

My Shortcuts

Search

Applications

Moderator Tools

Global Settings

Interface Experience

Users

Plugins

Community

TITLE

Mobile Launch

Latest Post - board

Inside Enterprise Communities

How companies are using online communities and social media successfully today.
Latest Post - Re: Six Words That Make Social Media Experts Disap...

Growing Successful Communities

Exchange best practices, ask technical questions and get advice from your peers on growing enterprise communities here!
Latest Post - Re: Good sources for Community Info

Mobile Feedback

Latest Post - Re: Tribal Knowledge Base

Getting Social

Interviews, news and event coverage on all things community.
Latest Post - Re: Interview with Lois Townsend of HP

Enterprise on the Surface

Exploring interactions of organizations, individuals and ideas on the outer edge of the enterprise.
Latest Post - Ways to jumpstart activity in your community

Designing Community

Raising the bar of the community user experience.
Latest Post - Re: Relative Dates

The Cool: Ruminations about Ads, Brands, and Campaigns

A celebration of inspiring works of campaigns, promotions, and brand work that inject life and users into existing communities.
Latest Post - Re: Out with the Old, In with the New!

Engage

Helping enterprises engage their customers in communities.
Latest Post - Announcement: Blog Program Changes

Settings

Single Component

Rename

Edit Style

Edit Layout

Manage Settings

View Analytics

Give Feedback

Component Master

Edit Style

Edit Layout

Manage Settings

Top Kudoed Posts

Case Management for Support Communities

1

Re: What do you think of Lithium Mobile?

1

Chat Session 4: Mobile Devices - Extend your Custo...& Patrick Riley, Lithium)

1

Add ability to manage roles from member profile

1

Re: Community Health Index (CHI) and you

1

[View All](#)

Top Tags

ideas TKB ranks social crm metrics REST vscrm chi health ROI webcast media rank blog Chat Kudos measurement roles superusers twitter user CutsomerThink superuser API search admin Analytics lithium moderation

[View All](#)

STYLE **SETTINGS** **ANALYTICS** [Visit Admin Portal](#)

String: Community [Edit](#)

Category Titles [Edit](#)

Show Layers:

☒ Stripes

☒ large numbers

☒ Latest Post

Show Icons:

