completes a sample disruption readiness diagnostic, explores the results and engages in a discussion or workshop that will result in the clear identification of any actions need to be taken.

Every presentation and workshop is tailored to suit our client’s needs.

Examples of recent talks and conferences include:

- Future Work Summit Melbourne - opening address - May 2019
- London Business School - Young President’s Organisations program (UK) - lecture/workshop - April 2019
- Building Products Innovation Council National Summit Sydney – diagnostic, address and workshop - March 2019
- Best Practice Network National Summit Melbourne - opening keynote - Feb 2019
- NAB Leadership Matters National Conference Melbourne - address and workshop - Oct 2018
- CSR Way National Conference Brisbane - address and workshop - Sept 2018
- IoT Impact Summit Sydney - address and panel - Sept 2018
- Digital AI Summit Melbourne - address and workshop - Aug 2018
- Future Work Summit Melbourne - address - May 2018
- Blue Cross Blue Shield national mental health conference Orlando, USA - keynote - Aug 2017
- Frost and Sullivan national leadership and innovation conference – Silicon Valley, USA - workshop - Sept 2016
Pivoting People: Professional development to build a baseline capability to leverage disruption

“We have made quantum leaps in our thinking and how we see the world”.
Jane Grover, CEO SMCT

We deliver two course pathways designed to progressively develop personal and workforce mindset, skill-set and the strategic focus to leverage disruption.

**Foundations for Leveraging Disruption**

1. **Decoding Disruption** – Exploring the key drivers of disruption, clearing the chaos of the perceived doom of disruption and revealing the six competencies needed to leverage disruptive change.
2. **Developing a Personal Growth Plan for Leveraging Disruption** – Workshopping the six competencies into an actionable plan toward leveraging disruption.
3. **Shaping a Workforce View of the Organisation’s Readiness to Leverage Disruption** – Based on the insights gained and competencies developed up to this point on the pathway, participants complete a diagnostic to provide feedback to the organisation on its capability to leverage disruption. The insights drawn from the diagnostic are presented and participants explore potential actions at individual, workforce and organisational levels.

**Leveraging Disruption Through Strategy in Action**

1. **Thinking Strategy in Action (SiA)** – An introduction to the SiA framework and approach. SiA is designed specifically for the challenges of disruptive change and to enable people within organisations, at any level, to proactively generate strategy to leverage disruption.
2. **Strategy in Action Accelerator** – An intensive multi-session program that supports participants to apply SiA to a project of their choosing.
3. **Strategy in Action Deep Dive** – A course that deeply embeds the practice of SiA into people as a way of generating strategy at all levels of the organisation.
Pivoting Organisations: Facilitating and coaching the formulation of Strategy in Action to leverage disruption

I think traditional approaches to strategy and planning have probably reached their use-by date and you need a dynamic, innovative and responsive approach to strategy and planning. And I think Strategy in Action is that.

Prof. Peter Dawkins, Vice Chancellor, Victoria University

Strategy in Action (SiA) is Resilient Futures’ unique strategy framework – designed for leveraging opportunity and mitigating risk in fast-moving environments. In particular, SiA enables organisations, at scale and across all levels, to quickly formulate and execute timely and agile strategy in response to disruptive change.

All Resilient Futures work in support of organisational strategy development is based on teaching and coaching organisations in the application of SiA to support the activation of a refreshed strategic focus. Leaders, teams and key staff are guided through the process of aligning on the realities of their strategic context and then identifying priority areas of focus within that context. These priorities are then validated against an existing strategy or used to chart a new strategic direction.

Throughout this type of program, Resilient Futures also acts in both an objective observer and coaching capacity by providing feedback and critique regarding the overall quality of the thinking and outputs that drive the strategic focus.

Most critically, SiA facilitation helps organisations pivot their focus to strategy that leverages disruption.
Pivoting with Peers: The Resilient Futures Network – Networking with a group of likeminded peers who are on the same or similar journey towards leveraging disruption.

Being part of a wider growing network of peers from different industries certainly helps gain a broader perspective on the issues of disruptive change that are challenging us all. Also, having access to Resilient Futures Expert input is invaluable. For those starting out on the journey towards leveraging disruption, the network is a great resource.

Resilient Futures Network Member

The Resilient Futures Network is comprised of people at all stages of the disruption leveraging journey. Some are just entering the space for the first time while others are already committed to leveraging disruption. In all cases, network members are keen to dig into disruption and to share their insights and learn with each other.

Membership in the RF Network is free, as are most network member services, and includes access to the following:

**Disruption Alert**
A regular in the moment update to members on imperative disruptive conditions that Resilient Futures are monitoring. Disruption Alerts ensure that members are across topical disruptors that come on the radar.

**Conditions Watch: Food for Thought**
A downloadable briefing paper with links to information sources that provide a dynamic overview about a critical subject of the time, so that in-depth resources are available when needed.

To see our latest Food for Thought, from the Future Work Summit 2019 [click here](#).

**Expert Interviews**
Audio and video interviews with experts in the field, covering disruption and change in work, business and technology to give you a perspective from leading thinkers.

**Events**
First priority invitations and exclusive deals to our face-to-face workshops and online webinars.
EASING INTO A WORKING RELATIONSHIP

I would definitely recommend Resilient Futures to other organisations. But those organisations would have to have a real preparedness to be put under the spotlight, to have an open mind. I think that's where the benefit of a process like this really shines through. It can confirm for those people that change is inevitable, but growth is optional. So for us, being a part of that with Resilient Futures and the outcomes we’ve had, we’d have absolutely no hesitation. But I'd put that caveat there, you have to be prepared to have a look at what you’ve done, has it worked, and be prepared for change.

