Winter 2019 Past Year In Review



"...to advance excellence, ethics, professionalism, and leadership in dentistry"

THE YEAR IN PICTURES



















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Winter 2019. Past Year In Review.





American College of Dentists ONTARIO SECTION EXECUTIVE 2018

Dr. Brenda

Thomson

Dr. Sonia

Assistant Editor

Slawuta

Dr. Cary

Letkemann

& Awards Chair

Membership

Vice Chair



Dr. Bonnie Chandler ^{Chair &} Treasurer

Dr. Drew

Smith

Editor





Dr. Gordie Organ U of T SPEA Liaison

CHAIRS' REPORT

As my term as Chair has now come to an end, I would like to highlight some of our activities and achievements as a section over the past year. Academy of Dentistry, Winter Clinic on Dental and Medical Health Care Provision in the Frail Elderly. It was presented by Dr. David Chvartszaid

Most recently, on November 8, our AGM was held at a new venue - Donalda Golf Club. There was a record turnout. We were honoured to have 3 special guests in attendance - our regent Dick Jones from Indiana; the newly inducted president of the ACD, Dr. Tom Connolly from New York; and the Executive Director, Dr. Theresa Gonzales from Maryland. We added a short continuing education component this year. Dr. Gonzales, an Oral Pathologist, gave a very interesting presentation on the Diagnosis and Management of Oropharyngeral Cancer. It was a great evening and many people staved after the program to socialize.

Only a few weeks prior to that, and in much warmer climes, we had a great Canadian turnout in Hawaii this October at the ACD Convention where 12 new Fellows were inducted. The Ontario Section hosted a dinner for 45, including Fellows, their spouses, friends, parents, children and grandchildren at a rooftop restaurant in 30 degree weather.

The University of Toronto continues to welcome our presence at both of their White Coat Ceremonies. In February, Dr. Wayne Pulver addressed the International Dental Students, while in September I was honoured to bring our core messages of ethics and professionalism to the incoming Dental Class. We provided ACD wallet cards and the Handbook on Dental Ethics to the incoming classes at both Ontario Schools.

Our Education Chair, Dr. Brian Chapnick, yet again, organized our annual presentation at the Toronto Academy of Dentistry, Winter Clinic on Dental and Medical Health Care Provision in the Frail Elderly. It was presented by Dr. David Chvartszaid Chief of the Dental Clinic at Baycrest and Dr. Michael Gordon, a renowned Geriatrician and ethicist, who both gave compelling presentations.

By the way, A few years ago, Brian, working closely with the RCDSO, successfully secured Category 1 status for the online ACD ethics courses. The American College shares these online courses with all Ontario dentists at no charge. You can find links to these on our website as well as on ACD.org.

And speaking of websites, we have a new website at ACDONTARIO. org. It includes upcoming events, past newsletters, photos from past events, as well as a links to free Category 1 courses that are all approved by the RCDSO. There are also nomination forms for new fellows. Please take a look at it!!

Our Chapter is proud to offer congratulations to our editor and past Chair, Dr. Drew Smith, on being awarded the prestigious Kellogg Leadership Institute Scholars Award. Three ACD Fellows were recently approved by the Board of Regents as the first College cohort to join the AAPD-Kellogg School of Management Leadership Institute. With a focus on furthering leadership skills and honing leadership styles, the Leadership Institute is the "gold standard" for emerging dental leaders. The College is delighted to enter into a partnership with the AAPD that will provide two-three spots for Fellows in each three-year cohort. Included in the inaugural College cohort are Dr. Drew Smith, Ontario, Dr. Julie Connolly, New York, and Dr. Huong Le, California.

I encourage you to review the Treasurer's Report, which is also included in this newsletter, where you will find the details of how we managed and used our finances this year. We are always receptive to ideas from you, our members, as to what sponsorships and activities we should invest in.

So, I hope you will agree, 2018 has been a good year for our section. Let's now cast our gaze on the future:

Our section continues to grow because we build our organization using the nomination process, focusing on quality, not quantity. Not on merely increasing the number of members but nominating worthy candidates. We are hopeful that each and every one of you knows at least one worthy candidate and can therefore make one such nomination.

Future growth of our section comes not only from the nomination new Fellows, but also through the activities of our two, strong Student Chapters in Ontario. The Student Professional and Ethics Association (SPEA) was started in 2002 at the University of Southern California and today has chapters in 75% of the US Dental Schools. We have 5 chapters in Canada, 2 here in Ontario at both U of T and Western, one at Dalhousie and 2 new Chapters at UBC and University of Alberta. Last year in Atlanta, Ontario's two chapters walked away with no fewer than 3 awards. I think that this is a remarkable feat for two relatively new chapters, and the Ontario Section of the ACD is proud to contribute to their development. Ontario helped 2 Ontario SPEA representatives attend the Honolulu event. I want to congratulate Zane Haji, the U of T SPEA President (and past Canadian SPEA Regent), and Diana Boodram the vice president



Dr. Wayne

Pulver

Secretary

Dr. Brian

Chapnick

Dr. Barry

Chapnick

Archivist

CE Chair

Dr. Larry Tenaschuk Member at Large



Dr. Jack McLister Western SPEA Liaison

at U of T and the new Canadian SPEA Regent, as well as Shirley Chan and Jacklyn Pivovarov SPEA co-presidents of Western University, all of whom contributed to an impressive year that we heard about at the AGM.

Congratulations to both Chapters, and I'm sure that you will agree that the profession of Dentistry's future is in good hands.

Looking to the year ahead, your new Chair is Dr. Brenda Thomson. Her executive team is:

- Dr. Wayne Pulver, who becomes Vice Chair;
- Larry Tenaschuk who has graciously accepted the position as Secretary
- Dr. Drew Smith, as Editor, with Sonia Slawuta as the Assistant Editor;
- Brian Chapnick, our CE Chairman;
- Jack McLister, the SPEA Schulich School Representative as well as the current past-past chair;
- Dr. Gordie Organ, our SPEA U of T Representative;,
- Cary Letkeman, our Membership and Awards Chair;
- Barry Chapnick, our Archivist; and
- Yours truly, who is honoured to continue in the role of Treasurer on this great team

It has been an honour and pleasure to serve as Chair this last year and I am confident that the new executive will succeed in taking on some of the challenges that lie ahead.

Respectfully Submitted Dr. Bonnie Chandler, Chair 2018

TREASURER'S REPORT

The Ontario Section currently has 157 Active Fellows, which includes our 12 newly inducted Fellows and 39 Life Fellows. At the present time all of our annual income is derived from Active Fellows dues. We have one anonymous Life Fellow who gives our Chapter \$100 US as an annual "honorarium", which we truly appreciate. Of your total Annual dues, about \$120 U.S. comes back to the Ontario Section, and this is used to fund the Ontario Region's programs and sponsorships.

We are a non-profit organization and as of December 1, 2018 our bank balance was \$26,200. It was \$23,600 a year earlier.

Your executive strives to be fiscally responsible considering the numerous programs we sponsor in our section. We held all but one of our executive meetings by video conferencing and had just one "in person" meeting.

Where did the money go in 2018?

Our section supported the SPEA Ethics programs at both the Western University Schulich School of Dentistry and at the University of Toronto. We also sponsored a student from each University's executive to attend the ACD SPEA Conference that was held in Hawaii this year.

We also supported the White Coat Ceremony at U of T in September and the International Dentist Advanced Placement Program (IDAPP) Ceremony in February, and we supply the ACD Ethics Brochure and wallet cards to every student. The Annual ACD Ethics presentation at the Toronto Academy of Dentistry's Winter Clinic in November 2018 was sponsored jointly this year by our Ontario Section, Alpha Omega Dental Fraternity and

Baycrest Hospital. It was an excellent Category 2 lecture symposium on Dental and Health Care Provision in the Frail and Elderly.

We built a website for the Ontario Section at a cost of \$750, designed by a talented Sheridan College student.

We produce an Award Winning Newsletter at a cost of about \$3000 per year. Thanks to Dr. Drew Smith for taking on this gigantic task and producing such beautiful results. The Ontario section is noted for this Newsletter and continues to win International awards for it. We are only eligible for this award every 3 years.

In addition, some of our revenue goes to support our Annual General Meeting, which is held every year in the late fall. We also invite the SPEA representatives to attend and they make impressive presentations about the

programs they ran during the school This year year. we were lucky to have 4 SPEA reps attend, 2 from U



of T and 2 from Western. We also covered the hotel and dinner expenses for our guests, Dr. Richard Jones, the Regent for Regency IV; Tom Connolly, the ACD President; and Theresa Gonzales, the Executive Director, all of whom also attended the AGM this year. We were honoured to have them there.

I would like to encourage all Fellows to attend the AGM each year, as it is a lovely dinner and offers an opportunity to see what the ACD really does.

Respectfully Submitted Dr. Bonnie Chandler, Treasurer

to

Dr.

publication

the years,

Schwartz

Western

contributors

particularly

our

over

Barry

from

EDITOR'S DE

Wow...I can't believe this is my 6th edition of the American College of Dentists Ontario Section Newsletter. It seems like just yesterday I was sitting at my kitchen table in 2013 trying to figure out how to carry on the tradition of newsletter excellence that Ontario had become known for among ACD circles. I truly enjoyed getting to know many of the Fellows of our section more closely through my role as Editor, and of course I conveniently used my title as an excuse to attend all of the Annual Meetings and Convocations in order to be on hand to snap pictures of happy colleagues at an important time of their professional lives. I was truly honoured to have

been recognized with the American College of Dentists Newsletter Award, and I must admit it was a relief, as well, to contribute to the lore of our newsletter quality.

New Orleans, San Antonio. Washington, Denver, Atlanta and Honolulu are all in the rearview mirror now and it is time to look forward to fresh ideas and an invigorated approach to future editions of our newsletter. You may have noticed the introduction of Dr. Sonia Slawuta as Co-Editor in the Welcome Aboard section, and I'm certain you must have enjoyed the improved quality of the pictures as Flash Smith was replaced with Dr. Sonia as the official photographer – finally, someone with camera knowledge and skills is in charge of the collection of memories.

This is my last edition as Editor and I must admit that I will miss this role. I am, however, very excited for the new ideas and enthusiasm that Sonia is bringing to the newsletter to continue producing our yearly publication of memories and accomplishments in the Ontario Section. We can expect a freshened product with a new identity to carry on our long history of excellence in Sonia's very capable hands.

I would like to thank all of the Dr. Drew Smith, Editor



University for his ethics articles, from himself as well as his students, Dr. Dan Haas for his yearly updates from U of T, and Mr. Jack DiSalvia, our printer, who always exercised gracious patience with me in the organization of our yearly publication.

I look forward to seeing many of vou in San Francisco at the 2019 Convocation!

GIES FELLOW PROGRAM

The Gies Fellow Program is designed to raise support for the endowment of the American College of Dentists Foundation. The endowment ensures that the American College of Dentists has the financial resources to accomplish its mission of advancing excellence, ethics, professionalism and leadership in dentistry well into the future and allows the College to maintain its status as the "Conscience of Dentistry". Fellows who wish to become a Gies Fellow contribute \$800.00 USD or more to the endowment of the Foundation which may be payable over four years. Gies Fellows receive a certificate and are eligible to wear a special attachment to their ACD pin.

Currently the Ontario Section has seven Gies Fellows:

Dr. Lisa Bentley Dr. Drew Smith

Dr. Donna Brode Dr. Brenda Thomson

Dr. Cary Letkemann

Dr. Carolyn Poon Woo

Dr. E.J. Rajczak

WELCOME ABOARD DR. LARRY TENASCHUK

Dr. Tenaschuk graduated from the University of Toronto with an Honours Bachelor of Science degree and from the Faculty of Dentistry with a DDS in 8T0.

He has been awarded Fellowships in the American College of Dentists, Pierre Fauchard Academy, College of Dentistry International and the International College of Dentists.

Having been honoured by his peers, Dr Tenaschuk believes that volunteering contributes to excellence and as such is an integral part of our profession. A Past President of the largest component dental society in Canada, Dr Tenaschuk has received the Ontario Dental Association's Service Award, Award of Merit, Governance Award and Community Service Awards in addition

to being a Past member of the ODA for students at Board of Directors.

A founder of Laurier Dental in 1980, Dr Tenaschuk is the recipient of the Halton Healthcare 30 Year Service Award in recognition of his contributions as Chief of Dentistry to his profession, his community and to the practice of Dentistry in Milton.

Dr. Tenaschuk has provided instruction

the Faculty of Dentistry University of Toronto as well as lectured to



dentists in Canada and the USA on the topics of "Laser Dentistry for General Practice."