☒ App Icons

☒ TKB Metadata Icon

☒ Link Icon

☒ Image Icon

Font Type

Arial

Link Color

456789

Summary Font Color

808080

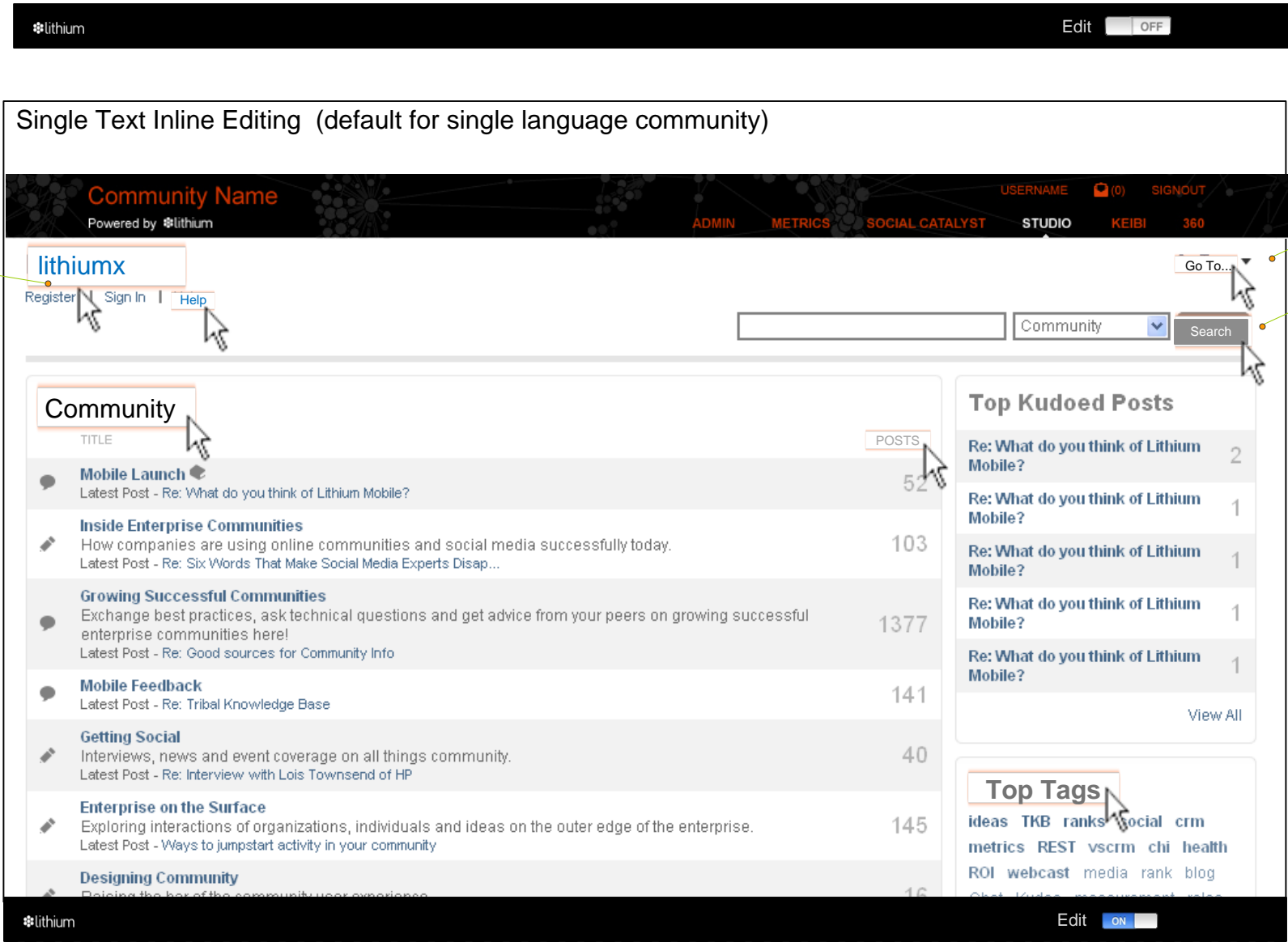
Stripe Color

F2F2F2

Background Color

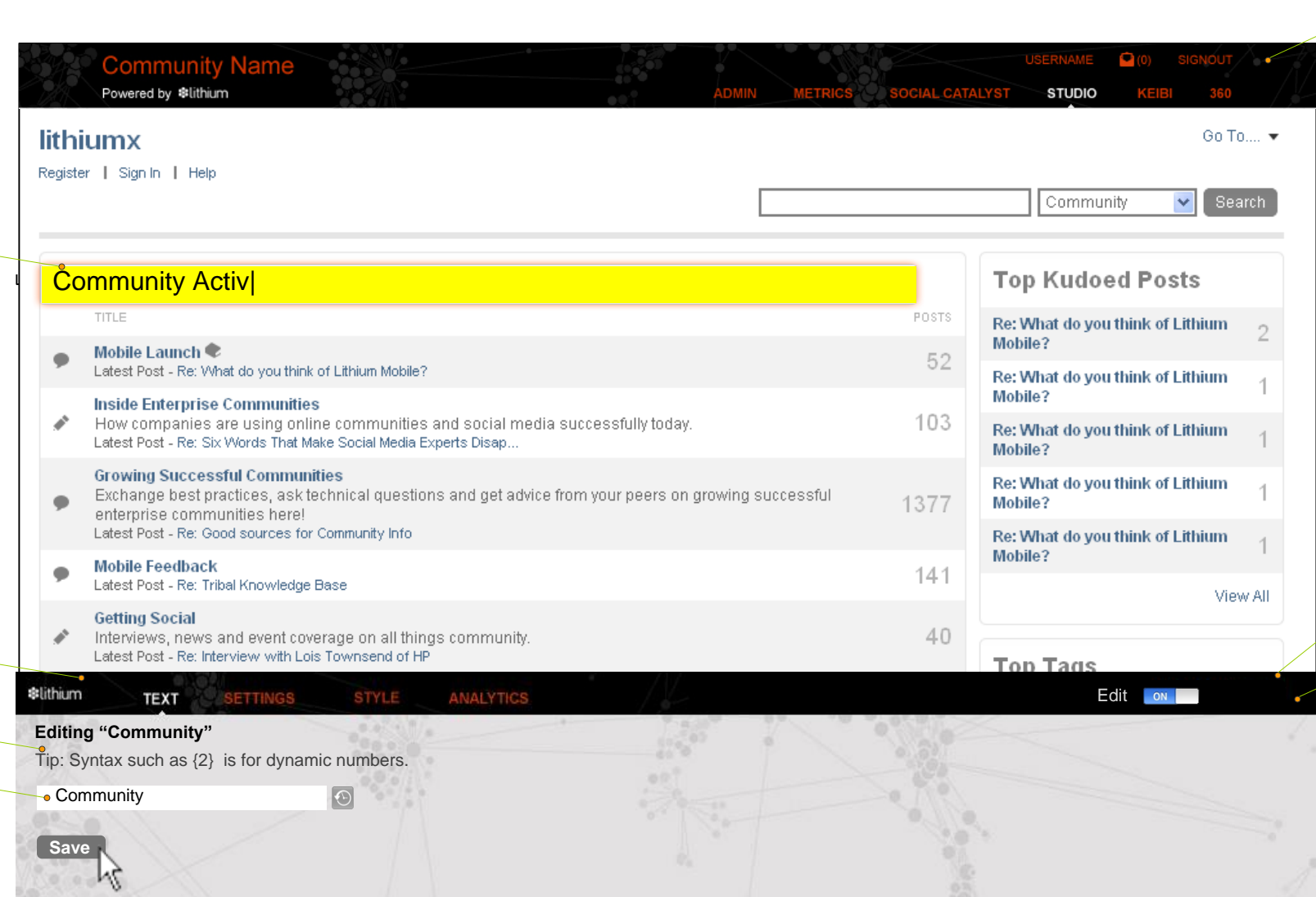
FFFFFF

Background Image [Edit](#)



When off, user can navigate page. When on, no navigation... only editing.

Hover state



Clicked state

annotations:

- 1. On hover of a string or component, there is a backshadow (if IE doesn't support, use 1px width box)
- 2. Menus such as Go to... also have the same effect
- 3. Buttons such as Search also have the same effect
- 4. Once clicked, that specific string that is being edited has a yellow background color. Hovering over other strings is also possible.
- 5. Optional explanation string field

