

OVERWATCH

OVERWATCH GIVES YOU A SCALABLE AND FLEXIBLE PACKAGE TO SUPPORT TRAVELLERS IN COMPLEX ENVIRONMENTS. IT ALLOWS YOUR ORGANISATIONS TO MEET THEIR DUTY OF CARE TO THEIR STAFF

ARE YOU PREPARED FOR THE CHALLENGE OF TRAVELLING TO A COMPLEX ENVIRONMENT?

Our Overwatch platform provides peace of mind to the traveler before and during their visit. We give you access to on-the-ground expertise and tools as and when you require it. We have a three step approach starting with your Overwatch Service through to a more detailed Enhanced Support and then in case of a crisis or emergency we have our Facilitated Service.



OVERWATCH

Trip Risk Assessment (TRAF)

Welfare Checks

In Country Point of Contact

Essential Logistical Support

Local Speaking Experts

ENHANCED SUPPORT

Risk Monitoring & Incident Alerts

Design and Implement Crisis Procedures

Travel location Posture Advice

Manage Traveller Security Services

Analyse and Share Relevant Data

FACILITATED SERVICES

Shared Services Hub

Vehicle Tracking Capability

Logistical Support
(Flights, Visas, Hotels)

Insurance Arrangements

Crisis Response
(evacuation, illegal detention)

WHAT IS OUR TRIP RISK ASSESMENT FRAMEWORK?

- A TRAF is a personalised assessment based on each trips individual requirements.
- It takes into account your itinerary, accommodation, your profile and previous travel experience.
- It outlines the key security risks in the location you're visiting and addresses some of the threats you may face.
- Spearfish offers mitigating advise in a concise and simple brief.



spearfish

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CLIENT FILLS OUT
TRAVEL RISK
ASSESSMENT FORM



COUNTRY EXPERT
BUILDS UP A RISK
ASSESSMENT



SPEARFISH BRIEFS
CLIENT BEFORE
DEPLOYMENT



IMPLEMENT
OVERWATCH &
OTHER ACTIONS

OVERWATCH PROCESS

CASE STUDY - Overwatch

A client's team of enumerators were caught up in violent unrest associated with the Citizenship Amendment Act in India. The team safely reached their destination after coordinating with Spearfish's Regional Security Advisor, who monitored the protest, shared live location updates, and provided practical advice and support throughout.

CASE STUDY - Enhanced Support

Whilst in Kenya a client contacted our UK Overwatch team to assist in resolving some urgent logistical issues. The Regional Security Advisor was immediately informed and within the hour had been in contact with the client and was able to book her a vetted hotel and driver.

CASE STUDY - Facilitated Service

Spearfish recently managed a commercial kidnap case in Nigeria for an existing client to a successful conclusion. This involved running the crisis management teams both locally and in the UK over a 2-day period, as well as active support in country using our regional Security Advisor network.

PRICES AND FEES

TRIP RISK ASSESSMENTS FORMS - £250

ESSENTIAL OVERWATCH - £50 PER DAY

ENHANCED SERVICES - VARIABLE

FACILITATED SERVICES - VARIABLE

FILL IN OUR ONLINE TRAF FORM HERE

For more information contact

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For more information visit our website;

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OPERATING IN AN
UNCERTAIN WORLD