WELCOME ABOARD DR. SONIA SLAWUT

Dr. Slawuta received her B.Sc. from the University of Lethbridge and DDS from the University of Toronto. Following graduation in 1991 she associated in Etobicoke before setting up a family dental practice in Mississauga in 1995. She served as a Director in the Halton Peel Dental Association from 1995 to 2017 serving on and chairing several committees and joined the line progressing to President in 2006. As president of the HPDA, Dr. Slawuta expanded the continuing education program, initiated a corporate sponsorship program, hosted the first HPDA gala, launched the HPDA website, and initiated a strong membership campaign which increased the membership by over 400%. Dr. Slawuta has also served two 6 year terms as an ODA Councillor representing Halton Peel and served one term on the Health Policy and regulations Committee of the ODA. Dr. Slawuta was awarded the Louise McKinney Scholarship for Academic Excellence from the Government of Alberta as well as the Ontario Dental

Association Award of Merit and the Halton Peel Dental Association Service Award. She is member of several dental organizations and holds Fellowships in the American College of Dentists, the International College of Dentists and the Pierre Fauchard Academy.

Dr. Slawuta is an avid proponent of community involvement and is a past board member of Orchestra Mississauga, Port Village Project, Art Connect, Hot Box Riverwood and the Mississauga Steering Committee and

has participated or lead several initiatives aimed at educating the public and providing care to the



underprivileged. Her passions are photography and collecting art and she happily shares these passions with her husband Bohdan and therapy dog Félix.

ACD REGEN R

As I enter my fourth year as your Regent, I would like to express my gratitude for the opportunity to serve you and work with your outstanding officers. They serve you well and have made great strides to enhance excellence, ethics, professionalism, and leadership.

The first cohort of three for the Kellogg Management program has been chosen from a very select group. This challenging program was created to provide leadership training for ACD Fellows. Ontario will be the first beneficiary of the ACD-Kellogg program because your own Drew Smith will be in the first graduating class.

I am very proud to report that the Gies Study on Ethics will soon be available to you, the new website is exciting, the Board of Regents is vibrant and dutiful, and the Foundation supports many great projects.

Your Section has earned the ACD Newsletter Award and the Model Section status. You support two SPEA chapters. You support the ACD Foundation Silent Auction and your officers participate in the annual Breakout Session with lively and relevant discussion.

That is not enough. Professionalism in Dentistry is a major concern. The American College of Dentists does more than any large organization to heighten professional behavior. But 5. S u p p o r t the ACD Officers and Board cannot be effective enough without help from the Sections. The Sections cannot achieve effectiveness without commitment from the Fellows. Fellowship can no longer be considered just an honor, you must also view it as a responsibility and a challenge.

What can you do?

- 1. Nominate worthy individuals for Fellowship.
- 2. Support the Foundation; become a Gies Fellow.
- 3. Support SPEA; they are our brightest light.
- 4. Seek to mentor colleagues.

vour Section and serve committee activity.



- 6. Attend ACD meetings.
- 7. Join or start a club that includes topics of ethics the and professionalism.

I will see you in San Francisco and more importantly, I will greet you at our Centennial 2020 in Orlando.

Sincerely, Dick Jones, ACD Regent, Regency 4

UNIVERSITY OF TORONTO SPEA Student Professionalism and Ethics Association

Toronto has proudly entered into its fifth consecutive year, and the year has been off to a great start. Under the guidance of faculty advisor, Dr. Richard Rayman, and with the generous support of the ACD, our team works hard to explore the diverse experiences and perspectives in the realm of healthcare ethics, and to create platforms where students can share their opinions in an open and unbiased manner.

Our executive committee has expanded this year to help us meet our goal of further increasing student and faculty engagement, through event planning and marketing. We've welcomed additional class representatives on board as well as representatives from the International Dentist Advanced Placement Program.

Our first event of the year occurred in late October and focused on access to dental care for persons with disabilities. The talk was led by Ms. Marianne Park, an experienced advocate on the issue of disability awareness. During her talk, Ms. Park provided our students and faculty with insights into different forms of disabilities, the kinds of questions we should be asking our patients, and simple ways to improve our delivery of care to persons with disabilities. Our next talk will explore substance abuse among health care professionals, and is being planned for early February.

Also in October, one member of our team was sent to represent U of T at SPEA's 8th Annual Session in Honolulu,

The SPEA chapter at the University of Hawaii, kindly funded by the ACD. At the conference, SPEA leaders from dental schools across North America were able to exchange ideas for initiatives to promote the value of ethics and professionalism amongst students and faculty. SPEA National elections were conducted and U of T President Diana Boodram was nominated Regent for the district of Canada!

> With well over 200 members, our Facebook page is where we advertise events, assess student interest and attendance, host contests, and facilitate peer collaboration and debate via our ethical dilemma polls. Each month, we post a hypothetical dilemma between dentist and patient (often based on real situations that have happened or could happen in clinic) and allow our dental students to reflect on how they would handle the situation appropriately. Some of our past few scenarios have been about: selling sports tickets to patients, operating on a patient when the clinician is feeling unwell, and commenting on ethnicity or race in relation to dental abnormalities.

> On behalf of the U of T SPEA executive team, we would like to express our sincere thanks to the Ontario section of the ACD for their continued support and mentorship!

Diana Boodram, BSc DDS Candidate (2021) U of T SPEA Chapter President 2018-2019



STUDENT PROFESSIONALISM & ETHICS ASSOCIATION IN DENTISTRY TORONITO



SPEA National team



Marianne Park - Disability Talk



ASDA NLC Conference



SPEA U of T and Western Executives

University of Toronto, Faculty of Dentistry WHITE COAT CEREMONY. SEPTEMBER 2018



During a stirring White Coat ceremony held at Hart House this past August 28, the incoming students of the DDS Class of 2T2 promised to always put "patients first."

The ceremony was presided over by Dean Daniel Haas and Student Life Director, Richard Rayman, and included guest speakers Ronald Yarascavitch, President of the Royal College of Dental Surgeons of Ontario, David M. Stevenson, President of the Ontario Dental Association, and Bonnie Chandler, Chair of the Ontario section of the American College of Dentists.

Witnessed by family and friends, faculty and staff, the event orients the

incoming class to the ethical rigour demanded of their chosen profession, as well as the high standards of conduct that will be required from each of the students from now on.

During her speech, Chandler, herself an alumnus from the class of 8T2, urged the incoming class to "Always do the right thing, and do it even if no one is watching."

A second white coat ceremony for students entering IDAPP will be held on February 13, 2019.

Dr. Dan Haas, Dean, Faculty of Dentistry, University of Toronto

White Coat Ceremony OATH OF COMMITMENT

Oath of Commitment

As a new dental student, I recognize that the practice of dentistry is a privilege that comes with considerable responsibility.

I solemnly acknowledge that my paramount responsibility is to the health and well-being of my patients.

1 pledge that 1 will practise my profession with conscience and dignity.

1 will strive to always act with sympathy and kindness to all patients in alleviating their concerns and pain.

I will respect my patients' rights to make informed decisions about their care, based on their personal values and beliefs.



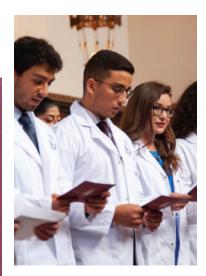
Royal College of Dental Surgeons of Ontario I will endeavour to work with the faculty and my colleagues in a spirit of co-operation and respect.

I recognize the limits of my knowledge and will seek to maintain and increase my understanding and skills throughout my professional life.

I will always uphold the ethical standards of this honourable profession, and behave with honour and decency.

In the presence of this gathering, I make this oath of commitment solemnly, freely, and upon my honour.





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WESTERN UNIVERSITY SPEA Student Professionalism and Ethics Association



The SPEA chapter at Western University was first established in 2016 by Guessy Wang. In two years' time, SPEA has grown substantially and has became known for its dedication to promoting professionalism and ethics. We aim to support students as they progress through dental school by hosting events that encourage professional development and a comprehensive insight into the field of dentistry. Our executive members work tirelessly to bring these events to fruition by performing tasks ranging from promotion via posters and social media, to catering and securing guest speakers. We also enjoy being active in the SPEA community by sending representatives to events such as SPEA's 8th Annual Session in Honolulu. This year, we were ecstatic to have Jason Gopaul as our representative. We are thankful for our members' enthusiasm and dedication and we are excited to see more students eager to join our wonderful chapter!

Our chapter hosts a minimum of three events annually, with our most popular events being Surviving First Year, Life After Graduation, and Main Clinic Ready. "Surviving First Year" is geared towards first year students who feel overwhelmed with the academic workload, whereas "Main Clinic Ready" helps students in second and third year become familiar with the clinic rules, ethical challenges, and patient communication. Additionally, our events and Facebook group aid in encouraging student collaboration by providing opportunities for students to interact, share non-confidential experiences, and build a network to help each other thrive. SPEA events have facilitated collegiality between students in all four years by catering to a broad spectrum of interests. These events have created an open environment for students to foster new relationships with their colleagues and ultimately expand their knowledge beyond the classroom and clinic settings.

Furthermore, SPEA events have improved students' academic and clinical performance by addressing common challenges encountered throughout dental school. Our "Life After Graduation" event encourages students to think about the future of dentistry and how they would like to make an impact on the profession. This year's speakers were: Dr. Jon Mahn, David Mahn, and Dr. Amy Yuan. We decided to increase the diversity of speakers this year by including a practice owner, David Mahn, who is not a dentist in order to provide a different perspective on how he tackles the ethical challenges in dentistry.

Based on the student feedback we received this year, we conceptualized a new event called "SPEA Presents: Trivia Night", in which we present a variety of ethical, professional, and entertaining information related to our program and profession. The aim of this event is to encourage students of all years and faculty to work together to tackle ethical dilemmas in a more relaxed environment. However, due to scheduling conflicts, the event has been postponed to the 2018-2019 academic year to achieve greater success.

Ultimately, our goal is to promote and instill the importance of professionalism and ethics within the Schulich community. We hope that with each passing year, we can increase our presence and provide relevant information to our student population that will benefit them for many years to come. Thank you to the ACD and our incredible faculty advisors Dr. Drew Smith, Dr. Bonnie Chandler, and Dr. Jack McLister for their continual support. We are looking forward to another great year of SPEA at Schulich!

Jacklyn Pivovarov & Shirley Chan DDS 2019 Co-Chairs









SPEA members Shirley Chan, Jacklyn Pivovarov and Christina Sperou celebrating another successful event hosted by the Western University chapter!



Schulich Western



Thank you Dr. Jonathan Mahn, David Mahn and Dr. Amy Yuan for spending the evening with us at Western University!



Alex Drozd and Jennifer Branch, two of our guest speakers, enjoying the evening at our Main Clinic Ready event!

ACD ANNUAL MEETING AND CONVOCATION Honolulu, Hawaii, October 18-19, 2018

Last October the ACD hosted its 98th Annual Meeting in the USA's 50th state, Hawaii.. The festivities were hosted on the island of Oahu, at the state capital of Honolulu.

On Wednesday, October 18th, the ACD's Fellows Forum provided a thought-provoking interactive course on ethics. Videos were shown, illustrating ethical dilemmas that a dentist may face in their dental practice. A panel of ethics specialists commented on the scenarios, and the audience was encouraged to do so as well.

The Regency Breakout Meeting provided an effective means for the sections of Regency 4 to share updates, section news and projects. Dr. Bonnie Chandler, our Ontario Section Chair, presented an excellent report outlining all of our events during the past year. The other sections also reported their updates and concerns. Not coincidently, all sections voiced a common concern: How can we better engage new ACD fellows, and encourage younger members to participate more in the ACD events and goals?

Ontario was very well represented by Drs. Drew Smith (ACD Ontario Section Past Chair, and award winning Newsletter Editor), Larry Tenaschuk (ACD Ontario Section Secretary), David Stevenson (0DA President), Lou Ann Visconti (0DA Past President), Roch St Aubin (0DA Board Member), myself and many of the other 24 Ontario meeting attendees.

The highlight of the session and all in good humour was when we donned our Hudson Bay toques while our regent and moderator, Dr. Dick Jones, showed off his matching striped socks.

Special congratulations to Dr. Drew Smith. He was one of only three awarded the prestigious Kellogg Leadership Scholarship. Dr. Smith will attend a three-year program on Leadership at Northwestern University. Well done Drew!!

On Wednesday evening, the Ontario crew were hosted to a fun filled evening at Tommy Bahamas' rooftop restaurant. Over 45 fellows, family and friends dined outdoors, thoroughly enjoying the tropical evening temperatures.

Thursday events included our Keynote speaker, Kevin Brown. He kept the audience fully engaged as he discussed "The Hero Effect", and the merits of always doing your best.

This year's luncheon entertainment included an authentic performance of Hawaiian dance, song and folklore. The history of the hula dance was beautifully presented and its significance to the islands' heritage.

The most exciting event is always the Convocation of New Fellows. Ontario was proud to have the largest number of new fellows, numbering 12 at the Ceremony. The Gala dinner- dance culminated the meeting events. Although the island was experiencing labour unrest, the ACD was able to pull off a world class meeting without a hitch!

I, along with all of the Ontario representatives and attendees, would like to thank Dr. Bonnie Chandler for her selfless and tireless efforts to make the meeting so successful. Every detail was in order thanks to her brilliant organizational skills and her wonderful and extremely supportive husband, Oded. Again thank you Bonnie for making us proud!!