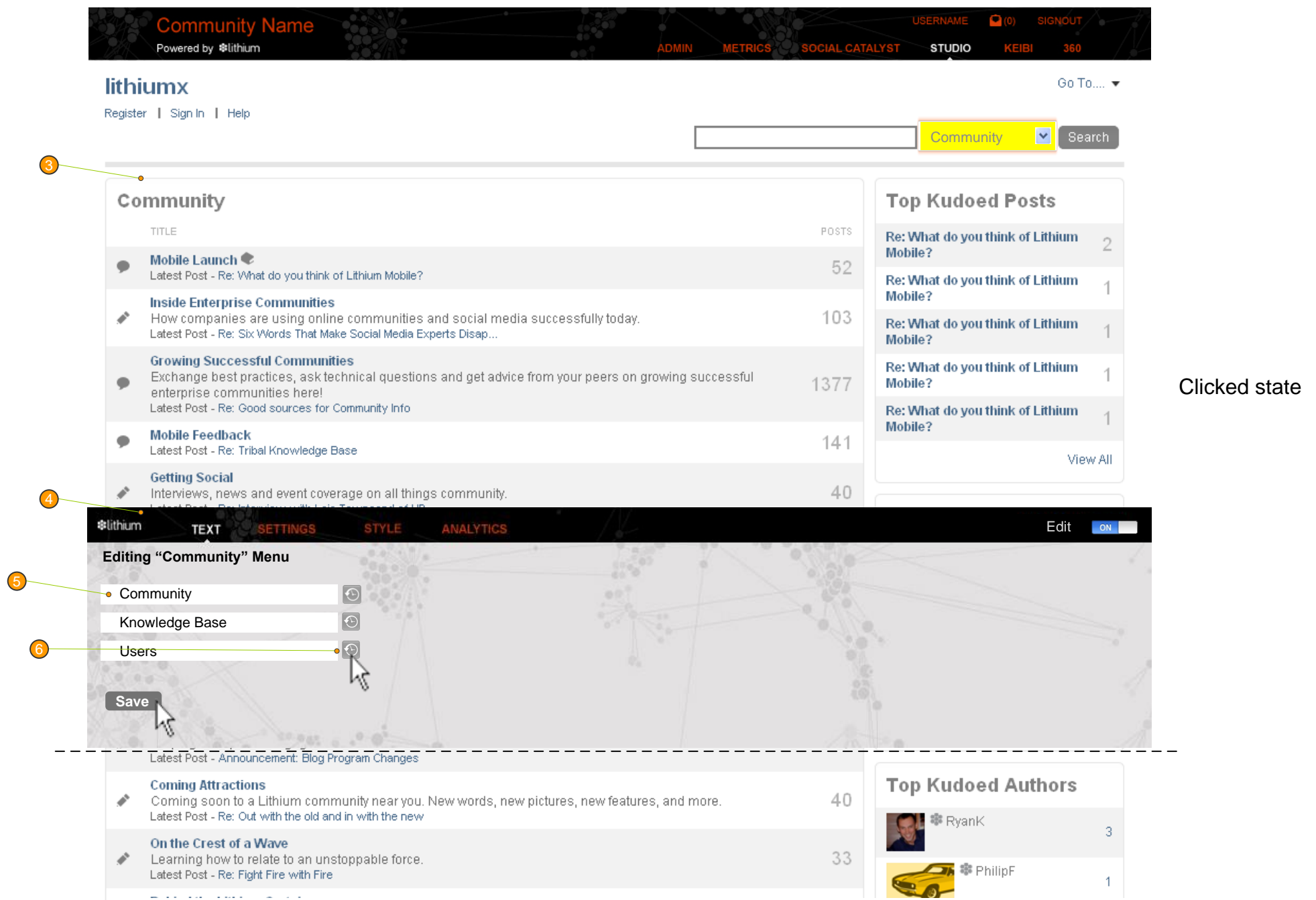
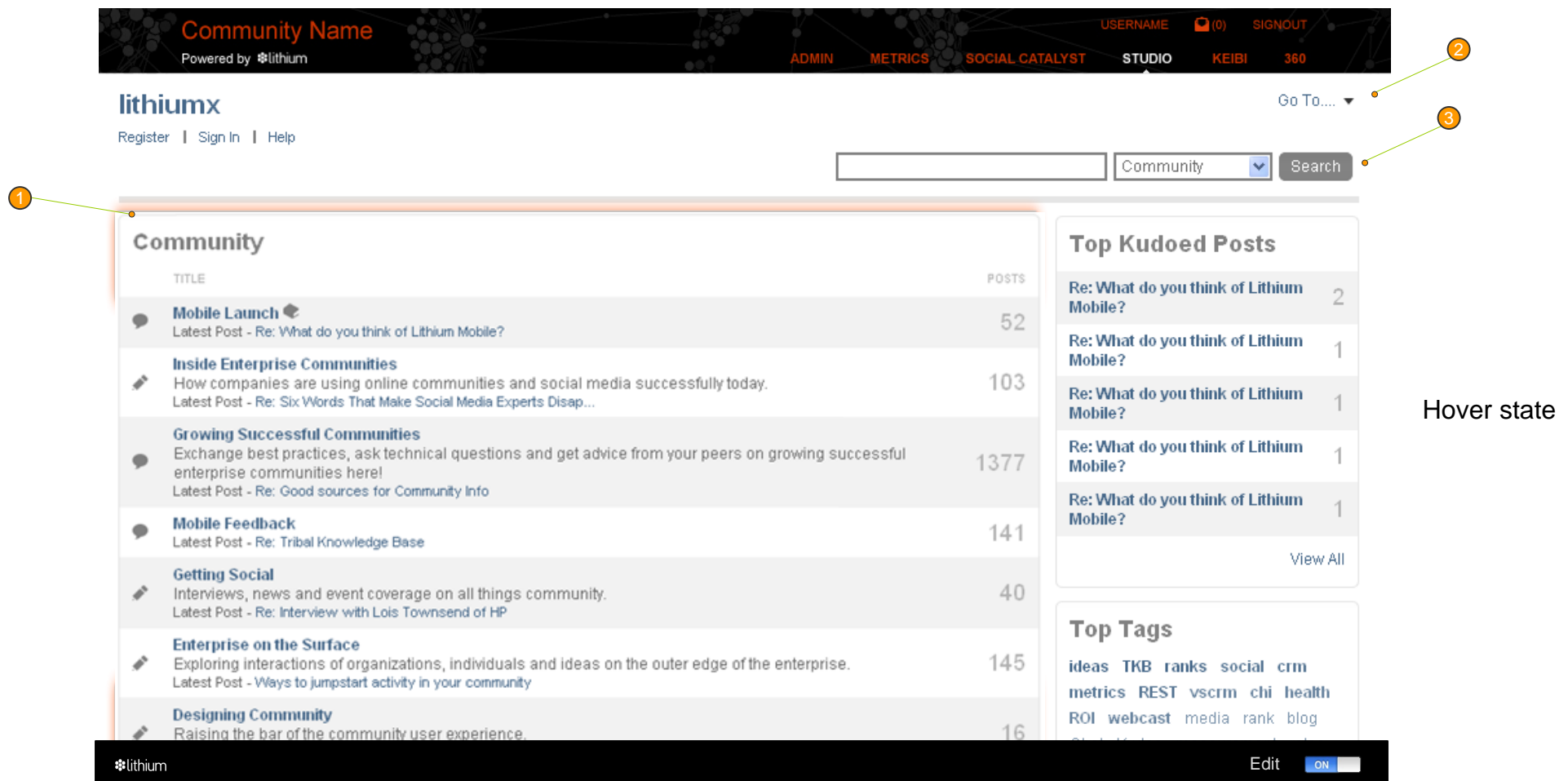
6. String input box. As user is typing here, they can see the change in the page. The "History" button says "Text History" on hoverover, and when clicked, offers a menu of the past saved strings, including the default string called out as "default." On-click of a text history menu item, the string in the input box is changed to that which is clicked. Save button also has hover state.