Jerome Smith, MD Sovereign Financial

As a Starting Point

We recommend starting with an opening credentials presentation and discussion. This can be organised as ‘face to face’, or via a tele-meet. Prior to any such meeting Resilient Futures is happy to provide any additional information that may be required.

At the same time, we invite all current and prospective clients to participate in the Resilient Futures Network. This is a great way to broaden understanding of disruption and its impacts – without making a firm commitment to a working relationship. The Network also offers deeper insight into disruptive change, the work we do and connects our clients with each other to share experiences.

As a first step toward a potential partnership, we recommend the completion of a 'proof of value' engagement so both parties can authentically assess the value in working together and begin to identify a way forward.

From our experience, this is best achieved on a project-by-project basis until it becomes clear as to which Resilient Futures services make sense as to the basis for an on-going program and partnership that best suits our client’s needs.
Example Projects and Programs

Below is a brief list of client work we have recently completed. Please note that as our work is highly confidential, and we are not in a position to identify some of our clients or the specific scope of works completed.

National Australia Bank
Presented a 90-minute session Leading to Leverage Disruption to 750 senior leaders as part of a one-day internal leadership conference. During this time we outlined the key factors and issues that the group needed to take into account and explored the implications of disruption for the broader financial services industry. The group was then engaged in a workshop to clarify the specific disruptors that they, their teams and their area of business are or may be facing and identified any immediate actions that could be taken to address such disruptors.

Southern Metropolitan Cemeteries Trust (SMCT)
Over a four year program we have trained and coached the organisational leadership group – from directors to supervisors – in Strategy in Action (SiA) to enable them to formulate their own strategy - as and when needed. We have also supported the organisation in the objective review of their strategy (the conditions and strategic opportunities and risks they are or may face) to stress test their view against a broader view of conditions shaping the future of their industry and as background for board reviews.

Large Technology Firm
Conducted a Disruption Ready Organisation diagnostic with the organisation's leadership team and a Disruption Ready People diagnostic with a self-nominated group of staff from across a wide range of departments, at all levels of responsibility and time employed with the organisation. Analysis of the results demonstrated that the leadership team and staff were not on the same page when it comes to key issues of disruption readiness. This provided a clear view of the immediate action that could be taken to address the obvious gaps and to also take advantage of the clear strengths that were also identified.

Federation Square – Melbourne
Assisted in the delivery of a new Strategy and Annual Corporate Plan focussed on reinventing the organisation so that its physical assets and infrastructure continued to deliver a relevant and iconic experience for Melbourne city. The intention of this was to maintain Federation Square’s status as a critical asset and infrastructure that is essential to the future of the city and its state; continues to pursue innovation that increases exposure, space utilisation and revenue flows; and contributes financial sustainability into the future.

Victoria University
Evaluated a range of pre-identified potentially high-value strategic investments and supported the identification of new initiatives. In the context of an increasingly competitive marketplace, both in the State of Victoria and across Australia more broadly. The focus of this project was to assist with determining which of the full suite of proposed investments would serve to underpin a strategy focussed on locking-in competitive advantage while maximising return on investment and value generation into the future.
Our Clients

Resilient Futures have delivered services to a variety of different industries and organisations. These include:

For a complete list of past and present clients and an overview of client projects, please visit our website.
MEET THE FOUNDERS

Larry Quick and David Platt

Over the past twenty-years, founders Larry Quick and David Platt have worked extensively in Australia and the USA in the research, formulation and delivery of Resilient Futures’ offering for organisations, people and communities.

Resilient Futures’ range of services are unique and have been recognised as breaking open a new view of how to think about and act on disruptive change to create positive outcomes for organisations and people.

Their Book - Disrupted: Strategy for Exponential Change

Larry and David’s first publication – Disrupted: Strategy for Exponential Change - has been hailed as a breakthrough by many of the world’s leading thinkers in organisational strategy and professional development.

This is a book that makes readers stop, think, and reflect on the capabilities of their own personal business model as well as their organization’s. In doing so, readers are guided through a process of repurposing those existing capabilities to enable a systemic and adaptable response to change rather than ignoring it or suppressing it.

Saul Kaplan, Founder and Chief Catalyst: Business Innovation Factory and Author: The Business Model Innovation Factory

In this time of exponential change, this book is an essential guide. We can learn from it how to make sense of change and how to make better decisions for the future. **Alan M. Webber Co-Founder, Fast Company**

A must read (if) you want to understand the world of today and tomorrow, and look forward to the future rather than fearing it. **Phil Ruthven Founder, IBISWorld**

Click here to receive a FREE PDF of the first chapter of Disrupted: Strategy for Exponential Change.
LET’S START A CONVERSATION

We work nationally and internationally, and as we are based in the iconic village of Woodend, in Victoria, Australia, this usually starts with a brief tele-meet or coffee catch-up. But for those wishing to take in some fresh mountain air, we are happy to host clients at one of the many fine Woodend cafes and pubs. Or, we are very happy to travel to you.

Whatever works best, let’s get started on leveraging disruption!

To talk with us about any of our services please call: +61 3 9021 8970 or email services@resilientfutures.com

Attachments and Links

- Video of People Leveraging Disruption – Resilient Futures clients talk about leveraging disruption and the Resilient Futures approach (1:27) – Page 4 – https://www.youtube.com/watch?v=6vDo2eSbfsA
- Video of David and Larry presenting at the AI Summit in Melbourne in 2018 (1:00) – Page 9 – https://www.youtube.com/watch?v=VfQ-dWt-eNE
- Resilient Futures website – www.resilientfutures.com
- Information on Larry Quick - Page 15 – https://www.linkedin.com/in/larryquick/
- Information on David Platt - Page 15 – https://www.linkedin.com/in/davidtplatt/