This year the meeting will be held in San Francisco, on September 4-5,2019. The date is a little earlier than usual in order to coincide with the ADA and FDI conventions. So please book your reservations early!

Best wishes to all, Dr. Brenda Thomson Chair, Ontario Section



ACD ANNUAL MEETING AND CONVOCATION Honolulu, Hawaii, October 18-19, 2018









































What's in a name, professionally speaking? **FOCUS ON ETHICS**

highly educated Dentists are individuals who take pride in their achievements both academically and professionally. In order to earn a DDS degree today requires four years of dental school after graduating from an undergraduate university program. There are numerous professional designations related to dentistry. These include academic degrees and specialty certificates/degrees from accredited universities, as well as honorary degrees and fellowships. There are also degrees/certificates from non-accredited institutions that are not recognized by the RCDSO in Ontario. As professionals, we are legally guided by the Code of Ethics (schedule 5 to By-law No.1) as well as Practice Advisories and Guidelines by the RCDSO which interpret the Dentistry Act (1991) which dentists are bound by. Ethically, we are guided by ethical principles and values that include respect for autonomy (providing clear information so that patients can make an informed choice), beneficence (continuing to do what is in patients' best interests, justice/fairness (to uphold the honour of the profession and to ensure that dentists act fairly to each other) and the value that most clearly defines us as professionals: integrity (adherence to ethical principles, soundness of moral character and honesty).

Continuing education is an important core value in dentistry and there are many educational opportunities to learn advanced techniques in various dental disciplines that dentists find interesting, often challenging and potentially financially rewarding that include rapidly changing areas of cosmetic dentistry and implantology. There is the Pankey Institute for advanced training in aesthetics, occlusion and treatment planning, the Las Vegas Institute for restoring complex cases , the Center for Advanced Dental Education for courses in implantology, to name a few.

Dentists in Ontario need to be very careful where and when they use advanced training designations and/ or honorary fellowships. The RCDSO provides dentists with guidelines on some of the educational requirements and professional responsibilities for implant dentistry so that "the level of complexity of the cases dentists elect to undertake should reflect the commensurate level of training and courses they have successfully completed and competency and experience they have acquired." In Ontario, there are no specialty designations in either Cosmetic Dentistry or Implantology. There is therefore a big difference in offering services in implant dentistry than referring to yourself as an implant dentist or specializing in implants which may convey specialty status that is not recognized here. The Code of Ethics speaks clearly to this with; "Never overstate or embellish qualifications, including advertising or speech that could mislead a reasonable person." Patients may not understand the nuances of terminology and could believe that a dentist has specialty status when they are general practice dentists.

The RCDSO provides direction on advertising one's continuing education accomplishments with; "do not include in your advertisement materials anything that would be considered by the College to be in violation of the advertising regulations. This includes reference to your continuing education, or membership or positions at the College or in societies, associations, academies or similar institutions."

This means that a dentist in Ontario should not advertise in flyers or social media about any advanced training that is not recognized by the College, nor should they use honorary fellowship designations on their advertisements or business cards for patients or prospective patients. They can hang certificates in advanced training, recognition certificates from professional organizations and/or honorary fellowships in their offices.

The American College of Dentists' Code of Conduct contains some of the most detailed stipulations regarding use of the initials F.A.C.D. (Fellow of the American College of Dentists). Consistent with the ADA Code of Principles of Ethics and Code of Professional Conduct, the American College of Dentists restricts the use of the initials so patients and the public will not confuse the abbreviation "FACD" with an academic degree. Some of the accepted usages include; "the abbreviation may be used together with academic or professional degrees on the title page of textbooks; the abbreviation may be used in college registers where faculty listings are presented, together with other titles and degrees. When submitting a paper for publication in a professional, non-proprietary journal, a Fellow may inform the editorial board of Fellowship in the College and at the editor's discretion, the abbreviation may be used following the author's name only in locations that match the dignity and professionalism of the College."

A dentist should refrain from using "FACD" in any commercial context such as: advertising or any solicitation of patients, professional announcements, office buildings and/ or door signs and plates. The reason for this is that honorary designations such as the FACD (Fellow of the American College of Dentists) look very similar to specialty fellows' designations. A physician who has earned a specialty certification in Canada would have the designation FRCPC, which stands for Fellow of the Royal College of Physicians of Canada.

It is fine to have honorary fellowships on your wall in your office or on business cards meant for other dentists but not on advertisements or professional business cards given to patients so as not to present an image or statements which are indicative of superiority or uniqueness.

The RCDSO's mandate is to ensure public trust while dentists uphold the RHPA and the Dentistry Act. The following are acts of professional misconduct for the purposes of clause 51 (1) (c) of the Health Professions Procedural Code:

Using a designation other than "dentist", "dental surgeon", a prescribed specialty designation, the member's earned university degrees or earned equivalents for which the Council or the Executive Committee thereof has given its prior written approval. Publishing, displaying, distributing, or using or causing or permitting, directly or indirectly,



the publication, display, distribution or use of any advertisement, announcement or information related to a member's practice, which makes reference to any area of practice, dental procedure or treatment unless the advertisement, announcement or information discloses whether the member is a specialist or a general practitioner and, if a specialist, in what particular specialty

We should be proud of our accomplishments and our service to patients as we uphold our professional responsibilities in the use of designations and fellowships. Responsible usage, as we put our names forward to the public, is critically important. What's in a name? Quite a lot--the dignity of our profession and that of our professional organizations!

Dr. Barry Schwartz, DDS, MHSc (bioethics), FPFA, FACD

- C. Sebellius Jr. JADA Ethical Moment What Are the Ethical Issues Regarding the Use of Honorary Degrees and Other Nonacademic Designations? Feb 2011 vol142 (2) p205-207
- ii http://www.pankey.org/curriculum/ essentials-courses/
- iii https://www.lviglobal.com/courses/
- iv http://www.thecadecourse.com/courses/ implant-course/
- RCDSO Guidelines Educational Requirements & Professional Responsibilities for Implant Dentistry. May 2013
- vi RCDSO Code of Ethics Principle #9 Nov 2004
- vii Practice Advisory: Advertising. RCDSO Nov 2012
- viii American College of Dentists. Use of FACD https://www.acd.org/about-us/ policy/use-of-facd/. Accessed Sept.30, 2018
- ix https://fellowshipmatters.royalcollege.ca/ fellowshipmatters/en/index.html
- x Practice Advisory: Advertising. RCDSO Nov 2012
- xi Practice Advisory: Practice Names RCDSO Nov.2012
- xii Excerpt from Regulation 853/93 made under the Dentistry Act, 1991, section 2(40-42) and Section 7.
- xiii O. Reg. 853/93, s. 2; O. Reg. 220/94, s. 1. Paragraph 61

U OF T FACULTY OF DENTISTRY ENHANCES STUDENT EXPERIENCE THROUGH OUTREACH PROGRAM



One of the areas of priority identified in our Strategic Plan, 2014-19, is the student experience. In response, over the past several years, the Faculty of Dentistry at the University of Toronto has initiated a number of changes to better address our students' needs.

Some of those changes have been in support of broadening our student's experience academically. Evidence shows that service learning translates to better-prepared graduates. As a result, we have greatly increased our service learning rotations and community outreach programs. We now have community partnerships with St. Michael's Hospital, George Brown College — where we have paired with the dental hygiene program there — and the Centre for Addiction and Mental Health (CAMH), where our students work with in- and outpatients of the hospital. We have also created a provincial service learning rotation in Haliburton, in which over twenty students go on a two-day rotation. These opportunities stand in addition to our existing programs in Weeneebayko (Moose Factory).

Since 2016, we have established a number of global service learning initiatives for fourth year DDS students in Guatemala, Honduras, Uganda, and the Dominican Republic. Additionally, we send two peer mentors to the School of Dentistry at Addis Ababa University (Ethiopia), where students support our volunteer



faculty members build capacity for that school and its students.

While they practice their skills in a variety of conditions, fourth year students learn the value of contributing to international partnerships. They learn to work with local health agencies to deliver care, and they learn the value of their care outside the context of our school. While we already cater to a predominantly economically-disadvantaged patient population at the Faculty's clinics, stepping outside the confines of the GTA can be a life-changing experience for a student dentist.

Our school has also worked to build partnerships with other dental education and research institutions around the world. We have instituted a number of Memoranda of Understanding in the past two years, including Sichuan and Zhejiang Universities (China) in 2017, and recently signed agreements with Niigata and Okayama Universities in Japan. As well as broadening our students' learning experiences, these initiatives support knowledge exchange, international research collaborations, and multi-disciplinary learning.

With these initiatives in place, we feel that we are truly supporting the very best student learning experiences, and reinforcing with our students the values we stand for: compassion, ethics, and professionalism. What's more, we feel we give our students a remarkable foundation by which to begin to build their careers. We are not just graduating dentists, we are shaping global citizens who will have an important perspectives on future policies, clinical research and care.

Dr. Dan Haas, Dean, Faculty of Dentistry, University of Toronto



UPCOMING MEETINGS AND EVENTS 2019

- Ontario Dental Association Annual Spring Meeting, May 9 – 11, 2019, Metro Toronto Convention Centre. Visit www.asm.oda.ca to register.
- American College of Dentists, Annual Meeting and Convocation, September 4 – 5, 2019, San Francisco, CA. Meeting details are available at www.acd.org.
- Canadian Dental Association Annual Convention, Saskatoon, SK, September 12 – 14, 2019. Registration information can be found at www.cda-adc.ca.
- American College of Dentists, Ontario Section, Annual General Meeting, Thursday, November 7, 2019, Islington Golf Club, Toronto, ON. Visit our new website at www.ACDontario.org for details.
- 5. Toronto Academy of Dentistry, Winter Clinic, Friday, November 8, 2019. Details available at www.tordent.com.



ANNUAL ACD ONTARIO LECTURE <u>*@* The Toronto Academy of Dentistry Winter Clinic, November 8, 2018</u>

The American College of Dentists has long been considered the conscience of dentistry. Part of its mission is to elevate the standards of the profession and be integral in shaping the profession for the future.

One of the activities of the Ontario Section has been to present yearly, an ethically based programme on difficult and troublesome issues facing our profession. We have explored often controversial questions dealing with esthetic and cosmetic dentistry, the use of radiographic imaging, antibiotic stewardship, the provision of implants, new technology and clinician experience, caries and its treatment and overtreatment, social media, and safety in the dental office. Many of our programmes have been Core 1 and each programme has been tailored specifically for presentation by our Section. In almost every case, the presenters received no monetary renumeration, giving freely of their time and expertise. Generally, the development of each programme has taken about 1 year from its germination. Most programmes have been multi-presenter panels and often required conference calls to explore and co-ordinate.

This year, on Friday November 9, we brought forth a programme on Dental and Medical Healthcare in the Frail and Elderly population. Medical and dental care is often complicated for our aging patients with not only health and cognitive issues but also often difficult access to care and issues of consent. Dr. David Chvartszaid, recently appointed Head of the new Alpha Omega Dental Centre for Geriatric Care at Baycrest Health Centre, Director of the Graduate Prosthodontic Programme at the University of Toronto and Dr. Michael Gordon, considered one of Canada's leading geriatricians, focused on the complex and emotionally charged management of institutionalized elderly and the ethical care for those in the latter stages of life, focusing on helping individuals to complete their life with dignity and respect. This expertly presented programme aimed to give dentists and allied health professionals the tools to manage oral care needs of the

elderly, both from preventive and treatment needs basis, within a broader medical and social context and highlighted the key role of teamwork and ethics.

We welcome any and all thoughts for future programmes. Please contact your executive with ideas and topics that you feel might be worthy for presentation. Our membership is diverse and talented. Maybe you would like to speak on behalf of your College.

Dr. Brian Chapnick DDS



ACD Ontario Section ANNUAL GENERAL MEETING - 2018

The evening, poised to celebrate the Chairmanship of Dr. Bonnie Chandler and her amazing year and to usher in the new Chairman, Dr. Brenda Thomson, was a wonderful success. The venue, Donalda Club, with its elegant rooms, was a wonderful backdrop for the record number of attendees including new and old fellows, SPEA members, and special guests. Discussions, both cordial and more serious, abounded but all with the air of collegiality and fun that is such a hallmark of ACD events.

Attending from the USA were Dr. Teresa Gonzales, the Executive Director of the ACD, Dr. Richard Jones, our fabulous Regent of Regency 4 and Dr. Tom Connolly, the new ACD President. All expressed their pride in and admiration of how active the Ontario chapter was and how much they enjoyed meeting our members and attending our events. Dr. Jones even sported his Hudson's Bay socks and toque in honor of our event.