7. Biz Header (with new menu system)

8. Once the Toolbelt is open (by clicking Edit or the bottom bar), the toolbar should be fluid in height to adjust for controls, and is adjustable up to a certain max height (400px ?)

9. Edit vs. Navigate Mode

Single language community, Menu Editing



annotations:

1. Component. A user can choose either a text string in a component, a menu, or an entire component. When hovering over these different types, the same shadow box look should be used.

2. Dynamic menus can have their main string name edited, but can not allow the contents of a dynamic menu edited.

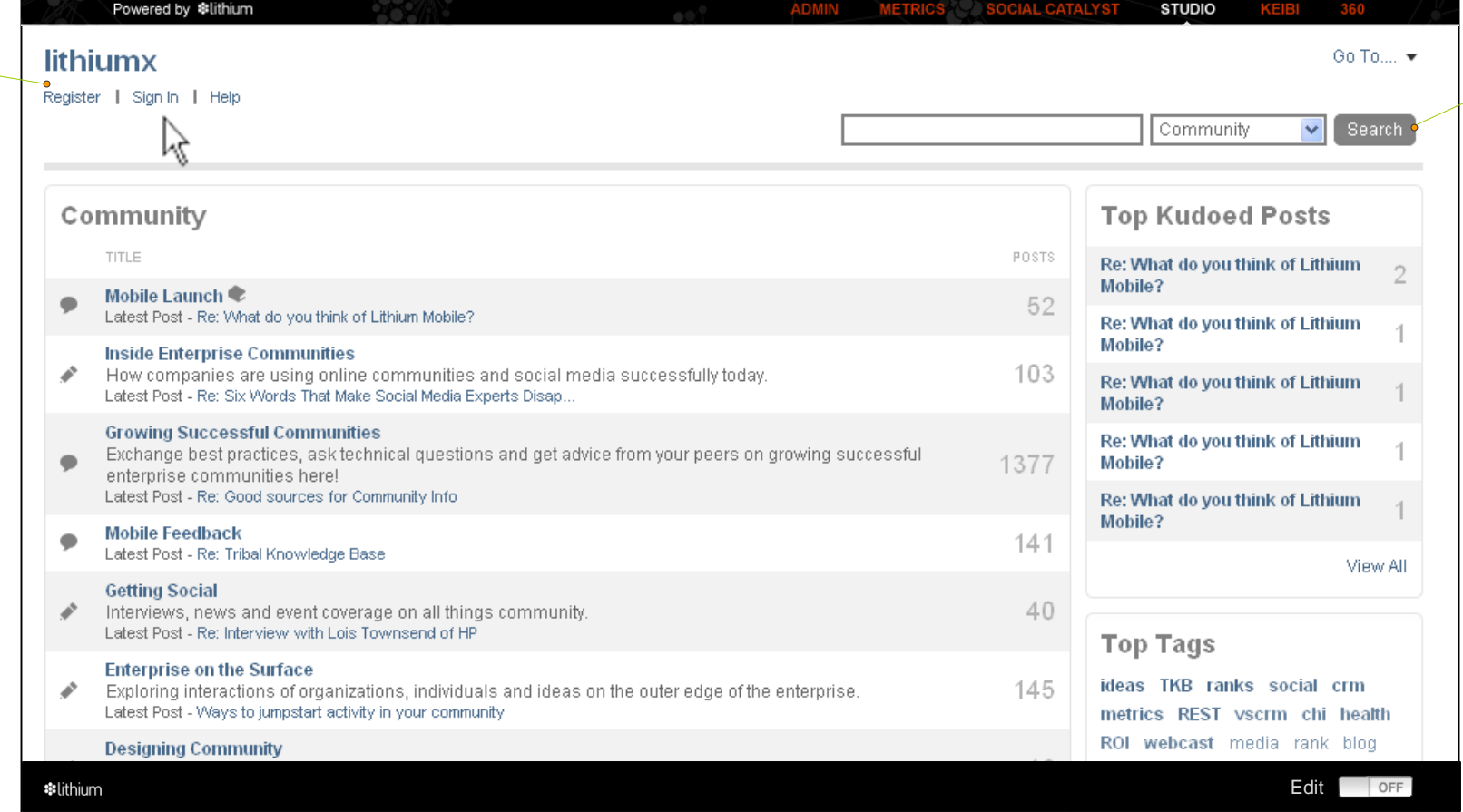
3. Buttons should be able to be edited, either in a selected component, or individually.

4. Text tab would be selected for now, additional options will be available in the future.

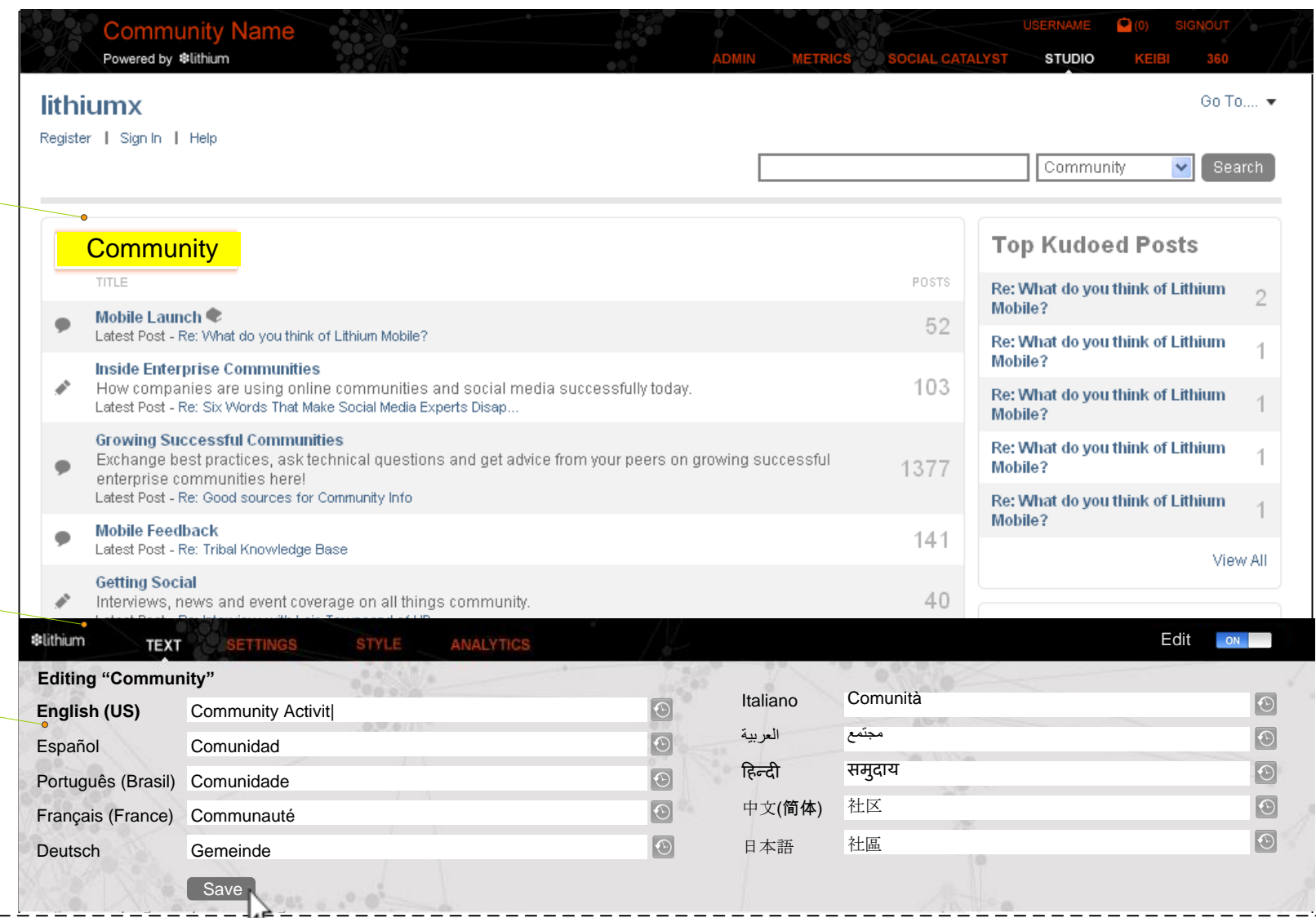
5. Menu strings. Menu strings are editable by each text string. No new strings can be added or removed.

Note: For any string value that is completely removed / deleted using the text string editor, there should still be a way for the user in the future to edit that string, by either hovering over the empty area (even if hover is only 1px height by 50% w), or seeing the “Untitled String 1, 2, etc” in the bottom string selector of the entire component.

6. String default history. On hover-over of this icon following every string field, the user gets a balloon with the default value of the string