Dr. Chandler began the evening with her welcome remarks and introduced the US guests as well as representatives

Ethics) chapters from the U of T and Schulich School of Dentistry and the new Canadian SPEA Regent Diana Boodram. Other special guests included Dr. Larry Levin, Past President of the Canadian Dental Association and the Ontario Dental Association and Dr. Jack McLister, Past President of the Ontario Dental Association and Past President of the Ontario section of the ACD. A special round of applause was reserved for all the new fellows in attendance. We celebrated all the year's successful activities including the Hawaii convention where several new Ontario fellows were inducted and where we had the opportunity to celebrate with new and old fellows and their families. Sadly, we also mourned the passing of one of our fellows, Dr. Simon Weinberg. In her concluding remarks, Dr. Chandler announced our new website ACDOntario.org where events, information and contacts will be posted.

Dr. Emo Rajczak provided an elegant and uplifting invocation prior to the delicious meal that followed. We were pleased to hear an update on current ACD direction and events from Dr. Tom Connolly and a Regency 4 report from Dr. Dick Jones. Dr. Jones also recognized Dr. Eric Luks with a 15 year pin. Dr. Bonnie Chandler, the new Ontario Chair, Dr. Brenda Thomson took the podium. She introduced the direction she wanted to take the section in and ideas she'd like to implement. With an eye to the past and the shoulders on which she stood, she presented Dr.

Dr. Theresa Gonzales provided the seminar for the evening and spoke about the Diagnosis and Management of Oropharyngeal Cancer. Rapt attention and note-taking were a must.

Both Ontario chapters of SPEA were impressive in their presentations and the number of activities they had implemented. Diana Boodram and David Tang representing the U of T and Jason Gopaul and Shirley Chan representing Schulich were thrilled and encouraged by the enthusiasm for ethics amongst dental students in their universities and the success of their activities. Congratulations were extended to both chapters and they were presented with SPEA Chairs certificates.

The passing of the gavel occurred after a gracious introduction by

Chair, Dr. Brenda Thomson took the podium. She introduced the direction she wanted to take the section in and ideas she'd like to implement. With an eye to the past and the shoulders on which she stood, she presented Dr. Jack McLister with a crystal award in appreciation for his chairmanship of the Ontario section for 2016-2017 and a Certificate of Appreciation and Gavel to outgoing Ontario section chair Dr. Bonnie Chandler for her service and excellent chairmanship. Dr. Thomson's enthusiasm was infectious, and we all look forward to a wonderful year for the Ontario chapter of the ACD.

With that, the event was concluded and we all made our way home, honored to be part of the wonderful fellowship that is the ACD and excited by its past successes and anticipating those to come under Dr. Thomson's leadership.

Respectfully submitted, Dr. Sonia Slawuta

ACD Ontario Section ANNUAL GENERAL MEETING - 2018

































ACD Ontario Section ANNUAL GENERAL MEETING - 2018

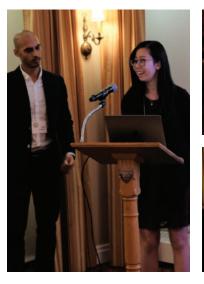






























Professionalism: The Best Incentive Dentists Can Offer **A STUDENTS' PERSPECTIVE**

Introduction

The meaning of what it takes to work in a professional manner in the field of dentistry has evolved over the years. While advancements in technology can promote many beneficial effects in the provision of care and information to patients, they are also a source of ethical dilemmas that demand mindful reflection. Hence, the term professionalism needs to be defined once more while taking into consideration the impact of technology. This paper will provide a definition of professionalism shaped by five principal values that lay the foundation of the dentist-patient relationship, namely active listening, empathy, competence, accountability and advocacy. Finally, after examining the importance of responsible advertising and maintenance of professionalism under conflict of interest, the beneficial and adverse impacts of technology on the future of dentistry will be explored.

Redefining Professionalism

Professionalism involves committing to the upholding of ethical standards and valuing the personal preferences and ideals of those who are being served, which can be achieved by actively listening to patient concerns empathy,^{1,2} with competently care while delivering taking accountability for every action taken even under the presence of a conflict of interest,^{3,4} advocating on behalf of the public on vital health care issues and ultimately behaving in a manner deserving of the trust they have placed in the dental profession.⁵

Active Listening

Active listening entails paying attention to and concentrating on what someone else is trying to communicate both verbally and nonverbally with their body language without being distracted by presumptions, biases and the urge to interrupt.¹ Too often, people judge what is being said and consider their next arguments while the speaker is still in the process of conveying their message. In the field of dentistry, active listening not only enables dentists to demonstrate that they care, but also allows them to obtain vital information about the patient that is necessary in making an accurate diagnosis. Moreover, since tooth and periodontal disease are often associated with life-threatening pathologies such as systemic inflammation, cardiovascular diseases. diabetes and autoimmune disorders,6 by actively listening to their patients,

dentists can act as gatekeepers for the patients' overall well-being and promptly inform other health care professionals within the patients' circle of care of anything awry.

Empathy

While there are many cognitive and behavioural components of empathy. in the clinical context, it can be defined as understanding situations from the patients' perspectives and conveying this comprehension and willingness to help patients.² Canada is a multicultural society, so while working with people from different cultural backgrounds, the need to practise with empathy is amplified. Dentists need to understand the cultural values of the patients they serve and ensure that patients truly understand all the risks and benefits involved with each treatment plan prior to implementation. Ultimately, dentists need to assess not just the physical component of the patients' oral and overall health, but also acknowledge the spiritual, emotional and financial aspects involved in their decision-making processes and treat patients holistically to produce the optimal outcomes tailored to their individual needs and deliver true patient-centered care.

Competence

Being competent in the field of dentistry requires possessing the knowledge, skills and capabilities necessary to work as experts in the promotion of oral health and to treat patients in a safe and effective manner.³ While the current Canadian dental education system ensures that students receive the training necessary to graduate with high standards of competence, advancements in dental research and development of new technologies applicable to the field of dentistry are occurring at unprecedented rates,7 which means continuing education self-directed learning through following graduation is vital for dental practitioners to remain competent. Maintaining professional competency is a foundation of the practise of dentistry. By developing the initiative and capability to learn independently while in school, dentists can then apply these skills throughout their practising careers, to promote the health and well-being of their patients.

Accountability

Building and maintaining a culture of accountability is essential in laying the foundation of professional conduct. Accountability means accepting responsibility and being held accountable for one's actions or inactions.⁴ As professionals, dentists are in a position of trust because of their expertise and commitment to carrying out their fiduciary duties to act in the best interest of their patients.8 Therefore, dentists must recognize that there are also responsibilities that accompany the privileges of being a professional. The acceptance of responsibility when things go awry by being honest regarding one's own involvement that cumulated in the negative outcome, despite the possible repercussions that may ensue, is a difficult but necessary component of professionalism.

Advocacy

The scope and extent of advocacy by the dental profession is often not well defined despite that it is a fundamental characteristic of professionalism. Advocacy means to publicly promote and support the rights and needs of others, especially those who are from a vulnerable group in society.⁵ For instance, research has shown that people from indigenous communities, individuals with physical and developmental disabilities as well as those from low income populations often suffer disproportionately with regards to their oral health.^{9,10,11} By assuming a leadership role and collaborating with other healthcare professionals, dentists can advocate for increased accessibility of health services and make a positive impact on the oral as well as general health of Canadians and people around the world.

Impact of Technology on the Dental Profession

Exciting research innovations and technological advancements are broadening the field of dentistry with seemingly limitless possibilities. However, some services and technologies are also proving controversial and testing the values defining professionalism. Specifically, new avenues of advertising via online referral services and monetary incentives programs can pose new ethical challenges that require reflection and contemplation to determine where the dental profession is headed.

Online Referral Services

With an increasing number of dentists practising in urban centres, the ability to attract and maintain patients has become an issue that did not exist in the past. Under these tough financial circumstances, online referral services that provide widespread



However, some of foundational the values contributing to what it means to be a professional are impinged upon by this advertising process and the use of a referral service that generates profits based on the number of patients it helps to recruit for the clinic. Since it is in the financial interest of the referral service to attract more patients for the dentists who signed up, their advertisements may include embellishments and patient testimonies that are taken out of context. Although it may not be the intention of the dentists who enrolled in these referral services to deceive the public, when signing up with an external marketing company, dentists cannot completely control the approach the company uses to recruit more patients. Ultimately, any unethical conduct by the marketing company can become a reflection on the dentists as well as the values of the dental profession. More importantly, the central purpose of marketing is to introduce the idea that certain dentists and clinics are better than others, which can lead the public to believe that some dentists may not be as competent as others and cast a negative light on the profession as whole.12

Patient Financial Incentives

A similar potential for conflict of interest must be considered for patients who are offered a monetary incentive to recommend their friends and family members to the clinic. An honest referral through word-of-mouth should stem from the high-quality patient-centered care delivered by the clinic. When financial compensation is offered, it overshadows the genuineness of the recommendation and suggests that this external financial reward is necessary for the praise to be warranted.13 When dentists and staff members in the clinic are actively listening to the patients to understand their perspectives, maintaining professional competence, demonstrating personal accountability and advocating for the oral and overall health of the public, these actions alone will drive genuine patient recommendations.

Provincial Regulations

Based on the guidelines provided by the Royal College of Dental Surgeons of Ontario (RCDSO), while advertising online to attract new patients by creating a professional

Professionalism: The Best Incentive Dentists Can Offer **A STUDENTS' PERSPECTIVE**

website is permitted, there are certain boundaries that should be maintained. Even though online marketing agencies and monetary incentives for patient referrals can help dentists recruit more patients, this business model contradicts the RCDSO's regulation on professional advertising which explicitly states that dentists should not participate in advertising programs that require them to share revenue accrued based on the effectiveness of patient recruitment.¹⁴ In particular, monetary incentives like gift cards and referral fees would be a direct violation of the advertising regulation outlined by the RCDSO.14 Through good practise of professional values, online marketing services and monetary incentives are not necessary for patients to truthfully refer their family and friends to the clinic.

Future of Dentistry

Rapid technological changes are occurring regardless of the readiness and willingness of health care professionals to accept them. In addition to the integration of electronic patient health records,¹⁵ availability of more platforms to promote oral health awareness,¹⁶ and development of higher resolution imaging and digital systems,17 one of the most widely used modern innovations is 3D printing.¹⁸ The utilization of this technology such as in the production of Invisalign aligners, can offer many benefits in delivering individualized patient care that is tailored to specific needs.¹⁹ However, many ethical issues such as honesty and conflicts of interest discussed previously also apply to these techniques if they are employed improperly. Dentists need to effectively adapt and apply the available technology while upholding professional standards and remaining competent via continuing education to adequately care for the public.

3D Printing and Invisalign

New materials and techniques are being utilized in the development of patient-specific dental models that can be produced at lower costs and with higher quality. For instance, materials such as ceramic and titanium have been used to print 3D dental models, biomaterial implants and scaffolds while their properties, such as elasticity, stability under mechanical and heat stress as well as biocompatibility and osseointegration, are being assessed.^{20,21,22} One of the more well-known applications of 3D

technology in dental treatments is the clear braces known as Invisalign.22 While many patients are attracted to the idea of having aesthetically pleasing clear braces, dentists and orthodontists need to consider the effect of these braces on the health of the teeth and periodontal tissues. Although it is financially beneficial to encourage patients to wear Invisalign aligners, dentists should keep in mind that the patients' oral health always takes precedence over all other considerations. Moreover, the effectiveness of Invisalign aligners on different regions of the tooth and the potential negative consequence on oral health should be evaluated prior to treatment.^{23,24}

Continuing Education

As previously mentioned, one of the key values underlying the meaning of professionalism is competency. Continuing education is an essential tool in enabling practising dentists to gain knowledge and technical skills while also offering guidelines on how dentists should act in a professional manner using innovative technology. Additionally, the new generation of dental students have matured with social media and other online platforms interwoven into their everyday lives. Therefore, more care should be taken to ensure that they are cognizant of the ethical elements that need to be considered. Further, it is essential that dentists can appropriately present and separate their personal and professional lives online.²⁵ When navigating through the ethical challenges created by changes in technology, if the appropriate way to behave is not apparent, dentists need to continuously reflect and seek guidance from colleagues or via continuing education.

Moreover, in a world where efficiency may be valued over interpersonal connections, dental practitioners need to recognize the importance of humanizing patient care. Continuing education is also a vital avenue through which dentists can enhance their understanding of the social determinants of health, such as economic stability, education and social support networks to name a few, and practise with more compassion towards patients from underprivileged communities.²⁶ This will ultimately enable dentists to act responsibly and empathetically towards their patients, and not lose sight of professionalism while utilizing new technology.

Conclusion

The dental profession needs to embrace the changes in technology and adapt to the more complex needs of the public while behaving in a professional manner by actively listening to patients, learning their perspectives with empathy, practising with competence, taking accountability and advocating for the oral and general health of the public. When faced with financial difficulties in operating a clinic, dentists need to consider the ethics involved like honesty and conflicts of interest, the impact of their actions on the profession and the regulations of the RCDSO prior to registering for online referral services and patient incentives programs. Instead, dentists can focus on treating their patients with the type of professionalism described in this paper and trust they will make genuine recommendations that are not based on external monetary incentives. While new technologies like 3D printing can improve the delivery of more tailored care to patients, continued education on, not only the applications of these technologies, but also the ethical conduct while using them, is essential for the profession to move forward while upholding high ethical standards.