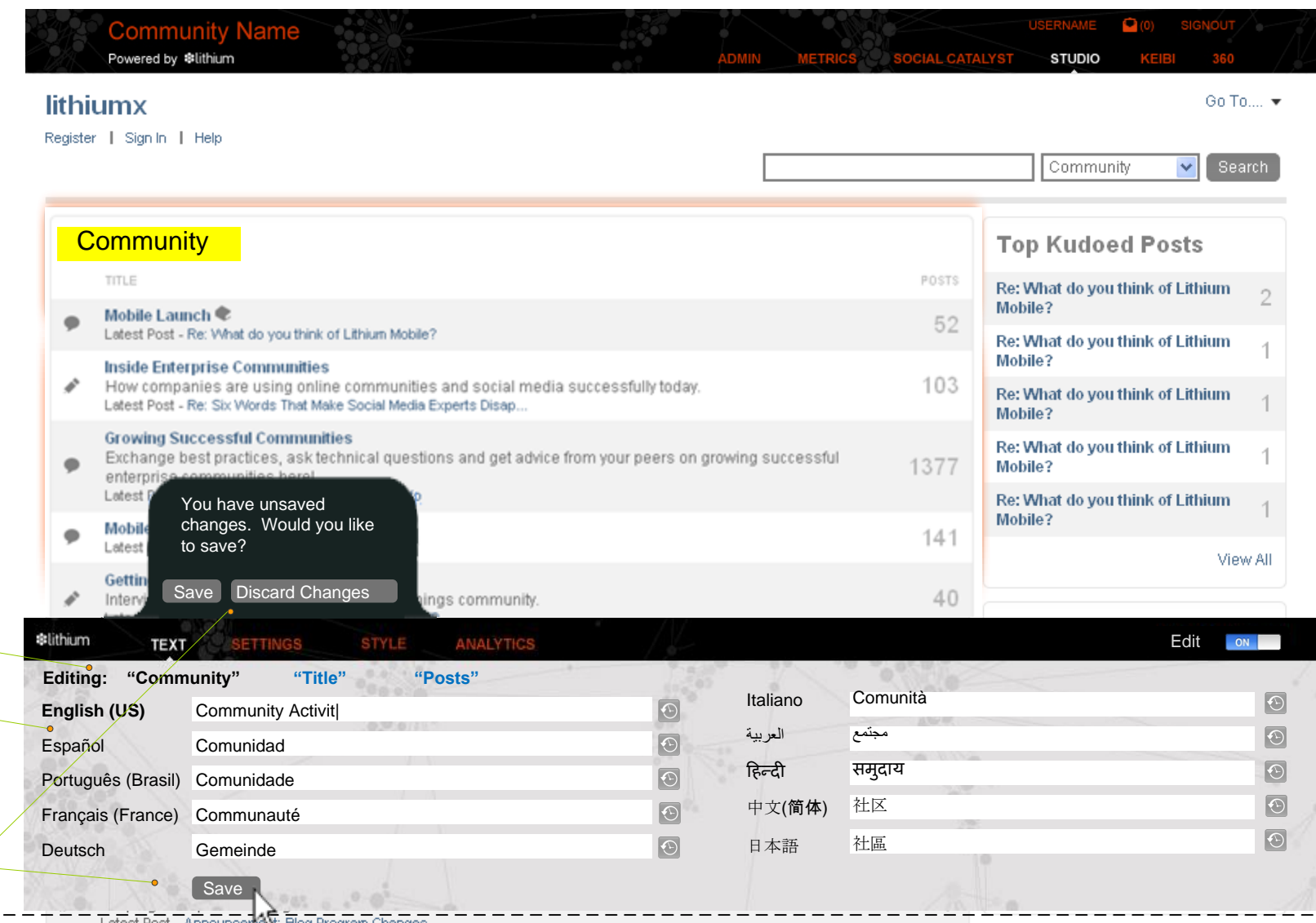
Non-edit mode



Clicked state

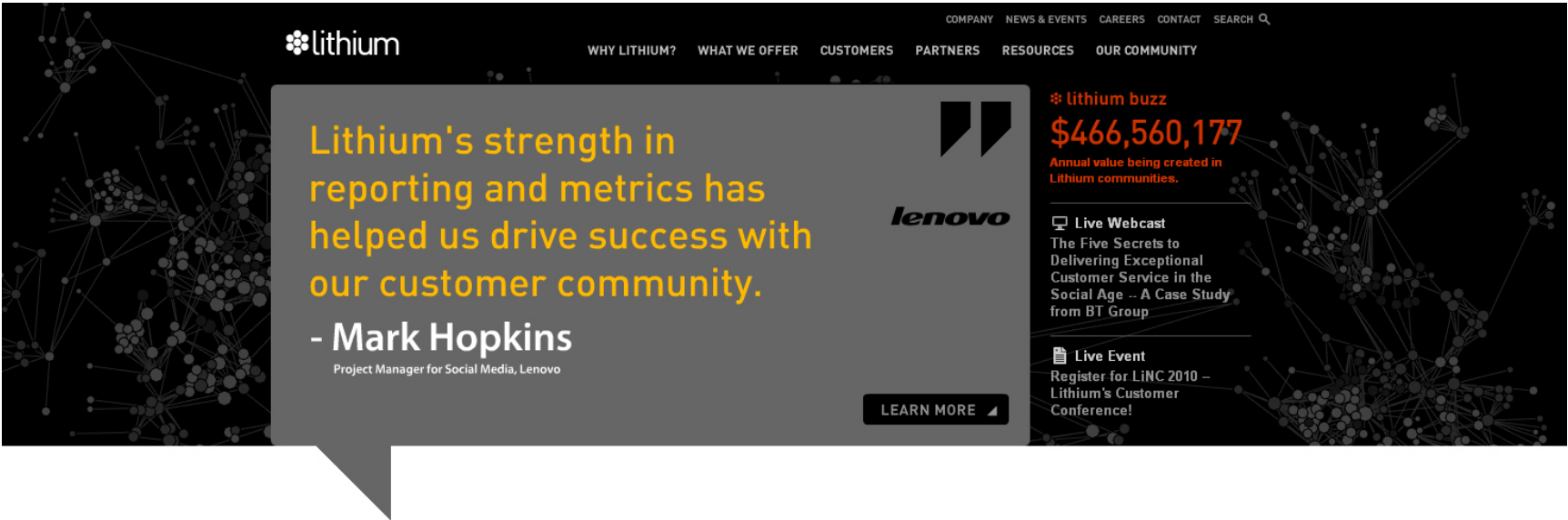
Add scroll bar

Save last saved file



annotations:

- 1. Global components.** Part of this project should be determining which components should be considered global components (where changes are made across the whole community), and others which offer more flexible string changes (per instance or global). The header is likely a global example.
- Note: Since Edit mode is turned off, the user can navigate to these links, run searches, use pagination, etc. through the community. The community has the same hover states, etc. styling as a user of the community. When the user wants to make an edit, they turn on the Edit toggle, and when they hover over items, the box shadow now shows.
- 2. Search** can still be used in Edit mode off. Until a user decides they want to edit, the toggle remains off.
- 3. Edit mode on,** the selected item is shown with the box shadow, and the string being edited it highlighted.
- 4. Toolbelt is adjustable up to a certain px height.** If there are many different languages and the toolbelt max height is not enough room, a scroll bar appears on the side of the toolbelt.
- 5. Input boxes.** Each language of a multi-language community has a string input box for the active selected string. Save commits the change to the SVN.
- 6. Dynamic menus** can have their main string name edited, but can not allow the contents of a dynamic menu edited.
- 7. Current Editable String** is highlighted in the community with the highlighter background mark, but also shown below in the toolbet as a black text following the "Editing:".
- 8. Each language shows** the current string value, and allows the user to type or copy/paste in a new string for that selection.
- 9. Save** commits the changes to the SVN. If there was a change to the strings and the user did not click save, and click off to edit another string, they will be warned that they have not saved this.



Powering the Customer Network

Introducing Lithium Social CRM. Your customers are your business. Today, however, social media has changed all the rules of customer interaction. For every one interaction your company knows about, there are hundreds and thousands more that are already happening between customers, influencers, and prospects. And, this is the opportunity.

Social CRM is the next generation in customer engagement – it delivers the Customer Network. The Customer Network allows you to unlock millions of dollars in untapped value by empowering your customers to innovate for you; to support each other for you; to promote and sell for you. How valuable is your customer network?


[Learn More](#)


WHAT CAN YOUR CUSTOMERS DO FOR YOU?

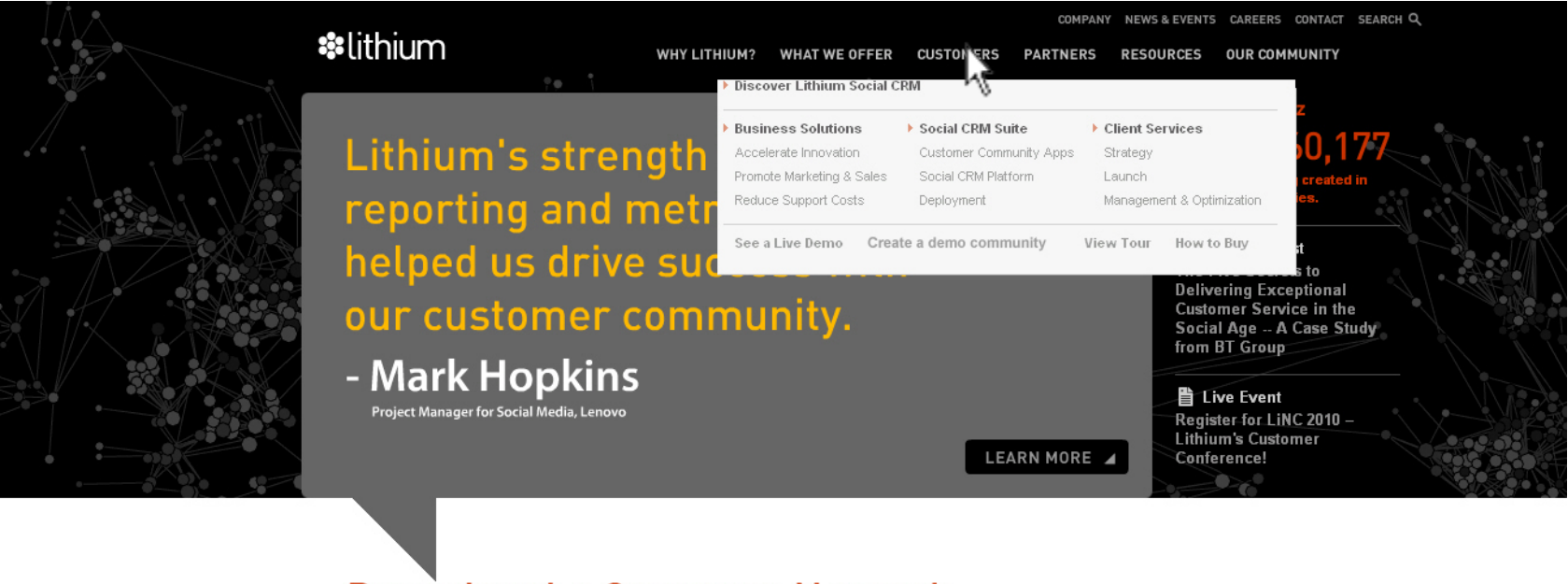
Accelerate Innovation.

Promote Marketing & Sales.

Reduce Support Costs.

Introducing Lithium Mobile
[Watch the Tour](#)

What is Lithium Social CRM?
[Watch the Tour](#)



Powering the Customer Network

Introducing Lithium Social CRM. Your customers are your business. Today, however, social media has changed all the rules of customer interaction. For every one interaction your company knows about, there are hundreds and thousands more that are already happening between customers, influencers, and prospects. And, this is the opportunity.