Jinhui (Gina) Zhu, DDS Candidate 2022, Schulich School of Medicine & Dentistry

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INTERESTING ACD FELLOWS: Featuring incoming Ontario ACD Chair Dr. Brenda Thomson and outgoing Chair Dr. Bonnie Chandler



Dr. Sonia Slawuta, Assistant Editor

Dr. Chandler, as past president of the ACD Ontario Chapter, I know you have been very involved in organized dentistry. What spurred your interest in becoming more involved in organized dentistry?

Dr. Bonnie:

I have always been involved, even as a dental student, where I was on the executive of the undergraduate chapter of the Alpha Omega Fraternity as well as on the student council. I guess I have always been drawn to participation in one committee or another, including becoming president of both the Toronto Chapter of Alpha Omega and the Toronto Crown and Bridge Study Club. Basically, I enjoy the comradery, the interaction with colleagues and the opportunity to advance our profession and its positive contribution to society.

You mention your involvement in Alpha Omega and Toronto Crown and Bridge. What other organizations have you been involved in and what brought you to the ACD?

Most recently I have become involved in working with Baycrest in their efforts to build a new geriatric clinic. In terms of the ACD, four years ago I was honoured to be asked to join the executive and I was thrilled to become a part of such an important organization.

Can you talk about the highlights of your year as leader of the ACD?

The ACD meeting in Hawaii was definitely the highlight. Personally, I met and reconnected with so many wonderful old and new fellows and their families and I hope other attendees did as well. As president, I was particularly proud of the great turnout from our Ontario region. Another highlight was the Annual General Meeting in November where we had a record turnout and were very pleased to have our Regent



Dick Jones, the Executive Director Teresa Gonzales and the incoming ACD President Tom Connolly all in attendance.

Both of you have been very active in dentistry, both in organized dentistry and in your own offices, but can you tell me about your families, where did you grow up, what spurred your interest in dentistry and a bit about your dental careers?

Dr. Brenda: I was born in Ottawa, one of three children, enjoying a happy family life filled with figure skating at local arenas in winter and whiling away my summers waterskiing and swimming at our cottage on the Ottawa River. I have 2 sons, 3 stepchildren, 5 fantastic grandsons and a wonderful husband Greg who helps us keep it all together. Rounding out our family are two dogs, Lilly and Charlie, and 2 cats, Cagney and Lacey. I love spending time with family and friendsanimals, especially fluffy little dogs. My first two, Chansey and Mia, were working therapy dogs who comforted my dental patients for over a decade. The serenity that they offered an anxious patient was amazing.

I first became interested in dentistry at age 10, when our family dentist advised me that I did not have any cavities! After breathing a sign of relief, I thought, "Wow! This would be a cool job!" That lead me to Queen's University and later University of Western Ontario graduating from dental school in 1984. I immediately started working in a satellite office in Mississauga, which I eventually purchased and where I practised for the next 35 years.

Dr. Bonnie: I have a wonderful and funny husband Oded, who recently retired from a long career in Hydro One. We have 2 kids, Ari, an engineer

who works in data analytics and our daughter, Yael, who is finishing her 4th year of Interaction Design at Sheridan College. Neither was interested in dentistry but successful nevertheless!

In terms of the inspiration for pursuing dentistry and involvement in organized dentistry, I've wanted to be a dentist since I was 12 years old and was inspired by my childhood dentist, Dr. Gil Chapnick, who amazingly is still practising and an active ACD member at age 97. My passion for volunteering, both in dentistry and the community, I would attribute to my parents who generously volunteered their time and continue to do so.

I know both of you have many extradental interests. What do you enjoy? What do you love? And what is your passion?

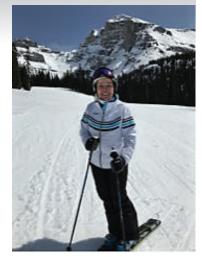
Dr. Brenda: I enjoy curling, tennis and snow-shoeing but just on a social level. I do love cycling the Georgian Trail and 1000 Island Parkway.

But you've done some big rides beyond that, right?

Yes. I've done the Ride for Cancer 3 times. I used to go spinning to prepare for the ski season and first heard about the Ride to Conquer Cancer there. Before we knew it, I and several of my ski and spinning buddies signed up, gave ourselves a team name, "We Handle Bars", and set out to train for the gruelling 2day ride from Toronto to Niagara Falls. I knew it would be tough, but I don't think I fully appreciated the number or the steepness of the hills from the vantage of my car. It was a lot harder on the bike and I was grateful for the rigorous training schedule and weekday hill rides. With the generous support of family and friends, many who came along to cheer us on, I was able to raise the sponsorship money for the Princess Margaret Cancer Centre and survive the ride. Our Team still rides together but now we're happy with a leisurely weekend ride on the 1000 Island Parkway from Brockville to Gananoque.

And what is your passion?

I would say that skiing is my true passion. I learned to ski later in life, age 47, and have been making up for lost time by skiing and taking lessons



all over the globe including Japan, Switzerland (Zermatt, Saas -Fee), Austria (Solden and St. Anton), Chile, and of course Sunshine and Lake Louise in the Rockies. Having sold my practice recently, I now have the time to pursue this passion more intently and although I received my Level 2 Ski Instructor Pin a several years ago, I am currently training with a Level 4 ski instructor 4 days a week and recently had an opportunity to train with Canada's top ranked instructor, JF Beaulieu. My goal is the Level 3 Ski Certification. One day a week, in association with the travelling North Toronto Ski Club I teach adults to ski. It is like being a kid again, being outdoors all day long, playing in the snow with your friends!



And your favourite ski trip?

That would be Chile last summer. The snow was awesome. The skies were deep blue at noon and red at sunset. In terms of interesting characters I have met along the way, well that would be

INTERESTING ACD FELLOWS: Featuring incoming Ontario ACD Chair Dr. Brenda Thomson and outgoing Chair Dr. Bonnie Chandler (continued)



a long running sitcom full of unique individuals and great adventures.

Dr. Bonnie, aside from dentistry what are your passions?

I love to travel and spend time with family. We recently returned from a wonderful hiking trip in Patagonia. We are also fortunate to have a cottage in Muskoka where I really enjoy hiking, swimming, kayaking and watercolour painting.

I understand you are also a glassblower. What made you take that up? What do you like about it?

I have always loved the arts. I studied Art History in university and have always enjoyed creating things. I started with pottery but have always loved the look and feel of glass so enrolled at the Ontario College of Art and Design and for the next 12 years spent my evenings blowing glass and taking design classes. Although physically and creatively demanding, I loved it. When the OCAD closed its studio and it became difficult to get studio time, I switched to watercolours and am enjoying the challenge of this unforgiving medium once again.

You mentioned that you are an avid hiker. Tell me about some of your most memorable hikes both local and abroad. What was the best and the worst experience?



Yes. I do love the outdoors. I guess I have 3 favourite hikes. We recently returned from the Patagonia region of Chile and Argentina. The hiking and scenery were magnificent. My other two most favourite hikes were to the Mount Everest Base Camp in Nepal and hiking in Irian Jaya in West New Guinea. In Irian Jaya we visited elusive hill tribes and were taken to grass huts lined with painted human skulls harking back to their cannibal history. Fortunately, by the time I visited they had adopted a different diet.

In terms of a worst experience, I can't really think of one as every hike offers something new.

Dr. Brenda, I hear you are quite the continuing education junkie. Would you agree? Why? And what is your proudest accomplishment in this regard?

Yes, I would say I am a continuing education junkie. I've always found it relaxing and interesting to learn more about dentistry, both the art and the science, and have always worked to improve my knowledge base and skills. Most recently I made achieving the AGD Fellowship one of my goals and after 12 months of study and 17 areas of dentistry tested, I took the exam and was successful. I love quizzes so this was right up my alley.

Dr. Bonnie, in terms of life, both professional and personal, what would you consider your most satisfying achievement and why?

Having my own practice is certainly a satisfying achievement and I'm happy to say I still enjoy walking into my office every day. I also found being accepted for Fellowship in the ACD to be a particular high point, topped off by being president of the Ontario division last year. And finally, another highpoint was when a patient of mine, with significant fame, posted an Instagram photo of the two of us and it got over 250,000 likes. I suspect however, that the "likes" were aimed at him and not me.

Finally, to both of you, what advice would you give to younger dentists regarding Work-Life Balance?

Dr. Bonnie:

Admittedly, it is a juggle to manage a practice and raise a family. My advice is to get good people around you and accept help when you need it. Make use of professionals that are well versed in dentistry. Take time away from work to relax as dentistry can be a demanding profession and most importantly, ensure that your work is something you love so that should things get out of balance, you still feel great about your chosen profession of dentistry.

Dr. Brenda:

I think the most important way to have a balanced life is to create a plan. List what is important to YOU. Do your best not to lose sight of that list. Sometimes family will be priority number 1, but for your own reasons, pursuit of your personal goals (be they academic, artistic or otherwise) must not be sidelined. Allow yourself to embrace all your interests. That way every part of your life will be rich and full filled.

IN MEMORIAM

Dr. Simon Weinberg

It is with great sadness that we announce the passing of our friend and colleague, Dr. Simon Weinberg on August 20, 2018 after suffering a severe stroke about 3 weeks ago. Simon graduated from the Faculty of Dentistry, University of Toronto in 1959. He was the first oral surgery resident of Dr. Albert Antoni, then Chairman of Oral Surgery, University of Toronto, who was himself one of a few Canadians accepted at Henry Ford Hospital and trained under Dr. Fred Henny. After completing his residency in 1963, he continued to be a teacher and mentor to many residents over the ensuing years. He was appointed Full Professor in Oral and Maxillofacial Surgery in 1986 and continued to be an influence in the lives of his residents until his retirement. He was well respected in the oral surgery community and was known internationally for his knowledge and surgical experience in the temporomandibular joint. He was always warm and caring and took a personal interest in each of "his boys". His parting advice to graduating residents was always: "Keep your nose clean". He will be always remembered for the legacy that he has left for the new generation of young Oral and Maxillofacial Surgeons.

The Canadian Association of Oral and Maxillofacial Surgeons was honored that Dr. Weinberg acted as our President in 1973 and 1974. The Association chose to recognise him in 2005 with the Award of Merit for Significant Contribution to our Specialty and our Profession.

Goodbye Simon. You will be deeply missed.

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HONOURS, AWARDS & APPOINTMENTS



Bill Hawrysh receives the ODA Service Award



Dr. Deborah Saunders - ODA Service Award Recipient



Dr. Leonard Bajcer recognized with the ODA Award of Merit



Dr. Arnie Weingarten receives the ODA Service Award

IDSA



Rick Caldwell recognized with the ODA Barnabas Day Award



Dr. Dan Haas receives the Horace Wells Award

ADAS2018



Hayden-Harris Awarc

- Fellows David Stevenson, Kim Hansen and Lesli Hapak were 1. elected as President, President Elect and Vice President of the Ontario Dental Association respectively, while LouAnn Visconti completed a very successful term as President of our provincial association.
- Drs. Lisa Bentley, Charles Frank, John Glennie, Bill Hawrysh, 2. Melissa Milligan, Brock Nicolucci, Roch St. Aubin and Don Young serve on the Board of Directors of the ODA
- 3. Dr. Lynn Tomkins continues her role as Ontario Representative on the CDA Board of Directors.
- Dr. Neil Gajjar was elected President of the Academy of General 4. Dentistry.
- Dr. Jack Cottrell continues on in his role as Treasurer of the FDI 5. World Dental Federation.
- 6. Dr. Eric Selnes was elected as 2nd Vice President of the Canadian Association of Orthodontists.
- Fellow Michael Patrician continues as a Member-at-Large on 7. the Board of Directors of the World Federation of Orthodontists and was also recently recognized with the Award of Merit from the Ontario Association of Orthodontists.
- Dr. Elizabeth MacSween was re-elected Councilor of the Royal 8. College of Dental Surgeons of Ontario.
- **Dr. Drew Smith** graduated with his BA degree in Anthropology 9. from Western University and was recognized with the Angela Armitt Gold Medal as well as elected to the House of Delegates of the American Association of Orthodontists and President Elect of the Canadian Section of the International College of Dentists. He was also selected as a member of the first ACD cohort to attend the AAPD Leadership Program at the Kellogg School of Management, Northwestern University.

- 10. Dr. Lisa Bentley was appointed Canadian Trustee of the Pierre Fauchard Academy and also serves as Regent of the Ontario District of the International College of Dentists. Drs. John Glennie, Janet Leith, Melissa Milligan, Paul Romanson and Roch St. Aubin serve as Deputy Regents of the ICD Ontario District.
- 11. Dr. Janet Leith was appointed Chair of the Ontario Section of Pierre Fauchard Academy while Dr. Paul Romanson serves as Vice Chair.
- 12. Fellow Dan Haas was recognized with the Horace Wells Award in Japan, from the International Federation of Dental Anaesthesiology Societies.
- 13. Dr. Anne Dale was honoured with Hayden-Harris Award from the American Academy of the History of Dentistry.
- 14. Dr. Calvin Torneck received the American Association of Endodontics Part-Time Educator Award. This award was renamed and is now known as the Calvin D. Torneck Part-Time Educator Award.
- 15. Fellow Aaron Fenton received an Arbor Award from the University of Toronto.
- 16. Ontario Dental Association Service Awards were awarded to Drs. Bill Hawrysh, Deborah Saunders and Arnie Weingarten while Dr. Leonard Bajcer was recognized with the ODA's Award of Merit.
- 17. Dr. Rick Caldwell was recognized the prestigious Barnabas Day Award from the Ontario Dental Association.

Congratulations!

Welcome to **NEW FELLOWS**



Dr. Leonard Bajcer

Dr. Bajcer graduated from the University of Toronto in 1991 with a Bachelor of Science in Cell and Molecular Biology. He then attended the University of Michigan School of Dentistry and graduated with his Doctor of Dental Surgery in 1995.

Dr. Bajcer practiced dentistry as an associate in Midland Michigan before returning home in 1998 to

practice in Port Credit Ontario. He has been continually active in organized dentistry. He served on the Saginaw Valley District Dental Society (SVDDS) Executive Board from time of graduation and was Treasurer in 1997.

Upon his return to Ontario, Dr. Bajcer has been an active member of the Ontario Dental Association (ODA) and the Halton Peel Dental Association (HPDA). He is currently serving a third 6 year term as HPDA Councillor at the ODA General Council. Dr. Bajcer was awarded the ODA Governance Leadership Award in 2009 and the ODA Award of Merit in 2017.

At the HPDA he was Chair of the Education, Gala, Mediation



Dr. Gagan Bhalla

Dr. Gagan Bhalla graduated from the University of New York at Buffalo with his D.D.S., completed his Orthodontic program from St. Louis University, MO, and is certified by the Royal College of Dental Surgeons in Ontario. Gagan maintains a private practice in Mississauga where he has practiced over 24 years.

Dr. Bhalla has served as an Ontario director of the Great Lakes Association of Orthodontists representing Ontario Association of Orthodontists for a three-year term from 2014-2017. He is an active member and former Vice-President of the Mississauga Erin Mills Lions Club. He has served as a Board Member for the Credit Valley Hospital Foundation.

Dr. Bhalla was also the Vice-President and Board of Director for Patanjali Yogpeeth (PYP) Canada. Over the years he has also been giving back to the community by supporting a number of charities, locally and as well as globally.

Beside being a Smile Maker he is passionate about creating

and Wine Tasting Dinner Committees, and currently serves as a member on the Education Committee. He served as President of the HPDA 2008-2009.

Dr. Bajcer has been involved for 15 years as the Port Credit Hockey Association Dental Consultant running annual sports mouth guard clinics for the community, and 18 years as a band sponsor in the annual Port Credit Jazz Festival.

Past and present memberships include the Canadian and Ontario Dental Associations, Halton Peel Dental Association, Toronto Crown and Bridge Study Club, Toronto Implant Study Club, American Dental Association, Michigan Dental Association, SVDDS, and Chicago Dental Society.

Since 2008 Dr. Bajcer has worked as a part time Clinical Instructor at the University of Toronto, Faculty of Dentistry in the Oral Diagnosis and Medicine, and the Emergency Care clinics.

Hobbies include photography, travel, wine, cooking, golf, and enjoying all aspects of cottage life in Bobcaygeon with his parents, sister and her family, all of whom mean the world to him!

awareness and educating Canadians on the holistic benefits of Yoga and Meditation and he has positively impacted the lives of thousands of people by teaching them how to live a healthy life.

Dr. Bhalla has been recognized with many awards including the Melvin Jones Fellow presented by the Lions Club International Foundation, the Humanitarian Award from Indo-Canadian Chamber of Commerce and prestigious Mahatma Gandhi Pravasi Gold Medal that was conferred on him in the House of Lords in London. The Mississauga Erin Mills Lions Club also presented him with the Lion of the Year award for his dedication and community services.

He is a Fellow of the International College of Dentists and Pierre Fauchard Academy.

Besides enjoying his family time with his wife Uma and their two sons Sean and Rohan, Dr. Bhalla also enjoys the art of photography, traveling, reading, and playing Golf, Cricket, Badminton and Table Tennis.



Dr. Paul Bhatti

Dr. Paul Bhatti has had extensive education and training in becoming an oral and maxillofacial surgeon. His education began by obtaining a Bachelors degree in Human Physiology from the University of Toronto. From there, he continued his education and received a Doctorate of Dental Surgery from Northwestern University. This was followed by obtaining a medical

degree from Wayne State University School of Medicine and a completion of an oral and maxillofacial surgery residency in 2002 from Sinai Hospital/St. Joseph-Mercy Hospital of Michigan. As part of his oral and maxillofacial surgery residency, Dr. Bhatti has had extensive general anesthesia and IV sedation training. Dr. Bhatti is both a fellow of Royal College of Dentists of Canada and a Diplomate of the American Board for Oral and Maxillofacial Surgery. Dr. Bhatti has also held teaching positions at the University of Detroit-Mercy as well as the University of Michigan. Currently Dr. Bhatti is affiliated with McMaster University and performs his more complex surgeries at McMaster University Medical Center as well as Hamilton General Hospital. Dr. Bhatti actively takes trauma calls at Hamilton Health Sciences which services facial trauma calls for the Hamilton and surrounding areas. Dr. Bhatti has also previously taught at the University of Toronto in the Department of Oral Surgery and routinely lectures in various topics in Oral and Maxillofacial Surgery. Dr. Bhatti is also an active surgeon with Hamilton Health Sciences/McMaster University Cleft-Lip and Palate Team.

Dr. Bhatti now resides in Mississauga, Ontario with his wife and his three daughters. When not devoting time to his career, Dr. Bhatti enjoys playing golf, tennis and hockey.

Welcome to **NEW FELLOWS**



Dr. John Glenny

Dr. John Glenny graduated from the Case Western Reserve University School of Dentistry in 1998 after completing his degree of biophysics from the University of Toronto. He then went into private practice with his father in West Toronto where he has practiced for 20 years.

Since graduating, he has remained active in organized dentistry serving on the Executive and becoming President of the West Toronto Dental Society. He has also served on the General Council and various committees for the Ontario Dental Association and was awarded the Award of Merit for his contributions to the Memberships and Services Advisory Committee, the Insurance Committee, the Education Core Committee, Student Services Committee, and the ODA 150th Anniversary Committee. John has also been an active lobbyist with his local politicians and played an instrumental role in changing Bill 70 to allow dentists to treat their spouses. He currently is serving on the Board of Directors for the Ontario Dental Association where he feels privileged to represent the dentists of Ontario.



Dr. Frank Lee

Dr. Frank Lee grew up in Ottawa. He attended the University of Toronto graduating with his BSc with a double major in Human Biology and Psychology. He attended New York University for dental school, tutoring neuroanatomy during his schooling. He graduated in 1996 with the Omicron Kappa Upsilon Dental Honour Society distinction. He did a general

practice residency at Montefiore Hospital at the Albert College of Medicine in the Bronx. He was selected to stay on for one more year as chief general practice resident.

He has been involved in organized dentistry from the outset. At the Ottawa Dental Society (ODS) he as been involved in mediation, long term planning and gala committees, as well as senior editor for the ODS magazine The Capital Examiner. He also served on the executive leading to the presidency of the ODS in 2012.

He sat on a roundtable discussion in regards to access to care with the Canadian Mental Health Association in 2013.

At the provincial level he has served as ODA councillor, Insurance Committee, Ethics and Professionalism Task force, and the Economic Advisory committee. He was Chair of the Economic Advisory committee in 2016. He received the ODA Award of Merit in 2016.

He belongs to the Pierre Fauchard Academy, International College of Dentists and the Academy of General Dentistry.

In his spare time, he utilizes his dental skills, volunteering at the Ottawa Mission Homeless Shelter. Also he is an avid golf and squash player.



Dr. Melissa Milligan

Dr. Melissa Milligan (Dr. Mel to her patients) completed her dental degree at the University of British Columbia after graduating from Acadia University with an Honours Degree in Chemistry. After studying on both coasts she returned to Toronto to practise dentistry for a year with her father, Tim Milligan, before attending the University of Toronto for her specialty training in

Orthodontics. During this time she was published in the journals Seminars in Orthodontics and Archives of Oral Biology. Her passion for providing volunteer dental care started in Vancouver's Downtown Eastside and brought her to several countries in South America. Back at home, she got involved in organized dentistry sitting on the Executive of the West Toronto Dental Society before serving on the General Council of the Ontario Dental Association. In 2015, she was elected to the Board of Directors for the Ontario Dental Association where, after her first year, became Chair of the Human Resources and Compensation Committee. Melissa has also been inducted into the Pierre Fauchard Academy and the International College of Dentists, where she serves as Deputy Regent. Aside from private practise Melissa and her husband, Tim, love to be active and dote on their adorable daughter, Avery.



Dr. Andrew Syriopoulos

Dr. Andrew Syriopoulos is a graduate of the University of Toronto with a Bachelor's Degree in Psychology and Biology and a Doctor of Dental Surgery. He is the owner and Clinical Director of Danforth Neighborhood Dental Centre in Toronto, Ontario. Dr. Syriopoulos serves on the Board of York Mills Heights Residents' Association. He is an active member of and has served

as Vice-Chair of Greektown BIA. He has served in a variety of positions on the ODA including having served as President of Toronto East Dental Society, Toronto Regional Director of the ODA's Political Action Committee and most recently served on the Ontario Dental Association's Board for six years serving as Chair of the Human Resources and Compensation Committee and most recently as a member of the Finance and Risk Committee. He is also a former President of the Asclepius Dental Society. He now serves as a Director of Accerta.

His professional affiliations include the Ontario Dental Association, Canadian Dental Association, and Royal College of Dental Surgeons of Ontario. Dr. Syriopoulos is a fellow of the Pierre Fauchard Academy, and the International College of Dentists.

Welcome to **NEW FELLOWS**



Dr. Grace Lee

Dr. Grace Lee received her BSc. from the University of Toronto. She then moved to New York to pursue a D.D.S. from New York University College of Dentistry. During dental school, Dr. Lee tutored biochemistry and was a Research Assistant to Dr. J.B. Guttenplan, Head of Biological Sciences at NYU College of Dentistry and assisted in the research paper: "Highly Sensitive

HPLC/fluorescence assay for O-Methylguanine in DNA using a fluorescent derivative for confirmation." At her graduation, she was awarded the American Association of Women Dentists Award – for excellence in academics and leadership. She then decided to stay in New York having been accepted as a General Practice Resident at Montefiore Medical Center Department of Dentistry. Following that, she was asked to stay as the Chief Resident for the Jacobi Medical Center (level 1 Trauma Center) Department of Dentistry. After her marriage to fellow Canadian, Dr. Frank Lee, she moved back to Canada and settled in Ottawa, Ontario to practice general dentistry. In her youth, Dr. Lee had volunteered at the North York General Hospital, for the Canadian Blood Services and at the Western Canada Summer Games. In this spirit of volunteerism that was taught to her by her mother in particular, Dr. Lee continued with volunteering at the Ottawa Dental Society in the Education Committee. She credits the fact that by this introduction to organized dentistry, she was able to participate more at this local component society which then led to her volunteerism at the Ontario Dental Association (ODA). Dr. Lee would say that the first 10 years as a general dentist included having children, working and volunteering in organized dentistry and at her children's schools. Currently, Dr. Lee is a member of the ODA Board of Directors and is the Chair of the Audit, Finance and Risk Committee. In her past experience with the ODA, she has served as the Chair of the Cone Beam Technology Working Group and the Chair of the Health Policy and Government Relations Committee as well as being a committee member for various subcommittees. In her spare time, she plays golf and has been training in boxing for 3 years now. She credits her family, her husband, son, daughter and her own parents for their support through her career as a dentist and volunteer. Without a doubt her greatest achievement has been to be the mother of her inspiring children, Nicholas and Audrey.



Dr. Devinder Sehgal

Dr. Devinder Sehgal graduated from the Faculty of Dentistry at the the University of Manitoba in 1989. Before immigrating to Winnipeg, Manitoba, Dr. Sehgal obtained his Bachelor of Dental Surgery from Guru Nanak Dev University in Punjab, India. Dr. Sehgal began practicing general dentistry in Brampton, Ontario in 1989.

Since beginning his dental practice, Dr. Sehgal has been actively involved in many dental organizations. He is an active member of the Ontario Dental Association (ODA), Halton Peel Dental Association (HPDA), and the Northern Indian Medical & Dental Association of Canada (NIMDAC). He served as a Health Policy & Government Relations Committee Member, Political Contact Dentist, and General Council Member at the ODA. He served on the Executive, Constitution & Bylaws Committee, and Mediation Committee for the HPDA. He was the President of NIMDAC in 2001.