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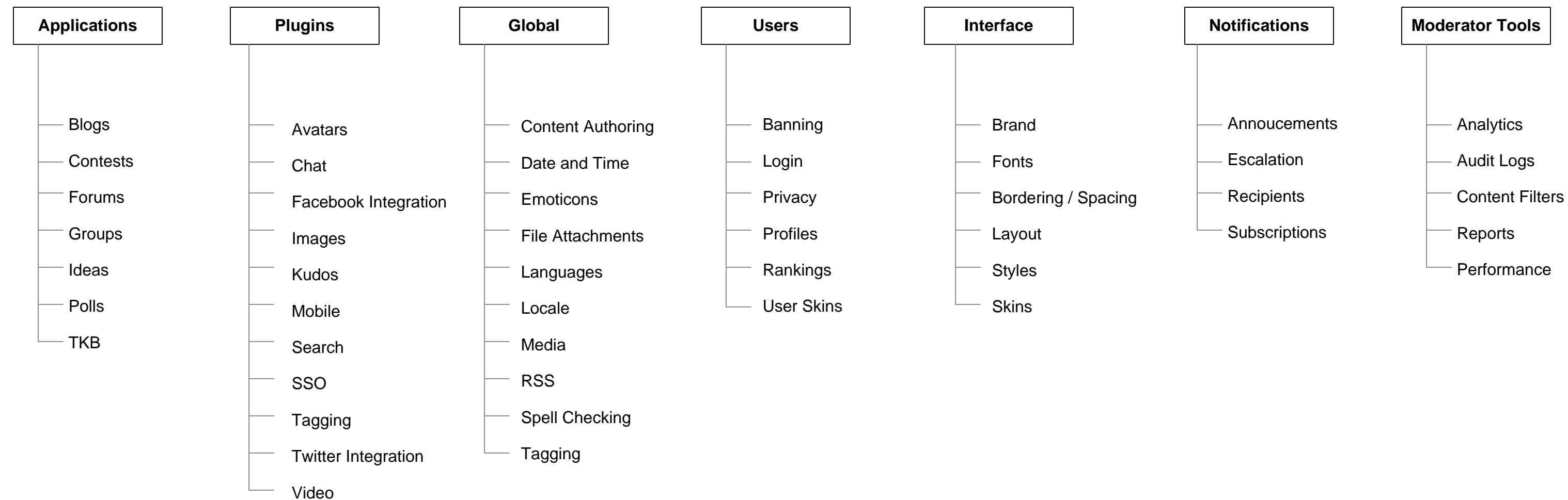
WHAT CAN YOUR CUSTOMERS DO FOR YOU?

Accelerate Innovation.

Promote Marketing & Sales.


Reduce Support Costs.

Introducina Lithium



Maybe categories?

Community Name

Powered by 

ADMIN

METRICS

SOCIAL CATALYST

KEIBI

360

USERNAME

(0)

SIGNOUT

Editing Settings for: Entire Community [Change](#)

Applications

Categories

Global Settings

Layout Settings

Network Management

Plugin Settings

Check out our new Applications currently in Beta, visit [our Demo Area here.](#)

☒ Enable Help [Give Feedback](#)

Blogs

Contests

Forums

Ideas

Knowledge

Video

☒ Enable Ideas Status

Turns on the ability to use statuses to identify and organize ideas.

☒ Allow Unspecified Idea Statuses

Specifies whether the idea status for ideas is allowed to be unspecified.

Show

10

 ideas per page

Sets the number of ideas that appear on each page. Users must click a navigation link to see additional ideas.

Show

10

 comments per page

Sets the number of comments that appear on each page. Users must click a navigation link to see additional comments.

Show

10

 labels per page

Sets the number of labels that appear on each page.

☒ Require labels on ideas

Makes labels mandatory: users must enter or select a label before they post ideas.

Choose label types:

Select how users manage labels.

☒ Use only freeform labels

☐ Use only predefined labels

☐ Use both freeform and predefined labels

Idea Exchange labels

Enter the labels that users can add to ideas. Use commas between labels.

Editing Settings for: Entire Community [Change](#)

Select the Community area where you want to modify settings

Search w/ flydown preview

Entire Community (10  · 1 )

Mashup

   Welcome to Hi-fi (2  · 1  · 1 )

[Edit](#)

Create New:

 [Forum](#)

 [Blog](#)

 [Idea](#)

 [Chat](#)

 [TKB](#)

 [Category](#)

[Delete](#)

 Rules and Etiquette

 Bose Speakers

 HiFi Idea Exchange




  Smart Board

[Edit](#)

[Clone](#)

[Delete](#)

➤ Blogs (10 )

➤ Product Support (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Hi-fi Products (2  · 1  · 1 )

➤ Forum Templates (12 )

➤ Blog Templates (10 )

➤ Idea Templates (12 )

➤ Chat Templates (12 )

➤ TKB Templates (12 )

Add Tron style
Move to flow

/ icon

Too much
space number
icon

Put all
children?

OS inspired?

Expand all

Editing Settings for: Entire Community [Change](#)

Applications

Categories

Global Settings

Layout Settings

Network Management

Plugin Settings

Check out our new Google Authentication plugin by visiting [our Demo Area here](#).



Enable Help

[Give Feedback](#)

Most Popular

Components

FB Apps

FB Connect

Store

Search 2.0

Kudos 2.0

Mobile

Thread 2.0

Twitter

- Tools
- General Settings
- Blog Settings
- Idea Exchange Settings
- Knowledge Base Settings
- Contest Settings
- Layout Settings
- Customized Input
- Communication
- Notifications
- Metrics
- Polls
- User Management
- Advanced Settings



You'll notice we made some changes to your Admin. We have added a section "Mobile Settings" due to your add-on of Lithium Mobile. We hope you will enjoy this functionality, and let Scott Dodds, your Customer Success Manager, know if you have any questions about this new functionality.



Save changes to Admin before closing?



Yes, Save Changes

No, Discard

Cancel