Dr. Sehgal is a recipient of the ODA Award of Merit and many Governance Leadership Awards. Dr. Sehgal is also fellow of the International College of Dentists and the Pierre Fauchard Academy.

Dr. Sehgal combines his passion for dentistry and tennis by serving on the Board of the United States Dental Tennis Association (USDTA). He also enjoys travelling and spending time with his family.



Dr. Don Young

Dr. Young graduated from the University of Western Ontario in 1985. Following an internship at the Hospital for Sick Children, he returned to his hometown of Thunder Bay and established his practice. For many years, he held the position of Chief of Dentistry at the Thunder Bay Regional Hospital and is presently a director on the executive of the Thunder Bay Dental

Association. He has been active with the Ontario Dental Association since 1992 when he first served on the Hospital Dental Committee. He chaired the Health Policy and Government Relations Advisory Committee and the Ethics and Professionalism Committee. He has also served on the Oral Health Strategy Committee, Student Mentorship Committee and Political Action Committee. In 2016, he was elected to the Ontario Dental Association's Board of Directors. He received the Award of Merit in 2015, his fellowship into the International College of Dentists in 2016 and the American College of Dentistry in 2018. He also has been a Director for Special Olympics since 2015.

He enjoys stained glass and kayaking among many other hobbies. Don and his wife Merrill, a teacher, have two daughters, one in medicine the other in optometry. Family time was always a staple, being their number one fan and dance dad.

Dr. Keyvan Abbaszadeh Interface Centre for OMS 220 Oxford Street West London, ON N6H 1S4 519-433-8333 facefixer@rogers.com

Dr. Stephen H. Abrams 2995 Kingston Road Scarborough, ON M1M 1P1 CANADA (416) 265-1400 dr.abramas4cell@sympatico.ca

Dr. Ronald S. Anco 141 Summitcrest Dr. Weston, ON M9R 1A8 CANADA (416) 247-6115 r.anco@utoronto.ca

Dr. Leonard Bajcer 217-50 Sky Harbour Drive Brampton, ON, CANADA L6Y 6B8 905-278-2500 len.bajcer@gmail.com

Dr. Doug Beaton 3 - 1040 Riverside Drive London, ON N6H 5N4 519-472-4791 douglasbeaton@rogers.com

Dr. Lisa E. Bentley 4310 Sherwoodtowne Blvd. Cooksville, ON L4Z 4C4 905-277-5151 drlisab.dentistry@bellnet.ca

Dr. Gagan Bhalla 2000 Credit Valley Road, #123 Mississauga, ON, CANADA L5M 4N4 905-820-2123 gaganbhalla@yahoo.com

Dr. Paul Bhatti 7920 Hurontario Street, Unit 38 Brampton, Ontario, CANADA L6Y 0P7 905-456-7770 paul@sowingo.com

Dr. Peter Birek 1007 - 2200 Yonge Street Toronto, ON M4S 2C6 416-486-3020 peter.birek@utoronto.ca

Dr. Richard Bohay Schulich School of Medicine & Dentistry Western University, London, ON N6A 5C1 Canada (519) 661-3327 richard.bohay@schulich.uwo.ca Dr. Grace Bradley 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4920 grace.bradley@dentistry.utoronto.ca

Dr. Donna M. Brode 3075 Forest Glade Drive Windsor, ON N8R 1W6 CANADA (519) 735-6063 d2brode@mnsi.net

Dr. James R. Brookfield 58 Government Road West Kirkland Lake, ON P2N 2E4 CANADA (705) 567-3214 brookie@nt.net

Dr. Peter A. Brymer 130 Bridgeland Avenue Toronto, ON M6A 1ZA CANADA (416) 964-0465 pbrymer@sympatico.ca

Dr. Rick Caldwell 61 Paget Street North New Liskeard, ON POJ 1PO 705-647-8161 rctoucan@persona.ca

Dr. Greg Carr 103 - 140 Oxford St. E. London, ON N6A 5R9 519-850-4040 endogreg@rogers.com

Dr. Robert H. Carroll 79 Pears Avenue Toronto, ON M5R 1S9 CANADA (416) 471-6051 Robert.carroll@dentistry.utoronto.ca

Dr. Bonnie Chandler 40 St. Clair Avenue West Toronto, ON M4V 1M2 CANADA (416) 927-0088 bchandler@smilemail.ca

Dr. A. Barry Chapnick 103 - 235 St. Clair Avenue West Toronto, ON M4V 1R4 CANADA (416) 922-5115 barry.chapnick@dentistry.utoronto.ca

Dr. Brian S. Chapnick 306 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA (416) 486-0555 brianchapnick@rogers.com

Dr. Gilbert Chapnick 306 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA (416) 486-0555 Dr. Paul Chapnick 102 - 235 St. Clair Street West Toronto, ON M4V 1R4 CANADA (416) 922-4111 pchapn1073@rogers.com

Dr. Christena Chruszez 216 Riverside Drive Toronto, ON M6S 4A9 CANADA (416) 925-8282 cchruszez@gmail.com

Dr. Brian Clark 33 Thomas Avenue Tillsonburg, Ontario N4G 5K8 519-842-6791 brian.clark@sympatico.ca

Dr. Blake Clemes Palmerston Dental P.O. Box 580 30 Minto Road Palmerston, ON NOG 2P0 519-343-2720 kbclemes@wightman.ca

Dr. David S. Cornell 2910 Remea Court Mississauga, ON L5L 2H5 CANADA (289) 997-6834 drcornell@bell.net

Dr. John E. Cottrell 238 Queen Street Port Perry, ON L9L 1B9 CANADA (905) 985-8451 smile@iluvmydentist.com

Dr. David Cowan 207 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA (416) 483-6092 dr.dcowan@rogers.com

Dr. Arlene Dagys 340 Kingston Road Toronto, ON M4L 1T7 416-690-8525 dr.arlenedagys@rocketmail.com

Dr. Anne C. Dale 35 Quincy Cres. Willowdale, ON M2J 1C5 CANADA (416) 494-8709

Dr. Peter J. DeGiacomo 44 South Algoma Street Thunder Bay, ON P7B 3A9 CANADA (807) 346-1717 peter.d@shaw.ca Dr. Bernard Dolansky 19 Brown Street Ottawa, ON K1S 1L9 CANADA (613) 238-2463 bdolansky@gmail.com

Dr. Edward M. Dore 1 - 26 Legend Court Ancaster, ON L9K 1J3 CANADA (905) 304-6115 ed.dore@sympatico.ca

Dr. Mark Douglas 398 Royal York Road Etobicoke, ON, Canada M8Y 2R6 416-251-1891 mark@mimicodental.com

Dr. Dean G. Dover 302 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA (416) 486-1551 info@implantsurgicalcare.com

Dr. Wesley J. Dunn Masonville Manor 350 North Centre Road – Suite 333 London, Ontario, Canada N6G 5G3 (519) 438-6859 wesdunn@rogers.com

Dr. Paul Eisner Sherwood Dental 2892 South Sheridan Way Oakville ON L6J 7L4 905-829-1414 pmeisner@rogers.com

Dr. Roger L. Ellis 71 Bayberry Drive, Box 102 Guelph, ON N1G 5K9 CANADA (519) 836-8415 rellis3032@aol.com

Dr. Brian N. Feldman 325 Rosemary Road Toronto, ON M5P 3E4 CANADA (416) 319-6585 downsviewboy@rogers.com

Dr. Peter Fendrich 559 Waterloo Street London, ON N6B 2R1 CANADA (519) 438-9921 fendrich@uwo.ca

Dr. Aaron H. Fenton University of Toronto Faculty of Dentistry 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4930 a.fenton@utoronto.ca

Dr. Charles D. Frank 520 Brunelle Circle Tecumseh, ON N8N 4H7 CANADA (519) 735-1757 cdf@mnsi.net

Dr. Peter C. Fritz 165 Highway 20 West Fonthill, ON LOS 1E5 CANADA (905) 892-0800 peter.fritz@utoronto.ca

Dr. Neil J. Gajjar 206 - 106 Humber College Blvd. Etobicoke, ON M9V 4E4 416-746-5519 info@drgajjar.com

Dr. Michael A. Gardner 6 Crescent Road Toronto, ON M4W 1T1 CANADA (416) 934-5611 mgardner@rcdso.org

Dr. Gary D. Glassman 201 - 1235 Bay Street Toronto, ON M5R 3K4 416-963-9988 gary@rootcanals.ca

Dr. John Glenny 41 Burnhamthorpe Park Blvd Toronto, ON, Canada M9A 1H8 416-236-2686 Dr.john.glenny@gmail.com

Dr. Michael B. Goldberg 3401 - 2 Bloor Street West Toronto, ON M4W 3E2 CANADA (416) 924-9397 michael.goldberg@sympatico.ca

Dr. Sidney Golden 622 Vesta Drive Toronto, ON M5N 1H9 CANADA (416) 787-8178 sngolden@ca.inter.net

Dr. Steve Goren 463 Parliament Street Toronto, ON M5A 3A3 416-960-3311 stevegoren@rogers.com

Dr. Daniel A. Haas University of Toronto Faculty of Dentistry 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4922 daniel.haas@utoronto.ca Dr. Barrie E. Harnett 1 - 26 Legend Court Ancaster, ON L9K 1J3 CANADA (905) 304-6115 beharnett@gmail.com

Dr. Kim Hansen 304-197 Water St. PO Box 2390 Prescott, ON , Canada KOE1TO 613-925-3428 drkim@ripnet.com

Dr. Lesli Hapak 100-5745 Wyandotte St. East Windsor, ON N8S 1M6 519-974-0230 leslihapak@sympatico.ca

Dr. Derek Haruta 204-230 First Avenue St. Thomas, ON N5R 4P5 519-631-6641 haruta@rogers.com

Dr. Thomas Harle 19 Peregrine Crescent Kanata, ON, Canada K2M 2T3 613-591-9902 tomharle@sympatico.ca

Dr. William Hawrysh 200 - 5025 Orbitor Drive, Building 3 Mississauga, ON L4W 4Y5 905-624-1930 bhawrysh@rogers.com

Dr. Kenneth L. Hershenfield 210 - 5 Fairview Mall Drive Toronto, ON M2J 2Z1 CANADA (416) 491-6211 ken.hershenfield@sympatico.ca

Dr. William K. Hettenhausen 269 South Algoma Street Thunder Bay, ON P7B 6T7 CANADA (807) 767-9625 ytfl@tbaytel.net

Dr. Harry F. Hoediono 1058 Queens Boulevard Kitchener, ON N2M 1C2 CANADA (519) 742-8303 dr.hoediono@rogers.com

Dr. Howard Holmes University of Toronto Faculty of Dentistry 124 Edward Street, Toronto, ON M5G 1G8 416-979-4900 ext. 4332 h.holmes@dentistry.utoronto.ca

Dr. Michael J. Hornyak 83 Metcalfe Street East Strathroy, ON N7G 1P2 519-245-2655 mhornyak@strathroydentalcentre.com Dr. Samira Jaffer BG1060 - 65 Queen St. W. Box 76 Toronto, ON M5H 2M5 416-368-7959 info@concoursedentalgroup.com

Dr. Brian Jafine Suite 709 - 2075 Kennedy Road Scarborough, ON M1T 3V3 416-297-6477 docj@rogers.com

Dr. William J. Jenkins 185 St. Clair Avenue West Toronto, ON M4V 1P7 CANADA (416) 922-8888 john.jenkins@utoronto.ca

Dr. Sunita Joshi 3173 Erindale Station Road Mississauga ON, Canada L5H 1Y5 905-270-4444 sunitajoshidds@hotmail.com

Dr. Waji Khan 1065 Midland Avenue Kingston, ON, Canada K7P 2X8 613-449-6310 waji_khan@hotmail.com

Dr. Ira R. Kirshen 10133B Yonge Street Richmond Hill, ON L4C 1T5 CANADA (905) 884-6600 kirshen@rogers.com

Dr. Stan Kogon 9 Bloomfield Drive London, Ontario N6G 1P2 519-471-8850 skogon@uwo.ca

Dr. Bohdan Kryshtalskyj 1 - 2453 Bloor Street, W. Toronto, ON M6S 1P7 CANADA (416) 760-0606 bkryshtalskyj@sprint.ca

Dr. Victor Kutcher 946 Wintergreen Place Burlington, ON L7T 4K4 905-540-9128 victor.s.kutcher@gmail.com

Dr. Jim Y. Lai University of Toronto Faculty of Dentistry 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4928 jim.lai@utoronto.ca Dr. Ernest W. Lam Oral & Maxillofacial Radiology University of Toronto Faculty of Dentistry 124 Edward St., Room 260 Toronto, ON M5G 1G6 416-979-4932 ext. 4385 lam@crescentoralsurgery.com

Dr. Randy T. Lang 2183 Davebrook Road Mississauga, ON L5J 3M4 CANADA (905) 822-3142 randylang@rogers.com

Dr. Frank Lee 1749 Carling Avenue Ottawa, ON, CANADA K2A 1C8 613-828-3497 frankandgrace@rogers.com

Dr. Grace Lee 25 Tapiola Crescent Ottawa, ON, CANADA K1T 2J7 613-738-1832 drgracelee@rogers.com

Dr. Janet Leith 1600 Merivale Road Nepean, ON, Canada K2G 5J8 613-723-1461 dr.leith@thedentalhealthpractice.ca

Dr. Lionel Lenkinski 2270 - 3300 Bloor Street, West Toronto, ON M8X 2X3 CANADA (416) 232-1396 lenkinskigroup@rogers.com

Dr. Cary D. Letkemann 54 Wilson Street West Ancaster, ON L9G 3T8 CANADA (905) 648-8848 cletkemann@sympatico.ca

Dr. Lawrence M. Levin 1115 - 105 Main Street, East Hamilton, ON L8N 1G6 CANADA (905) 529-2421 levinl@aol.com

Dr. Mark N. Librach Dentistry On Dundas 107 Dundas St. E. Whitby, ON L1N 2H6 905-666-1555 mlibrach@dentistryondundas.com

Dr. Anthony Liscio 8 McKenzie Avenue Toronto, ON M4W 1J9 CANADA (416) 924-4465 aliscio@primus.ca

Dr. Eric Luks 5046 - 3080 Yonge Street Toronto, ON M4N 3N1 CANADA (416) 481-4040 luksortho@rogers.com

Dr. Elizabeth R. MacSween 2 - 2530 St. Joseph Boulevard Orleans, ON K1C 1G1 CANADA (613) 830-9139 emacsween@sympatico.ca

Dr. Patricia A. Main 85 Dawlish Avenue Toronto, ON M4N 1H2 CANADA (416) 484-9854 p.main@utoronto.edu

Dr. Donald J. McFarlane 141 - 2125 Itabashi Way Burlington, ON L7M 1A1 CANADA (416) 934-5609 dr.donmcfarlane@gmail.com

Dr. John C. McLister 68 Hillview Blvd London, ON N6G 2W1 CANADA (519) 642-2160 john.mclister@rogers.com

Dr. Angelos Metaxas 1003 - 2200 Yonge Street Toronto, ON M4S 2C6 CANADA (416) 482-4564 angelos.metaxas@utoronto.ca

Dr. Melissa Milligan 5039 Corporate Drive Burlington, ON, Canada L7L 7L5 647-402-9544 mel@bozekorthodontics.com

Dr. Vipin Mithia 1585 Mississauga Valley Blvd. Mississauga, ON L5A 3W9 905-277-0036 vmithia@gmail.com

Dr. David Mock 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4920 david.mock@dentistry.utoronto.ca

Dr. Keith R. Morley 200 - 300 Lakeshore Drive Barrie, ON L4N 0B4 CANADA (705) 722-3213 keithmorley@rogers.com Dr. Blake Nicolucci 699 Cranbrook Road London, ON N6K 1W8 CANADA (519) 472-7450 bnicolucci@rogers.com

Dr. Brock Nicolucci 699 Cranbrook Road London, ON N6K 1W8 CANADA 519-472-7450 brock@nicolucci.ca

Dr. Sandra L. Nicolucci 699 Cranbrook Road London, ON N6K 1W8 CANADA (519) 472-7450 snicolicci@gmail.com

Dr. Peter Nkansah 4800 Leslie Street, Suite 111 Toronto, Ontario M2J 2K9 416-498-8484 pnkansah@rogers.com

Dr. John P. O'Keefe 1815 Alta Vista Drive Ottawa, ON K1G 3Y6 CANADA (613) 523-1770 jokeefe@cda-adc.ca

Dr. Gordon M. Organ 2 - 3115 Glen Erin Drive Mississauga, ON L5L 1J3 CANADA (905) 828-2426 drgordieorgan@sympatico.ca

Dr. Kim G. Parlett Box 1387, 48 Anne Street Bracebridge, ON P1L 1V5 CANADA (705) 645-2300 kptooth@muskoka.com

Dr. Michael W. Patrician Unit B6 - 259 Morningside Ave Scarborough, ON M1E 3E6 416-284-8153 drpatrician@bellnet.ca

Dr. Gordon Payne 1444 Adelaide Street North London, ON, Canada N5X 1J9 519-663-9200 rgpayne@uwo.ca

Dr. Gerald E. Pearson 306 - 4800 Leslie Street Toronto, ON M2J 2K9 CANADA (416) 494-4477 Germar@rogers.com

Dr. B. L. Pedlar 310 Plains Road, E. Burlington, ON L7T 4J2 CANADA (905) 632-1882 fomala@cogeco.ca Dr. Carolyn Poon Woo 2259 Bloor Street West Toronto, ON M6S 1N8 CANADA (416) 766-1391 cpoonwoo@rogers.com

Dr. David J. Psutka Oral & Maxillofacial Surgeon 4288 Village Centre Crt. Upper Level Mississauga, ON L4Z 1S2 905-275-0058 jlorusso@on.aibn.com

Dr. Franklin Pulver 2008 Bathurst Street Toronto, ON M5P 3L1 CANADA (416) 787-4514 drfrankpulver@gmail.com

Dr. Wayne H. Pulver 159 Willowdale Avenue Willowdale, ON M2N 4Y7 CANADA (416) 222-9900 waynepulver@rogers.com

Dr. Bruce R. Pynn 326 Red River Road Thunder Bay, ON P7B 1B1 807-345-6637 | b.pynn@shaw.ca

Dr. Carlos Quinonez University of Toronto Faculty of Dentistry Dental Public Health 515C-124 Edward Street Toronto, ON M5G 1G6 416-979-4927 carlos.quinonez@utoronto.ca

Dr. E. J. Rajczak 51 Herkimer Street Hamilton, ON L8P 2G3 CANADA (905) 523-0133 ejrajczak@cogeco.net

Dr. Paul Romanson 85 Shavian Blvd, London, Ontario N6G 2P4 519-642-2123 paul.romanson@gmail.com

Dr. Harinder S. Sandhu Schulich Dentistry DSB Suite 1003 University of Western Ontario London, ON N6A 5C1 CANADA (519) 661-3097 Harinder.Sandhu@schulich.uwo.ca

Dr. Deborah Saunders Northeast Cancer Centre / Health Sciences North 41 Ramsey Lake Road Sudbury, Ontario P3E 5J1 705-523-7334 dsaunders@hsnsudbury.ca Dr. Adrianne Schmitt #109 - 39 Roehampton Avenue Toronto, ON M4P 1P9 CANADA (416) 488-4910 adrianne@adrianneschmitt.ca

Dr. Barry Schwartz Western University Schulich Dentistry DSB 00020 1151 Richmond St London, ON N6A 5C1 519-661-2111 ext 86091 barry.schwartz@schulich.uwo.ca

Dr. Devinder Sehgal 19 Louvre Circle Brampton, ON, Canada L6P 1W2 416-543-6041 doctorsehgal@gmail.com

Dr. William Sehl 187 Erb St. W. Waterloo, Ontario N2L 1V5 (519) 884-2363 wsehl@uwo.ca

Dr. J. Eric Selnes 1556 Dundas Street West Mississauga, ON L5C 1E4 905-615-0353 str8smiles@sympatico.ca

Dr. Michael Shimizu London Health Sciences Centre B3-300-339 Windermere Road London, ON N6A 5A5 519-663-3451 Michaelshimizu@me.com

Dr. Sonia Slawuta-Shulakewych 12 - 2555 Erin Centre Blvd. Mississauga, ON L5M 5H1 905-567-4999 info@drsoniagentledentistry.com

Dr. Drew Smith 602 Oxford Street East London, ON N5Y 3J1 CANADA (519) 433-3701 drdrew@smithorthodontics.ca

Dr. Gerald M. Smith 91 Cumberland Street, South Thunder Bay, ON P7B 6A7 CANADA (807) 345-2211 smithjerry@shaw.ca

Dr. Jordan L. Soll 201 - 2179 Yonge St., South Tower Toronto, ON M4S 2A9 CANADA (416) 789-1372 info@aestheticsindentistry.com

Dr. Gerry R. Solomon 816 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA (416) 486-1211 solomonstr8ner@rogers.com

Dr. Edward G. Sonley 204 - 1057 Don Mills Road North York, ON M3C 1W9 CANADA (416) 447-8776 esonley@rogers.com

Dr. Roch St. Aubin 36 Elgin Street Sudbury, ON, Canada P3C 5B4 705-673-5615 docroch@hotmail.ca

Dr. Howard Steiman 4B - 20 Harwood Avenue South Ajax, ON L1S 6N2 CANADA (905) 619-8883 straightsmile@bellnet.ca

Dr. Minna H. Stein 239 Elmwood Avenue Toronto, ON M2N 3M8 CANADA (416) 961-6555 mstein@infocalypse.net

Dr. David Stevenson 3-130 Lansdowne Avenue Carleton Place, ON K7C 2T7 613-257-3173 dayfud@sympatico.ca

Dr. Samuel Strauss 701 - 2300 Yonge Street Toronto, ON M4P 1E4 CANADA (418) 488-4225 sam@drstrauss.ca

Dr. Sunjay Suri Director, Graduate Orthodontics Faculty of Dentistry University of Toronto Rm 345-B, 124 Edward Street Toronto, ON M5G 1G6 416-979-4900 ext 4397 Sunjay.Suri@dentistry.utoronto.ca Dr. Makoto Suzuki 1541 Shore Road London, ON N6k 4Z5 CANADA (519) 471-1529 drmikesuzuki@gmail.com

Dr. Andrew Syriopoulos 643 Danforth Avenue Toronto, ON, CANADA M4K 1R2 416-970-3525 drsyri@dndc.ca

Dr. Larry J. Tenaschuk 500 Laurier Avenue Milton, ON L9T 4R3 CANADA (905) 878-9882 drtenaschuk@bell.net

Dr. Howard C. Tenenbaum 124 Edward Street Toronto, ON M5G 1G6 CANADA (416) 979-4900 htenenbaum@rogers.com

Dr. Ian W. Tester 305 Glendale Avenue St. Catherine, ON L2T 2L6 CANADA (905) 227-7007 iantester@cogeco.ca

Dr. Brenda Thomson 137 Crestview Court The Blue Mountains, ON L9Y 0Z4 CANADA (905) 274-6678 drbrenda@drdbthomson.com

Dr. Claudio Tocchio 1100 Sheppard Avenue East Willowdale, ON M2K 2W1 CANADA (416) 226-4030 staff.drctocchio@hotmail.com

Dr. J. Lynn Tomkins 604 - 1849 Yonge Street Toronto, ON M4S 1Y2 CANADA 416-489-1849 drjlt@sympatico.ca Dr. Bryan D. Tompson Hospital for Sick Children 555 University Avenue Toronto, ON M5G 1X8 CANADA (416) 813-4993 bryan.tompson@utoronto.ca

Dr. Calvin D. Torneck 607 - 1 Deer Park Cres. Toronto, ON M4V 3C4 CANADA c.torneck@utoronto.ca

Dr. W. Peter Trainor 750 Wallace Avenue, N. Listowel, ON N4W 1M2 CANADA (519) 291-3811 dr.wptrainor@gmail.com

Dr. Andrew Tynio 302 - 2425 Bloor Street, W. Toronto, ON M6S 4W4 CANADA (416) 769-0711 atdent@idirect.com

Dr. Karin Van Ryswyk 275 King Edward Ave London, ON N5Z 3V2 CANADA 226-271-1368 drkarin@bellnet.ca

Dr. LouAnn Visconti 1210 Lavigne Blvd Timmins, ON P4N 8M7 705-268-8400 singingdoc17@hotmail.com

Dr. Bryan E. Walls 932 Lakeshore Road, #107 - RR#3 Essex, ON N8M 2X7 CANADA (519) 727-4866 bryanugrr@aol.com

Dr. Ian D. Watson 702 - 55 City Centre Drive Mississauga, ON L5M 1M3 CANADA (905) 270-7512 idw@ltdtoendo.com Dr. Simon Weinberg 35 Bayhampton Court Toronto, ON M3H 5L5 CANADA (416) 924-9673 simonweinberg@rogers.com

Dr. Arnold E. Weingarten 210 - 2065 Finch Avenue West Toronto, ON M3N 2V7 CANADA (416) 747-6578 drarniew@rogers.com

Dr. Arthur Worth 14 Victoria Street Thamesville, ON NOP 2KO CANADA (519) 692-5077 atwds@yahoo.com

Dr. Malcolm Yasny 8 Bluejay Place Toronto, ON M3B 1V9 CANADA (416) 789-1231 myasny@rogers.com

Dr. Donald Young 2015 Whitegates Drive Thunder Bay, ON, CANADA P7K 1G3 807-939-2526 domayoung@shaw.ca

Dr. Peter P. Zakarow 282 Liberty St. N. Bowmanvile, ON L1C 2N1 CANADA (905) 434-1991 pmzakarow@hotmail.com

Dr. Daniel J. Zeiter 86 Mall Road Hamilton, ON L8V 5C5 CANADA (905) 318-4330 seiter@mountaincable.net



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